

**From:** [Pitstop 101](#)  
**To:** [ricag@remotestaff.com.au](mailto:ricag@remotestaff.com.au)  
**Cc:** [info@pitstop101media.com.au](mailto:info@pitstop101media.com.au)  
**Subject:** skype with Millie  
**Date:** Tuesday, May 08, 2012 5:42:28 PM

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Hi Rica

Heres the transcript of my comm with Millie

[16/03/2012 11:13:58 AM] Pitstop 101: Millie pls call me

[16/03/2012 11:14:33 AM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674, no answer. \*\*\*

[20/03/2012 1:29:50 PM] Pitstop 101: Millie welcome back!!!!

[20/03/2012 1:30:02 PM] Pitstop 101: are you Ok?

[20/03/2012 1:30:07 PM] 2 PITSTOP 101 - Millie - Accounts: oh my God Joe

[20/03/2012 1:30:09 PM] 2 PITSTOP 101 - Millie - Accounts: Im so sorry

[20/03/2012 1:30:21 PM] 2 PITSTOP 101 - Millie - Accounts: i had mild concussion when I hit my head on the dashboard

[20/03/2012 1:30:22 PM] Pitstop 101: what happened we heard you were in hospital

[20/03/2012 1:30:41 PM] Pitstop 101: woooooow and are you ok now

[20/03/2012 1:30:42 PM] 2 PITSTOP 101 - Millie - Accounts: we got rear ended last wednesday and the manifestation appeared Firday

[20/03/2012 1:30:45 PM] 2 PITSTOP 101 - Millie - Accounts: yes..

[20/03/2012 1:30:58 PM] Pitstop 101: oh good to hear - wow a close one

[20/03/2012 1:31:03 PM] 2 PITSTOP 101 - Millie - Accounts: yes

[20/03/2012 1:31:15 PM] Pitstop 101: ok so are you ok to do work now

[20/03/2012 1:31:23 PM] 2 PITSTOP 101 - Millie - Accounts: I am reading all the emails and as per Patrick he needs the brief and help from SWC

[20/03/2012 1:31:32 PM] 2 PITSTOP 101 - Millie - Accounts: I am looking for it

[20/03/2012 1:31:34 PM] 2 PITSTOP 101 - Millie - Accounts: hang on

[20/03/2012 1:35:16 PM] Pitstop 101: Millie pls sort the followign first - thanks heaps

[Tuesday, 20 March 2012 12:56 PM] Pitstop 101:

<<< Hi,

Margaret carr has the following enquiry through your website :

I have been trying to get help for our website. have rang and still waiting for help our website www.fordwichestate.com which is hosted with your company\'s SSL certifiante is down and website is showing that the site is UNTRUSTED HELP PLEASE NO ONE IS GETTING BACK TO ME FOR HELP FOR THIS I HAVE RANG AND RANG AND KEEP GETTING PUT ON HOLD

Ph: 02 65745443

Email: wines@fordwichestate.com

You may reply Margaret carr by replying to this email.

[20/03/2012 1:35:41 PM] Pitstop 101: their SSL is expired

[20/03/2012 1:35:46 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts \*\*\*

[20/03/2012 1:35:48 PM] Pitstop 101: need that activated and paid for

[20/03/2012 1:35:57 PM] Pitstop 101: hi cant hear

[20/03/2012 1:40:24 PM] \*\*\* Call ended, duration 04:39 \*\*\*

[20/03/2012 1:43:47 PM] Pitstop 101: Millie is it all sorted with fordwichestate with ssl - how did it get missed - but anyway please sort it out for them - thanks Millie

[20/03/2012 1:47:53 PM] 2 PITSTOP 101 - Millie - Accounts: the SSL issue has to be raised to Lyndon and I will ask L now that the client is already paid.. I will call margaret as soon as possible

[20/03/2012 1:48:03 PM] 2 PITSTOP 101 - Millie - Accounts: also, the site is under David Rath

[20/03/2012 1:48:19 PM] 2 PITSTOP 101 - Millie - Accounts: not Margaret merely the reason why Patrick is having a hard time looking for it

[20/03/2012 1:48:33 PM] Pitstop 101: please install it asap to fix then call client please

[20/03/2012 1:48:33 PM] 2 PITSTOP 101 - Millie - Accounts: i spoke to margaret aand re assred her this will be rectified

[20/03/2012 1:48:40 PM] Pitstop 101: aha coooooooooool

[20/03/2012 2:53:56 PM] Pitstop 101: Millie is Lyndon not looking in the right spot

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can you confirm the right domain, nothing under fordwichestate.com, domain isnt even registered..

On 20/03/2012, at 2:53 PM, support@pitstop101.com wrote:

Hi Lyndon,

Just following up on this one, as Joe says it's urgent.

Thanks,

Patrick

[20/03/2012 2:54:41 PM] 2 PITSTOP 101 - Millie - Accounts: Let me check this real quick

[20/03/2012 2:54:52 PM] Pitstop 101: ok

[20/03/2012 2:57:32 PM] 2 PITSTOP 101 - Millie - Accounts: the domain indicated in WHMCS is fordwichestate.com..

[20/03/2012 2:58:27 PM] Pitstop 101: why could they both not find?

[20/03/2012 2:59:11 PM] 2 PITSTOP 101 - Millie - Accounts: I asked L to check on this and I gave him the domain name under their account. I ll ask Patrick about this

[20/03/2012 3:03:37 PM] Pitstop 101: i thought you found it earlier or was that another client?

[20/03/2012 3:04:54 PM] 2 PITSTOP 101 - Millie - Accounts: its just the same client

[20/03/2012 3:15:33 PM] 2 PITSTOP 101 - Millie - Accounts: I confirmed it with Margaret and she said the David Rath is the owner and she is the sales manager

[20/03/2012 3:28:54 PM] 2 PITSTOP 101 - Millie - Accounts: we are fixing it now. i informed pat client is paid up

[20/03/2012 3:48:37 PM] Pitstop 101: ok lets fix it asap please Millie - great job there

[20/03/2012 3:51:02 PM] 2 PITSTOP 101 - Millie - Accounts: this is Lyndon's reply

[20/03/2012 3:51:02 PM] 2 PITSTOP 101 - Millie - Accounts: The ssl you installed us self signed and not the supplied one. I can take a look soon, only have iPhone on me.

Regards

Lyndon

[20/03/2012 3:51:51 PM] Pitstop 101: ok please sort out with L

[20/03/2012 3:55:54 PM] Pitstop 101: also Millie pls inv Avantelinemarking asap for \$995 incl GST

for the following work and get Patrick onto this asap please

Adding a CMS to existing site [www.avantelinemarking.com.au](http://www.avantelinemarking.com.au) + put in existing content onto pages - NO design CHANGE

remove current front animation from index page so that first index page is the page with the menu etc

no design change just add a full cms to the site and put back the current content

[20/03/2012 3:56:26 PM] Pitstop 101: so pls call clients accounts dept and get them paying 50% into ANZ bank acc

[20/03/2012 4:02:00 PM] Pitstop 101: Epic Industries Mike Azzaparti

[20/03/2012 4:02:17 PM] Pitstop 101: need their mobile

[20/03/2012 4:02:22 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674, no answer. \*\*\*

[20/03/2012 4:02:24 PM] 2 PITSTOP 101 - Millie - Accounts: im with Michael Bonello

[20/03/2012 4:02:29 PM] Pitstop 101: aha cool

[20/03/2012 4:02:30 PM] 2 PITSTOP 101 - Millie - Accounts: I will call as as its finished

[20/03/2012 4:02:34 PM] Pitstop 101: ok

[20/03/2012 4:10:42 PM] Pitstop 101: millie please be online tonight as i need to ask you a few questions re clients - also pls email Leanne from BINK the amount we owe her and let her know that we will pay them asap between now and 2 months time

[20/03/2012 4:10:44 PM] 2 PITSTOP 101 - Millie - Accounts: i am now with mark voodoo

[20/03/2012 4:10:52 PM] 2 PITSTOP 101 - Millie - Accounts: sorry just busy with a lot of voicemail

[20/03/2012 4:10:54 PM] Pitstop 101: ok cool

[20/03/2012 4:11:11 PM] Pitstop 101: ok excellent lets get through them all please good job Millie

[20/03/2012 4:11:35 PM] 2 PITSTOP 101 - Millie - Accounts: ok.. i emailed you that one i think but will check it again if we can just pay it by making the websites..etc.. ill call you later ill be online tonight

[20/03/2012 4:12:26 PM] Pitstop 101: ok lets discuss tonight - i will be bck in 2hrs

[20/03/2012 4:12:41 PM] Pitstop 101: pls get through as amny enquiries as possible

[20/03/2012 4:13:19 PM] 2 PITSTOP 101 - Millie - Accounts: invoice sent to avante..will call them after mark voodoo

[20/03/2012 4:17:34 PM] Pitstop 101: coooooool

[20/03/2012 7:00:07 PM] Pitstop 101: Hi Millie how are you going?

[21/03/2012 1:28:18 PM] Pitstop 101: Millie hi- mike needs the invoice for last zumba

[21/03/2012 1:28:39 PM] 2 PITSTOP 101 - Millie - Accounts: yes im gathering them now

[21/03/2012 1:33:45 PM] Pitstop 101: coooooooooool

[21/03/2012 1:34:20 PM] 2 PITSTOP 101 - Millie - Accounts: im talking to RS.

[21/03/2012 1:34:23 PM] 2 PITSTOP 101 - Millie - Accounts: Lorena Limbing

[21/03/2012 1:34:27 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674, no answer. \*\*\*

[21/03/2012 1:34:37 PM] Pitstop 101: ok call me after that

[21/03/2012 1:35:14 PM] Pitstop 101: just getting a (coffee)

[21/03/2012 1:35:22 PM] 2 PITSTOP 101 - Millie - Accounts: ok Deborah is skypeing me and saying that nothing has been fixed yet etc..

[21/03/2012 1:35:48 PM] Pitstop 101: Skype Mike re this ASAP now and he will call her now

[21/03/2012 4:05:24 PM] Pitstop 101: Millie did avante pay

[21/03/2012 4:07:49 PM] \*\*\* Pitstop 101 sent IMG\_21032012\_170749.png \*\*\*

[21/03/2012 4:08:16 PM] 2 PITSTOP 101 - Millie - Accounts: i dont know because the payment details are anz no access yet

[21/03/2012 4:09:32 PM] Pitstop 101: i just sent it to you + you still have comm bank details - Correct?

[21/03/2012 4:12:43 PM] 2 PITSTOP 101 - Millie - Accounts: yes

[21/03/2012 4:13:15 PM] Pitstop 101: aha good

[21/03/2012 5:07:57 PM] Pitstop 101: Millie are you in tomorrow all day?

[21/03/2012 5:08:14 PM] Pitstop 101: and how are you coping with calls and issues and all that?

[21/03/2012 5:12:35 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674, no answer. \*\*\*

[21/03/2012 5:25:01 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674, no answer. \*\*\*

[21/03/2012 8:04:48 PM] 2 PITSTOP 101 - Millie - Accounts: Hi Joe sorry i logged out at exactly 6pm

[21/03/2012 8:05:36 PM] 2 PITSTOP 101 - Millie - Accounts: I will not be able to login tomorrow morning as I have to process my health benefits claims at the hospital. I will be able to login at 2pm til noht time.

[21/03/2012 8:06:01 PM] 2 PITSTOP 101 - Millie - Accounts: I will do overtime tonight to cath up for all the loss hours as well as the emails that were not addressed properly.

[21/03/2012 8:06:06 PM] 2 PITSTOP 101 - Millie - Accounts: Thank you

[22/03/2012 1:05:16 PM] Pitstop 101: ok are you onboard now or ,,

[22/03/2012 1:15:41 PM] 2 PITSTOP 101 - Millie - Accounts: yes

[22/03/2012 3:44:31 PM] Pitstop 101: coooool

[22/03/2012 3:45:13 PM] Pitstop 101: we put on Jake to helpyou with all the stuff with support etc and client relations...can you ask him to help you out

[22/03/2012 3:45:50 PM] 2 PITSTOP 101 - Millie - Accounts: Ok I will speak to him after my break thanks

[22/03/2012 3:49:06 PM] Pitstop 101: ok excellent

[22/03/2012 3:50:07 PM] Pitstop 101: he will not have access to any accounting or finances like you do but will be responsible to help you better manage the backlog of support and client relations

[22/03/2012 3:51:45 PM] Pitstop 101: please set him up with a new pitstop 101 media skype account with credit for calls

for now his sype is rs.joaquin.ts.jl

[22/03/2012 3:52:26 PM] Pitstop 101: thanks Millie - and how are you feeling with health and also with work etc???

[22/03/2012 4:01:46 PM] 2 PITSTOP 101 - Millie - Accounts: I am ok with health i finally claimed by health insurance earlier. with work, I am just overwhelmed with the emails and complaints etc but i will get by soon of course.i will setup an account for Jake now

[22/03/2012 4:03:36 PM] Pitstop 101: ok good to hear and this is the reason why we had to have 2 people in the section of support and client relations.....ok get jake onto some urgents immediately before the day is out + first thing in the morning of course...he will be a great help ...let me know if he is working out well or not

[22/03/2012 4:03:57 PM] 2 PITSTOP 101 - Millie - Accounts: ok

[22/03/2012 4:07:00 PM] Pitstop 101: ok

[22/03/2012 4:07:21 PM] Pitstop 101: jake@pitstop101media.com.au is his email

[22/03/2012 4:08:02 PM] 2 PITSTOP 101 - Millie - Accounts: ok thanks I am telling him that I will setup jake.pitstop101media as his skype id

[22/03/2012 4:09:38 PM] 2 PITSTOP 101 - Millie - Accounts: He is asking me if im from Remotestaff too

[22/03/2012 4:09:43 PM] 2 PITSTOP 101 - Millie - Accounts: :)

[22/03/2012 4:10:42 PM] Pitstop 101: you dont need to answer that if you dont want but you can

what do you think?

yes that skype id is fine

[22/03/2012 4:11:56 PM] 2 PITSTOP 101 - Millie - Accounts: im gonna say no- learned my mistake when i told everyone im from RS, they started talking in vernacular

[22/03/2012 4:15:42 PM] Pitstop 101: ok agreed

[22/03/2012 4:17:39 PM] 2 PITSTOP 101 - Millie - Accounts: oh i will just use support.pitstop101media

[22/03/2012 4:19:08 PM] Pitstop 101: ok fine

[22/03/2012 4:24:54 PM] 2 PITSTOP 101 - Millie - Accounts: ok im talking to marissa and dennis for the bbs

[22/03/2012 4:25:38 PM] 2 PITSTOP 101 - Millie - Accounts: also, speaking of RS, is the buyout thing still stands? or due to a lot of problems it wont happen anymore?

