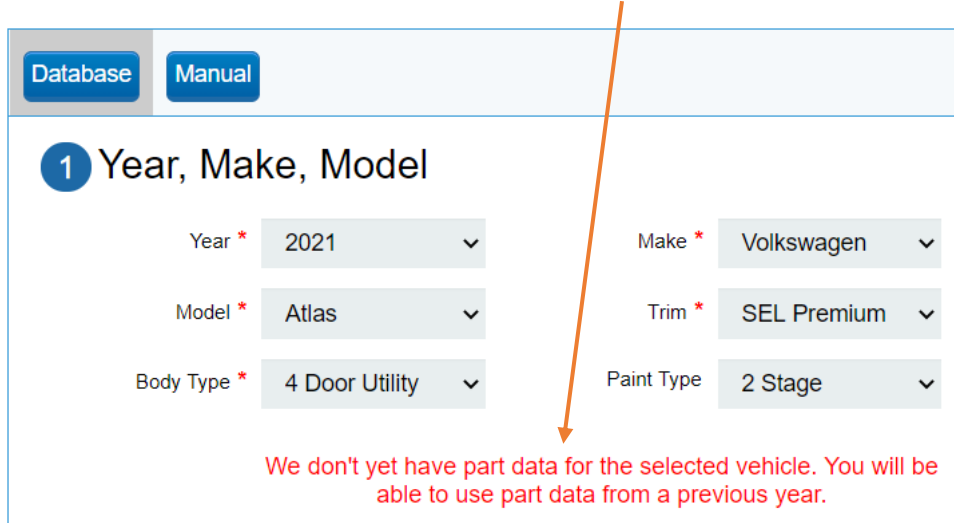


## Accessing previous model year data on new vehicles not in database

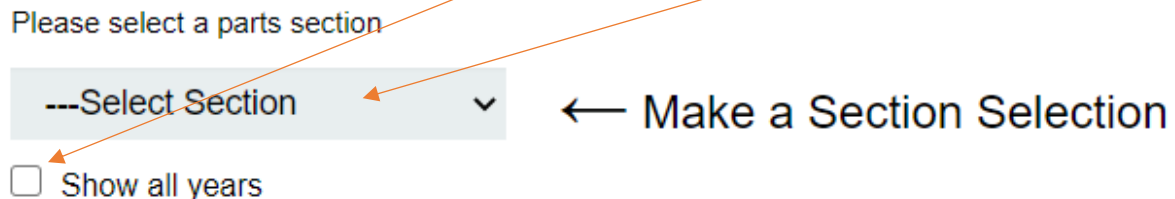
On some new model vehicles, when entering the vehicle information on the “Vehicle” page of your estimate you will sometimes see a warning that states: “We don't yet have part data for the selected vehicle. You will be able to use part data from a previous year.”



The screenshot shows the 'Vehicle' page with tabs for 'Database' and 'Manual'. The 'Manual' tab is selected. The page is titled '1 Year, Make, Model'. It contains several dropdown menus for vehicle information: Year (2021), Make (Volkswagen), Model (Atlas), Trim (SEL Premium), Body Type (4 Door Utility), and Paint Type (2 Stage). A red warning message is displayed at the bottom: 'We don't yet have part data for the selected vehicle. You will be able to use part data from a previous year.' An orange arrow points from the warning message in the text above to the warning message on the screen.

This indicates that the database for this new model has not been released yet, even though the VIN will decode, or the vehicle can be manually selected.

After Entering the vehicle, navigate to the “Add Parts” page. There you will still see the “Select Section” dropdown menu to select the part section you are writing damages on. There will also be a notification that the data is not available and to try the “Show all years” option to access previous model year data.



The screenshot shows the 'Add Parts' page. It has a heading 'Please select a parts section'. Below it is a dropdown menu with the text '---Select Section' and a downward arrow. To the right of the dropdown is a large arrow pointing left with the text 'Make a Section Selection'. Below the dropdown is a checkbox labeled 'Show all years'.

There is currently no part data for the selected vehicle. You can try using the "show all years" option above to see parts from previous years.

Once you have selected the “**Show all years**” option, you will have access to the previous model years data, *if it is available*.

Please select a parts section

---Select Section ▼

← Make a Section Selection

☒ Show all years

There is currently no part data for the selected vehicle. You can try using the "show all years" option above to see parts from previous years.

The labor and refinish data will be available to programmatically add your estimate line entries, and the previous years part numbers & pricing will also be available.

**Caution must be used with the part prices and numbers, as they are for previous model years.** You *must* call your supplier to confirm part prices and part numbers. You will then edit that information manually, on your existing line entries.

This will allow you to write your estimate using database entries and produce a professional quality estimate much more quickly than manually entering in all damage line items.