



# FLIGHT TICKETING

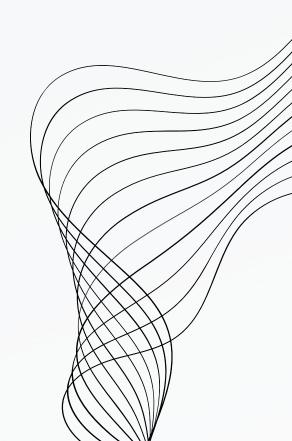
#### **GROUP MEMBERS:**

Dennis Emir Adrian (2602206594)

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• Gilang Rizqi Priyantoro (2602206884)

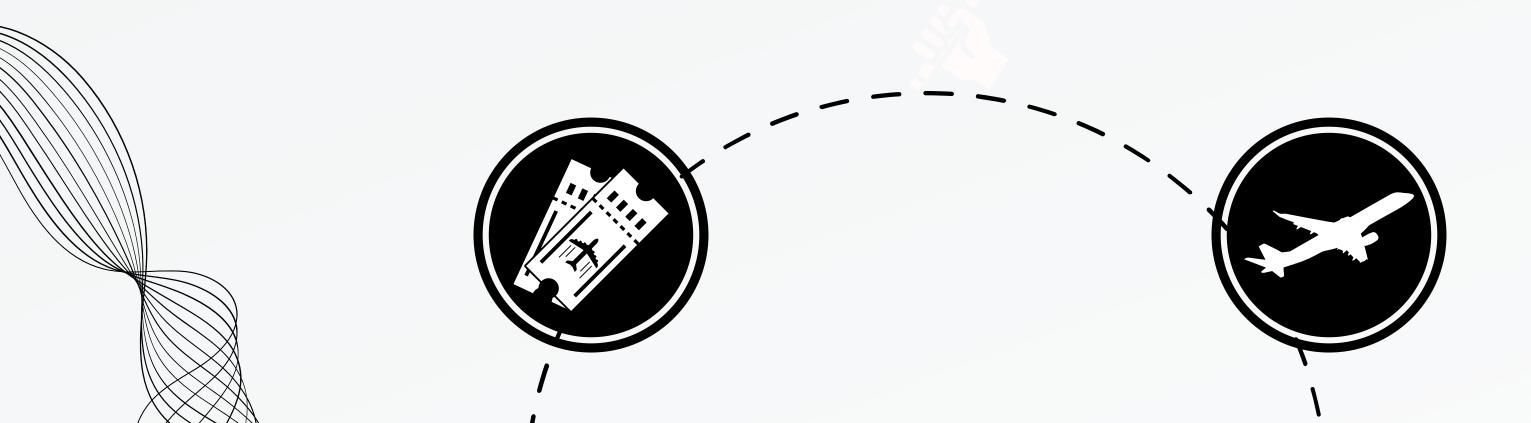


#### PROBLEM IDENTIFICATION

Sebuah maskapai penerbangan memiliki sistem manajemen tiket penerbangan mereka, Namun struktur data tersebut belum di organisir dengan baik dan perlu dinormalisasikan

## **OBJECTIVE**

Tujuan kami adalah untuk menormalisasi dataset transaksi penerbangan. Target transaksi penerbangan yang telah kita tentukan adalah transaksi yang terjadi pada tanggal 12 April 2019.





- Airline
- Date\_of\_Journey
- Departure
- Destination
- Route
- Dep\_Time
- Arrival\_Time
- Duration
- Total\_Stops

- Additional\_Info
- Price
- Passenger\_Name
- Passenger\_ID
- Class
- Class\_ID
- Flight\_ID
- Ticket\_ID