[22/03/2012 6:24:02 PM] Pitstop 101: got a sec

[22/03/2012 6:26:01 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674, no answer. \*\*\*

[22/03/2012 6:38:59 PM] Pitstop 101: are you there call me please to discuss

[22/03/2012 7:02:57 PM] Pitstop 101: are you there

[22/03/2012 7:03:01 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674, no answer. \*\*\*

[26/03/2012 2:05:29 PM] 2 PITSTOP 101 - Millie - Accounts: Hi Joe could you please send me all the transactions in ANZ from 1 Feb (if there's any) to date?

[26/03/2012 2:05:44 PM] 2 PITSTOP 101 - Millie - Accounts: I am reconciliating all accounts as per Mike's request

[26/03/2012 2:05:56 PM] 2 PITSTOP 101 - Millie - Accounts: thanks

[26/03/2012 3:10:15 PM] Pitstop 101: heres the anz account - not much in there millie - could you please chase some accounts - thanks

[26/03/2012 3:13:05 PM] \*\*\* Pitstop 101 sent IMG\_26032012\_161305.png \*\*\*

[26/03/2012 8:20:47 PM] Pitstop 101: Hi Millie - i wanted to talk to you the other day but not sure if you got my skype message

[27/03/2012 6:42:43 PM] 2 PITSTOP 101 - Millie - Accounts: Hi Joe, is it okay if I do overtime tonight? I need to finish my unfinished tasks since last week. I did not know you wanted me for full time status. RS informed me last week that you wanted to replace me extremely urgent that is why I felt bad. Earlier I spoke to one of them and they said you wanted me to be on a full time basis.. So if that is the case. thank you and will log in at 9am tomorrow. thanks

[28/03/2012 10:05:06 AM] Pitstop 101: Millie i just got your skype message - sorry have been EXTREMELY BUSY

yes they have managed to confuse you completely.....

the only reason why i would ever want to replace someone with someone else is if the person is not turning up to work when they are supposed to be turning up at work or their internet connection was not stable and there were unacceptable amounts of outages

the other reason is if they were doing something really bad at work

in your case you were not turning up to work or your internet was not stable too many times and you came into work late lots of times and if i look at the amount of times that i got notified

about you not being able to log in or not there or not reachable - it was too many times Millie

Also Millie when you were given your additional role of customer relations yes that was EXCELLENT and we got really excited for you and us and you were really helpful in getting team or yourself to sort out issues ---- then just at the time when we were preparing to buy your contract out so you can work direct and be paid MORE and get a kind of a promotion - you started missing work and being not contactable and internet was down and there was even a time when you just didn't turn up to work at all on a few occasions

when that happened even Chris suggested that we don't buy your contract out

it seems that you put yourself in that position and we were the innocent bystanders

also issues were not being dealt with to completion as there were plenty of issues that fell through the fingers and as a result i could see you were overwhelmed and you needed assistance

well when that happened too many times it was literally unbearable for us to continue so we asked RS to find someone like Jake where he can be the project manager sort of a role and between you 2 nothing will slip through the fingers

Going forward Pitstop 101 Media is not looking at replacing you as you have been given another chance to show us you are serious and that you can do your given role effectively and beyond our expectations

also going forward we have directed all emails going to support@pitstop101.com to go to jake@pitstop101media.com.au so that he can get our head above water and we can get down to a manageable situation

so you will not be getting hundreds of emails going to you from people emailing support@

Jake needs to focus on all things to be project managed and nothing slipping through - you will be asked to assist him from time to time and this is your chance to prove you can do it - i think you can! you just need to be focused and don't let anything get unresolved

what is an important area right now for us is for you to do your utmost best in the invoicing section - we currently have very little happening in new work so we MUST bill for everything possible that can be billed even if it's low amounts



finances are back to very low again so could you please focus on getting lots of funds in please asap - i hope that is starting to look better

we need to land lots of small and medium jobs and clients paying for some sort of support that can be charged + any client buying blocks of programming hours etc.....

OK Millie you got yourself a chance to get the finances in order so focus only on that - basically money coming in will make you shine + anything that Jake gives you to look after + any billing enquiries to be sorted

+ no suspensions to happen any more till client is properly contacted via phone and says to suspend - we had quite a few last week and while you were not there Jake and Patrick had to sort out

OK Millie you can do it - I still believe in you - let's make it happen

Joe

[28/03/2012 10:29:35 AM] Pitstop 101: quick chat?

[28/03/2012 10:29:43 AM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts \*\*\*

[28/03/2012 10:33:05 AM] \*\*\* Pitstop 101 created a group conversation

Show group conversation \*\*\*

[28/03/2012 11:01:56 AM] Pitstop 101: sorry Millie you dropped out and i can't seem to add you

[28/03/2012 11:44:17 AM] 2 PITSTOP 101 - Millie - Accounts: Joe Jake and i will take turns

[28/03/2012 11:44:43 AM] 2 PITSTOP 101 - Millie - Accounts: I will have my lunch now

[28/03/2012 11:44:43 AM] 2 PITSTOP 101 - Millie - Accounts: thanks

[28/03/2012 11:45:33 AM] Pitstop 101: great idea thanks Millie - very happy re that and your dedication - ok great meeting by the way and appreciated your input

have a great lunch

[28/03/2012 12:23:12 PM] \*\*\* Pitstop 101 sent IMG\_28032012\_132312.png \*\*\*

[29/03/2012 8:42:03 AM] Pitstop 101: Hi Millie - it's 9.41am ?

[29/03/2012 8:44:05 AM] 2 PITSTOP 101 - Millie - Accounts: Hi Joe, yes I am late today, Sorry.

[29/03/2012 8:53:35 AM] Pitstop 101: OK no worries Millie - let's have a great day - please remember that you are to focus on what brings in the dollars.....currently we have 1 or 2 projects when finished it will be a few thousand.....commercial joinery that we have been on for 1 month just on design....please

endure edison gets going on this asap - deadline for completion for that one and the kitchen site for same client is next wed

[29/03/2012 9:39:18 AM] Pitstop 101: Millie ?

[29/03/2012 9:42:15 AM] 2 PITSTOP 101 - Millie - Accounts: Yes I am here I am marking off invoices

[29/03/2012 9:42:27 AM] 2 PITSTOP 101 - Millie - Accounts: and updating and locating the payment

[29/03/2012 9:43:14 AM] Pitstop 101: ok cool heres a cheque as well that i will need to deposit -

Molly Morgan management

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[29/03/2012 9:43:39 AM] 2 PITSTOP 101 - Millie - Accounts: great thanks..I have been looking for a client's payment. thanks

[29/03/2012 9:44:29 AM] Pitstop 101: ok

[29/03/2012 2:05:59 PM] 2 PITSTOP 101 - Millie - Accounts: Joe, Jeni's client registered 2 domains. I need to know if the credit card has a balance because I need to refill Aussiehq

[29/03/2012 2:07:17 PM] Pitstop 101: ok see hq and if low update it with more funds or are you unsure on how to do that - also did they pay into ANZ

[29/03/2012 2:08:38 PM] 2 PITSTOP 101 - Millie - Accounts: they have not paid the invoice yet, but I need to register the domain first.

[29/03/2012 2:09:07 PM] 2 PITSTOP 101 - Millie - Accounts: the quote for the website isnt done yet..ill check with jake

[29/03/2012 2:28:22 PM] Pitstop 101: Millie please make sure that it gets paid in the coorrect account otherwise we will need them to reverse the payment and put it into anz

[29/03/2012 2:28:35 PM] Pitstop 101: ok so are you on top of it then?

[29/03/2012 2:30:26 PM] 2 PITSTOP 101 - Millie - Accounts: yes,,if i receive payments from the cba i send them email and let them know the correct bank anz details

[29/03/2012 2:30:49 PM] Pitstop 101: vqc

[29/03/2012 2:30:59 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts, no answer. \*\*\*

[29/03/2012 2:33:08 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674, no answer. \*\*\*

[29/03/2012 2:33:22 PM] \*\*\* Call from 2 PITSTOP 101 - Millie - Accounts, duration 04:36. \*\*\*

[29/03/2012 2:45:59 PM] \*\*\* Call from 2 PITSTOP 101 - Millie - Accounts \*\*\*

[29/03/2012 3:30:50 PM] Pitstop 101: <http://www.lightsearch.com.au/>

[29/03/2012 3:38:44 PM] \*\*\* Call ended, duration 52:45 \*\*\*

[29/03/2012 4:17:38 PM] \*\*\* Pitstop 101 sent IMG\_29032012\_171738.png \*\*\*

[29/03/2012 4:57:19 PM] 2 PITSTOP 101 - Millie - Accounts: [Thursday, 29 March 2012 4:32 PM]  
3 PITSTOP 101 - Patrick:

<<< [4:35 PM] millie.pitstop101:

<<< <http://www.lightsearch.com.au/>

[29/03/2012 4:57:21 PM] 2 PITSTOP 101 - Millie - Accounts: done

[30/03/2012 11:15:41 AM] 2 PITSTOP 101 - Millie - Accounts: Hi Joe good morning.. i am just giving you a heads up its raining here and my connection has been intermittent since yesterday...I already notified RS too.. FYI

[30/03/2012 11:24:42 AM] Pitstop 101: OK -

Millie need that price list asap

[30/03/2012 11:47:11 AM] \*\*\* 2 PITSTOP 101 - Millie - Accounts sent Projects in Pitstop.xls \*\*\*

[30/03/2012 1:32:04 PM] Pitstop 101: Thanks Millie

[30/03/2012 1:32:19 PM] Pitstop 101: how did you go with V3 payment to netlogistics

[2/04/2012 11:25:09 AM] Pitstop 101: Hi Millie

have you called Hunter prelude...we need to finish site so we can get paid

[2/04/2012 11:30:52 AM] 2 PITSTOP 101 - Millie - Accounts: yes.. no answer so i called david to process the payment

[2/04/2012 11:31:02 AM] 2 PITSTOP 101 - Millie - Accounts: will call him after this

[2/04/2012 11:34:03 AM] Pitstop 101: wait ...DONT process payment if its CC rmember it goes into wrong account and Mike will notr be happy

[2/04/2012 11:36:14 AM] 2 PITSTOP 101 - Millie - Accounts: oh my... i just processed it.. I thought it will go to the new account already.

[2/04/2012 11:36:50 AM] Pitstop 101: we have been saying NOT to process any CC payments for some time now

[2/04/2012 11:36:59 AM] Pitstop 101: reverse it please

[2/04/2012 11:37:05 AM] 2 PITSTOP 101 - Millie - Accounts: ok

[2/04/2012 11:37:06 AM] Pitstop 101: call away to reverse

[2/04/2012 11:50:43 AM] 2 PITSTOP 101 - Millie - Accounts: away said we cannot reverse however, we can refund it

[2/04/2012 11:50:49 AM] 2 PITSTOP 101 - Millie - Accounts: i am processing the refund now

[2/04/2012 11:52:59 AM | Edited 11:53:56 AM] 2 PITSTOP 101 - Millie - Accounts: how many months do we have to wait before we can process their cc payments?

[2/04/2012 12:46:44 PM] Pitstop 101: ask Mike he is supposed to be getting the merchant facility organised with ANZ Bank -

just monitor it as well so we dont miss out on payment - keep note of the refunds

[2/04/2012 12:47:23 PM] Pitstop 101: how far can we go to refund - can we refund the whole of february

[2/04/2012 12:47:30 PM] Pitstop 101: + march

[2/04/2012 12:48:07 PM] 2 PITSTOP 101 - Millie - Accounts: that I am not sure.. if we refund the payment.. that means we need to ask the cleints to pay via eft again

[2/04/2012 12:48:30 PM] 2 PITSTOP 101 - Millie - Accounts: some paid directly to WHMCS,, there are a few that I rprocessed manually

[2/04/2012 12:48:48 PM] 2 PITSTOP 101 - Millie - Accounts: Maybe out of 20 ccpayment I have only processed 2

[2/04/2012 12:49:18 PM] Pitstop 101: call me in 5 to sort this out

[2/04/2012 12:49:30 PM] 2 PITSTOP 101 - Millie - Accounts: ok

[2/04/2012 12:55:54 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts, duration 00:35. \*\*\*

[2/04/2012 12:56:43 PM] 2 PITSTOP 101 - Millie - Accounts: wait let me fix my headset..

[2/04/2012 12:56:48 PM] Pitstop 101: k

[2/04/2012 12:57:33 PM] \*\*\* Call from 2 PITSTOP 101 - Millie - Accounts \*\*\*

[2/04/2012 1:20:45 PM] \*\*\* Pitstop 101 sent IMG\_02042012\_132044.png \*\*\*

[2/04/2012 1:23:00 PM] \*\*\* Call ended, duration 25:27 \*\*\*

[2/04/2012 5:40:42 PM] Pitstop 101: Millie did you call trev

[3/04/2012 9:04:24 AM] Pitstop 101: Millie - what happened with Exacta print [ mike] he sms'd me and says has been sending emails re billing issue

[3/04/2012 9:08:40 AM] 2 PITSTOP 101 - Millie - Accounts: What about Mike? I already emailed them about that promo re facebook "like" thing- I already emailed them saying the invoice they received (jewelleryroadshow) isnt not for them

[3/04/2012 9:09:01 AM] 2 PITSTOP 101 - Millie - Accounts: Jeni told me late that all invoices should be sent DIRECTLY to the cusotmer

[3/04/2012 9:09:09 AM] 2 PITSTOP 101 - Millie - Accounts: and just cc her for email correspondence

[3/04/2012 9:09:23 AM] 2 PITSTOP 101 - Millie - Accounts: i emailed and asked him or them which domain they want me to renew?

