







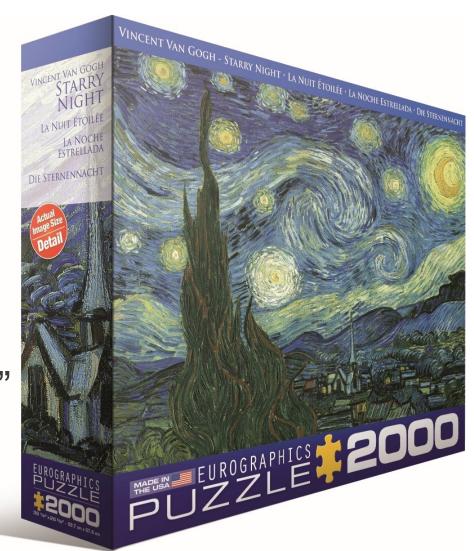
A problem is anything that is not what you want it to be

Ask yourself "What problem am I trying to solve?"





"What are we trying to solve?"



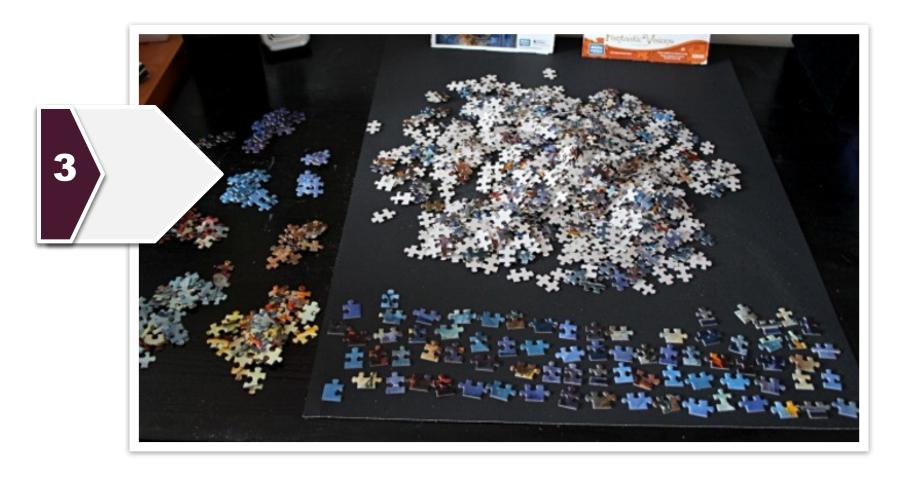


Do you have everything you need to begin to solve?





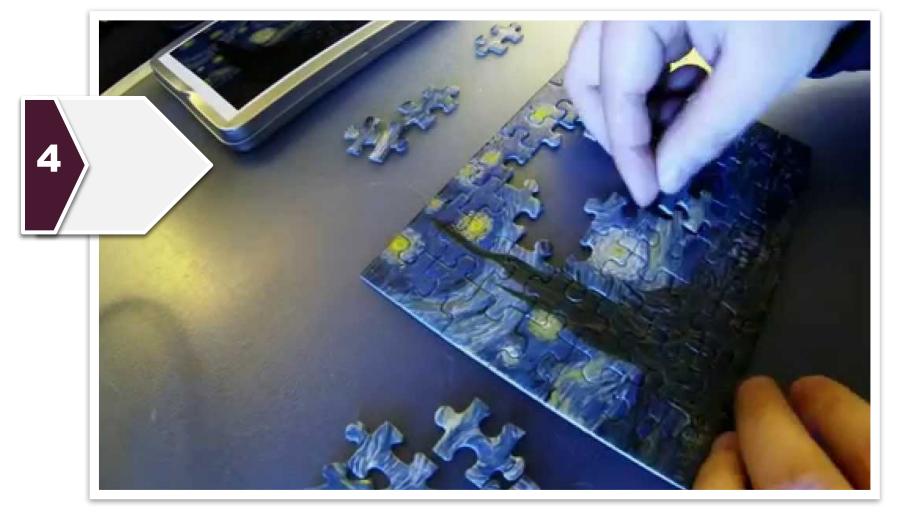




"How do we sort the information?"

Using the appropriate method for the problem you have





"How do we begin to solve?"

You need to be able to RECOGNIZE the solution





Your problem is in three distinct areas









New product, process, service, or information

Deviation to existing product, process, service, or information

Improvement to existing product, process, service, or information