



Contact:

Lori Fentem, President

Synergy Solutions, Inc.

16435 N. Scottsdale Road, Suite 130

Scottsdale, Arizona 85254

(602) 296-1600 ph; (480) 383-6301 fax

[lfentem@callsynergy.com](mailto:lfentem@callsynergy.com)

[www.synergysolutionsinc.com](http://www.synergysolutionsinc.com)

# Press Release

## Synergy Solutions Receives 2009 ContactCenterWorld.com Top Outsourcer Award

Scottsdale, AZ – November 16, 2009. Synergy Solutions, Inc., a premier provider of outsourced customer contact solutions, announced today it has received ContactCenterWorld.com's 2009 Top Outsourcer Award. This prestigious award acknowledges the best in the industry and looks at various qualifications, such as number of agents, percentage growth of sales revenue and growth of seats and automated call volume, across three categories – inbound, outbound and blended.

Synergy Solutions has been ranked in the top 10 Blended Outsourcers in multiple categories, including growth of sales revenue, growth of seats, email volume and number of business to business, business to consumer and agents serving the Americas.

Mark McGrath, CEO of Synergy Solutions, said, "Receiving the Top Outsourcer Ranking Awards listing is an honor and we are proud to be acknowledged as one of the best outsourcers in our industry. This award is a testament to Synergy's outstanding performance and commitment to our clients and a measurement of our success."

Full details of the Top Outsourcer Rankings for 2009 can be found by clicking [here](#).

*About ContactCenterWorld.com*

[ContactCenterWorld.com](http://ContactCenterWorld.com), the conference, research and on-line magazine for the contact center industry is a resource for contact center professionals around the world.

*About Synergy Solutions, Inc.*

[Synergy Solutions, Inc.](http://SynergySolutions.com), headquartered in Scottsdale AZ, specializes in providing innovative customer contact solutions on behalf of Fortune 500 companies in a variety of industries, including healthcare, insurance, financial services, telecommunication and publishing. Synergy Solutions utilizes proven acquisition and retention techniques to solidify and expand customer relationships through the use of

*intelligent people and emerging technology. Synergy Solutions has facilities in Scottsdale, AZ; Johnson City, NY; Fort Kent, ME; Pensacola, FL; Bemidji, MN; Milbank, SD; and Dallas, TX.*

*Synergy Solutions' headquarters are located at 16435 N. Scottsdale Rd, Suite 130, Scottsdale, Arizona, 85254. For more information about Synergy Solutions visit [www.synergysolutionsinc.com](http://www.synergysolutionsinc.com).*

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