#### UNNORMALIZED FORM

| Lacte 1     | n. () In .                | In a a      | ln .     | In to late       | i to in i           | Trans lane in a               | n. In               | N 10 10                | Tot                  | lei inlei i in     | T: 1 . ID | de a                |
|-------------|---------------------------|-------------|----------|------------------|---------------------|-------------------------------|---------------------|------------------------|----------------------|--------------------|-----------|---------------------|
|             | Date_of_Journey Departure | Destination |          | Dep_Time Arrival |                     |                               |                     | Name Passenger_ID      | Class                | Class_ID Flight_ID |           | Email               |
| SpiceJet    | 12/4/2019 Kolkata         | Banglore    | CCU,BLR  | 22:20   13/04/   | /2023 00:40  2h 20m | 0 No info                     | 3873 Kelly Sellers  | : ID196003016725       | Economy              | 1 FL148            | T229      | Joseph@gmail.com    |
| IndiGo      | 12/4/2019 Banglore        | Delhi       | BLR, DEL | 7:10             | 10:05 2h 55m        | 0 No info                     | 4823 Natalie Clay   | ID19600608246          | 2 Economy            | 1 FL774            | T171      | Erik@gmail.com      |
| Jet Airways | 12/4/2019 Banglore        | Delhi       | BLR, DEL | 7:10             | 10:10 3h            | 0 No info                     | 7229 Dr. Terry Frie | edman ID196012072833   | Beconomy             | 1 FL366            | T362      | Thomas@gmail.com    |
| Air India   | 12/4/2019 Banglore        | Delhi       | BLR, DEL | 10:00            | 12:45 2h 45m        | 0 No info                     | 5911 Erik Perez     | ID196101084768         | Economy              | 1 FL956            | T337      | Joshua@gmail.com    |
| IndiGo      | 12/4/2019 Banglore        | Delhi       | BLR, DEL | 21:15 13/04/     | /2023 00:15 3h      | 0 No info                     | 4990 Justin Bates   | s ID196104036219       | Economy              | 1 FL947            | T868      | Sabrina@gmail.com   |
| Air India   | 12/4/2019 Banglore        | Delhi       | BLR, DEL | 13:20            | 16:10 2h 50m        | 0 No info                     | 5911 Kristy Ander   | rson ID196204019041    | Economy              | 1 FL253            | T931      | Jerry@gmail.com     |
| GoAir       | 12/4/2019 Banglore        | Delhi       | BLR, DEL | 11:40            | 14:30 2h 50m        | 0 No info                     | 4937 Vanessa Va     | aldez   ID196212008867 | <sup>2</sup> Economy | 1 FL452            | T909      | Kathryn@gmail.com   |
| IndiGo      | 12/4/2019 Kolkata         | Banglore    | CCU,BLR  | 20:20            | 22:55 2h 35m        | 0 No info                     | 4488 Jerry Gould    | ID196303070810         | ) Economy            | 1 FL991            | T677      | Yvette@gmail.com    |
| Jet Airways | 12/4/2019 Banglore        | Delhi       | BLR, DEL | 18:55            | 22:00 3h5m          | 0 No info                     | 7229 Heather Dia    | z ID196402057213       | Beconomy             | 1 FL299            | T183      | Michael@gmail.com   |
| SpiceJet    | 12/4/2019 Banglore        | Delhi       | BLR, DEL | 21:10 13/04/     | /2023 00:05 2h 55m  | 0 No info                     | 5621 Joshua Carr    | npbell ID19640502279   | 7 Economy            | 1 FL114            | T764      | Lindsey@gmail.com   |
| IndiGo      | 12/4/2019 Banglore        | Delhi       | BLR, DEL | 8:30             | 11:20 2h 50m        | 0 No info                     | 4823 Alex Vaughi    | n ID19640907720        | BEconomy             | 1 FL365            | T345      | Veronica@gmail.com  |
| GoAir       | 12/4/2019 Banglore        | Delhi       | BLR, DEL | 7:45             | 10:40 2h 55m        | 0 No info                     | 6722 Jonathan Ro    | odrigu ID19650406795   | Beconomy             | 1 FL329            | T467      | Jonathan@gmail.com  |
| IndiGo      | 12/4/2019 Kolkata         | Banglore    | CCU,BLR  | 15:15            | 17:45 2h 30m        | 0 No info                     | 4174 Peter Burne    | ett ID19650804987      | 2 Economy            | 1 FL687            | T477      | Lonnie@gmail.com    |
| IndiGo      | 12/4/2019 Kolkata         | Banglore    | CCU,BLR  | 17:15            | 19:50 2h 35m        | 0 No info                     | 4174 Stephanie C    | Conrad ID19650907985   |                      | 1 FL891            | T421      | Stephanie@gmail.com |
| IndiGo      | 12/4/2019 Kolkata         | Banglore    | CCU,BLR  | 4:40             | 7:15 2h 35m         | 0 No info                     | 4174 Yvette Farre   |                        |                      | 1 FL653            | T588      | Debbie@gmail.com    |
| Air India   | 12/4/2019 Kolkata         | Banglore    | CCU,BLR  | 20:45            | 23:20 2h 35m        | 0 No info                     |                     | checo ID196602081381   | -                    | 1 FL370            | T579      | Kristy@gmail.com    |
| IndiGo      | 12/4/2019 Banglore        | Delhi       | BLR, DEL | 20:00            | 22:50 2h 50m        | 0 No info                     | 4990 Jennifer Mor   |                        |                      | 1 FL593            | T482      | Dylan@gmail.com     |
| IndiGo      | 12/4/2019 Banglore        | Delhi       | BLR, DEL | 4:00             | 6:50 2h 50m         | 0 No info                     | 4423 Matthew Ne     |                        |                      | 1 FL874            | T102      | Debra@gmail.com     |
| SpiceJet    | 12/4/2019 Banglore        | Delhi       | BLR, DEL | 5:55             | 8:35 2h 40m         | 0 No check-in baggage include |                     |                        |                      | 1 FL237            | T619      | Leroy@gmail.com     |
| Vistara     | 12/4/2019 Banglore        | Delhi       | BLR, DEL | 9:45             | 12:35 2h 50m        | 0 No info                     | 5403 Lonnie John    |                        |                      | 1 FL870            | T603      | Joshua@gmail.com    |

