

Synergy Solutions **Telecommunications**

The Synergy Solutions Management team has experience with inbound and outbound telecommunications programs including customer service, technical support and customer acquisition for some of the largest telecommunications providers. Programs range in size and complexity with many programs having multiple customer segments, products supported and dynamic pricing.

Experience

Our experience within the telecommunications industry includes customer service and technical support for wireless carriers as well as acquisition, activation, up sell, upgrade and retention programs for major long distance carriers, cable companies, broadband providers and telecommunications services. Our experience also includes Third Party Verification services.

Product lines serviced include:

- Local and Long Distance Phone Service
- Enhanced Television Packages
- Data Security Services
- High-Speed Fiber Optic Internet Products
- Wireless Technical Support

We have marketed and serviced stand-alone and bundled products in both English and Spanish.



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