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Press Release

Synergy Solutions to provide job opportunities in local community

Scottsdale, AZ – January 28, 2009. Synergy Solutions, Inc., a premier provider of outsourced customer contact solutions, announced it has been awarded a contract by a leading health organization that insures over 100 million people, or one-in-three-Americans, to handle inbound inquiries from plan members for out-of-network provider locator searches. This three year contract was awarded in December of 2008 and operations are scheduled to begin in March 2009.

Synergy's call center facility in Johnson City, NY will be supporting the healthcare organization's program 24x7 and will provide services in both English and Spanish languages.

Synergy has been operating in the Binghamton area since 2000 and recently expanded the facility in response to their continued growth in demand from Synergy's client base. The Johnson City center, a state-of-the-art customer contact center which occupies 16,000 square feet, is located at 701 Azon Road in Johnson City, NY. The center currently employs professional customer contact representatives, providing services for Synergy's clients in the healthcare, insurance, telecommunications and financial services industries. With 175 workstations, at full capacity, up to 55 more employees will be needed for the healthcare organization's operation. Continuing their commitment to the local area, Synergy is expecting to expand the center's workforce to over 200 employees within the next 3 months. Local recruitment efforts are expected to begin immediately. Wages start at \$8.50 per hour.

"The entire New York team is very excited about this program and Synergy's ability to support the local community and provide local job opportunities in the area at a much needed time," said Ron Gruss, Johnson City Center Manager.

Corey Conklin, Founder and Chief Operating Officer of Synergy stated, "Synergy is delighted to have been awarded the contract by this leading healthcare organization. For the past eight years, Synergy's Johnson City facility has demonstrated superior sales and customer support for many of our clients and will continue to provide the same excellent service to the healthcare organization's program."

For more information:

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Synergy Solutions, headquartered in Scottsdale, Arizona, is a supplier of outsourced teleservices solutions. Synergy Solutions provides client interaction solutions for many of the nation's largest companies and has experience across many industries including financial services, healthcare, insurance, telecommunications, and publishing. The Company's strength lies in its ability to offer program expertise and technical resources of a large outsourcer while being able to maintain the customized hands-on management style typically found only in small companies. The Company is a Platinum member of the American Teleservices Association (ATA) and committed to the future of the teleservices channel. Synergy Solutions operates call centers in Phoenix, AZ; Milbank, SD; Johnson City, NY; Bemidji, MN; International Falls, MN; Fort Kent, ME and Pensacola, FL.

Synergy Solutions' headquarters are located at 16435 N. Scottsdale Road, Suite 130, Scottsdale,, Arizona, 85254. For more information about Synergy Solutions, contact Lori Fentem at 1-800-547-0504. You may also email at info@callsynergy.com or visit www.synergysolutionsinc.com.

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