Pada tahap ini, struktur tabel belum terorganisir dengan baik dikarenakan masih ada column yang mengandung dua nilai.

#### 1 NORMALIZED FORM

| At-lt-      | Data of January Danastina | D        | In       | D T:  | Assistant Time Discoving | Taxal Casa Addisianal Info     | Delan | D N                | D ID           | lei     | Class ID Elsales ID | Tieles ID | E1                  |
|-------------|---------------------------|----------|----------|-------|--------------------------|--------------------------------|-------|--------------------|----------------|---------|---------------------|-----------|---------------------|
| Airline     | Date_of_Journey Departure |          |          |       |                          | Total_Stops   Additional_Info  |       | Passenger_Name     | Passenger_ID   |         | Class_ID Flight_ID  |           |                     |
| SpiceJet    |                           | Banglore | CCU,BLR  | 22:20 | 0:40 2h 20m              | 0 No info                      | 3873  | Kelly Sellers      | ID196003016725 | Economy |                     | T229      | Joseph@gmail.com    |
| IndiGo      | 12/4/2019 Banglore        | Delhi    | BLR, DEL | 7:10  | 10:05 2h 55m             | 0 No info                      | 4823  | Natalie Clay       | ID196006082462 | Economy | 1 FL774             | T171      | Erik@gmail.com      |
| Jet Airways | 12/4/2019 Banglore        | Delhi    | BLR, DEL | 7:10  | 10:10 3h                 | 0 No info                      | 7229  | Dr. Terry Friedman | ID196012072833 | Economy | 1 FL366             | T362      | Thomas@gmail.com    |
| Air India   | 12/4/2019 Banglore        | Delhi    | BLR, DEL | 10:00 | 12:45 2h 45m             | 0 No info                      | 5911  | Erik Perez         | ID196101084768 | Economy | 1 FL956             | T337      | Joshua@gmail.com    |
| IndiGo      | 12/4/2019 Banglore        | Delhi    | BLR, DEL | 21:15 | 0:15 3h                  | 0 No info                      | 4990  | Justin Bates       | ID196104036219 | Economy | 1 FL947             | T868      | Sabrina@gmail.com   |
| Air India   | 12/4/2019 Banglore        | Delhi    | BLR, DEL | 13:20 | 16:10 2h 50m             | 0 No info                      | 5911  | Kristy Anderson    | ID196204019041 | Economy | 1 FL253             | T931      | Jerry@gmail.com     |
| GoAir       | 12/4/2019 Banglore        | Delhi    | BLR, DEL | 11:40 | 14:30 2h 50m             | 0 No info                      | 4937  | Vanessa Valdez     | ID196212008867 | Economy | 1 FL452             | T909      | Kathryn@gmail.com   |
| IndiGo      | 12/4/2019 Kolkata         | Banglore | CCU,BLR  | 20:20 | 22:55 2h 35m             | 0 No info                      | 4488  | Jerry Gould        | ID196303070810 | Economy | 1 FL991             | T677      | Yvette@gmail.com    |
| Jet Airways | 12/4/2019 Banglore        | Delhi    | BLR, DEL | 18:55 | 22:00 3h 5m              | 0 No info                      | 7229  | Heather Diaz       | ID196402057213 | Economy | 1 FL299             | T183      | Michael@gmail.com   |
