UNIVERSITAS LOGISTIK DAN BISNIS INTERNASIONAL
Berita Acara Perkuliahan dan Absensi Perkuliahan

Kode Matakuliah/Nama Matakuliah : 9984/MANAJEMEN PELAYANAN PELANGGAN
Kelas : 43-22-01
Semester/SKS : 4/2

Tabel Log Aktivitas

Pertemuan	Tanggal	Materi Perkuliahan	Jam Mulai	Jam Selesai
1	2023-10-12	pendahuluan	13:00	16:20
2	2023-10-19	Mendengarkan Pelanggan	13:00	16:20
3	2023-10-25	Memberi solusi kepada Pelanggan	13:00	16:20
4	2023-10-26	Customer Relationship	13:00	16:20
5	2023-11-06		09:30	12:50
6	2023-11-07		09:30	12:50
7	2023-11-09		13:00	16:20
8	2023-11-23		13:00	15:30
9	2023-11-30	Membangun Komunikasi Efektif dengan...	13:00	16:20
10	2023-12-07	Kepuasan Pelanggan	13:00	16:20
11	2023-12-14	Kualitas Pelayanan	13:00	16:20
12	2023-12-21		13:00	16:20
13	2024-01-04		13:00	16:20
14	2024-01-10		13:00	17:10
15	2024-01-11	Studi Kasus dan Simulasi...	13:00	16:20
16	2024-02-01	materi 9-15	13:00	16:20

Tabel Presensi Paruh Pertama

NPM	Nama	1	2	3	4	5	6	7	8	Total
4213008	Ghufran Muhammad Rizqullah	H	H	H	H	H	H	H	A	7
4213010	Annisa Dewi Safinatunnajah	H	H	H	H	H	H	H	A	7
643220002	Irfan Cahya Firmansyah	H	H	H	H	H	H	H	H	8
643220016	Aida Fatya Nursukma	H	H	H	H	H	H	H	H	8
643220018	Ratna Mutu Manikam	H	H	A	H	H	H	H	H	7
643220032	Aulia Affandi	H	H	H	H	H	H	H	A	7
643220040	Muhamad Ihsan Sidik	H	H	H	H	H	H	H	H	8
643220043	Diwa Syavano Putra Aryenda	H	H	H	H	H	H	H	H	8
643220044	Alyaa Aflah Zulfaa	H	H	H	H	H	H	H	H	8

4213031	Bima Ary Prastyo	H	H	H	H	H	H	H	A	7
643220006	Jovita Anabela Sihite	H	H	H	H	H	H	H	H	8
643220003	Iqbal Adliputra	H	H	H	H	H	H	H	H	8
643220019	Jelita Nabila Syifa	H	H	H	H	H	H	H	H	8
643220020	Nabilla Bunga Sefian	H	H	H	H	H	H	H	H	8
643220037	Dera Mulya Permana	H	H	H	H	H	H	H	H	8
643220042	Mirza Anshori	H	H	H	H	A	H	H	H	7
643220036	Vida Kamila	H	H	H	H	H	H	H	H	8
643220004	Wina Marliana	H	H	H	H	H	H	H	H	8
643220015	Rizky Fahrial Yusuf	H	H	H	A	H	H	H	H	7
643220021	Dewi Aryani Rahayu	H	H	H	H	H	H	H	H	8
643220028	Yudha Nugraha	H	H	H	H	H	H	H	H	8
643220029	Oktaviani Dwi Wulandari	H	H	H	A	H	H	H	H	7
643220031	Balqis Lutfiana Dewi	H	H	H	H	H	H	H	H	8
4213015	Muhammad Reihan Fardhiah	H	H	H	H	H	H	H	A	7
643220017	Aprilia Putriana Ruhiyat	H	H	H	H	H	H	H	H	8
643220026	Zaka Shafala	H	H	H	H	H	H	H	H	8
643220027	Pradita Zidni Nursyahbani	H	H	H	H	H	H	H	H	8
643220033	Eka Firrani Putri	H	H	H	H	H	H	H	H	8
643220034	Shintyani Dewi	H	H	H	H	H	H	H	H	8
643220001	Helen Nur	H	H	H	H	H	H	H	H	8
643220005	Fazril Maufi Fahrurazi Syukur	H	H	H	H	H	H	H	H	8
643220030	Nabila Galuh Kinanthi	H	H	H	H	H	H	H	H	8
643220035	Lutfiana Istiqomah	H	H	H	H	H	H	H	H	8
643220022	Clara Azzahra	H	H	H	H	H	H	H	H	8
643220039	Hudri Ramadan	H	H	H	H	H	H	H	H	8

Tabel Presensi Paruh Kedua

NPM	Nama	1	2	3	4	5	6	7	8	Total
4213008	Ghufran Muhammad Rizqullah	H	H	H	H	H	H	H	A	7
4213010	Annisa Dewi Safinatunnajah	H	H	H	H	H	H	H	A	7
643220002	Irfan Cahya Firmansyah	H	H	H	H	H	H	H	H	8
643220016	Aida Fatya Nursukma	H	H	H	H	H	H	H	H	8
643220018	Ratna Mutu Manikam	H	H	A	H	H	H	H	H	7
643220032	Aulia Affandi	H	H	H	H	H	H	H	A	7
643220040	Muhamad Ihsan Sidik	H	H	H	H	H	H	H	H	8
643220043	Diwa Syavano Putra Aryenda	H	H	H	H	H	H	H	H	8

