

# Reshawn Lofters

647-425-3634 | [reshawnlofters@gmail.com](mailto:reshawnlofters@gmail.com) | [reshawnlofters.com](http://reshawnlofters.com) | [linkedin.com/in/reshawnlofters](https://linkedin.com/in/reshawnlofters)

## TECHNICAL SKILLS

---

- Programming Languages: Java, Python, C++
- Web Technologies: JavaScript, HTML/CSS
- Tools: Git, GitHub, Microsoft Office (Excel, PowerPoint)

## EDUCATION

---

### Ontario Tech University

Expected June 2026

*Bachelor of Science in Computer Science*

*Oshawa, ON*

- Relevant Coursework: Data Structures and Algorithms, Object-oriented Programming, Software Engineering, Data Science and Analysis, Software Design and Testing
- Awards: Dean's Honours List, Award of Recognition Scholarship

## PROJECTS EXPERIENCE

---

### E-commerce Store | *Web Development* | [Live Demo](#) | [GitHub Repo](#)

Aug 2023 – Jan 2024

- Led the development of a dynamic e-commerce store featuring the latest technology products.
- Implemented features using JavaScript and HTML/CSS, ensuring version control with Git for code integrity.

### Technology Billionaires Analysis | *Data Science* | [Live Demo](#) | [GitHub Repo](#)

Oct 2023 – Nov 2023

- Analyzed technology billionaire data, extracting insights into the trajectory of the technology industry, contributing to informed business strategy.
- Utilized Python, Pandas, Seaborn, and Matplotlib for data analysis and visualization, enhancing project analytics.

## WORK EXPERIENCE

---

### Data Analyst

May 2023 – Present

*Telus International AI Data Solutions*

*Remote*

- Evaluated search engine and ML model-generated results, improving output accuracy and relevance by 21%.
- Conducted in-depth analysis of datasets spanning 500+ languages, validating data to ensure product quality.
- Collaborated with the quality team to deliver data-driven insights, contributing to a seamless user experience.

### Certified Kitchen Trainer

Dec 2021 – Apr 2023

*Buffalo Wild Wings*

*Ajax, ON*

- Implemented a cleaning schedule, reducing daily store-close procedure time by 20 minutes.
- Spearheaded kitchen operations, managing food supplies, and maintaining an agile work environment.
- Trained team members in food handling, preparation, and safety, improving employee performance by 50%.
- Executed the fastest ticket times of the week consecutively, reducing customer waiting times by 14%.

## VOLUNTEERING LEADERSHIP

---

### Service Leader

Oct 2018 – Present

*Abundant Life Tabernacle Church*

*Whitby, ON*

- Maintained 100% accuracy in documenting weekly financials, ensuring precise budget records.
- Led 40+ church members during performances, contributing to a 30% increase in community engagement.
- Managed the front desk, addressing guest inquiries and achieving a 90% guest satisfaction rate.