| SpiceJet    | 12/4/2019 Banglore        | Delhi    | BLR, DEL | 21:10 | 0:05 2h 55m              | 0 No info                      | 5621  | Joshua Campbell    | ID196405022797 | Economy | 1 FL114             | T764      | Lindsey@gmail.com   |
| IndiGo      | 12/4/2019 Banglore        | Delhi    | BLR, DEL | 8:30  | 11:20 2h 50m             | 0 No info                      | 4823  | Alex Vaughn        | ID196409077206 | Economy | 1 FL365             | T345      | Veronica@gmail.com  |
| GoAir       | 12/4/2019 Banglore        | Delhi    | BLR, DEL | 7:45  | 10:40 2h 55m             | 0 No info                      | 6722  | Jonathan Rodriguez | ID196504067959 | Economy | 1 FL329             | T467      | Jonathan@gmail.com  |
| IndiGo      | 12/4/2019 Kolkata         | Banglore | CCU,BLR  | 15:15 | 17:45 2h 30m             | 0 No info                      | 4174  | Peter Burnett      | ID196508049872 | Economy | 1 FL687             | T477      | Lonnie@gmail.com    |
| IndiGo      | 12/4/2019 Kolkata         | Banglore | CCU,BLR  | 17:15 | 19:50 2h 35m             | 0 No info                      | 4174  | Stephanie Conrad   | ID196509079854 | Economy | 1 FL891             | T421      | Stephanie@gmail.com |
| IndiGo      | 12/4/2019 Kolkata         | Banglore | CCU,BLR  | 4:40  | 7:15 2h 35m              | 0 No info                      | 4174  | Yvette Farrell     | ID196510043663 | Economy | 1 FL653             | T588      | Debbie@gmail.com    |
| Air India   | 12/4/2019 Kolkata         | Banglore | CCU,BLR  | 20:45 | 23:20 2h 35m             | 0 No info                      | 4460  | Thomas Pacheco     | ID196602081381 | Economy | 1 FL370             | T579      | Kristy@gmail.com    |
| IndiGo      | 12/4/2019 Banglore        | Delhi    | BLR, DEL | 20:00 | 22:50 2h 50m             | 0 No info                      | 4990  | Jennifer Morris    | ID196606068163 | Economy | 1 FL593             | T482      | Dylan@gmail.com     |
| IndiGo      | 12/4/2019 Banglore        | Delhi    | BLR, DEL | 4:00  | 6:50 2h 50m              | 0 No info                      | 4423  | Matthew Nelson     | ID196704010295 | Economy | 1 FL874             | T102      | Debra@gmail.com     |
| SpiceJet    | 12/4/2019 Banglore        | Delhi    | BLR, DEL | 5:55  | 8:35 2h 40m              | 0 No check-in baggage included | 4319  | Debbie Cox         | ID196711017229 | Economy | 1 FL237             | T619      | Leroy@gmail.com     |
| Vistara     | 12/4/2019 Banglore        | Delhi    | BLR, DEL | 9:45  | 12:35 2h 50m             | 0 No info                      | 5403  | Lonnie Johnson     | ID196912083080 | Economy | 1 FL870             | T603      | Joshua@gmail.com    |

Pada tahap ini, kami menghilangkan tanggal di beberapa row di kolum Arrival\_Time, menghilangkan kelompok yang berulang, dan memastikan setiap atribut memiliki satu nilai. Ini melibatkan pemisahan atribut multivalued menjadi kolom-kolom terpisah.

