

Adam Kim

Akim456@gmail.com ❖ (347) 554-3119 ❖ Queens, NY



WORK EXPERIENCE

Law Offices of Kim & Associates

Jan. 2019 – Oct. 2021

Desktop Help Desk

Flushing, NY

- Managed 25+ desktop PCs not limited to building, upgrading, troubleshooting, and hardening.
- Monitored endpoint management for anomalous behavior, unauthorized apps, and deploying patches.
- Redesigned the physical & logical network infrastructure including segmenting and maintaining private NAS's, CRM, VoIP, and printers.
- As the only individual, my role has extended to cybersecurity:
 - Prioritizing network availability, practicing zero-trust, and strengthening security posture.
 - Threat hunting possible IoC & insider threat via event log, RMM, and manual review.
 - Strengthened WAPS securely for employees and limited access to visitors
 - Authored the 23 CRR-NY-500(e) cybersecurity policy to completion for an associate office, approved by the Department of Financial Services.

HSBC

Oct. 2017 – June 2018

Audio Visual Specialist (MSP)

New York City, NY

- Accountable for site surveys, logistics, deployment/configuration/decommissioning of telepresence systems.
- Facilitated multiple ongoing projects simultaneously from start to completion.
- Monitored conferences of up to 50 individual mic'd participants at one time. (All participants on-site)
- Provided white glove customer service and communicated effectively with clients including system training.

The Law Office of Kwangsoo Kim

Jan. 2015 – March 2017

Personal Injury Protection (PIP) Admin

Flushing, NY

- Responsible for over 450 cases for NY & NJ PIP procedures.
- Ensured all No-Fault claims and documents were in order to meet deadlines.
- Disputed and negotiated all medical bills, liens, and collections.
- Prepared documents for arbitration, NF arbitration, and medical summaries.

CERTIFICATIONS

Microsoft AZ-900	Nov, 2021
CompTIA A+	Nov, 2021
CompTIA Sec+	Nov, 2021
CompTIA CySA+	Oct, 2021
Cybersecurity Networking Essentials (Net+, Pentest+, OSCP, CASP+, CISSP eta 2022)	Aug, 2021

EDUCATION

Per Scholas	Oct, 2021
Cybersecurity Analyst Training	Bronx, NY
Per Scholas	Sept, 2019
Java Developer Training	Bronx, NY
Queens College	Dec, 2015
BA Degree, Media Studies	Flushing, NY

SKILLS & INTERESTS

- Skills:** Experience with Windows, Mac, and Linux OS, Italian, client facing trouble shooting support & training, Microsoft 365, conceptualization of PCI|GDPR|HIPAA frameworks, VMware, programming, Nmap/zenmap, Burpsuite, Nessus, Wireshark, Cisco & Tanberg telepresence.
- Interests:** Pentesting, tryhackme, Live streaming, weight loss trainer, shoulder injury advocate, self-improvement and currently a volunteer cybersecurity consultant for Cascade.org.