[3/04/2012 9:09:23 AM] 2 PITSTOP 101 - Millie - Accounts: no reply

[3/04/2012 9:09:57 AM] 2 PITSTOP 101 - Millie - Accounts: I WILL CALL HIM NOW

[3/04/2012 9:11:04 AM] 2 PITSTOP 101 - Millie - Accounts: WHAT ABOUT THAT FACEBOOK THING? IS IT EXPIRED OR NOT? BECAUSE WE HAVE THESE PROMOS THA TI AM NOT EVEN AWARE OF?

[3/04/2012 9:16:46 AM] Pitstop 101: facebook promo is finished

[3/04/2012 9:17:00 AM] 2 PITSTOP 101 - Millie - Accounts: OK

[3/04/2012 9:17:08 AM] Pitstop 101: ok call exactaprint and sort him

[3/04/2012 9:18:23 AM] 2 PITSTOP 101 - Millie - Accounts: Contact received from 2 PITSTOP 101 - Millie - Accounts

[3/04/2012 9:40:20 AM] 2 PITSTOP 101 - Millie - Accounts: i already did

[3/04/2012 9:40:23 AM] 2 PITSTOP 101 - Millie - Accounts: im talking to him right

[3/04/2012 9:40:24 AM] 2 PITSTOP 101 - Millie - Accounts: now

[3/04/2012 9:40:37 AM] 2 PITSTOP 101 - Millie - Accounts: and he wants to know if he can call you

[3/04/2012 9:40:38 AM] 2 PITSTOP 101 - Millie - Accounts: not me

[3/04/2012 9:40:47 AM] 2 PITSTOP 101 - Millie - Accounts: he just wants to raise some issues etc

[3/04/2012 10:03:13 AM] Pitstop 101: ok he can call 0410 440 817 in 10 minutes

[3/04/2012 10:06:04 AM] 2 PITSTOP 101 - Millie - Accounts: still talking to jake i think to fix the issues

[3/04/2012 10:13:47 AM] Pitstop 101: ok

[3/04/2012 10:42:37 AM] Pitstop 101: Millie a quick chat

[3/04/2012 10:43:24 AM] 2 PITSTOP 101 - Millie - Accounts: just give me a sec

[3/04/2012 10:43:36 AM] 2 PITSTOP 101 - Millie - Accounts: im consolidating the invoices for JAM

[3/04/2012 10:43:48 AM] Pitstop 101: ok

[3/04/2012 11:10:44 AM] \*\*\* Call from 2 PITSTOP 101 - Millie - Accounts \*\*\*

[3/04/2012 11:11:37 AM] \*\*\* Pitstop 101 created a group conversation

Show group conversation \*\*\*

[3/04/2012 11:16:48 AM] Pitstop 101: Millie pls email me the email you sent to jam re a site they needed done [ i need to know what was included and price...just forward it to me - thanks Millie

[3/04/2012 12:04:13 PM] 2 PITSTOP 101 - Millie - Accounts: joe did you get the email?

[3/04/2012 12:04:19 PM] 2 PITSTOP 101 - Millie - Accounts: thanks

[3/04/2012 12:04:40 PM] 2 PITSTOP 101 - Millie - Accounts: also can you please send me

screenshots of the payments made today

[3/04/2012 12:04:42 PM] 2 PITSTOP 101 - Millie - Accounts: thanks

[3/04/2012 2:24:26 PM] Pitstop 101: Millie Gordon is trying to reach you

[3/04/2012 2:24:54 PM] Pitstop 101: pls answer him via email

[3/04/2012 2:25:06 PM] Pitstop 101: he is trying to get us more clients....

[3/04/2012 2:26:41 PM] Pitstop 101: Millie please call Gordon - 02 9873 3392

[3/04/2012 2:28:40 PM] Pitstop 101: also pls call me re lightsearch quote

[3/04/2012 2:42:40 PM] 2 PITSTOP 101 - Millie - Accounts: I'm sorry Joe for the delay

[3/04/2012 2:43:00 PM] Pitstop 101: thats fine

[3/04/2012 2:43:12 PM] 2 PITSTOP 101 - Millie - Accounts: I've been trying to call out but it seems like either something is wrong with my signal or my headset

[3/04/2012 2:44:04 PM] 2 PITSTOP 101 - Millie - Accounts: I'm trying to fix that as we speak but if worst comes to worst I'm going to run to the store and just purchase a new headset

[3/04/2012 2:44:30 PM] 2 PITSTOP 101 - Millie - Accounts: Clients are complaining about terrible connection

[3/04/2012 2:45:15 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts \*\*\*

[3/04/2012 2:45:25 PM] Pitstop 101: hi

[3/04/2012 2:45:30 PM] 2 PITSTOP 101 - Millie - Accounts: hi joe

[3/04/2012 2:45:34 PM] 2 PITSTOP 101 - Millie - Accounts: i can hear you

[3/04/2012 2:45:38 PM] 2 PITSTOP 101 - Millie - Accounts: i think my headset

[3/04/2012 2:45:44 PM] 2 PITSTOP 101 - Millie - Accounts: speaker or i dnt know

[3/04/2012 2:45:47 PM] 2 PITSTOP 101 - Millie - Accounts: im so frustrated now

[3/04/2012 2:45:59 PM] 2 PITSTOP 101 - Millie - Accounts: gordon is been saying he cannot hear me

[3/04/2012 2:46:14 PM] 2 PITSTOP 101 - Millie - Accounts: ill use my lunch or break to grab one

[3/04/2012 2:46:15 PM] Pitstop 101: is he on now

[3/04/2012 2:46:23 PM] 2 PITSTOP 101 - Millie - Accounts: no

[3/04/2012 2:46:31 PM] 2 PITSTOP 101 - Millie - Accounts: fast

[3/04/2012 2:46:33 PM] 2 PITSTOP 101 - Millie - Accounts: im sorry

[3/04/2012 2:46:35 PM] Pitstop 101: ok how long is it going to take

[3/04/2012 2:46:38 PM] 2 PITSTOP 101 - Millie - Accounts: the store is just near

[3/04/2012 2:46:41 PM] 2 PITSTOP 101 - Millie - Accounts: 30 mins

[3/04/2012 2:46:43 PM] 2 PITSTOP 101 - Millie - Accounts: at most  
[3/04/2012 2:46:50 PM] 2 PITSTOP 101 - Millie - Accounts: at least  
[3/04/2012 2:46:52 PM] 2 PITSTOP 101 - Millie - Accounts: sprry  
[3/04/2012 2:46:52 PM] Pitstop 101: ok go now please  
[3/04/2012 2:46:54 PM] \*\*\* Call ended, duration 01:39 \*\*\*  
[3/04/2012 2:46:56 PM] 2 PITSTOP 101 - Millie - Accounts: ok thanks  
[3/04/2012 2:47:08 PM] Pitstop 101: pls be back asap  
[3/04/2012 4:12:20 PM] Pitstop 101: Millie are you back  
[3/04/2012 4:12:32 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts, duration 10:09. \*\*\*  
[3/04/2012 9:17:28 PM] Pitstop 101: Hi Millie good evening - just got back from parent/teacher evening

how did everything go and the 2 sales we are trying to land by tomorrow

[3/04/2012 9:21:29 PM] 2 PITSTOP 101 - Millie - Accounts: Jake hasn't gotten back to me about it  
[3/04/2012 9:21:39 PM] 2 PITSTOP 101 - Millie - Accounts: but I emailed roy  
[3/04/2012 9:21:49 PM] 2 PITSTOP 101 - Millie - Accounts: and hasn't replied to me yet  
[3/04/2012 9:22:19 PM] 2 PITSTOP 101 - Millie - Accounts: however I sent a quote to Kabex  
worth 2.5hrs of email issues  
[3/04/2012 9:22:38 PM] 2 PITSTOP 101 - Millie - Accounts: I used whmcs as instructed by Mike  
[3/04/2012 9:23:16 PM] 2 PITSTOP 101 - Millie - Accounts: \* I used whmcs for quoting  
[3/04/2012 9:23:32 PM] 2 PITSTOP 101 - Millie - Accounts: Jason said go ahead  
[3/04/2012 9:23:46 PM] Pitstop 101: yes saw that well done Millie  
[3/04/2012 9:23:54 PM] 2 PITSTOP 101 - Millie - Accounts: so we will have an additional \$375  
tomorrow  
[3/04/2012 9:24:29 PM] 2 PITSTOP 101 - Millie - Accounts: i've been online since earlier  
[3/04/2012 9:25:18 PM] 2 PITSTOP 101 - Millie - Accounts: I've been updating the whmcs and  
myob for more accurate details  
[3/04/2012 9:31:09 PM] Pitstop 101: excellent well done  
[3/04/2012 9:31:32 PM] Pitstop 101: tomorrow we need to suss out what we can do to land sales on the  
day  
[3/04/2012 9:32:45 PM] Pitstop 101: do you also see vtiger items for you?  
[3/04/2012 9:33:44 PM] Pitstop 101: millie  
[3/04/2012 9:38:46 PM] 2 PITSTOP 101 - Millie - Accounts: Is it the new Project Management  
System?

[3/04/2012 9:40:03 PM] Pitstop 101: yes

[3/04/2012 10:16:04 PM] Pitstop 101: anything to bill for millie on the next lot of projects completed

[3/04/2012 10:16:07 PM] \*\*\* Pitstop 101 sent IMG\_03042012\_221606.png \*\*\*

[3/04/2012 10:17:40 PM] Pitstop 101: Millie did you call trevor from avantelinemarking from the other day

[4/04/2012 9:26:31 AM] Pitstop 101: Hi Millie are you there?

[4/04/2012 9:28:21 AM] 2 PITSTOP 101 - Millie - Accounts: yes

[4/04/2012 9:28:28 AM] 2 PITSTOP 101 - Millie - Accounts: on a call with Amy Cheng of instyle

[4/04/2012 9:28:59 AM] Pitstop 101: ok

[4/04/2012 9:30:01 AM] Pitstop 101: heres the ANZ payments

[4/04/2012 9:31:07 AM] \*\*\* Pitstop 101 sent IMG\_04042012\_093107.png \*\*\*

[4/04/2012 9:31:58 AM] Pitstop 101: also greygums paid \$56.50....inv 7279

[4/04/2012 10:19:38 AM] 2 PITSTOP 101 - Millie - Accounts: hi Joe

[4/04/2012 10:20:17 AM] 2 PITSTOP 101 - Millie - Accounts: can you please confirm if you want the screenshot on because I'm not comfortable with it

[4/04/2012 10:20:44 AM] 2 PITSTOP 101 - Millie - Accounts: I'm handling accounts with crucial information about you and the clients

[4/04/2012 10:20:48 AM] 2 PITSTOP 101 - Millie - Accounts: thanks

[4/04/2012 10:31:35 AM] Pitstop 101: turn it off then

[4/04/2012 10:32:02 AM] Pitstop 101: Millie drop everything and pls call Gordon as he has sales for us .....

[4/04/2012 10:32:10 AM] 2 PITSTOP 101 - Millie - Accounts: ok

[4/04/2012 10:32:14 AM] 2 PITSTOP 101 - Millie - Accounts: on it

[4/04/2012 10:32:21 AM] Pitstop 101: we NEEEEEEEEEEED sales asap and he will help us

[4/04/2012 10:32:31 AM] 2 PITSTOP 101 - Millie - Accounts: [Tuesday, 3 April 2012 2:26 PM]  
Pitstop 101:

<<< 02 9873 3392

[4/04/2012 10:32:33 AM] 2 PITSTOP 101 - Millie - Accounts: right?

[4/04/2012 10:32:37 AM] Pitstop 101: ok you onto him

[4/04/2012 10:32:52 AM] Pitstop 101: not sure try it

[4/04/2012 10:33:27 AM] Pitstop 101: yes its the one



[4/04/2012 10:33:41 AM] Pitstop 101: is the call clear this time

[4/04/2012 10:33:45 AM] 2 PITSTOP 101 - Millie - Accounts: yes

[4/04/2012 10:33:54 AM] 2 PITSTOP 101 - Millie - Accounts: loud enough for him to hear me

[4/04/2012 10:34:17 AM] Pitstop 101: coooooooooooooool - ok he will get us some leads get all the info

[4/04/2012 10:43:24 AM] 2 PITSTOP 101 - Millie - Accounts: I spoke to Gordon and he said the leads he sent me are kinda vague

[4/04/2012 10:43:57 AM] 2 PITSTOP 101 - Millie - Accounts: so as soon as we receive the leads we just have to email him whatever idea we have on top of heads and then email it to him

[4/04/2012 10:44:16 AM] 2 PITSTOP 101 - Millie - Accounts: he will be the one to talk to the clients to for further clarification

[4/04/2012 10:51:13 AM] Pitstop 101: that sounds excellent then - ok work with him closely and see if you and Gordon can land a first sale

[4/04/2012 10:54:22 AM] Pitstop 101: Millie call me re sales

[4/04/2012 10:54:27 AM] Pitstop 101: in 5 mins

[4/04/2012 11:27:50 AM] 2 PITSTOP 101 - Millie - Accounts: i already received few leads from Gordon

[4/04/2012 11:28:19 AM] 2 PITSTOP 101 - Millie - Accounts: i will co-ordinate with Jake also so we can come up with a good proposa; or quote

[4/04/2012 11:28:39 AM] Pitstop 101: exccccccccccccceellent

[4/04/2012 11:28:47 AM] Pitstop 101: ok do it asap please

[4/04/2012 12:14:44 PM] 2 PITSTOP 101 - Millie - Accounts: hoe

[4/04/2012 12:14:46 PM] 2 PITSTOP 101 - Millie - Accounts: Hoe

[4/04/2012 12:14:48 PM] 2 PITSTOP 101 - Millie - Accounts: Joe

[4/04/2012 12:15:10 PM] 2 PITSTOP 101 - Millie - Accounts: I would like to ask you what does Patrick do here in Pitstop 101?

