Reshma Vivek Narkhede *(QUALITY ENGINEER)*

Add: 203 Shashank Apartment Vadavali Section Ambernath East Thane;　　　　**Contact No.**: +91-9623869347
Email: reshmavnarkhede@gmail.com　　**LinkedIn**: **Reshma Patil**　　　　**Date of Birth**: 09/07/1995

SOFTWARE TESTING EXPERIENCE

Overall, 2 Years of experience in IT industry with 2 years of **Functional Testing and Agile Project Management process** experience in **Insurance domain**.

- **2+ Years of industry experience in the area of Software Testing (Functional Testing and API Testing)** with a solid understanding of **Agile Methodology**, Effort Estimation, Test Planning, Test Design, Test Execution and Defect Reporting & Tracking.
- Strong Experience in **UX Testing, UI Testing, API Testing, Functional Testing** and **Web Application Testing.**
- Experience in **Cross browser testing** and **Test Execution**.
- Well, acquainted with all phases of **Agile testing methodology**, **Sprint Structure, Daily Scrum, Retrospection, SDLC** and **Software Testing Life Cycle (STLC).**
- Strong Experience in **JIRA Test Management tool (**Task Creation, Defect management, requirement planning and other JIRA activities.)
- Good experience in managing and **working with multiple organizations/resources in a global workforce environment**.
- I have proven track record with **peer reviews, walkthroughs, inspections, audits** and well experienced in creating and syndicating detailed **Test metrics.**
- Conducting **root cause analysis** on post release defects and implementing **corrective action** and **process improvements**.
- Managing risks and issues via **effective prioritization, escalation, impact assessment** and **action plan** development.
- Involvement in **Project Planning, Project Road Map Discussions, Business Brain Storming Discussions, Test Estimations, Test strategy implementation, Creation of Test Plans and Test Reports.**
- Fostering team work and communication to achieve project objectives.
- **Self- motivated, highly energetic** and **ethical** in all work-related assignments thus able to immediately contribute to corporate goals and objects.
- Good written, communication, interpersonal skills, proven team player with an analytical mind bent to problem solving and delivering solutions.

Certifications

- ISTQB Foundation Level (CTFL)　　　　　　**Certificate ID**: **ITB-CTFL-00108204**
- Scrum Foundation Professional Certificate - SFPC™　　**Certificate ID**: **70020523**

PROFESSIONAL EXPERIENCE

Larsen & Toubro Infotech (LTI)　　　　　　　　　　　　　**July 2021 – Present**
Designation: Quality Engineer
Domain: Insurance BU/ INS BU

Company Profile:

LTI (NSE: LTI) is a global technology consulting and digital solutions Company helping more than 460 clients succeed in a converging world. With operations in 33 countries, we go the extra mile for our clients and accelerate their digital transformation.

Key Result Areas:

- Involved in Preparation of estimates for overall QA team involved in the project, Scrum Planning, Project requirement analysis, Creation of Test Traceability Matrix, Test Case preparation, System testing, System Integration testing, Test Reporting, Defect Management, Change Requests of the application.
- Coordination with QA Environment team and development/BA teams for the Defect fixes and CR's.
- Daily Scrum calls, Sprint meetings with the Business team and sending the Daily/Weekly Status Reports on Project Progress.

PROJECTS UNDERTAKEN

Project 1

Company	**Larsen & Toubro Infotech LTI**
Title	Breathe Life
Team	4
Client	Breathe Life Canada
Tools	JIRA, TestRail, Postman
Duration	July 2021 to Present

Description	Breathe Life is distribution platform provides life insurers with best-of-breed tools to increase the speed of policy delivery while reducing operational costs.

Responsibilities	• Preparation of Test Plan, Test Design, Test Execution and Defect Reporting & Tracking. • JIRA and Defect Management for the application upgrades • Managing the overall scope of project • Co-coordinating with Upstream and Downstream applications, development team and all the supporting teams • Preparation of estimates for overall QA team involved in the project. • Weekly and Daily Status Reports on Project Progress • Weekly and Daily Scrum calls, Sprint meetings, Retrospective meetings with the Business team

Harjai Computers pvt ltd   **Feb 2020 – Jul 2021**
Client: **Reliance General Insurance**
Domain: General Insurance
Designation: Software Tester

Key Result Areas:

• Involved in QA Activities Like Test Planning, Requirement Analysis, Creation of Test Traceability Matrix, Test Case preparation, System testing, System Integration testing, Test Reporting, Defect Management, Change Requests of the application.
• Coordination with the sub-platforms, QA Environment team and development team for the Defect fixes and CR's.
• Weekly and Daily Status meetings with the Business team and sending the Daily/Weekly Status Reports on Project Progress.

PROJECTS UNDERTAKEN

Project 1

Title	**ICM (Inward and Collection Management)**
Team	6
Client	Reliance General Insurance
Tools	Bugzilla, Azure DevOps

Description	The Application main feature is proposal inwarding and premium collection, employee flow application. It's having many features as below- • Premium collection using various payment modes. • In-warding proposals for New Business, Endorsement, Renewal, Rollover business type. • Policy generation flow. • Replenishment proposal for other integrated system.

Responsibilities	• Preparation of Test Plan, Test Design, Test Execution and Defect Reporting & Tracking. • Weekly and Daily Status Reports on Project Progress • Weekly and Daily Status meetings with the Business team

Project 2

Title	**IRPAS Policy Administration System**
Team	4
Client	Reliance General Insurance
Tools	Bugzilla, Azure DevOps, POSTMAN

Description

IRPAS is web Application which is used to create policy.

IRPAS is core Project in SmartZone and Responsive SmartZone Application where all the main / core logic is written.

IRPAS Suite an application which consist of following Applications:
- SmartZone (Agent Portal)
- IRPAS (Employee Portal)
- Tele sales (Tele callers for outbound sales)
- Responsive SmartZone (Health Products)

Responsibilities
- Preparation of Test Plan, Test Design, Test Execution and Defect Reporting & Tracking.
- Preparing the status report as, daily and weekly.
- Troubleshooting the issues and finding the defects
- Weekly and Daily Status Reports on Project Progress

Project 3

Title	**SmartZone**
Team	2
Client	Reliance General Insurance
Tools	Bugzilla, Azure DevOps, POSTMAN

Description

The main functionality or feature of this application is booking different product policy such as, Health, Travel, Marine, Motor insurance policy etc.

This application is integrated with other application through Savion services.

Main features of this application as below:
- Policy issuance through quote creation, proposal creation
- Policy issuance for New Business, Renewal and Rollover business type.
- Policy generation flow through copy quote & copy proposal.

Responsibilities
- To Create test plan, test scenarios, test cases with refer to BRD.
- To check policy issuance flow for New Business & Renewal.
- Involved in creating test environment for user interface testing.
- Preparing the status report as, daily and weekly.
- Finding the defects in defect tracking tool.
- Troubleshooting the issues and finding the defects.

EDUCATIONAL CREDENTIALS

2017	MSc. Computer Science from Dr. BAMU University, Aurangabad, India	76.7%
2015	BSc. Computer Science from Dr. BAMU University, Aurangabad, India	90%
2012	HSC Science from Maharashtra State Board Pune, India	74.17%
2010	SSC from Maharashtra State Board Pune, India	89.20%

Declaration

I hereby declare that the above-cited particulars are true to the best of my knowledge and belief.

Date: **Yours Sincerely,**
Place: Thane   **Reshma Patil**