#### 2 NORMALIZED FORM

| Fli      | ght Entity  |                 |           |             |          |          |              |          |             |                 |       |          |          |           |
|----------|-------------|-----------------|-----------|-------------|----------|----------|--------------|----------|-------------|-----------------|-------|----------|----------|-----------|
| Flight_I | ) Airline   | Date_of_Journey | Departure | Destination | Route    | Dep_Time | Arrival_Time | Duration | Total_Stops | Additional_Info | Price | Class    | Class_ID | Ticket_ID |
| FL148    | SpiceJet    | 04/12/2019      | Kolkata   | Banglore    | CCU,BLR  | 22:20    | 00:40        | 2h 20m   | (           | ) No info       | 3873  | Econom   | ,        | 1 T229    |
| FL774    | IndiGo      | 04/12/2019      | Banglore  | Delhi       | BLR, DEL | 07:10    | 10:05        | 2h 55m   | (           | ) No info       | 4823  | B Econom |          | 1 T171    |
| FL366    | Jet Airways | 04/12/2019      | Banglore  | Delhi       | BLR, DEL | 07:10    | 10:10        | 3h       | (           | ) No info       | 7223  | Econom   |          | 1 T362    |
| FL956    | Air India   | 04/12/2019      | Banglore  | Delhi       | BLR, DEL | 10:00    | 12:45        | 2h 45m   | (           | ) No info       | 591   | 1 Econom |          | 1 T337    |
| FL947    | IndiGo      | 04/12/2019      | Banglore  | Delhi       | BLR, DEL | 21:15    | 00:15        | 3h       | (           | ) No info       | 4990  | Econom   |          | 1 T868    |
| FL253    | Air India   | 04/12/2019      | Banglore  | Delhi       | BLR, DEL | 13:20    | 16:10        | 2h 50m   | (           | ) No info       | 591   | 1 Econom |          | 1 T931    |
| FL452    | GoAir       | 04/12/2019      | Banglore  | Delhi       | BLR, DEL | 11:40    | 14:30        | 2h 50m   | (           | ) No info       | 4937  | Economic |          | 1 T909    |
| FL991    | IndiGo      | 04/12/2019      | Kolkata   | Banglore    | CCU,BLR  | 20:20    | 22:55        | 2h 35m   | (           | ) No info       | 4488  | Econom   | l        | 1 T677    |
| FL299    | Jet Airways | 04/12/2019      | Banglore  | Delhi       | BLR, DEL | 18:55    | 22:00        | 3h5m     | (           | ) No info       | 7223  | Econom   |          | 1 T183    |
| FL114    | SpiceJet    | 04/12/2019      | Banglore  | Delhi       | BLR, DEL | 21:10    | 00:05        | 2h 55m   | (           | ) No info       | 562   | 1 Econom |          | 1 T764    |
| FL365    | IndiGo      | 04/12/2019      | Banglore  | Delhi       | BLR, DEL | 08:30    | 11:20        | 2h 50m   | (           | ) No info       | 4823  | Econom   |          | 1 T345    |
| FL329    | GoAir       | 04/12/2019      | Banglore  | Delhi       | BLR, DEL | 07:45    | 10:40        | 2h 55m   | (           | ) No info       | 6722  | Econom   |          | 1 T467    |
| FL687    | IndiGo      | 04/12/2019      | Kolkata   | Banglore    | CCU,BLR  | 15:15    | 17:45        | 2h 30m   | (           | ) No info       | 4174  | Econom   |          | 1 T477    |