[4/04/2012 12:17:11 PM | Removed 12:17:33 PM] 2 PITSTOP 101 - Millie - Accounts: This message has been removed.

[4/04/2012 12:27:02 PM] Pitstop 101: Hi Millie - is there an issue with him...let me know and i will sort out for you?

[4/04/2012 12:28:08 PM] \*\*\* Call from 2 PITSTOP 101 - Millie - Accounts \*\*\*

[4/04/2012 12:32:44 PM] Pitstop 101: [12:32:21 PM] Pitstop 101: Gordon we do e-commerce sites anywhere from \$3,000 to \$5,000 depending on their details

[4/04/2012 12:38:55 PM] \*\*\* Call ended, duration 10:46 \*\*\*

[4/04/2012 12:48:46 PM] Pitstop 101: Millie call me in 5 min - gordon just emailed us all the numbers - you and i will divide them up and make calls

[4/04/2012 12:53:42 PM] \*\*\* Missed call from 2 PITSTOP 101 - Millie - Accounts. \*\*\*

[4/04/2012 12:54:13 PM] 2 PITSTOP 101 - Millie - Accounts: can I call you now?

[4/04/2012 12:56:30 PM] Pitstop 101: yes

[4/04/2012 12:56:57 PM] 2 PITSTOP 101 - Millie - Accounts: wait a minute joe.

[4/04/2012 12:57:06 PM] Pitstop 101: ok

[4/04/2012 12:57:06 PM] 2 PITSTOP 101 - Millie - Accounts: I'm still with instyle video

[4/04/2012 12:57:10 PM] Pitstop 101: ok

[4/04/2012 1:09:16 PM] Pitstop 101: Millie dont forget the staff meeting at 3pm

[4/04/2012 1:09:51 PM] Pitstop 101: also yes pls call me asap re those leads frm gordon

[4/04/2012 1:17:45 PM] \*\*\* Call from 2 PITSTOP 101 - Millie - Accounts, duration 00:18. \*\*\*

[4/04/2012 1:36:25 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts \*\*\*

[4/04/2012 2:01:10 PM] 2 PITSTOP 101 - Millie - Accounts: 0466 333 388

[4/04/2012 2:01:19 PM] 2 PITSTOP 101 - Millie - Accounts: Steve

[4/04/2012 2:01:34 PM] \*\*\* Call ended, duration 25:09 \*\*\*

[4/04/2012 2:30:33 PM] Pitstop 101: How did you go with lead you were calling - I called steve and it went well - we should definitely land a sale there

[4/04/2012 2:46:37 PM] 2 PITSTOP 101 - Millie - Accounts: I spoke to Kevin

[4/04/2012 2:46:50 PM] 2 PITSTOP 101 - Millie - Accounts: He would like us to email him a quote

[4/04/2012 2:47:09 PM] 2 PITSTOP 101 - Millie - Accounts: as per Jake the whmcs task would take 2 hours

[4/04/2012 2:47:33 PM] Pitstop 101: ok send him a quote please then - well done

then follow it up tomorrow

[4/04/2012 2:47:45 PM] 2 PITSTOP 101 - Millie - Accounts: ok

[4/04/2012 2:47:45 PM] Pitstop 101: next one you can call

[4/04/2012 2:47:54 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts, duration 11:15. \*\*\*

[4/04/2012 3:00:24 PM] Pitstop 101: OK add me into the meeting Millie

[4/04/2012 3:02:27 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts, duration 00:59. \*\*\*

[4/04/2012 3:11:55 PM] 2 PITSTOP 101 - Millie - Accounts: this is jakes number

[4/04/2012 3:11:58 PM] 2 PITSTOP 101 - Millie - Accounts: 02 8003 4101

[4/04/2012 3:12:04 PM] 2 PITSTOP 101 - Millie - Accounts: i schoose with 101

[4/04/2012 3:12:11 PM] 2 PITSTOP 101 - Millie - Accounts: so it would like its personalised

[4/04/2012 3:12:25 PM] Pitstop 101: excellent choice Millie - well done

[4/04/2012 6:00:23 PM] Pitstop 101: Millie did you call mad balloons - david taylor?

[4/04/2012 6:02:35 PM] 2 PITSTOP 101 - Millie - Accounts: yes and I passed him to Jake. Jake is now talking to him

[4/04/2012 6:03:08 PM] Pitstop 101: when was this done and is jake talking to him right now or was this all passed onto jake earlier

[4/04/2012 6:03:41 PM] 2 PITSTOP 101 - Millie - Accounts: Jake is talking to him as we skype

[4/04/2012 6:04:50 PM] 2 PITSTOP 101 - Millie - Accounts: yes this was passed onto him earlier roughly, 30 mins ago

[4/04/2012 6:11:20 PM] Pitstop 101: ok all fine then - no worries

[5/04/2012 9:21:53 AM] Pitstop 101: Millie have you spoken with avante via phone today or...?

[5/04/2012 9:28:19 AM] 2 PITSTOP 101 - Millie - Accounts: the other day was a voicemail, today is a voice mail too I called their office today and voicemail so I just left a voicemail saying that the site will be done today. I called again this morning and spoke to him and he says thank you the site is done. I told him I will email him the link for his approval

[5/04/2012 9:33:57 AM] 2 PITSTOP 101 - Millie - Accounts: Joe

[5/04/2012 9:34:28 AM] 2 PITSTOP 101 - Millie - Accounts: Could you please confirm if Aroon Singh of ABE is still a active client for hosting?

[5/04/2012 9:34:35 AM] 2 PITSTOP 101 - Millie - Accounts: thanks

[5/04/2012 9:34:52 AM] 2 PITSTOP 101 - Millie - Accounts: And Aida Letinic is just used for testing right?

[5/04/2012 9:34:58 AM] 2 PITSTOP 101 - Millie - Accounts: thanks

[5/04/2012 10:06:34 AM] Pitstop 101: Aha excellent re avante - well done Millie

Aroon is still active client yes

Aida Letinic is a test client [ not real ]

[5/04/2012 10:08:56 AM] 2 PITSTOP 101 - Millie - Accounts: ok thanks

[5/04/2012 10:31:54 AM] Pitstop 101: np

[5/04/2012 11:04:25 AM] Pitstop 101: hey Millie how are the sales and collections going

[5/04/2012 11:06:38 AM] 2 PITSTOP 101 - Millie - Accounts: not good Joe, I am actually bugging jake and the rest of the guys re our past projects so i can quote them

[5/04/2012 11:06:45 AM] 2 PITSTOP 101 - Millie - Accounts: 1. PR Media

[5/04/2012 11:07:23 AM] 2 PITSTOP 101 - Millie - Accounts: 2. Avante- has not paid the 50% deposit

[5/04/2012 11:07:37 AM] 2 PITSTOP 101 - Millie - Accounts: 3. Light search said- he will still think about he quote

[5/04/2012 11:08:16 AM] 2 PITSTOP 101 - Millie - Accounts: 4. Roy's Email re Louise- being fixed

[5/04/2012 11:56:18 AM] Pitstop 101: MILLIE please sort this out immediately

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Hi Joe or any person at this address.

We have sent numerous messages and many phone calls with almost zero response. The only two being "please pay us some more money \$495", and then today "we have set up the external access and have emailed you".

The email we have not received and we have made two calls which have gone nowhere... we were left on hold on the phone.

To say we have just given up is an understatement. The only service we seem to get is..."give us some more money".

What are you guys doing?

We ask that you refund these moneys (of \$495)and we hope we can find someone else to fix this web site for us. I didn't think it was all that difficult, according to your words.

Is it possible to respond to this???

Trev

[5/04/2012 11:56:58 AM] 2 PITSTOP 101 - Millie - Accounts: ha?

[5/04/2012 11:57:03 AM] 2 PITSTOP 101 - Millie - Accounts: I just spoke to him this morning?

[5/04/2012 11:57:23 AM] Pitstop 101: this was sent to me at 11.12am and then at 11.21

[5/04/2012 11:57:41 AM] Pitstop 101: where is the site at - is it finished

[5/04/2012 11:59:19 AM] Pitstop 101: Millie what is going on here

[5/04/2012 12:00:10 PM] 2 PITSTOP 101 - Millie - Accounts: Joe I asked Jake about this and he told me Marissa is the one handling it. I asked Jake to call Marissa earlier and ask what is the status of the site. marissa informed Jake that site will be done today

[5/04/2012 12:00:17 PM] 2 PITSTOP 101 - Millie - Accounts: I called Trev right away

[5/04/2012 12:00:26 PM] 2 PITSTOP 101 - Millie - Accounts: and told him that site will be done today

[5/04/2012 12:00:31 PM] 2 PITSTOP 101 - Millie - Accounts: I will email him the link'

[5/04/2012 12:01:04 PM] 2 PITSTOP 101 - Millie - Accounts: we are talking about avantelinemarking arent we?

[5/04/2012 12:01:08 PM] 2 PITSTOP 101 - Millie - Accounts: i will call trev again

[5/04/2012 12:01:11 PM] 2 PITSTOP 101 - Millie - Accounts: hang on

[5/04/2012 12:01:53 PM] Pitstop 101: talk to jake the site will be done in 30 mins

[5/04/2012 12:02:04 PM] 2 PITSTOP 101 - Millie - Accounts: I know

[5/04/2012 12:02:10 PM] 2 PITSTOP 101 - Millie - Accounts: so what is Trev talking about?

[5/04/2012 12:02:19 PM] 2 PITSTOP 101 - Millie - Accounts: I told him to wait and ill email him the link?

[5/04/2012 12:03:11 PM] Pitstop 101: i dont know but lets fix it immediately - client does not get this mad if we have doe our job in \\

[5/04/2012 12:11:54 PM] 2 PITSTOP 101 - Millie - Accounts: SOLVED

[5/04/2012 12:11:56 PM] 2 PITSTOP 101 - Millie - Accounts: avante

[5/04/2012 12:12:50 PM] 2 PITSTOP 101 - Millie - Accounts: I called Trev

[5/04/2012 12:12:52 PM] 2 PITSTOP 101 - Millie - Accounts: and apoligised

[5/04/2012 12:12:58 PM] 2 PITSTOP 101 - Millie - Accounts: everythng is solved

[5/04/2012 12:13:06 PM] 2 PITSTOP 101 - Millie - Accounts: i just need the website in 20 mins

[5/04/2012 12:13:13 PM] 2 PITSTOP 101 - Millie - Accounts: i told jake to finish it NOWWWWW

[5/04/2012 12:13:19 PM] Pitstop 101: are you sure its solved

[5/04/2012 12:13:24 PM] 2 PITSTOP 101 - Millie - Accounts: YES

[5/04/2012 12:13:44 PM] 2 PITSTOP 101 - Millie - Accounts: as far as communicating wit him and updating him - yes

[5/04/2012 12:14:04 PM] 2 PITSTOP 101 - Millie - Accounts: and I told him to drop all the numbers and just keep my direct number for ANYTHING

[5/04/2012 12:14:12 PM] 2 PITSTOP 101 - Millie - Accounts: he can CALL ME for any issues

[5/04/2012 12:21:33 PM] Pitstop 101: ok good - thanks Millie

[5/04/2012 12:22:36 PM] Pitstop 101: now please get that sirte to him and call him as the email is sent so you can catch his comments as he sees the site etc so anything he wants to address he can do it with you right there on the phone

[5/04/2012 12:23:11 PM] 2 PITSTOP 101 - Millie - Accounts: yes.. i called jake to ask marissa to go onboard now

[5/04/2012 12:23:19 PM] 2 PITSTOP 101 - Millie - Accounts: get onboard

[5/04/2012 12:23:24 PM] 2 PITSTOP 101 - Millie - Accounts: and finish it in 20 mins

[5/04/2012 12:23:30 PM] Pitstop 101: ok

[5/04/2012 6:00:37 PM] \*\*\* Pitstop 101 sent IMG\_05042012\_180037.png \*\*\*

[5/04/2012 6:28:13 PM] 2 PITSTOP 101 - Millie - Accounts: Joe

[5/04/2012 6:28:24 PM] 2 PITSTOP 101 - Millie - Accounts: I dont have teconix payment details or statements

[5/04/2012 6:28:39 PM] 2 PITSTOP 101 - Millie - Accounts: where can I see the payments from there?

[5/04/2012 7:15:48 PM] 2 PITSTOP 101 - Millie - Accounts: Hi Joe

[5/04/2012 7:17:54 PM] 2 PITSTOP 101 - Millie - Accounts: I spoke to Trev now

[5/04/2012 7:18:30 PM] 2 PITSTOP 101 - Millie - Accounts: not now I mean i spoke to him earlier and let him know that site is ok now

[5/04/2012 7:18:37 PM] 2 PITSTOP 101 - Millie - Accounts: and for approval

[5/04/2012 7:18:56 PM] Pitstop 101: and how did it go - but are you ok with the site i mean is it really ok

[5/04/2012 7:18:58 PM] Pitstop 101: also

[5/04/2012 7:19:00 PM] Pitstop 101: [Thursday, 5 April 2012 4:46 PM] Pitstop 101:

<<< <https://www.teconix.com/billing/whaadminonly/login.php>

user: joe

pass: jtc9381a

[5/04/2012 7:23:00 PM] 2 PITSTOP 101 - Millie - Accounts: as per Jake

[5/04/2012 7:23:07 PM] 2 PITSTOP 101 - Millie - Accounts: minor changes

[5/04/2012 7:23:12 PM] 2 PITSTOP 101 - Millie - Accounts: like the font color

[5/04/2012 7:23:21 PM] 2 PITSTOP 101 - Millie - Accounts: but Trev said he just needs the CMS instructions

[5/04/2012 7:23:47 PM] 2 PITSTOP 101 - Millie - Accounts: i think he will edit it

[5/04/2012 7:27:20 PM] Pitstop 101: so has he got that now millie?

