Adam Kim



WORK EXPERIENCE

Law Offices of Kim & Associates

Jan. 2019 - Oct. 2021

Desktop IT Support

Flushing, NY

- Managed 25+ desktop PCs not limited to building, upgrading, troubleshooting, and hardening.
- Monitored endpoint management for anomalous behavior, unauthorized apps, and deploying patches.
- Redesigned the physical & logical network infrastructure including segmenting and maintaining private NAS's, CRM, VoIP, and printers.
- As the only individual, my role has extended to cybersecurity:
 - o Prioritizing network availability, practicing zero-trust, and strengthening security posture.
 - O Threat hunting possible IoC & insider threat via event log, RMM, and manual review.
 - o Strengthened WAPS securely for employees and limited access to visitors
 - O Authored the 23 CRR-NY-500(e) cybersecurity policy to completion for an associate office, approved by the Department of Financial Services.

HSBC Oct. 2017 – June 2018

Audio Visual Specialist (MSP)

New York City, NY

- Accountable for site surveys, logistics, deployment/configuration/decommissioning of telepresence systems.
- Facilitated multiple ongoing projects simultaneously from start to completion.
- Monitored conferences of up to 50 individual mic'd participants at one time. (All participants on-site)
- Provided white glove customer service and communicated effectively with clients including system training.

The Law Office of Kwangsoo Kim

Jan. 2015 – Mar 2017

Personal Injury Protection (PIP) Admin

Flushing, NY

- Responsible for over 450 cases for NY & NJ PIP procedures.
- Ensured all No-Fault claims and documents were in order to meet deadlines.
- Disputed and negotiated all medical bills, liens, and collections.
- Prepared documents for arbitration, NF arbitration, and medical summaries.

CERTIFICATIONS EDUCATION

Microsoft AZ-900	Nov, 2021	Per Scholas	Oct, 2021
CompTIA A+	Nov, 2021	Cybersecurity Analyst Training	Bronx, NY
CompTIA Sec+	Nov, 2021	Per Scholas	Sept, 2018
CompTIA CySA+	Oct, 2021	Java Developer Training	Bronx, NY
Cybersecurity Networking Essentials	Aug, 2021	Queens College	Dec, 2014
(Net+, Pentest+, OSCP, CASP+, CISSP eta	2022)	BA Degree, Media Studies	Flushing, NY

SKILLS & INTERESTS

- Skills: Experience with Windows, Mac, and Linux OS, Itarian, client facing trouble shooting support & training, Microsoft 365, conceptualization of PCI | GDPR | HIPAA frameworks, VMware, programming: HTML, CSS, Python, nmap/zenmap, OSINT, Burpsuite, OWASP Zap, Nessus, Wireshark, Cisco & Tanberg telepresence.
- Interests: Pentesting, tryhackme, live streaming, weight loss trainer, shoulder injury advocate, self-improvement and currently a volunteer cybersecurity consultant for Cascade.org.