

What is DMAIC?



DEFINE | MEASURE | ANALYZE | IMPROVE | CONTROL

DMAIC

a structured
problem-solving
method where
each phase builds
on the previous
one –
implementing
long-term
solutions



A data-driven improvement
cycle that controls what can
be controlled, keeps factors
stable over time, and
improves and optimizes
existing business processes

DMAIC is the method for improving,
optimizing, and stabilizing **existing**
business processes