[5/04/2012 7:27:31 PM] Pitstop 101: the cms instructions i mean

[5/04/2012 7:27:34 PM] 2 PITSTOP 101 - Millie - Accounts: yes he already did

[5/04/2012 7:27:48 PM] 2 PITSTOP 101 - Millie - Accounts: i sent him and called him and informed him

[5/04/2012 7:27:55 PM] Pitstop 101: and how did he go

[5/04/2012 7:28:09 PM] 2 PITSTOP 101 - Millie - Accounts: he said he is still in the meeting

[5/04/2012 7:28:14 PM] Pitstop 101: ok

[5/04/2012 7:28:18 PM] 2 PITSTOP 101 - Millie - Accounts: he will look into it tonight

[5/04/2012 7:28:34 PM] Pitstop 101: ok cool

how much did we collect today

[5/04/2012 7:29:21 PM] 2 PITSTOP 101 - Millie - Accounts: since avante is done I can collect \$995

[5/04/2012 7:29:41 PM] 2 PITSTOP 101 - Millie - Accounts: also Joe who will make the quote for pet essentials

[5/04/2012 7:57:36 PM] Pitstop 101: dont worry about being in a hurry to collect avante and i would give them another month to pay please - + also lets getthem using the cms and getting the use out of it and get the help from us on it and training etc - then when they are happy in a weeks time tell them due to our delay we would like to let them pay in another 4 weeks time or how long ever it took us to do this

[5/04/2012 7:58:12 PM] Pitstop 101: so if it took us 2 months from the time they gave the order they can have that long to pay it

[5/04/2012 7:59:04 PM] Pitstop 101: the quote to sharlene jake needs to work it out with the team and patrick and then give me the hours and i will email quote

leaves you free to do collections where we need to do collections

[10/04/2012 4:10:32 PM] Pitstop 101: Millie how much does zumba currently pay for just hosting

[10/04/2012 4:12:59 PM] Pitstop 101: Millie are you there

[10/04/2012 4:17:59 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674, no answer. \*\*\*

[10/04/2012 5:10:11 PM] 2 PITSTOP 101 - Millie - Accounts: Hi Joe I was on a late lunch break.. and spoke to Elena Ornig, Malcolm Ford, and Carl of LN- I passed it on to Jake for further assistance. As for Deborah she pays \$216 on a quarterly basis

[10/04/2012 5:10:48 PM] Pitstop 101: ok thanks Millie

[11/04/2012 10:57:13 AM] 2 PITSTOP 101 - Millie - Accounts: Hi Joe

[11/04/2012 10:57:29 AM] 2 PITSTOP 101 - Millie - Accounts: good morning

[11/04/2012 10:57:39 AM] 2 PITSTOP 101 - Millie - Accounts: we have a problem with Warren

[11/04/2012 10:58:03 AM] \*\*\* Missed call from 2 PITSTOP 101 - Millie - Accounts. \*\*\*

[11/04/2012 10:58:20 AM] 2 PITSTOP 101 - Millie - Accounts: he said that why do you outsource in thePhilippines

[11/04/2012 10:58:21 AM] Pitstop 101: give me a sec Millie - on a call to Jake

[11/04/2012 10:58:26 AM] 2 PITSTOP 101 - Millie - Accounts: i see

[11/04/2012 10:59:06 AM] 2 PITSTOP 101 - Millie - Accounts: ok

[11/04/2012 10:59:09 AM] 2 PITSTOP 101 - Millie - Accounts: let me call him again

[11/04/2012 10:59:24 AM] Pitstop 101: wait for me to call you first

[11/04/2012 10:59:39 AM] 2 PITSTOP 101 - Millie - Accounts: Joe, Warren said he knew Pitstop101 is an aussie based company

[11/04/2012 10:59:49 AM] 2 PITSTOP 101 - Millie - Accounts: why all of a sudden someone from the phils is calling him?

[11/04/2012 11:00:06 AM] 2 PITSTOP 101 - Millie - Accounts: I spoke to him and he said he would only talk to me and Lyndon

[11/04/2012 11:00:22 AM] Pitstop 101: talk to me first

[11/04/2012 11:00:23 AM] 2 PITSTOP 101 - Millie - Accounts: ok

[11/04/2012 11:00:27 AM] Pitstop 101: i will call you

[11/04/2012 11:00:30 AM] 2 PITSTOP 101 - Millie - Accounts: ok

[11/04/2012 11:35:52 AM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674, no answer. \*\*\*

[11/04/2012 11:35:59 AM] Pitstop 101: give me a sec

[11/04/2012 11:36:12 AM] 2 PITSTOP 101 - Millie - Accounts: ok deborah goldberg is talking to me too

[11/04/2012 11:38:52 AM] 2 PITSTOP 101 - Millie - Accounts: can I call you now?

[11/04/2012 11:38:56 AM] Pitstop 101: yes

[11/04/2012 11:39:05 AM] 2 PITSTOP 101 - Millie - Accounts: I still have to chase a lot of people no money coming in hey

[11/04/2012 11:39:14 AM] \*\*\* Call from 2 PITSTOP 101 - Millie - Accounts \*\*\*

[11/04/2012 11:41:00 AM] 2 PITSTOP 101 - Millie - Accounts: Warren- 0407215574

[11/04/2012 11:42:30 AM] Pitstop 101: cant hear you

[11/04/2012 11:42:40 AM] Pitstop 101: adjust mic

[11/04/2012 11:42:54 AM] 2 PITSTOP 101 - Millie - Accounts: yes

[11/04/2012 11:43:13 AM] 2 PITSTOP 101 - Millie - Accounts: warren exclusive video

[11/04/2012 11:43:51 AM] 2 PITSTOP 101 - Millie - Accounts: [www.exclusivevideo.com.au](http://www.exclusivevideo.com.au)

[11/04/2012 11:46:35 AM] 2 PITSTOP 101 - Millie - Accounts: hello

[11/04/2012 11:46:38 AM] 2 PITSTOP 101 - Millie - Accounts: can you hear me?

[11/04/2012 11:46:45 AM] \*\*\* Call ended, duration 07:31 \*\*\*

[11/04/2012 11:47:03 AM] Pitstop 101: Millie call me back

[11/04/2012 11:47:09 AM] \*\*\* Call from 2 PITSTOP 101 - Millie - Accounts \*\*\*

[11/04/2012 11:57:26 AM] \*\*\* Pitstop 101 sent IMG\_11042012\_115726.png \*\*\*

[11/04/2012 12:01:17 PM] \*\*\* Call ended, duration 14:09 \*\*\*

[11/04/2012 2:36:54 PM] Pitstop 101: Millie - Nina from hampers site needs to be contacted asap please - thanks Millie



just to put you in the picture the site was supposed to be finished 14th of FEB 2012 - client needs this site to be done asap please Millie

Patrick should be finishing this

Thanks Millie

[11/04/2012 2:38:43 PM] 2 PITSTOP 101 - Millie - Accounts: ok

[11/04/2012 5:50:13 PM] Pitstop 101: Millie can you call providers online asap please

[11/04/2012 5:51:21 PM] 2 PITSTOP 101 - Millie - Accounts: ok

[11/04/2012 5:55:14 PM] Pitstop 101: you got the email yes?

[11/04/2012 6:01:53 PM] Pitstop 101: Millie do you have jakes mobile number to sms him on re issues clients are having with emails

i think its either their disk space in which case you adjust it or they need to change their incoming server should be mail.THEIRwebsite

so for a website called XYZ.com.au

the POP3 incoming server setting should be mail.xyz.com.au

[11/04/2012 6:02:08 PM] Pitstop 101: get Jake to assist if you cant please

[11/04/2012 6:02:35 PM] Pitstop 101: there are Voicemail messages coming through that need to be called

[11/04/2012 6:10:39 PM] 2 PITSTOP 101 - Millie - Accounts: im on a call with providers online

[11/04/2012 6:10:53 PM] 2 PITSTOP 101 - Millie - Accounts: while asking patrick to give me answers

[11/04/2012 6:17:03 PM] 2 PITSTOP 101 - Millie - Accounts: providers done

[11/04/2012 6:17:10 PM] 2 PITSTOP 101 - Millie - Accounts: and emails fixed

[11/04/2012 6:24:18 PM] Pitstop 101: wow Millie you have a talent in this - OK keep it going as we have tons to do

great work there Millie - well done

[11/04/2012 6:28:03 PM] 2 PITSTOP 101 - Millie - Accounts: thanks

[11/04/2012 6:28:10 PM] 2 PITSTOP 101 - Millie - Accounts: Joe Jake is offline?

[11/04/2012 6:28:41 PM] 2 PITSTOP 101 - Millie - Accounts: anyway, Lyndon replied and he said he can fix the logo and the details in WHMCS later but we need to pay him?

[11/04/2012 6:29:01 PM] 2 PITSTOP 101 - Millie - Accounts: is he the only one who has an access in WHMCS?

[11/04/2012 6:29:12 PM] 2 PITSTOP 101 - Millie - Accounts: anyway

[11/04/2012 6:29:17 PM] 2 PITSTOP 101 - Millie - Accounts: i will ask Jake tonight

[11/04/2012 6:29:19 PM] 2 PITSTOP 101 - Millie - Accounts: to do it

[11/04/2012 6:29:39 PM] 2 PITSTOP 101 - Millie - Accounts: let us see if he can fix it..instead of asking Lyndon'd time

[11/04/2012 6:47:41 PM] Pitstop 101: yes see if we can do it instead of Lyndon but give yourself a deadline and if not done by 8pm then ask Lyndon....and i dont mind paying him...keeps him closer to Pitstop 101 Media and we get to further our relationship with him as i know he will come in good use on many future occassions - actually ask him to fix it but he needs to as part of fixing it to give instructions to jake and patrick for future use

[11/04/2012 7:49:58 PM] Pitstop 101: what is your phone number

[11/04/2012 7:50:08 PM] Pitstop 101: i have warden on phone

[11/04/2012 7:50:23 PM] 2 PITSTOP 101 - Millie - Accounts: 8005 1824

[11/04/2012 8:15:24 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: my number is 02 8005 1824

[11/04/2012 8:16:22 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Is Warren worried about the overseas thing?

[11/04/2012 9:53:30 PM] Pitstop 101: [Wednesday, 11 April 2012 7:57 PM] Pitstop 101:

<<< Jake please call warren asap - bad stuff happened as he tried to use cms ...pls show him remotely etc....thanks heaps Jake

<http://westcitycrusaders.com.au/>

02 9833 3124 or 0421 910 413

[11/04/2012 9:53:50 PM] Pitstop 101: no its a different warren - west city crusaders

[12/04/2012 10:44:10 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Hi Joe

[12/04/2012 10:44:13 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: jake is not online

[12/04/2012 10:44:18 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: I asked Patrick

[12/04/2012 10:44:19 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: added a comment on that sa vtiger - <http://proj.pitstop101.com/crm/index.php?>

[module=HelpDesk&parenttab=Support&action=DetailView&record=112](http://module=HelpDesk&parenttab=Support&action=DetailView&record=112)

we didnt develop that website - <http://westcitycrusaders.com.au/>

[12/04/2012 10:47:02 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: give me a sec Joe

[12/04/2012 10:47:07 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Im talking to Jne Cull

[12/04/2012 10:47:13 AM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674, no answer. \*\*\*

[12/04/2012 10:47:25 AM] Pitstop 101: ok

[12/04/2012 10:56:12 AM] Pitstop 101: Hi,

I have been trying to contact your company 3 times in the last 24 hours by phone with no response. I need my MX record to be changed so that I can continue with the installation of my SBS.

The MX record needs to be changed to the following IP – 203.45.140.200

I have been told by my IT tech that we should not be charged for this.

Please contact me immediately if you require any more information or when you have changed the MX record for us. This is of high importance as it is delaying production in our business.

Regards,

Joel Gardiner | General Manager

P 02 4987 2899 | F 02 4987 4406 | M 0410 829 131

[www.indgas.com.au](http://www.indgas.com.au)

[12/04/2012 10:58:27 AM] Pitstop 101: Millie wheres Jake

[12/04/2012 10:58:57 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Well he said he is going to Australia?

[12/04/2012 11:02:56 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: He said he will work there

[12/04/2012 11:48:28 AM] \*\*\* Pitstop 101 sent IMG\_12042012\_114828.png \*\*\*

[12/04/2012 11:48:38 AM] Pitstop 101: anz account

[12/04/2012 11:49:40 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: im with maureen on the

other line

[12/04/2012 11:49:51 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Is jake still under pitstop?

[12/04/2012 11:49:57 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: when will he start working again?

[12/04/2012 11:54:17 AM] Pitstop 101: he is travelling to singapore today i think - he logs in at 1pm i think.....just make do with team you have - patrick etc

[12/04/2012 11:54:23 AM] Pitstop 101: till he arrives

[12/04/2012 11:54:56 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: noted

[12/04/2012 11:55:21 AM] Pitstop 101: ok

[12/04/2012 11:57:13 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: om on the phone with Joel Gardiner

[12/04/2012 11:57:16 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: re the mx records

[12/04/2012 12:14:33 PM] Pitstop 101: ok cool

[12/04/2012 12:35:05 PM] Pitstop 101: Millie pls get onto ikecho

[12/04/2012 12:38:20 PM] Pitstop 101: Hi,

Sadly, despite this being an urgent matter pit stop has not come back to us.

Can you look into this kindly?

Pauly Jason Marinucci

Marketing & Administration Co-ordinator

Ikecho Pearl Company Pty Ltd

Wholesale Pearl Jewellery Supplier Australia & New Zealand

263 Sussex Street, Sydney NSW 2000, Australia

P + 612 9266 0636

F + 612 9266 0969

E + pauly@ikecho.com.au

W + www.ikecho.com.au

[12/04/2012 12:38:29 PM] Pitstop 101: pls get Patrick to fix

[12/04/2012 1:02:40 PM] Pitstop 101: Millie get someone onto ikecho immediately...Marissa is on now

[12/04/2012 1:26:47 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: ok i asked marissa and she is working on it now

[12/04/2012 1:26:56 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: also she was instructed to drop the zumba first

[12/04/2012 1:26:58 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: [10:41:39 AM] M & D Goldberg: Hi Millie

[11:00:10 AM] M & D Goldberg: I need INDIA to be added to our shipping list

[11:00:15 AM] M & D Goldberg: no one has replied my emails

[11:15:08 AM] millie.pitstop101: ok

[11:25:13 AM] M & D Goldberg: and vietname for the wholesale program

[12/04/2012 1:52:02 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Hi Joe

[12/04/2012 1:52:13 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: i have been emailing the clients with these words"

[12/04/2012 1:52:14 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: To all valued clients,

Please be advised that Pitstop101 Media has transitioned from Commonwealth Bank to Australian New Zealand (ANZ). All future payments should be paid to BSB: 012-370, Account Number: 2636-41811 Account Name: Pitstop 101 Media Pty Ltd

We will not be accepting payments thru the old CBA account. We have been sending our new bank details via email, so please pay accordingly. Failure to do so will make your payment late. This is for your strict compliance. Your confirmation is much appreciated.

