# **Reshawn Lofters**

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## **EDUCATION**

## **Ontario Tech University**

Expected Jun 2026

Bachelor of Science (Honours) in Computer Science

Oshawa, ON

- Relevant Coursework: Data Structures and Algorithms, OPP, Systems Development, Data Analysis
- Dean's Honours List, Award of Recognition Scholarship, Computer Science Club

#### **TECHNICAL SKILLS**

- Programming Languages: C++, Python, Java, HTML/CSS, JavaScript
- Technologies: Git, GitHub, Linux, VS Code

## **PROJECTS**

Personal Website | Front End Web Development | Live Demo | GitHub

Apr 2023 – May 2023

- Developed a fully responsive personal portfolio website to showcase skills, experiences, and projects.
- Technologies used: HTML/CSS, JavaScript, GitHub Pages

## **WORK EXPERIENCE**

Data Analyst

Apr 2023 – Present

Telus International AI Data Solutions

Remote

- Enhanced the performance of machine learning models by improving the quality of generated results.
- Analyzed data sets across 500+ languages, optimizing search engines and digital mapping applications.
- Evaluated user search engine queries, increasing the relevance and accuracy of search engine results.

Kitchen Team Member

May 2023 – Present

Boston Pizza

Ajax, ON

- Organized food supplies and monitored daily food preparation, maintaining a clean and safe work environment.
- Reduced customer waiting time by 14.3% by maintaining constant communication with team members.
- Prepared 50+ menu items to company specifications and health regulations, upholding the quality of products.

## Certified Kitchen Trainer

Dec 2021 – April 2023

Buffalo Wild Wings

Ajax, ON

- Trained team members in food handling, preparation, and safety, enhancing employee performance by 70%.
- Executed the fastest ticket times of the week 4 times, improving company efficiency by 10%.
- Developed a cleaning schedule with team members, reducing store-close procedure time by 20 minutes.

#### **VOLUNTEERING LEADERSHIP**

Worship Leader

Oct 2018 - Present

Abundant Life Tabernacle Church

Whithy, ON

- Led a congregation of 20+ church members during weekly services, increasing community engagement by 50%.
- Documented collected offerings with 100% accuracy, maintaining the record of weekly proceeds.
- Handled guest inquiries and concerns at the front desk, resulting in a 70% increase in guest satisfaction.