

# Reshawn Lofters

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## EDUCATION

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### Ontario Tech University

Expected Jun 2026

*Bachelor of Science (Honours) in Computer Science*

*Oshawa, ON*

- Relevant Coursework: Data Structures and Algorithms, OPP, Data Analysis, Discrete Mathematics
- Dean's Honours List, Award of Recognition Scholarship, Computer Science Club

## TECHNICAL SKILLS

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- **Programming Languages:** C++, Python, Java, HTML/CSS, JavaScript
- **Technologies:** Git, GitHub, VS Code

## PROJECTS

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### E-commerce Website | *Front End Web Development* | [GitHub](#)

Aug 2023 – Present

- Developed a fully responsive e-commerce website specializing in computer hardware products.
- Technologies used: HTML/CSS, JavaScript, GitHub Pages

### Portfolio Website | *Front End Web Development* | [Live Demo](#) | [GitHub](#)

Apr 2023 – May 2023

- Developed a fully responsive portfolio website to showcase my skills, experiences, and projects.
- Technologies used: HTML/CSS, JavaScript, GitHub Pages

## WORK EXPERIENCE

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### Data Analyst

Apr 2023 – Present

*Telus International AI Data Solutions*

*Remote*

- Analyze datasets across 500+ languages to optimize search engines and digital mapping applications.
- Enhance ML model performance by evaluating generated results, leading to a 21% average accuracy increase.
- Evaluate user search queries, leading to improved result relevance and accuracy for increased user satisfaction.

### Kitchen Team Member

May 2023 – Present

*Boston Pizza*

*Ajax, ON*

- Prepare 100+ menu items to company specifications and health standards, ensuring consistent product quality.
- Organize food supplies and maintain a clean, safe work environment to facilitate efficient kitchen operations.
- Improve team efficiency through effective communication, resulting in reduced customer waiting times.

### Certified Kitchen Trainer

Dec 2021 – April 2023

*Buffalo Wild Wings*

*Ajax, ON*

- Developed a cleaning schedule with team members, reducing store-close procedure time by 20 minutes.
- Trained team members in food handling, preparation, and safety, enhancing employee performance by 60%.
- Achieved the fastest ticket times of the week 4 times, resulting in a 14% improvement in company efficiency.

## VOLUNTEERING LEADERSHIP

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### Worship Leader

Oct 2018 – Present

*Abundant Life Tabernacle Church*

*Whitby, ON*

- Maintained a 100% accuracy rate in documenting collected offerings, ensuring precise weekly financial records.
- Guided 25+ church members during weekly services, resulting in a 50% increase in community engagement.
- Informed and addressed guest queries at the front desk, resulting in a 40% average guest satisfaction increase.