A problem is anything that
is not what
you want it to be

1

"What are we trying to solve?"
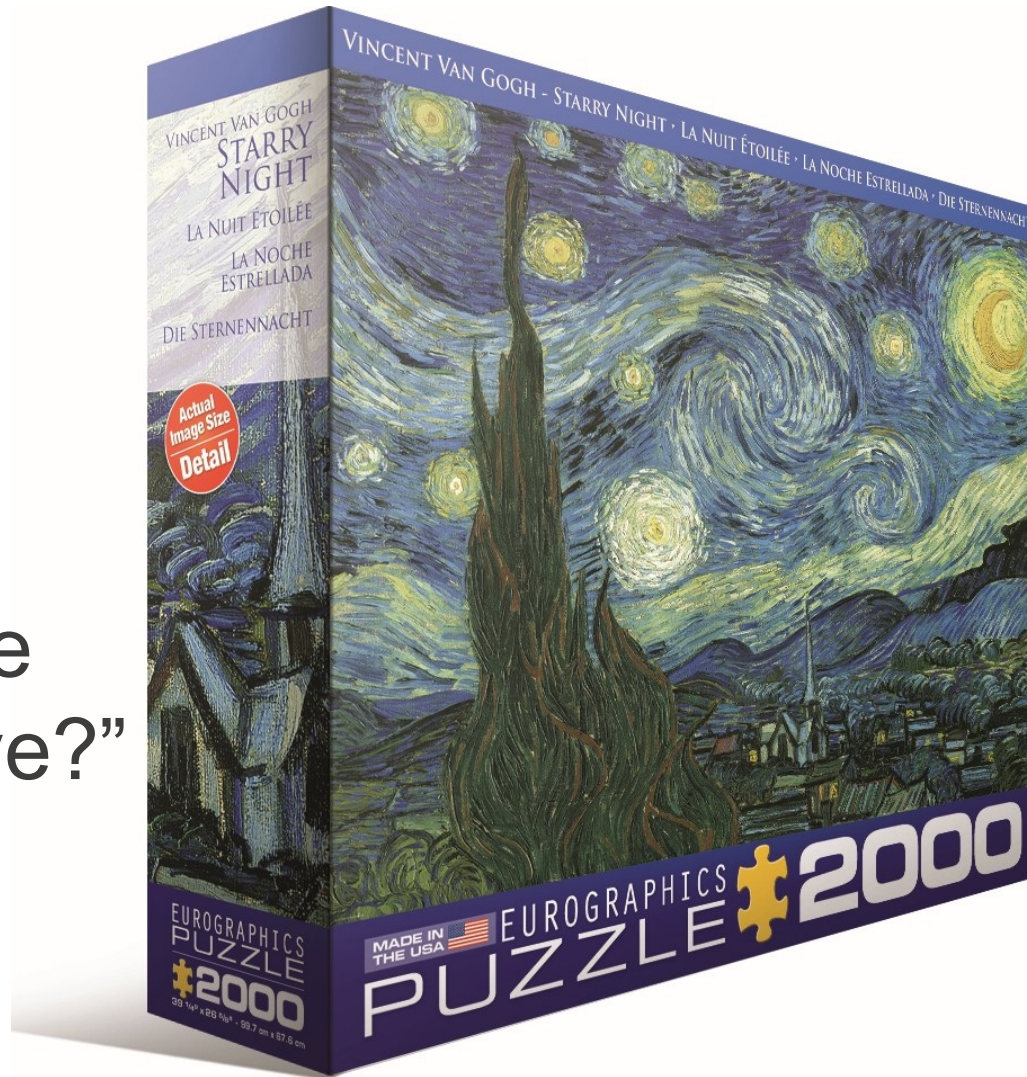
2

"What are the components required?"

3

"How do we sort the information?"

4

"How do we begin to solve?"

5

"Solved!"

Your problem is in three distinct areas

New product, process, service, or information

Deviation to existing product, process, service, or information

Improvement to existing product, process, service, or information