

## REPUBLIC OF THE PHILIPPINES Department of Health HEALTH FACILITIES AND SERVICES REGULATORY BUREAU/REGIONAL OFFICE VII LOGSHEET OF COMPLAINTS

Month of : March

Year : 2019

| Date Received | Code Number | Name of Health<br>Facility Being<br>Complained | Address                    | Ownership | Name of<br>Complainant | Types of Complaint | Assistance<br>Needed   | Form of Communication | Action Taken | Date Informed<br>the<br>HF/concerned<br>office | Date HF/concerned office submitted reply | to records<br>section | Date Resolution<br>of the<br>complaint<br>released to<br>records/client | Status   | Staff Assigned |
|---------------|-------------|--|----------------------------|-----------|------------------------|--------------------|------------------------|-----------------------|--------------|--|--|-----------------------|---|----------|----------------|
| 03/21/2019    | RC-000003   | Cebu Doctors<br>University<br>Hospital         | Osmeña Blvd.,<br>Cebu City | Private   | Anonymous              | -                  | (Test)<br>Assistance 1 | By Photo              | -            | 3/26/2019                                      | 3/25/2019                                | -                     | -   | Complete | rexus          |