

Powershop New Zealand Limited PO Box 392 Masterton 5840

Phone 0800 462 668

GST Number 97-988-340

## Receipt 10508571

Reuben Osborne and Reuben Osborne

03 August 2015

Account 900672861

Faults and emergencies
Call Vector on 0508 832 867
www.vector.co.nz

## **Powershop Account Statement**

Previous balance on account \$47.07 OD
Payment by credit card \$47.07 CR
Balance on account \$0.00

## **Payment**

Thanks, we've processed your \$47.07 payment on your Mastercard (\*\*\*\*-\*\*\*\*-4017).

Powershop has a free complaints process, see <a href="www.powershop.co.nz/complaints">www.powershop.co.nz/complaints</a>. You can contact us to complain by calling one of our friendly crew on freephone 0800 462 668 between 9am to 9pm, Monday to Friday, or email us at <a href="complaints@powershop.co.nz">complaints@powershop.co.nz</a> or write to us at Powershop, PO Box 392, Masterton, 5840 c/- Contact Centre Manager.

Powershop is also a member of the Electricity and Gas Complaints Commission. So if for some reason we can't resolve your complaint or problem within 20 working days you can take your complaint to the Electricity and Gas Complaints Commission, which is a free independent complaints resolution scheme. Write: Electricity and Gas Complaints Commission, PO Box 5875, Lambton Quay, Wellington 6145. Visit: <a href="http://www.egcomplaints.co.nz">http://www.egcomplaints.co.nz</a>. Email: <a href="mailto:info@egcomplaints.co.nz">info@egcomplaints.co.nz</a>. Phone: 0800 22 33 40. Fax: 0800 22 33 47.