[12/04/2012 1:53:37 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Also, Lyndon is now working on the WHMCS logo and bank details for the invoices and quotes template

[12/04/2012 3:08:19 PM] Pitstop 101: warren from - www.ExclusiveVideo.com.au regards putting back the gallery he is saying is now missing - NO CHARGE FOR IT as it used to be there

millie pls get someone to fix for client then pls call him yourself

[12/04/2012 3:09:35 PM] Pitstop 101: Millie is Ninas site done - pls give her a call and get someone onto it

[12/04/2012 4:01:16 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: ok sorry was on a call

[12/04/2012 4:01:23 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: warren is now being fixed by patrick

[12/04/2012 4:01:44 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: nina site sint done yet we are waiting for nina's more images for the content

[12/04/2012 4:05:27 PM] Pitstop 101: well could you please call Nina as i am getting the urgent signal from her but you are telling me we are waiting for her...please call her so we both know where things are at...thanks millie

[12/04/2012 4:06:12 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: I called her but voicemail. will call her after 10 mins

[12/04/2012 4:06:17 PM] Pitstop 101: ok

[12/04/2012 4:06:28 PM] Pitstop 101: call me for a quick update on things

[12/04/2012 4:06:50 PM] Pitstop 101: gmas

[12/04/2012 4:12:16 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674, no answer. \*\*\*

[12/04/2012 4:12:24 PM] Pitstop 101: are you there

[12/04/2012 4:12:33 PM] Pitstop 101: call me in 4 mins please

[12/04/2012 4:16:45 PM] \*\*\* Missed call from 2 PITSTOP 101 - Millie - Accounts - 8005 1824. \*\*\*

[12/04/2012 4:20:00 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: joe im with TPP

[12/04/2012 4:20:05 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674, no answer. \*\*\*

[12/04/2012 4:20:06 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: re exacta print domains

[12/04/2012 4:20:54 PM] Pitstop 101: ok good - glad you are going through all the billing issues and tasks etc...

ok when you are free pls call me

[12/04/2012 4:22:00 PM] Pitstop 101: is ikecho sorted

[12/04/2012 4:23:34 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: yes ikecho has been rectified

[12/04/2012 4:26:45 PM] Pitstop 101: has Pauly been called by you or by jake

[12/04/2012 4:29:01 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: I m calling Warren now

[12/04/2012 4:29:13 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Pauly earlier but no asnwer

[12/04/2012 4:29:15 PM] Pitstop 101: ok and pauly frm ikecho

[12/04/2012 4:29:28 PM] Pitstop 101: and warren frm west city crusaders

[12/04/2012 4:29:47 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: warren of exclusive video

[12/04/2012 4:30:09 PM] Pitstop 101: yes ok cool is it all done for him

[12/04/2012 9:07:14 PM] Pitstop 101: Hi Millie how are you and how was the day?

[12/04/2012 9:09:31 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Hi Joe I am fine and there are some billing issues still and Im working on it..

[12/04/2012 9:09:55 PM] Pitstop 101: ok aim to sort them out permanenety please

[12/04/2012 9:09:59 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: yes

[12/04/2012 9:10:07 PM] Pitstop 101: ok good work then

[12/04/2012 9:10:12 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: lyndon is working o n the logo, bank details

[12/04/2012 9:10:34 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: and then I am asking for your approval so i can mass email clients re the new bank details

[12/04/2012 9:17:58 PM] Pitstop 101: good excellent - we should have the anz merchant facility active tomorrow or latest monday but in the meantime

please DO NOT process any CC payemnts yet till i give you the approval

yes email everyone again please the message re anz as follows

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To all valued clients,

Please be advised that Pitstop101 Media has transitioned from CBA Bank to the ANZ.

All future payments should be paid to BSB: 012-370, Account Number: 2636-41811 Account Name: Pitstop 101 Media Pty Ltd

We will not be accepting payments through the old CBA account.

We have been sending our new bank details via email, so please process your payments accordingly.

Failure to do so will make your payment late. This is for your strict compliance. Your confirmation is much appreciated.

If you have any questions please call us on 02 8005 1824 or email us on [billing@Pitstop101Media.com.au](mailto:billing@Pitstop101Media.com.au)

Thank you for your co-operation

[12/04/2012 9:18:33 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: noted

[12/04/2012 9:18:48 PM] Pitstop 101: thanks Millie

[13/04/2012 1:04:29 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: the mass email task is done

[13/04/2012 10:55:51 AM] Pitstop 101: excellent thanks Millie

[13/04/2012 11:58:38 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: exactaprint domain has now been renewed as well ainsworthaccounting.com.au

[13/04/2012 11:59:02 AM] Pitstop 101: ok let client know asap

[13/04/2012 11:59:41 AM] Pitstop 101: our merchant facility will either be ready today or monday so keep holding off on those CC payments

[13/04/2012 11:59:51 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: ok

[13/04/2012 11:59:58 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: i am on the phone with robyn

[13/04/2012 12:00:07 PM] Pitstop 101: if we were to process all those failed ones - how much is that totalling to

[13/04/2012 12:04:49 PM] Pitstop 101: vqc

[13/04/2012 12:05:46 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: with gordon's lead on the phone

[13/04/2012 12:05:49 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: real quick

[13/04/2012 12:05:59 PM] Pitstop 101: ok when you are ready call me

[13/04/2012 12:24:01 PM] Pitstop 101: how did you go with the lead

[13/04/2012 12:28:07 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: asking the guys to give me a quote for flash design

[13/04/2012 4:06:08 PM] Pitstop 101: if its a general quote then here it is but a spspecif flash idea / design to specs from customer yes please time it and multiply x 150 incl gst

so then tell client only the price but not hourly info

or if general quote as follows then:



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Flash headers - slideshow 15 images - \$495.00

[13/04/2012 4:08:28 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: ok thanks

[13/04/2012 4:15:33 PM] Pitstop 101: ok

[13/04/2012 4:15:44 PM] Pitstop 101: was it a sale

[13/04/2012 4:18:12 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: not yet.. i still have to call her back. she asked me to call her back at 430pm today

[13/04/2012 4:19:19 PM] Pitstop 101: ok

[13/04/2012 4:22:28 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Hi Joe

[13/04/2012 4:22:33 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: I called this lead

[13/04/2012 4:22:34 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Details

Customer Name: Mary Bindu

Customer Location: Blacktown, NSW, 2148

Type of work required: Web graphics project

Type of website: A flash website

Job Timing: within 2 weeks

[13/04/2012 4:22:45 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: and she is not a lead, she is looking for a job

[13/04/2012 4:22:58 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: if we need web designer etc..

[13/04/2012 4:23:09 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: oh well had to delete this in vtgier

[13/04/2012 4:23:10 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: thanks

[13/04/2012 5:05:04 PM] Pitstop 101: k thanks for update Millie

[13/04/2012 5:50:59 PM] Pitstop 101: millie pls pickup urgent

[13/04/2012 5:51:10 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824, duration 08:10. \*\*\*

[13/04/2012 6:00:33 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: EWAY IS NOW WORKING

[13/04/2012 6:00:45 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: processed one for \$27

[13/04/2012 6:00:50 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: and it went through

[13/04/2012 6:12:06 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: also when you come back

please send me the anz payments thanks

[13/04/2012 6:12:11 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: when can we have the access for it?

[13/04/2012 6:12:23 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: so i can just generate the csv report and apply payments

[13/04/2012 6:12:25 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: thanks

[13/04/2012 6:12:30 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: have a great weekend

[13/04/2012 6:38:44 PM] Pitstop 101: thanks Millie - can you wait to process others till i see that the 27 has made into the correct account

yes will send the payments from anz

if you processed everything from overdue that is meant to be paid via cc how much roughly is it?

[16/04/2012 10:20:11 AM] Pitstop 101: Millie quick chat re that payment you processed

[16/04/2012 10:20:28 AM] Pitstop 101: i still cant see it going into ANZ

[16/04/2012 10:20:38 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: ok just wrapping up the call from RS

[16/04/2012 10:20:55 AM] Pitstop 101: ok call me

[16/04/2012 10:20:58 AM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674, no answer. \*\*\*

[16/04/2012 10:49:24 AM] Pitstop 101: millie pls give me a call

[16/04/2012 11:08:03 AM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 \*\*\*

[16/04/2012 11:08:12 AM] Pitstop 101: hi

[16/04/2012 11:08:16 AM] Pitstop 101: cant hear you

[16/04/2012 11:08:28 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Hi Jake

[16/04/2012 11:08:30 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: joe

[16/04/2012 11:11:04 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Processed 2 separate payments from Mr David E Taylor \$81 and \$28. A total of \$108

[16/04/2012 11:11:08 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Via AMEX

[16/04/2012 11:13:59 AM] \*\*\* Pitstop 101 sent IMG\_16042012\_111359.png \*\*\*

[16/04/2012 11:14:12 AM] Pitstop 101: 147

[16/04/2012 11:14:13 AM] Pitstop 101: 66

[16/04/2012 11:17:07 AM] \*\*\* Call ended, duration 09:04 \*\*\*

[16/04/2012 12:08:37 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: can I process cc payments now?

[16/04/2012 12:51:09 PM] Pitstop 101: no i have not called them yet

[16/04/2012 12:51:15 PM] Pitstop 101: i will let you know eh ok

[16/04/2012 1:19:51 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: I will be on lunch now

[16/04/2012 1:25:52 PM] Pitstop 101: ok see you at 2

[16/04/2012 2:29:15 PM] Pitstop 101: Millie pls add this to leads in vtiger

[Friday, 13 April 2012 3:14 PM] SALES - Gordon M Doherty - 02 8005 7945:

<<< Contact History with Darren

029279 4600

\$90.00 / hour Update Price Estimate

View Messages (1)

Details

There are 2 items we are looking to get done. The first is a shop front style website that will be selling stationery and the 2nd is a file upload system for our existing customers

For the shop front we already have the script work in place using our online ordering system which is developed by OPS What we need developed is the user end html to be designed and laid out. For a rough idea of what we are looking for visit ..withheld..

With the file upload it must have these items.

1. Username and Password login
2. Upload progress bar
3. Information field
4. Multiple file option

5. Email notification that a file has been uploaded

6. Link on email to download file

[16/04/2012 2:41:13 PM] Pitstop 101: Millie are you there

[16/04/2012 2:41:56 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Yes i just added Darren to the leads list

[16/04/2012 2:42:03 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: im now talking to Elena Ornig

[16/04/2012 2:42:12 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: asking about her domain

[16/04/2012 2:42:17 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Jake already fixed it

[16/04/2012 2:42:22 PM] Pitstop 101: ok thanks Millie

[16/04/2012 2:42:25 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: but she said otherwise

[16/04/2012 2:42:36 PM] Pitstop 101: whats wrong

[16/04/2012 2:44:57 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: she said her email add is wrong but i checked everything is correct... she said she will call their office first then call me back

[16/04/2012 3:13:25 PM] Pitstop 101: ok

[16/04/2012 4:17:09 PM] Pitstop 101: Millie please DO NOT process any credit cards at all seems like there is an issue of a bit of a delay with anz - we will see tonight or tomorrow

i will let you know but for now DONT process credit cards

thanks Millie

[16/04/2012 5:04:42 PM] Pitstop 101: Millie i need you to send me profit/loss statement asap in next few minutes please

expenses versus earnings basically

[16/04/2012 5:06:31 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: dated?

[16/04/2012 5:07:21 PM] Pitstop 101: january

february

march

[16/04/2012 5:09:01 PM] \*\*\* 2 PITSTOP 101 - Millie - Accounts - 8005 1824 sent Profit & Loss [Cash].pdf \*\*\*

[16/04/2012 5:16:48 PM] Pitstop 101: i meant separate Millie please

jan

feb

mar

[16/04/2012 5:16:59 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: ok

[16/04/2012 5:16:59 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: thanks

[16/04/2012 5:17:05 PM] Pitstop 101: eta?

[16/04/2012 5:18:59 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: now

[16/04/2012 5:19:14 PM] \*\*\* 2 PITSTOP 101 - Millie - Accounts - 8005 1824 sent Profit & Loss  
[Cash]\_FEBRUARY\_2012.pdf Profit & Loss [Cash]\_JANUARY 2012.pdf Profit & Loss  
[Cash]\_MARCH\_2012.pdf \*\*\*

[16/04/2012 5:21:48 PM] Pitstop 101: well done Millie - pery quick and prompt - excellent - very much appreciated

[16/04/2012 5:22:12 PM] Pitstop 101: ok since you are quick with this pls email me the april one as well to date

[16/04/2012 5:24:23 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: done please check email

[16/04/2012 5:24:25 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: thanks

[16/04/2012 5:24:46 PM] Pitstop 101: ok thanks millie

[16/04/2012 5:31:17 PM] Pitstop 101: millie DONT process more CC payments please till i give you the word tomorrow

[16/04/2012 5:31:48 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: yes ill call after trev

[16/04/2012 5:32:01 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: or brett of e-save.net.au

[16/04/2012 5:32:19 PM] Pitstop 101: ok

[16/04/2012 5:32:21 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674, no answer. \*\*\*

[16/04/2012 6:38:56 PM] Pitstop 101: need to know if you included the income that landed in the old Pitstop 101 account - into that report

also once you process all the CC's how much will it be roughly

[17/04/2012 10:46:59 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Hi Joe good morning. I spoke to Jake yesterday and why are you asking him for an opinion if is hould stay or go? If you wanted to replace me a long time ago just let me know.. Thank you for giving me a chance but if you are doubtful and find me unreliable it's better to accept my resignation immediately. and I was not late yesterday nor late coming back from lunch?? why do you have to ask Jake about my coming back from lunch? Its hard to work if the other person doesnt trust you anymore.. etc..

