

# Adam Kim

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## WORK EXPERIENCE

### Law Offices of Kim & Associates

Jan. 2019 – Oct. 2021

*Desktop Help Desk*

*Flushing, NY*

- Managed 25+ desktop PCs not limited to building, upgrading, troubleshooting, and hardening.
- Monitored endpoint management for anomalous behavior, unauthorized apps, and deploying patches.
- Redesigned the physical & logical network infrastructure including segmenting and maintaining private NAS's, CRM, VoIP, and printers.
- As the only individual, my role has extended to cybersecurity:
  - Prioritizing network availability, practicing zero-trust, and strengthening security posture.
  - Threat hunting possible IoC & insider threat via event log, RMM, and manual review.
  - Strengthened WAPS securely for employees and limited access to visitors
  - Authored the 23 CRR-NY-500(e) cybersecurity policy to completion for an associate office, approved by the Department of Financial Services.

### HSBC

Oct. 2017 – June 2018

*Audio Visual Specialist (MSP)*

*New York City, NY*

- Accountable for site surveys, logistics, deployment/configuration/decommissioning of telepresence systems.
- Facilitated multiple ongoing projects simultaneously from start to completion.
- Monitored conferences of up to 50 individual mic'd participants at one time. (All participants on-site)
- Provided white glove customer service and communicated effectively with clients including system training.

### The Law Office of Kwangsoo Kim

Jan. 2015 – Mar 2017

*Personal Injury Protection (PIP) Admin*

*Flushing, NY*

- Responsible for over 450 cases for NY & NJ PIP procedures.
- Ensured all No-Fault claims and documents were in order to meet deadlines.
- Disputed and negotiated all medical bills, liens, and collections.
- Prepared documents for arbitration, NF arbitration, and medical summaries.

## CERTIFICATIONS

## EDUCATION

<a href="#">Microsoft AZ-900</a>	Nov, 2021	Per Scholas	Oct, 2021
<a href="#">CompTIA A+</a>	Nov, 2021	Cybersecurity Analyst Training	Bronx, NY
<a href="#">CompTIA Sec+</a>	Nov, 2021	Per Scholas	Sept, 2018
<a href="#">CompTIA CySA+</a>	Oct, 2021	Java Developer Training	Bronx, NY
<a href="#">Cybersecurity   Networking Essentials</a> (Net+, Pentest+, OSCP, CASP+, CISSP eta 2022)	Aug, 2021	Queens College	Dec, 2014
		BA Degree, Media Studies	Flushing, NY

## SKILLS & INTERESTS

- Skills:** Experience with Windows, Mac, and Linux OS, Italian, client facing trouble shooting support & training, Microsoft 365, conceptualization of PCI | GDPR | HIPAA frameworks, VMware, programming, nmap/zenmap, OSINT, Burpsuite, Nessus, Wireshark, Cisco & Tanberg telepresence.
- Interests:** Pentesting, tryhackme, live streaming, weight loss trainer, shoulder injury advocate, self-improvement and currently a volunteer cybersecurity consultant for Cascade.org.