643220044	Alyaa Aflah Zulfaa	H	H	H	H	H	H	H	H	8
4213031	Bima Ary Prastyo	H	H	H	H	H	H	H	A	7
643220006	Jovita Anabela Sihite	H	H	H	H	H	H	H	H	8
643220003	Iqbal Adliputra	H	H	H	H	H	H	H	H	8
643220019	Jelita Nabila Syifa	H	H	H	H	H	H	H	H	8
643220020	Nabilla Bunga Sefian	H	H	H	H	H	H	H	H	8
643220037	Dera Mulya Permana	H	H	H	H	H	H	H	H	8
643220042	Mirza Anshori	H	H	H	H	A	H	H	H	7
643220036	Vida Kamila	H	H	H	H	H	H	H	H	8
643220004	Wina Marliana	H	H	H	H	H	H	H	H	8
643220015	Rizky Fahrial Yusuf	H	H	H	A	H	H	H	H	7
643220021	Dewi Aryani Rahayu	H	H	H	H	H	H	H	H	8
643220028	Yudha Nugraha	H	H	H	H	H	H	H	H	8
643220029	Oktaviani Dwi Wulandari	H	H	H	A	H	H	H	H	7
643220031	Balqis Lutfiana Dewi	H	H	H	H	H	H	H	H	8
4213015	Muhammad Reihan Fardhiah	H	H	H	H	H	H	H	A	7
643220017	Aprilia Putriana Ruhiyat	H	H	H	H	H	H	H	H	8
643220026	Zaka Shafala	H	H	H	H	H	H	H	H	8
643220027	Pradita Zidni Nursyahbani	H	H	H	H	H	H	H	H	8
643220033	Eka Firrani Putri	H	H	H	H	H	H	H	H	8
643220034	Shintyani Dewi	H	H	H	H	H	H	H	H	8
643220001	Helen Nur	H	H	H	H	H	H	H	H	8
643220005	Fazril Maufi Fahrurazi Syukur	H	H	H	H	H	H	H	H	8
643220030	Nabila Galuh Kinanthi	H	H	H	H	H	H	H	H	8
643220035	Lutfiana Istiqomah	H	H	H	H	H	H	H	H	8
643220022	Clara Azzahra	H	H	H	H	H	H	H	H	8
643220039	Hudri Ramadan	H	H	H	H	H	H	H	H	8

Tabel Nilai Akhir

NPM	Kehadiran	Tugas 1	Tugas 2	Tugas 3	Tugas 4	Tugas 5	UTS	UAS	Jumlah	Nilai
4213008	81%	0	0	0	0	0	0	0	0	-
4213010	81%	0	0	0	0	0	0	0	0	-
4213015	81%	0	0	0	0	0	0	0	0	-
4213031	73%	0	0	0	0	0	0	0	0	-
643220001	93%	0	0	0	0	0	0	0	0	-
643220002	100%	0	0	0	0	0	0	0	0	-
643220003	100%	0	0	0	0	0	0	0	0	-

643220004	93%	0	0	0	0	0	0	0	0	-
643220005	93%	0	0	0	0	0	0	0	0	-
643220006	93%	0	0	0	0	0	0	0	0	-
643220009	0%	0	0	0	0	0	0	0	0	-
643220015	87%	0	0	0	0	0	0	0	0	-
643220016	100%	0	0	0	0	0	0	0	0	-
643220017	93%	0	0	0	0	0	0	0	0	-
643220018	93%	0	0	0	0	0	0	0	0	-
643220019	100%	0	0	0	0	0	0	0	0	-
643220020	100%	0	0	0	0	0	0	0	0	-
643220021	100%	0	0	0	0	0	0	0	0	-
643220022	100%	0	0	0	0	0	0	0	0	-
643220026	100%	0	0	0	0	0	0	0	0	-
643220027	93%	0	0	0	0	0	0	0	0	-
643220028	93%	0	0	0	0	0	0	0	0	-
643220029	93%	0	0	0	0	0	0	0	0	-
643220030	100%	0	0	0	0	0	0	0	0	-
643220031	100%	0	0	0	0	0	0	0	0	-
643220032	93%	0	0	0	0	0	0	0	0	-
643220033	100%	0	0	0	0	0	0	0	0	-
643220034	100%	0	0	0	0	0	0	0	0	-
643220035	93%	0	0	0	0	0	0	0	0	-
643220036	100%	0	0	0	0	0	0	0	0	-
643220037	93%	0	0	0	0	0	0	0	0	-
643220039	93%	0	0	0	0	0	0	0	0	-
643220040	93%	0	0	0	0	0	0	0	0	-
643220042	87%	0	0	0	0	0	0	0	0	-
643220043	100%	0	0	0	0	0	0	0	0	-
643220044	100%	0	0	0	0	0	0	0	0	-