[17/04/2012 10:53:54 AM] Pitstop 101: Hi Millie - i have no idea about that - let me call you in 10 mins pleas

[17/04/2012 11:57:37 AM] Pitstop 101: sorry Millie - just doing something v urgent - i will call you

shortly to see what has gone on

[19/04/2012 9:16:58 AM] Pitstop 101: Millie have we registered kitchenprojects for Glen and don from Commercial joinery

[19/04/2012 9:26:36 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: No we havent yet, are we talking about domains or hosting?

[19/04/2012 9:59:58 AM] Pitstop 101: domains and hosting i suppose but he wants that domain secured - just go ahead and register it if its available - the one that i wrote in the quote

[19/04/2012 10:00:34 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: ok

[19/04/2012 10:01:51 AM] Pitstop 101: The domain name burgerandahalf.com has expired and is now in a state of suspension. Any subscription services (hosting, email etc) associated with the domain will not be canceled. If you wish to cancel these services you must complete this cancellation form online, located in your Account.

[19/04/2012 10:02:57 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: I have emailed the client to get back to me. I told them should they wish to renew let me know so I can generate a invoice for them

[19/04/2012 10:04:21 AM] Pitstop 101: you may need to call everyone i think as we are going to upset clients in case they didnt get email or it went to spam

[19/04/2012 10:05:12 AM] Pitstop 101: Hello,

Thank you for contacting TPP Wholesale. This email is an automatic reply to confirm we have received your enquiry regarding "STATUS OF DOMAIN breadbasket.net.au". Your ticket has been assigned an ID of [[TPP Wholesale Support #813865]. Please use this tracking number in all correspondence for this issue.

A copy of your submitted email is below:

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Hi Support,

I would like to know the status of this domain: breadbasket.net.au

The client already paid the domain and I renewed it last week and yet it saying "expired"

Could you please check this for me at your earliest convenience?

Should you require further assistance, please do not hesitate to contact me  
and I would be more than happy to assist you.

Thank you for your continued patronage.

Best regards,

Millie

[19/04/2012 10:06:09 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: ok

[19/04/2012 10:06:26 AM] Pitstop 101: Millie also can you fix the following in invoices

[19/04/2012 10:06:29 AM] Pitstop 101: Bank Deposit

Deposit into our Commonwealth Bank account using the following details:

PLEASE NOTE NEW BANK ACCOUNT DETAILS:

Bank Name: ANZ

[19/04/2012 10:06:55 AM] Pitstop 101: tells them to deposit into CBA then it tells them its ANZ as well

[19/04/2012 10:08:51 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: ok

[19/04/2012 10:09:04 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: i thought i have already  
changed that

[19/04/2012 10:09:11 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: hang on let me check  
one invoice

[19/04/2012 10:15:09 AM] Pitstop 101: ok

[19/04/2012 10:17:48 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: joe my outlook has  
send and receive error, im going to use webmail could you please reset my pw so I enter the webmail?

[19/04/2012 10:17:50 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: thanks

[19/04/2012 10:18:05 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: i asked Patrick and Jake  
and they said to go to you for reset passwor

[19/04/2012 10:18:06 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: thanks

[19/04/2012 10:18:23 AM] Pitstop 101: try restarting comp first then let me know or just restart outlook

[19/04/2012 10:18:40 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: i already did restart the pc and outlook

[19/04/2012 10:18:54 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: this will be my 4th time.. let me try again

[19/04/2012 10:29:11 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Hi joe

[19/04/2012 10:29:31 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: outlook is not setup properly

[19/04/2012 10:29:40 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: I need to have my ow reset

[19/04/2012 10:29:54 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: like i said im working on a different computer as my laptop is being fixed

[19/04/2012 10:30:50 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: jake the whmcs has to renew ssl...

[19/04/2012 10:31:46 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: also Joe is the ANZ for all accounts ncluding WHA?

[19/04/2012 10:31:52 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: or WHA account is still active?

[19/04/2012 10:46:44 AM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 \*\*\*

[19/04/2012 10:52:33 AM] Pitstop 101: Your account billing@pitstop101.com has been changed.

your new password is: NUBguYm1

[19/04/2012 10:53:19 AM] Pitstop 101: Your account millie@pitstop101.com has been changed.

your new password is: 74KbcaSe

[19/04/2012 11:05:58 AM] \*\*\* Call ended, duration 19:15 \*\*\*

[19/04/2012 11:08:44 AM] Pitstop 101: Millie who si the following

19/04/2012 DOMAIN SERVICES INT CHIPPENDALE NS AUS

Card xx2805

Value Date: 15/04/2012 \$200.00

[19/04/2012 11:10:05 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: I remember as per Lyndon, This is an auto debit, this for the WHMCS domain services

[19/04/2012 11:16:37 AM] \*\*\* Pitstop 101 sent IMG\_19042012\_111637.png \*\*\*

[19/04/2012 12:24:32 PM] Pitstop 101: Millie do you have logins for eway

[19/04/2012 12:44:20 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: billing@pitstop101.com



password mw7gy107

[19/04/2012 12:46:19 PM] Pitstop 101: thanks Millie

you all OK etc?

[19/04/2012 12:46:37 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: yes, i am ok.

[19/04/2012 12:46:43 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: was i offline?

[19/04/2012 12:46:58 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: I wasnt offline

[19/04/2012 12:47:59 PM] Pitstop 101: GOOOOOOOOOOOOOOOD to hear

yes your skype showed offline for a few minutes

[19/04/2012 12:48:23 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: weird

[19/04/2012 12:48:28 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: but i am here

[19/04/2012 12:48:39 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: need to delete emails from webmail

[19/04/2012 12:48:48 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: I cannot read them unless I delete some

[19/04/2012 12:49:18 PM] Pitstop 101: ok no worries dont delete anything important and try to store them if needed

[19/04/2012 1:13:24 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: I spoke to one client Philip and he said the bank details on the invoice says anz

[19/04/2012 1:13:27 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: not cba

[19/04/2012 1:46:22 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Hi Joe Im about to have my lunch. took a late lunch because Jake went on lunch earlier..i received a lot of support calls

[19/04/2012 1:46:28 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: and have been asnwering for him

[19/04/2012 1:46:31 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: thanks

[19/04/2012 1:51:34 PM] Pitstop 101: ok no worries Millie see you when you get back

Millie there seems to be an issue with whmcs - dont process payments via that as it seems like it does not work...can i call you just quickly

[19/04/2012 1:52:16 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674, no answer. \*\*\*

[19/04/2012 1:52:28 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: with a client antoniio kelzi

[19/04/2012 1:52:30 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: prettypink

[19/04/2012 1:52:37 PM] Pitstop 101: ok

[19/04/2012 1:53:41 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: inv 347

[19/04/2012 1:54:20 PM] \*\*\* Missed call from 2 PITSTOP 101 - Millie - Accounts - 8005 1824. \*\*\*

[19/04/2012 2:03:29 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Im going to take my lunch now thanks

[19/04/2012 2:36:02 PM] Pitstop 101: ok have a good lunch Millie

[19/04/2012 4:04:51 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Hi joe Im with Jake on the phone and trying to fix the gateway in WHMCS

[19/04/2012 4:05:54 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: can we try the credit card on file to run \$1 dollar payment- just to check when will that payment fall under?

[19/04/2012 4:20:44 PM] Pitstop 101: you can try \$1 but let me speak with jake first just want to see if Lyndon has responded to him

[19/04/2012 4:22:00 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Ok. I already emailed Lyndon earlier but no response yet, I am not going to check the away customer ID

[19/04/2012 4:22:08 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: to check if its different

[19/04/2012 4:22:38 PM] Pitstop 101: yes please check it first

[19/04/2012 4:23:31 PM] Pitstop 101: millie are you there

[19/04/2012 4:23:33 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674, no answer. \*\*\*

[19/04/2012 4:23:43 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: yes Im here.. with the away rep

[19/04/2012 4:23:53 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: away rep is checking

[19/04/2012 4:24:24 PM] Pitstop 101: ok - roughly if we were to process all the CC card payments due to process - HOW much ??? would it be roughly

[19/04/2012 4:24:30 PM] \*\*\* Missed call from 2 PITSTOP 101 - Millie - Accounts - 8005 1824. \*\*\*

[19/04/2012 4:26:08 PM] Pitstop 101: \$\$\$ how much

[19/04/2012 4:26:25 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: for this month roughly \$500-700..

[19/04/2012 5:21:38 PM] Pitstop 101: Millie has Lyndon sorted it or has Jake sorted the whmcs

[19/04/2012 5:25:26 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: That has to be done with away, Joe will need to lodge a support request with them for this, he can probably call them also and request this.

Lyndon

[19/04/2012 5:30:58 PM] Pitstop 101: what has to be done - ??? i have no idea what i am requesting from away

[19/04/2012 5:31:07 PM] Pitstop 101: let me know and i will call them now

[19/04/2012 5:34:07 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: You need to ask Eway online payments to fall on our ANZ account instead CBA

[19/04/2012 6:36:27 PM] Pitstop 101: it does already have any landed into CBA?

[19/04/2012 6:36:51 PM] Pitstop 101: this is sorted but pls screenshot the ones going to cba

[19/04/2012 6:36:56 PM] Pitstop 101: to me and i will tell them

[19/04/2012 6:44:14 PM] \*\*\* 2 PITSTOP 101 - Millie - Accounts - 8005 1824 sent OLD CBA ACCOUNT.docx \*\*\*

[20/04/2012 8:59:01 AM] Pitstop 101: gOOD Morning Millie - hope you are well

[20/04/2012 8:59:19 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: good morning

[20/04/2012 9:04:42 AM] Pitstop 101: HEY Millie can you resend that screenshot of where cc payments are settling into wrong account still

[20/04/2012 9:05:00 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: i am just stressed because im limited access since this is not my computer..

[20/04/2012 9:10:46 AM] Pitstop 101: ok done worry just do your best - what limits are you experiencing?

[20/04/2012 9:13:07 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: i just borrowed this laptop.. My laptop is still in the repair shop..looking for a hard drive. (cheap) maybe this weekend should be fixed.. so I dont have MYOB installed here, no outlook, only webmail.

[20/04/2012 9:13:30 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: by the way can I please have the link for squirrel mail?

[20/04/2012 9:13:40 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: i always get the clean webmail

[20/04/2012 9:13:42 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: thank you

[20/04/2012 9:31:20 AM] Pitstop 101: [www.chillproducts.com.au](http://www.chillproducts.com.au) ?

[20/04/2012 9:31:43 AM | Edited 9:32:00 AM] Pitstop 101: he paid 2-3 days ago and site is offline

[20/04/2012 9:32:17 AM] Pitstop 101: can you get it online asap Millie?

[20/04/2012 10:10:06 AM] Pitstop 101: Millie where are you

[20/04/2012 10:20:07 AM] Pitstop 101: Millie whats the logins for whmcs i dont seem to be able to get in

[20/04/2012 10:21:53 AM] Pitstop 101: arent you there Millie

[20/04/2012 10:21:57 AM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674, no answer. \*\*\*

[20/04/2012 10:30:03 AM] Pitstop 101: Millie i need the logins

[20/04/2012 10:30:24 AM] Pitstop 101: the client is not happy at all - we need to enable his site

[20/04/2012 10:30:28 AM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674, no answer. \*\*\*

[20/04/2012 10:33:04 AM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674, no answer. \*\*\*

[20/04/2012 10:35:09 AM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674, no answer. \*\*\*

[20/04/2012 10:36:49 AM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674, no answer. \*\*\*

[20/04/2012 11:29:32 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: Im back

[20/04/2012 11:37:44 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824:  
<http://www.chillproducts.com.au/>

[20/04/2012 11:41:52 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824: chill products is now  
fixed

[20/04/2012 12:21:17 PM] Pitstop 101: good thanks - please call him and apologise as we should not be  
doing this to people

[20/04/2012 12:21:42 PM] Pitstop 101: Millie why did this happen and how can we avoid this in future

[20/04/2012 12:23:02 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674: Joe this one they told me yesterday that they overlooked ALL THE EMAILS we sent  
them etc, so cannot get mad because we did our part.. we sent them notices and email re their domain  
and hosting.... but since customer is always right, I already changed or set their account to do not  
suspend status

[20/04/2012 12:27:43 PM] Pitstop 101: so if you set it to do not suspend why did it suspend

[20/04/2012 12:28:20 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674: it did not suspend, the domain expired before they made a payment

[20/04/2012 12:28:49 PM] Pitstop 101: aha i see but he said he paid 3 days ago

[20/04/2012 12:28:50 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674: when I applied the payment yesterday, i emailed the distributeit right away to  
reinstate it

[20/04/2012 12:28:56 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674: so they did earlier

[20/04/2012 12:29:26 PM] Pitstop 101: ok no worries - did you call him

[20/04/2012 12:29:43 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674: I just emailed him

[20/04/2012 12:30:05 PM] Pitstop 101: ok that should be fine then - thanks

[20/04/2012 12:30:09 PM] Pitstop 101: ok next thing

[20/04/2012 12:30:36 PM] Pitstop 101: whmcs - is it now working so we can apply payments or attempt  
payments for cc's

[20/04/2012 12:30:56 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674: ok thanks

[20/04/2012 12:31:04 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: the SSL issue is now being resolved by Lyndon

[20/04/2012 12:31:14 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: we had an SSL issue in whmcs last monday

[20/04/2012 12:31:28 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: I asked Jake to fix it last monday

[20/04/2012 12:31:35 PM] Pitstop 101: check with Lyndon as he said we are doing it

[20/04/2012 12:31:51 PM] Pitstop 101: needs fixing now Millie pls get Lyndon onto this

[20/04/2012 12:31:56 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: yes

[20/04/2012 12:32:27 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: Lyndon replied to patrick and he is doing it now

[20/04/2012 12:33:55 PM] Pitstop 101: ok

[20/04/2012 12:43:03 PM] Pitstop 101: Millie what is the most urgent CC payment we need to process - pls let me know

[20/04/2012 12:44:38 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: important items brian f gray

[20/04/2012 12:44:49 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: im with glen on the other line

[20/04/2012 12:45:27 PM] Pitstop 101: when you are done on the phone please call me so we can test this properly

[20/04/2012 12:55:32 PM] Pitstop 101: OK and what about the privacy issue, can we do it?

