

Project Name: <Name of project>

Project Guide: <guide name>

Project Members:

<list of project members>

SRS Documentation

1. Abstract

The idea is about to provide the home services to the customer for organizing their homes where all the services are available on the same portal. It is an easy way to provide services to newly located customer at their desired location which includes basic services and advanced services. And the customer need to complete the payment after getting the service.

2. Existing System

In the existing home service provider system, all the services are not listed on the single portal. So we need to track the different services physically from different platform and no proper information is available, which makes the current system trivial and hectic.

3. Proposed System

The proposed home service system provides a smarter way for customer to select any basic or advance services for daily home routines which saves lot of time and the physical work of tracking different things separately.

4. Login/Authentication

For the first time, either user or vendor needs to give following details for their registration.

User/Customer : name, email-Id, contact number, location.

Vendor: name, email-Id, contact number, location, services they provide, photo, and basic visiting charges for the service.

5. Payment Module

User is free to select payment method which is convenient for him/her.

1)Cash on delivery: More commonly known as COD where user can make payment after vendor completes the work.

2)Bank Transfer: Where the customer will be given the required details for amount transfer of the vendors bank account (like account number, IFSC code, vendors name and bank name).

3)UPI: In this method any UPI payment method is activated

Now both the vendor and the customer will be given the notification about successful/unsuccessful amount transfer.

6. Assumptions

1) Vendor is available to provide service 24x7.

2) If selected vendor is not available then notification will be given to the customer and he will be given a choice to select another vendor.

3) One service one vendor.

4) Services within one region/city.

5) Customer can choose Basic/Advance services and accordingly list of vendors will be shown to the customer.

7. Future Scope

1) Multiple cities or states.

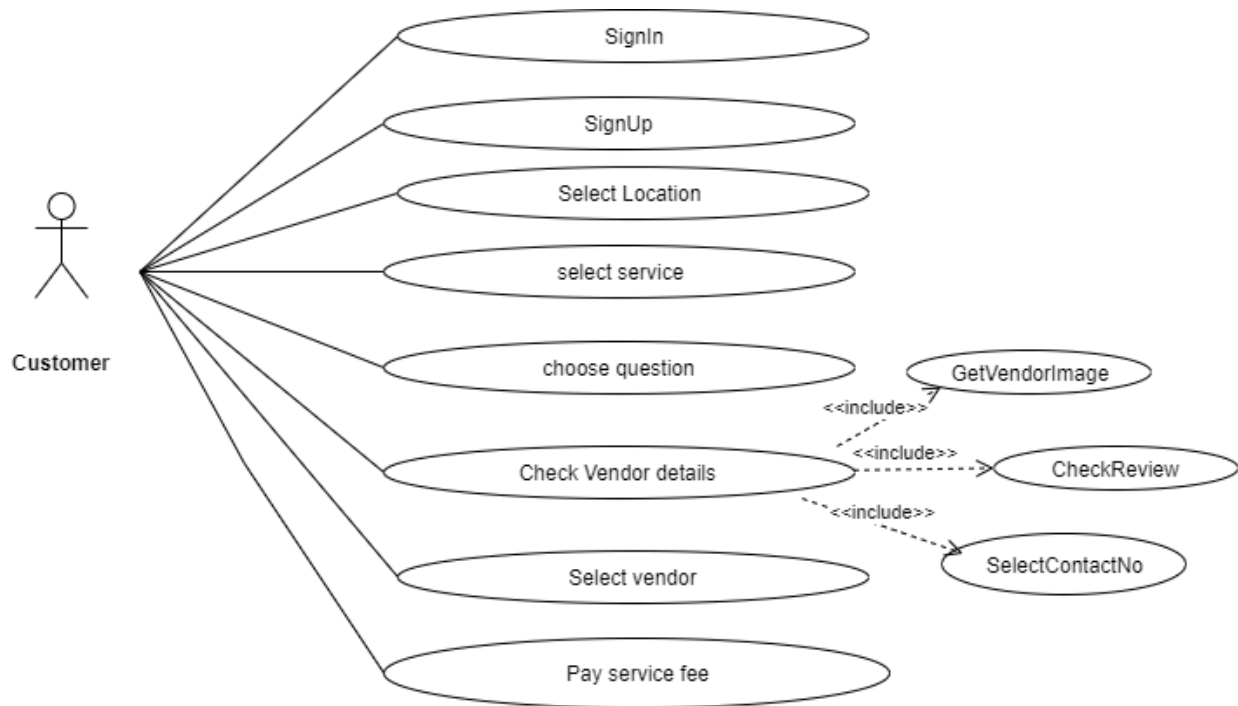
2) One vendor multiple services.

3) Vendor gets customer rating and review.

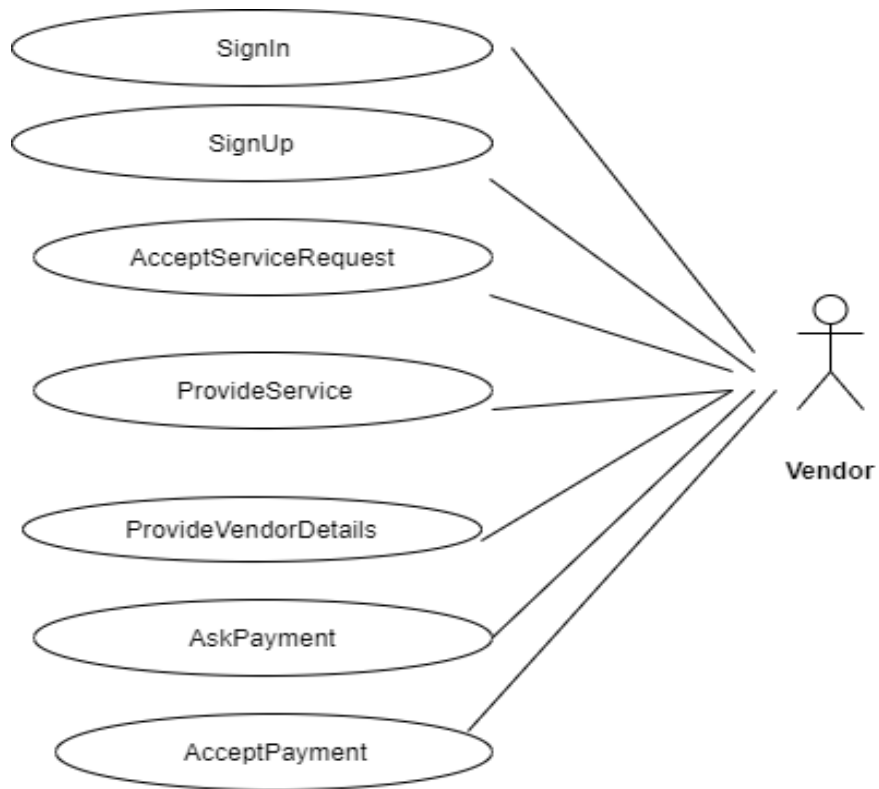
8.UML Diagram

1.a : DFD Level 0

1.d: USECASE: Customer



1.e: USECASE: Vendor



1.f: E-R Diagram:

