## Synergy Solutions Insurance Services

Synergy Solutions markets and supports a variety of insurance products for our clients. We offer both licensed and non-licensed agents for one-tier and two-tier sales and enrollment support, as well as lead generation and customer care.

## The services we provide:

- Inbound Customer Care
- Outbound Customer Acquisition
- Information Retrieval
- Benefits Processing Support
- Inbound Enrollment Processing
- Inbound Transfers for Up-sells and Cross-sells
- Lead Generation and Appointment Setting
- Welcome Calls
- Portal Help Desk
- Market Research and Surveys
- Application Follow Up

- Agent Consultation Programs
  - Benefits Analysis
- Inbound Transfers for Application Processing
- Inbound and Outbound Verification Calls
- Products Serviced:
  - Medicare Part D
  - Medicare Supplemental
  - Health Insurance
  - Life Insurance
  - Credit Insurance
- HIPAA and CMS Compliant