-----Original Message-----

From: millie@pitstop101.com [<mailto:millie@pitstop101.com>]

Sent: Friday, 20 April 2012 12:03 PM

To: Jeni@JAM

Cc: 'Millie'; 'Jake Perez'; info@pitstop101.com

Subject: Re: URGENT assist for Jeni at JAM please

Hi Jeni,

I am deeply sorry for the delay. The refund is on the way. The client will receive the refund today, latest tomorrow.

Regarding the EverGem, I will email you the quote on a separate email.

Again, thanks for the patience and co-operation.

Thanking you in advance,

Millie

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[20/04/2012 12:55:39 PM] Pitstop 101: millie find out frm Lyndon

[20/04/2012 12:55:43 PM] Pitstop 101: or patrick

[20/04/2012 12:59:06 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: what privacy issue?

[20/04/2012 1:03:13 PM] \*\*\* Missed call from 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674. \*\*\*

[20/04/2012 1:06:38 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: the refund i emailed that to you last week and i think yesterday for a follow up too..

[20/04/2012 1:06:47 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: The client paid upfron but the domain is already registered.

[20/04/2012 1:19:02 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674 \*\*\*

[20/04/2012 1:37:12 PM] Pitstop 101: 1800106565

[20/04/2012 1:41:39 PM] \*\*\* Call ended, duration 22:37 \*\*\*

[20/04/2012 1:46:16 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: Hi Joe im done

[20/04/2012 1:46:31 PM] Pitstop 101: what happened with him

[20/04/2012 1:46:32 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: he said he made a mistake emailing thecc details

[20/04/2012 1:46:38 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: i already have the new one

[20/04/2012 1:46:51 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: i will re process it now

[20/04/2012 1:47:00 PM] Pitstop 101: ok will call you shortly - ok go and process it

[20/04/2012 1:48:32 PM] Pitstop 101: have you processed it

[20/04/2012 1:48:59 PM] Pitstop 101: you will need to process it again with new details

[20/04/2012 1:49:10 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
yes

[20/04/2012 1:49:14 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
it went through

[20/04/2012 1:49:28 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
i will process one more cc payment from melissa o toole

[20/04/2012 1:57:02 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
did the payments reflect on the anz account?

[20/04/2012 2:20:51 PM] Pitstop 101: Millie call me

[20/04/2012 2:22:38 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674 \*\*\*

[20/04/2012 2:27:45 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
17562510

[20/04/2012 3:54:06 PM] \*\*\* Call ended, duration 1:31:28 \*\*\*

[20/04/2012 3:54:29 PM] Pitstop 101: Millie are tyou there

[20/04/2012 3:54:38 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
yes talking to touchuppaint

[20/04/2012 3:54:44 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
asking for another feature on the site

[20/04/2012 3:55:02 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674, no answer. \*\*\*

[20/04/2012 3:55:58 PM] Pitstop 101: Millie finish with him and call me please

[20/04/2012 3:56:06 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
ok

[20/04/2012 3:56:21 PM] \*\*\* Call from 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674 \*\*\*

[20/04/2012 3:59:56 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
4/02/2012 Direct Credit 037819 MRS LISA ANNE SH Invoice 7342 MRS LISA ANSH AUD 77

[20/04/2012 4:07:25 PM] \*\*\* Pitstop 101 sent IMG\_20042012\_160725.png \*\*\*

[20/04/2012 4:32:09 PM] \*\*\* Call ended, duration 04:46 \*\*\*

[20/04/2012 4:45:31 PM] Pitstop 101: Millie can we get some dollars in - Jake was tliking about a \$600  
thing for someone...any luch with that...any others

[20/04/2012 4:52:25 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
Bank details

Westpac Bank (Lisa Ann Shabtay) Road Show

BSB 732-058

Account number-583660

[20/04/2012 4:52:32 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
that is for the refund

[20/04/2012 5:01:37 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674, no answer. \*\*\*

[20/04/2012 5:01:53 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
with mike touchuppaint asking about the quote i sent

[20/04/2012 5:23:50 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
breakdown for content input:

floorplans page = 2-3 hours (just for the content)

location page = 3-4 hours (just for content)

text based pages = 0.5 -1 hour x 3

(about, the building, invest) = 1.5 - 3 hours

gallery = 0.5 - 1 hour (just few)

news = 1 hour - 2 hours (this is not a news plugin, more like a gallery)

CMS templating = 4 hours

psd = 6 hours

html/css = 8 hours

total with design from us = 26.5 - 31 hours

[20/04/2012 5:24:31 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
that is jake's quote for the client Dale Mulholland

[20/04/2012 5:35:24 PM] \*\*\* Missed call from 2 PITSTOP 101 - Millie - Accounts - 8005 1824 -  
mob - +639276737674. \*\*\*

[20/04/2012 5:39:13 PM] Pitstop 101: Millie is touchup paint paying in bbx

[20/04/2012 5:41:31 PM] Pitstop 101: Millie is touchup paint paying in bbx

[20/04/2012 5:42:08 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
Bartercard.. actually its not done yet because he doesnt want tp agree with the price

[24/04/2012 11:16:19 AM] Pitstop 101: Millie how is everything and are you doing ok - call me when  
you get the chance...also you appear as offline + do you know here jake is

[24/04/2012 11:17:32 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674: my skype is crazy I am on the phone with antonio kelzi

[24/04/2012 11:17:44 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674: i am online since 8am



[24/04/2012 11:18:15 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: Jake took a day off today and will be on leave til Friday because of his kids getting sick

[24/04/2012 11:19:19 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: I caled Samir but he is on the other line..so I will call him again later..

[24/04/2012 11:34:15 AM] Pitstop 101: wow not good re Jake

[24/04/2012 1:06:30 PM] Pitstop 101: Millie do we have a price structure for resellers

[24/04/2012 1:07:43 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: no we dont have... Lyndon and Irena usually give different prices. it depends on the client (reseller)

[24/04/2012 1:08:34 PM] Pitstop 101: ok cool

[24/04/2012 1:12:43 PM] Pitstop 101: Millie pls give all leads only to katina so that she can look after it all

[24/04/2012 1:13:04 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: oh okay

[24/04/2012 1:13:06 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: new Irena

[24/04/2012 1:13:13 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: can I have her email address?

[24/04/2012 1:17:41 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: Joe I will have a lunch now. just a quick bite since Jake isnt around...

[24/04/2012 1:17:44 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: thanks

[24/04/2012 1:18:40 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: also can i please have the anz screenshot

[24/04/2012 1:18:41 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: thanks

[24/04/2012 1:18:47 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: I will apply payments after my lunch

[24/04/2012 1:18:49 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: thanks

[24/04/2012 3:24:58 PM] Pitstop 101: Millie is Galloping gourmet BBX or barter or any trade account

[24/04/2012 3:26:32 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: Galloping paid via EFT media account

[24/04/2012 3:26:35 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: 24/11/2011 Direct Credit 037819 RELISH HOLDINGS \$1,500.00

Inv6868 Galloping

23/11/2011 Direct Credit 037819 RELISH HOLDINGS \$1,500.00

GallopingG Website

[24/04/2012 3:36:57 PM] Pitstop 101: thanks Millie - was that the lot then or is there more to come

[24/04/2012 3:38:46 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: more to come though. im chasing them and as usual asking for copy of invoices which i i have to dig into the records

[24/04/2012 5:10:40 PM] Pitstop 101: we are now doing their site after it was left unattended so dont chase them yet till such time we make headway - pls comm with marissa as to where its at

[24/04/2012 5:10:49 PM] Pitstop 101: vqc

[24/04/2012 5:11:12 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674 \*\*\*

[24/04/2012 5:19:50 PM] \*\*\* Pitstop 101 sent IMG\_24042012\_171950.png \*\*\*

[24/04/2012 5:20:45 PM] Pitstop 101: katina@pitstop101media.com.au

[24/04/2012 5:21:23 PM] \*\*\* Call ended, duration 10:11 \*\*\*

[26/04/2012 10:13:53 AM] Pitstop 101: Hi Millie - good morning

[26/04/2012 10:14:08 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: Hi Joe good morning

[26/04/2012 10:14:15 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: do you ned the tpp logins?

[26/04/2012 10:14:52 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: username-3929 password 3a356d

[26/04/2012 10:16:53 AM] Pitstop 101: do we have separate logins for desired living customer or just overall logins

i cant give him logins to everything of course

[26/04/2012 10:17:13 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: overll lgins

[26/04/2012 10:17:21 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: overall logins

[26/04/2012 10:17:36 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: oh wait....

[26/04/2012 10:17:48 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: the login i gave you is for pitstop only

[26/04/2012 10:28:49 AM | Edited 10:29:05 AM] Pitstop 101: no we CANT give that out to anyone otherwise they will have access to all client logins

[26/04/2012 10:29:44 AM] Pitstop 101: PLEASE DONT GIVE THOSE OUT - if we did then we would expose all our clints to risk

[26/04/2012 10:30:00 AM] Pitstop 101: give me a call Millie

[26/04/2012 10:31:46 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -

+639276737674: i dont have voice Joe, have sore throat... no id id not give those to anyone..

[26/04/2012 10:42:29 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674: Joe can I use my lunch hour break now? I would like to take a nap becasue the tylenon makes me feeel drwosy

[26/04/2012 10:42:31 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674: thanks

[26/04/2012 10:46:19 AM] Pitstop 101: ok take a nap are you coming back though

[26/04/2012 10:49:43 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674: yes I am

[26/04/2012 10:49:46 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674: coming back

[26/04/2012 11:42:24 AM] Pitstop 101: hi Millie are you there

[26/04/2012 11:54:57 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674: hi

[26/04/2012 11:54:58 AM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674: yes

[26/04/2012 12:20:56 PM] Pitstop 101: how are we going with dollars for today and over next few days

[26/04/2012 1:00:57 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674, no answer. \*\*\*

[26/04/2012 1:01:12 PM] Pitstop 101: hi Millie call me when you get back

[26/04/2012 1:02:40 PM] Pitstop 101: are you there

[26/04/2012 1:09:05 PM] Pitstop 101: Millie I need photography sites we have done

[26/04/2012 1:09:14 PM] Pitstop 101: pls skype it to me

[26/04/2012 1:10:48 PM] \*\*\* Call to 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -  
+639276737674, no answer. \*\*\*

[26/04/2012 1:15:48 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
<http://www.jewelphotography.com.au/>  
<http://www.samanthabreephography.com.au/>

[26/04/2012 1:15:58 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
was on break sore throat

[26/04/2012 1:16:23 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674:  
i had to ask patrick

[26/04/2012 1:20:59 PM] Pitstop 101: ok

[26/04/2012 1:21:25 PM] Pitstop 101: Millie pet essentials? is the ssl expired and any reason why she has not been told?

[26/04/2012 1:21:28 PM] Pitstop 101: Hello,

I had an enquiry from a new customer who was trying to register as a new customer. I went to forward

her the steps so she could execute this and join securely and I found that it comes up saying

What does all this mean??? Is the site down and if so, how long has it been down for???

Cheers

Sharlene

This Connection is Untrusted

You have asked FireFox to connect securely to [www.petessentials.com.au](http://www.petessentials.com.au), but we can't confirm that your connection is secure.

Normally, when you try to connect securely sites will present trusted identification to prove that you are going to the right place. however, this sites identity can not be verified.

What Should I Do?

If you usually connect to this site without problems, this error would mean that someone is trying to impersonate the site, and you shouldn't continue.

GET ME OUT OF HERE

Technical Details

I Understand the Risks

[26/04/2012 1:37:42 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: the site isnt down

[26/04/2012 1:42:02 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: their SSL is not expired either

[26/04/2012 1:42:03 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: <https://clients.pitstop101.com/psadmin101/clientshosting.php?userid=199&id=214>

[26/04/2012 1:42:10 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: i will ask Patrick to solve this

[26/04/2012 1:49:36 PM] Pitstop 101: ok thanks Millie

[26/04/2012 1:52:23 PM] Pitstop 101: Millie you emailed sharlene to say SSL expired then you emailed her again to say its NOT expired ....was that a typo or....

[26/04/2012 1:55:59 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: No it wasnt a typo.. because when I first asked the guys they said said the SSL isnt expired then after checking they found out the SSL is really expires

[26/04/2012 1:56:05 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: expired

[26/04/2012 1:56:32 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: the domain is active, hosting is active SSL is expired.. waiting for patrick for further information

[26/04/2012 1:56:39 PM] Pitstop 101: aha so its expired

[26/04/2012 1:56:50 PM] Pitstop 101: ok pls sortfor client asap please Millie

[26/04/2012 1:56:54 PM] 2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob - +639276737674: yes

[26/04/2012 4:17:16 PM] Pitstop 101: Millie how much are we expecting to clear into our accounts for the following days individually

today/ overnight - \$

friday - \$

saturday - \$

thanks millie

[26/04/2012 4:21:55 PM] \*\*\* Call to  
+639276737674, no answer. \*\*\*

2 PITSTOP 101 - Millie - Accounts - 8005 1824 - mob -

[26/04/2012 4:24:18 PM] Pitstop 101: are you there Millie

Thanks very much Rica

Best Regards

Joe

Description: cid:image001.jpg@01CCF308.C9E3A8D0

-----  
T (02) 9623 4009

M 0410 440 817

E info@Pitstop101Media.com.au

W www.Pitstop101Media.com.au <<http://www.pitstop101media.com.au/>>  
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Description: Description: Description: Description: Description: C:\Program Files  
(x86)\Macromedia\Fireworks 4\Configuration\FWTemp\41118837\00000001.jpg  
< <http://www.pitstop101.com/facebook> > Description: Description: Description: Description: C:\Program  
Files (x86)\Macromedia\Fireworks 4\Configuration\FWTemp\41067700\00000001.jpg  
< <http://www.pitstop101.com/twitter> >



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