

Christmas Holidays 2024/2025

Dear Customer,

We would like to inform you about the upcoming Christmas Holidays and the impact on the order deadlines, loading possibilities and transport.

Adjusted order deadline.

Date	Orders for week
December 19	52 & 1

Customer Service Department

24.12.2024 Christmas Eve (Tuesday)	Open (09:00 - 17:00)
25.12.2024 Christmas Day (Wednesday)	Closed
26.12.2024 Boxing Day (Thursday)	Closed
31.12.2024 New Years Eve (Tuesday)	Open (09:00 - 17:00)
01.01.2025 New Years Day (Wednesday)	Closed

Loading locations

Please see below the limitations at our **Rotterdam/Maasvlakte** refinery:

24.12.2024 Christmas Eve (Tuesday)	Normal (06:00 - 21:00)
25.12.2024 Christmas Day (Wednesday)	Normal (06:00 - 21:00)
26.12.2024 Boxing Day (Thursday)	Normal (06:00 - 21:00)
31.12.2024 New Years Eve (Tuesday)	Normal (06:00 - 21:00)
01.01.2025 New Years Day (Wednesday)	Normal (06:00 - 21:00)

Please see below the limitations at our **Zaandam/Wormerveer** refinery:

	Packed warehouse	Raw material	Refined material orders
24.12.2024 Christmas Eve (Tuesday)	Open (09:00 - 12:00)	Open 06:00-18:00)	Open (06:00-18:00)
25.12.2024 Christmas Day (Wednesday)	Closed	Closed	Open (08:00-16:00)
26.12.2024 Boxing Day (Thursday)	Closed	Closed	Open (08:00-16:00)
31.12.2024 New Years Eve (Tuesday)	Open (09:00 - 12:00)	Open 06:00-18:00	Open (06:00-18:00)
01.01.2025 New Years Day (Wednesday)	Closed	Closed	Open (14:00-22:00)

Please see below the limitations at our **External** loading places:

	Packed warehouse DNA	Van Langen	Chane Zaandam
24.12.2024 Christmas Eve (Tuesday)	Open (08:30 - 12:00)	Open 07:00-15:00)	Open (07:00-15:00)
25.12.2024 Christmas Day (Wednesday)	Closed	Closed	Closed
26.12.2024 Boxing Day (Thursday)	Closed	Closed	Closed
31.12.2024 New Years Eve (Tuesday)	Open (08:30 - 12:00)	Open 07:00-15:00	Open (07:00-15:00)
01.01.2025 New Years Day (Wednesday)	Closed	Closed	Closed

Transport

Due to the upcoming bank holidays in different countries, please expect driving restrictions for your transport from our factories to the final destination. Please take these restrictions into account when planning your orders.

For detailed driving restrictions, please visit the websites www.trafficban.com or www.transport-online.nl/site/rijverboden (in Dutch).

Contact

Please contact your Customer Service representative for any further questions you might have.
Thank you for your understanding and kind cooperation.

Wishing you happy and foremost healthy holidays.

Sincerely,
Customer Service team
Bunge Loders Croklaan