



REPUBLIC OF THE PHILIPPINES
Department of Health
HEALTH FACILITIES AND SERVICES REGULATORY BUREAU/REGIONAL OFFICE VII
LOGSHEET OF COMPLAINTS

Month of : March

Year : 2019

Date Received	Code Number	Name of Health Facility Being Complained	Address	Ownership	Name of Complainant	Types of Complaint	Assistance Needed	Form of Communication	Action Taken	Date Informed the HF/concerned office	Date HF/concerned office submitted reply	Date released to records section	Date Resolution of the complaint released to records/client	Status	Staff Assigned
03/21/2019	RC-000003	Cebu Doctors University Hospital	Osmeña Blvd., Cebu City	Private	Anonymous	Others :	Others :	By Photo	-	3/26/2019	3/25/2019	-	-	Resolved	rexus
03/21/2019	CODE-00012	Cebu Doctors University Hospital	Osmeña Blvd., Cebu City	Government	Anonymous	Others : Other Complaint	Others : File an administrative case	PCC No. PCC12345	(03/15/2019) Write letter to mayors office (03/16/2019) Write letter to legals office	3/28/2019	-	-	-	On Going	rexus
03/21/2019	RC-00005	Cebu Doctors University Hospital	Osmeña Blvd., Cebu City	Private	Traya Rexus	Others : Need more beds.	Others : Need more assistance	By Photo	-	-	-	-	-	Resolved	rexus