

# Reshawn Lofters

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## EDUCATION

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### Ontario Tech University

Expected Jun 2026

*Bachelor of Science (Honours) in Computer Science*

*Oshawa, ON*

- Relevant Coursework: Data Structures and Algorithms, OPP, Systems Development, Data Analysis
- Dean's Honours List, Award of Recognition Scholarship, Computer Science Club

## TECHNICAL SKILLS

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- **Programming Languages:** Python, Java, C++, HTML/CSS, JavaScript
- **Technologies:** Git, GitHub, Linux, VS Code

## PROJECTS

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### Portfolio Website | *Front End Web Development* | [Live Demo](#) | [GitHub](#)

Apr 2023 – May 2023

- Developed a fully responsive personal portfolio website to showcase skills, experiences, and projects.
- Technologies used: HTML/CSS, JavaScript, GitHub Pages

## WORK EXPERIENCE

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### Data Analyst

Apr 2023 – Present

*Telus International AI Data Solutions*

*Remote*

- Enhanced the performance of machine learning models by improving the quality of generated results.
- Analyzed data sets across 500+ languages, optimizing search engines and digital mapping applications.
- Evaluated user search engine queries, increasing the relevance and accuracy of search engine results.

### Kitchen Team Member

May 2023 – Present

*Boston Pizza*

*Ajax, ON*

- Organized food supplies and monitored daily food preparation, maintaining a clean and safe work environment.
- Reduced customer waiting time by maintaining constant communication with team members.
- Prepared menu items to company specifications and health regulations, upholding the quality of products.

### Certified Kitchen Trainer

Dec 2021 – April 2023

*Buffalo Wild Wings*

*Ajax, ON*

- Trained team members in food handling, preparation, and safety, enhancing employee performance by 70%.
- Executed the fastest ticket times of the week 4 times, improving company efficiency by 10%.
- Developed a cleaning schedule with team members, reducing store-close procedure time by 20 minutes.

## VOLUNTEERING LEADERSHIP

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### Worship Leader

Oct 2018 – Present

*Abundant Life Tabernacle Church*

*Whitby, ON*

- Led a congregation of 20+ church members during weekly services, increasing community engagement by 50%.
- Documented collected offerings with 100% accuracy, maintaining the record of weekly proceeds.
- Handled guest inquiries and concerns at the front desk, resulting in a 40% increase in guest satisfaction.