| Passenge           | er Entity      |                    |           |
|--------------------|----------------|--------------------|-----------|
| Passenger_Name     | Passenger_ID*  | Email              | Ticket_II |
| Kelly Sellers      | ID196003016725 | Joseph@gmail.com   | T229      |
| Natalie Clay       | ID196006082462 | Erik@gmail.com     | T171      |
| Dr. Terry Friedman | ID196012072833 | Thomas@gmail.com   | T362      |
| Erik Perez         | ID196101084768 | Joshua@gmail.com   | T337      |
| Justin Bates       | ID196104036219 | Sabrina@gmail.com  | T868      |
| Kristy Anderson    | ID196204019041 | Jerry@gmail.com    | T931      |
| Vanessa Valdez     | ID196212008867 | Kathryn@gmail.com  | T909      |
| Jerry Gould        | ID196303070810 | Yvette@gmail.com   | T677      |
| Heather Diaz       | ID196402057213 | Michael@gmail.com  | T183      |
| Joshua Campbell    | ID196405022797 | Lindsey@gmail.com  | T764      |
| Alex Vaughn        | ID196409077206 | Veronica@gmail.com | T345      |
| Jonathan Rodriguez | ID196504067959 | Jonathan@gmail.com | T467      |
| Peter Burnett      | ID196508049872 | Lonnie@gmail.com   | T477      |

Dalam 2NF, kami memisahkan tabel tersebut menjadi 2 tabel, yaitu Flight entity dan Passenger entity. memastikan bahwa semua atribut non-key sepenuhnya bergantung fungsi pada primary key.

### 3 NORMALIZED FORM

| FI         | ight Entity |               |           |             |           |          |             |          |             |           |       |
|------------|-------------|---------------|-----------|-------------|-----------|----------|-------------|----------|-------------|-----------|-------|
| Flight_ID* | Airline     | Date_of_Journ | Departure | Destination | Route     | Dep_Time | Arrival_Tim | Duration | Total_Stops | Additiona | Price |
| FL148      | SpiceJet    | 04/12/2019    | Kolkata   | Banglore    | CCU , BLR | 22:20    | 00:40       | 2h 20m   | 0           | No info   | 3873  |
| FL774      | IndiGo      | 04/12/2019    | Banglore  | Delhi       | BLR, DEL  | 07:10    | 10:05       | 2h 55m   | 0           | No info   | 4823  |
| FL366      | Jet Airways | 04/12/2019    | Banglore  | Delhi       | BLR, DEL  | 07:10    | 10:10       | 3h       | 0           | No info   | 7229  |
| FL956      | Air India   | 04/12/2019    | Banglore  | Delhi       | BLR, DEL  | 10:00    | 12:45       | 2h 45m   | 0           | No info   | 5911  |
| FL947      | IndiGo      | 04/12/2019    | Banglore  | Delhi       | BLR, DEL  | 21:15    | 00:15       | 3h       | 0           | No info   | 4990  |
| FL253      | Air India   | 04/12/2019    | Banglore  | Delhi       | BLR, DEL  | 13:20    | 16:10       | 2h 50m   | 0           | No info   | 5911  |
| FL452      | GoAir       | 04/12/2019    | Banglore  | Delhi       | BLR, DEL  | 11:40    | 14:30       | 2h 50m   | 0           | No info   | 4937  |

