# **Reshav Agarwal**

Quality Engineer 2

#### **EXPERIENCE**

# **Epsilon**, Bengaluru — Quality Engineer 2

Jul 2023 - PRESENT

Through detailed analysis, I identified critical issues in the early stages, preventing a potential 2-month delay and ensuring the project remained on track to meet its deadlines.

Performed comprehensive analysis of Inbound, Marts, Extracts, CCPA/GDPR, and NCOA processes for hospitality and financial sector clients, leveraging Agile methodology to optimize ETL data flow and improve pipeline quality, achieving a 25% increase in operational efficiency.

Prepared and delivered 5+ key documents to initiate validation, providing feedback to Automation and BSA teams, driving a 15% increase in efficiency and a 20% reduction in validation cycle time.

Developed a proof of concept (POC) for the Extract analysis flow and presented it in a Guild Session to 150+ team members, improving understanding and adoption by 30%.

Organized team-building activities, enhancing team cohesion and engagement.

## **Ford Motors Pvt Ltd**, Chennai — *Data Engineer*

Sep 2021 - Jun 2023

Managed Aftermarket Data with Informatica and Alteryx, improving processing efficiency by 30%, while migrating a project from a legacy system to Informatica ahead of schedule and implementing an ETL pipeline, boosting system efficiency by 20%.

Managed the complete Agile workflow for the project, working with the Project Manager to oversee Rally for daily stand-ups, resulting in a 15% increase in team productivity and on-time project delivery.

Coordinated between 3 teams to successfully complete the Business Continuity Plan (BCP) and Annual File Review (AFR) 2022, ensuring 100% alignment with organizational objectives and on-time delivery.

Organized and facilitated internal team-building activities, fostering collaboration and improving team morale.

### **EDUCATION**

## **Christ University**, Bengaluru — B Tech in CSE

Jul 2017 - Jun 2021 CGPA: 8.88 (+91) 6360675819

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Bengaluru, India

#### **SKILLS**

SOL

Python

Tableau

Excel

Azure DevOps

#### **AWARDS**

2023 Q4 Star Award

Epsilon India, Dec 2023

**Certificate of Appreciation** 

Ford Motor Pvt Ltd, Mar 2022

#### **CERTIFICATIONS**

SQL for Data Analysis: Advanced SQL Querying Techniques, Udemy

Complete Data Analyst Bootcamp From Basics To Advanced, Udemy

The Complete Python Bootcamp From Zero to Hero in Python, Udemy

Tableau 2024 A-Z: Hands-On Tableau Training for Data Science, Udemy

## **LANGUAGES**

English

Hindi