

SAR Flow:**

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- sar will be created and it will be confirmed
- invoice will be generated and the customer will pay
- once paid call center will update security deposit and connection fee paid status to true and the payment reference doc will be attached and will attach the payment docs
- once done it will be transferred to call center with the state 'connection processing' and the gas account will be "ongoing activity"
- transfer to call center will be clicked which will be moved to helpdesk
- helpdesk will assign the meter and technician will fit the meter
- once done etrack will update the state of sar to completed

[2:34 PM] technicians_work_sheet_instrument_calibration_form_view remove cal_line
technicians_work_sheet_sng_parameter_day_view remove time
technicians_work_sheet_gas_out_view remove time
technicians_work_sheet_instrument_calibration_form_view
technicians_work_sheet_emergency_call_form_view