

Reshawn Lofters

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TECHNICAL SKILLS

- Programming Languages: Java, Python, C++
- Web Technologies: JavaScript, HTML/CSS
- Tools: Git, GitHub, Microsoft Office (Excel, PowerPoint)

EDUCATION

Ontario Tech University

Expected June 2026

Bachelor of Science in Computer Science

Oshawa, ON

- Relevant Coursework: Data Structures and Algorithms, Object-oriented Programming, Software Engineering, Data Science and Analysis, Software Design and Testing
- Awards: Dean's Honours List, Award of Recognition Scholarship

PROJECTS EXPERIENCE

E-commerce Store | *Web Development* | [Live Demo](#) | [GitHub](#)

Aug 2023 – Jan 2024

- Developed a responsive e-commerce store that features the latest tech products.
- Technologies: JavaScript, HTML/CSS, Git

Technology Billionaires Analysis | *Data Science* | [Live Demo](#) | [GitHub](#)

Oct 2023 – Nov 2023

- Analyzed technology billionaire data to derive insights into the trajectory of the technology industry.
- Technologies: Python, Pandas, Seaborn, Matplotlib

WORK EXPERIENCE

Data Analyst

May 2023 – Present

Telus International AI Data Solutions

Remote

- Evaluated search engine and ML model-generated results, improving output accuracy and relevance by 21%.
- Conducted in-depth analysis of datasets spanning 500+ languages, validating data to ensure product quality.
- Collaborated with the quality team to deliver data-driven insights for informed decision-making.

Certified Kitchen Trainer

Dec 2021 – Apr 2023

Buffalo Wild Wings

Ajax, ON

- Implemented a cleaning schedule, reducing store-close procedure time by 20 minutes daily.
- Spearheaded kitchen operations, managing food supplies, and fostering an agile work environment.
- Trained team members in food handling, preparation, and safety, enhancing employee performance by 50%.
- Executed the fastest ticket times of the week consecutively, improving customer waiting times by 14%.

VOLUNTEERING LEADERSHIP

Service Leader

Oct 2018 – Present

Abundant Life Tabernacle Church

Whitby, ON

- Maintained a 100% accuracy rate in documenting weekly financials, ensuring accurate budget records.
- Led 40+ church members during performances, contributing to a 30% increase in community engagement.
- Managed the front desk, addressing guest inquiries, resulting in a 90% guest satisfaction rate.