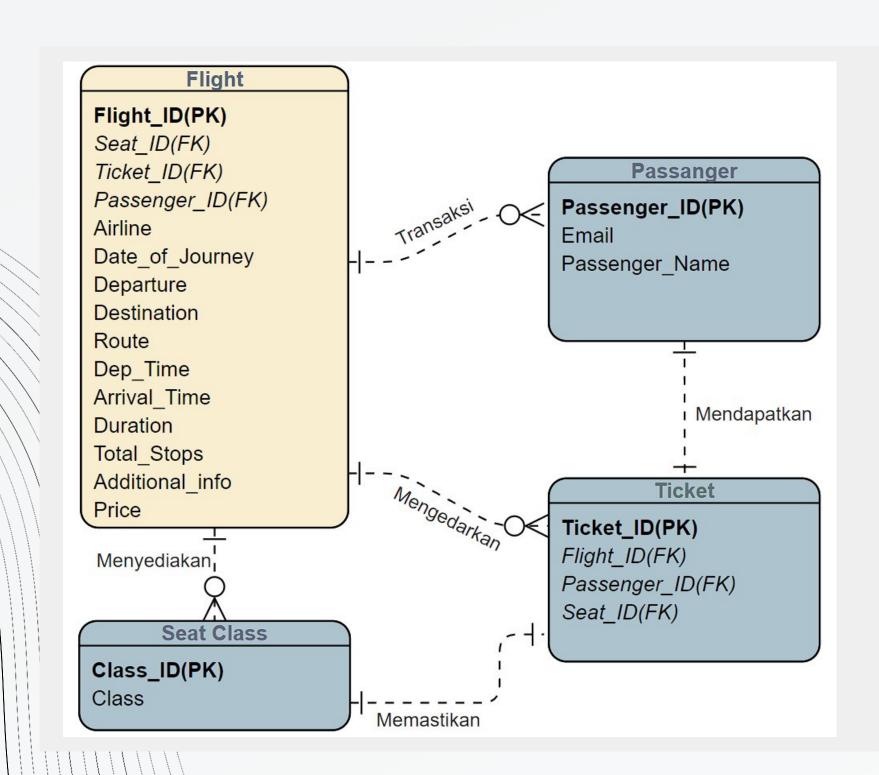
| Seat Class Entity |         |  |  |  |  |  |
|-------------------|---------|--|--|--|--|--|
| Class_ID          | Class   |  |  |  |  |  |
| 1                 | Economy |  |  |  |  |  |
| 1                 | Economy |  |  |  |  |  |
| 1                 | Economy |  |  |  |  |  |
| 1                 | Economy |  |  |  |  |  |
| 1                 | Economy |  |  |  |  |  |
| 1                 | Economy |  |  |  |  |  |
| 1                 | Economy |  |  |  |  |  |

|           | Ticket Entity |                |          |
|-----------|---------------|----------------|----------|
| Ticket_ID | Flight_ID     | Passenger_ID   | Class_ID |
| T229      | FL148         | ID196003016725 | 1        |
| T171      | FL774         | ID196006082462 | 1        |
| T362      | FL366         | ID196012072833 | 1        |
| T337      | FL956         | ID196101084768 | 1        |
| T868      | FL947         | ID196104036219 | 1        |
| T931      | FL253         | ID196204019041 | 1        |
| T909      | FL452         | ID196212008867 | 1        |

| Passen         |                   |                    |
|----------------|-------------------|--------------------|
| Passenger_ID   | Email             | Passenger_Name     |
| ID196003016725 | Joseph@gmail.com  | Kelly Sellers      |
| ID196006082462 | Erik@gmail.com    | Natalie Clay       |
| ID196012072833 | Thomas@gmail.com  | Dr. Terry Friedman |
| ID196101084768 | Joshua@gmail.com  | Erik Perez         |
| ID196104036219 | Sabrina@gmail.com | Justin Bates       |
| ID196204019041 | Jerry@gmail.com   | Kristy Anderson    |
| ID196212008867 | Kathryn@gmail.com | Vanessa Valdez     |

pada tabel 3NF ini masing masing tabel yg memiliki hubungan transitiv kita satukan dalam tabel tiket

## ERD



#### **Relationship:**

- satu penerbangan mengangkut banyak penumpang
- satu penerbangan memiliki banyak kelas tempat duduk
- satu penerbangan memiliki banyak tiket
- satu tempat duduk dimiliki satu tiket
- satu penumpang memiliki satu tiket

# CONCLUSION

Setelah melakukan normalisasi dari keadaan yang belum dinormalisasi hingga mencapai bentuk normalisasi ketiga (3NF), database telah mengalami transformasi yang signifikan. Proses ini melibatkan restrukturisasi data secara sistematis, menangani masalah terkait redundansi, anomali pembaruan, dan ketergantungan antar atribut. Dengan mencapai 3NF, database sekarang menunjukkan struktur yang terorganisir dengan baik, bebas dari ketergantungan transitif dan informasi yang tidak perlu. Proses normalisasi ini sangat meningkatkan integritas data, mengurangi kemungkinan terjadinya anomali, dan meningkatkan efisiensi dan kegunaan keseluruhan database untuk operasi maskapai penerbangan, informasi penumpang, dan manajemen penerbangan.