Reuben **Koppenheffer**

Web Application Developer

7827 Candle Ln, Houston, TX 77071

(+1) 717-805-7275 | rjkoppy@gmail.com | www.reubenjohn.com | reuben-john | reuben-koppenheffer

Objective

Experienced technology focused manager with 5 years of management experience and 6 years e-commerece experience. Seeking to leverage technical know-how and broad experiences to build user-friendly and inviting web applications.

Work Experience

Kendy Corp.
Millersburg, PA

E-commerce Support — *Feb 2015 -- Mar 2019*

- Designed and developed Simple Damages Tracker web app to track order and warehouse losses.
- Oversaw migration of inventory data during upgrade of ebay listing software.
- Implemented solutions to fix inventory errors before the software upgrade.
- Launched internal documentation website that modernized and consolidated all employee guides and tutorials.

Reuben John Photography
Millersburg, PA

Owner & Head Photographer — *Jul 2010 – Oct 2017*

- Planned and executed photography setups for weddings, portrait sessions, and pets.
- Optimized digital workflow to massively shorten amount of time spent editing photos.

Happy Saver Surplus Grocery
Elizabethville, PA

Owner & General Manager — *Jul 2012 -- Dec 2014*

- Managed 30 employees of varying ages, experience levels and skill sets.
- Rebuilt happysaver.co and consignmentsunlimited.com designs in Wordpress.
- Trained non-technical employees how to add products to grocery database.
- Researched federal, state, and local standards then implemented training strategies to maintain compliance with official guidelines.
- Wrote comprehensive employee handbook and training manual.
- Researched and implemented project management software to maintain a cohesive team and allow for easy task assignment and communication.
- Utilized remote access solutions to allow for comprehensive technical support while away from the office.
- Implemented online employee scheduling and clock in system.

ShopCrownhouse
Millersburg, PA

E-Commerce Manager — *Nov 2008 – Jul 2012*

- Implemented an inventory management system that solved internal inventory problems.
- Integrated Stone Edge Order Manager and Mangeto e-commerce platform to allow for simplified shipment processing and accurate order fulfilment.
- Implemented customer service and communication training that created a unified customer experience.
- Integrated email and phone into SugarCRM and trained the team to utilize the system for improved consistency in our customer service responses.
- Customized Magento to allow for direct listing to ebay from the shopcrownhouse.com web based interface.
- Maintained Magento website and MySQL database.

Skills

JavaScript, ES6, Vue.js, Node.js, JQuery, Bootstrap, Vuetify, SQL, Firestore, GIT, Photoshop, HTML, CSS, AJAX