Eduardo Araujo

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EXPERIENCE

Certo Solucoes, Mogi Mirim — *Technical Support and IT Analyst*

FEB 2023 - JUNE 2024

Main activities:

Configure accounts, user profiles, and group policies within Microsoft Active Directory domains; Installation and configuration of servers on VPS (Contabo), including Windows Server with AD, Proxmox, and Zabbix Server integrated with Grafana; Network troubleshooting and remote customer support through documented ticketing systems (Milvus Platform); Configure pfSense/OPNSense firewall with site-to-site OpenVPN integration

EDUCATION and CERTIFICATIONS

Google Cybersecurity Certification V2, Coursera

JAN 2025 - JUNE 2025

During the eight courses I learned about: Foundations of cybersecurity, NIST Framework, and implementing security controls to ensure compliance with international regulations related to data protection. Experience in identifying threats, risks, and vulnerabilities; threat modeling; incident escalation and response. Proficiency in using Linux, SQL, and Python. A brief introduction to how SIEM systems like Splunk and Google SecOps work and how to use them.

Introduction to Cybersecurity, Cisco Networking Academy

MAY 2024

The student was able to proficiently: Explain the basics of being safe online, what cybersecurity is and its potential impact; Explain the most common cyber threats, attacks and vulnerabilities; Explain how to protect oneself while online; Explain how corporations can protect their operations against these attacks.

ETEC Pedro Ferreira Alves, Mogi Mirim — *Technical School*

FEV 2019 - JUL 2020

Initial experience with open-source solutions and basic networking concepts. First exposure to programming and databases

SKILLS

Threats, risks and vulnerabilities

Python, SQL and Linux.

SIEM Tools

Incident response.

Firewall pfSense

Microsoft Active Directory

Proxmox and Zabbix Server with Grafana integration

AWARDS

Champion of the 2nd Internal Programming Marathon at Etec Pedro Ferreira Alves - 2019

LANGUAGES

Portuguese (Native)

English (Intermediate)