

# **Tou.me Privacy Policy**

## **Introduction**

Tou.me is a calm logistics app for separated, divorced, and blended families. This Privacy Policy explains how we collect, use, and protect your information. We are committed to transparency and compliance with UK GDPR and EU GDPR.

## **Information We Collect**

We collect only the information needed to provide our services: schedules, handovers, inventory details, shared expenses (tracking only), wellbeing logs, and separation admin checklists.

We do not collect or store in-app chat, court-admissible evidence, payment details, or sensitive health data.

## **How We Use Information**

To provide structured logistics for two-home families.

To generate neutral exports, digests, and summaries.

To support roles and permissions for parents, carers, and viewers.

## **Data Storage & Security**

Your data is stored securely in Google Firestore with EU/UK hosting regions (europe-west2/europe-west1).

All data is encrypted in transit and at rest.

No third-party advertising SDKs or trackers are used.

## **Sharing & Disclosure**

Data is shared only with family members or carers you invite.

Exports to SMS, WhatsApp, or Email are generated on demand.

We will not sell your data to third parties.

## **Your Rights**

You have the right to access, correct, delete, or export your data.

You may withdraw consent at any time by deleting your account.

To exercise your rights, contact us at [info@arcturusdc.com](mailto:info@arcturusdc.com).

## **Children's Privacy**

The app is designed for use by parents and carers aged 18+.

Children do not create accounts directly, and child data is limited to logistics (e.g., schedules, wellbeing notes).

## **Contact Us**

If you have questions about this Privacy Policy, contact:

Email: [info@arcturusdc.com](mailto:info@arcturusdc.com)