

Reuel Abletia

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 LinkedIn Profile |  Portfolio |  San Pablo, Laguna

Professional Summary

Detail-oriented Software QA Engineer with over 2 years of hands-on experience in manual, acceptance, and end-to-end testing of web and backoffice systems. Experienced in validating player transactions, CMS configurations, rewards, bonuses, leveling, and system rules within Agile environments. Strong in defect identification, test case creation, and cross-team collaboration. Uses AI-assisted tools to improve testing efficiency, bug reporting, and documentation, ensuring high-quality, release-ready systems.

Technical Skills

- **Testing Tools:** JMeter, OWASP ZAP, Lighthouse, Katalon Studio, Playwright, SEO Site Checkup, Page Speed
- **Bug Tracking & Collaboration:** JIRA, ClickUp, GitHub, Hybrid Agile Methodologies (Incremental Development, Continuous Testing, Client-Driven Approvals)
- **Databases:** Microsoft SQL Server, SQL
- **Testing Types:** Manual Testing, Acceptance Testing (AT), Exploratory Testing, Regression Testing, Sanity Testing, Smoke Testing, System Testing, End-to-End Testing, UI/UX Validation, Security Testing, Performance Testing
- **QA-Related Design Inspection Tools:** Figma, Adobe XD, Visual Studio Code, Gherkin Syntax
- **Productivity Tools:** Google Slides, Google Docs, Google Sheets, Notion
- **Communication Tools:** Slack, Roam

Professional Skills

Attention to Detail, Analytical Thinking & Problem-Solving, Clear Bug Reporting & Documentation, Effective Communication & Collaboration, Time Management & Prioritization, Adaptability & Continuous Learning, Ownership and Quality-Driven Mindset, Client & Stakeholder Support during UAT

Professional Experience

Associate Software QA Engineer

ScaleForge - Project-based (Remote) / September 2025 – Present

- Performed acceptance testing to validate system features against business and client requirements prior to release.
- Tested web and backoffice systems, ensuring accurate data flow, correct configurations, and stable system behavior.
- Identified, analyzed, and documented defects found during testing and from client or player reports, providing clear steps to reproduce, expected vs. actual results, and supporting evidence.
- Collaborated closely with developers and Technical Support Services (TSS) to clarify issues, reproduce defects, and verify fixes.
- Conducted multiple testing types including exploratory testing, acceptance testing, sanity testing, and regression testing across development and production environments.
- Verified end-to-end workflows from backoffice to web, ensuring correct display and system behavior.
- Thoroughly tested platform features such as player transactions (deposit, withdrawal, wallet flow), rewards, bonuses, level-based configurations, and system rules affecting player experience.
- Created detailed test cases in ClickUp with environment details, scenarios, and test evidence to ensure quality, reliability, and consistency across releases.

QA Specialist

Designblue Philippines Inc. (Hybrid) | Jan 2024 – August 2025

- Acted as QA Lead in a hybrid Agile process, working with incremental (module-by-module) development and testing projects.
- Managed daily QA work: created test cases, assigned tasks, and worked with PM, developers, and designers to solve issues.
- Tested each module as it was completed (incremental testing) and then performed full system testing for front-end and CMS before client review.
- Handled the UAT process: prepared test cases, guided client testers, tracked bugs, and made sure fixes were completed within the UAT phase.
- Performed different types of testing including: Smoke, Sanity, Regression, System testing.
- Used Google tools (Sheets, Slides, Docs) to track bugs and prepare QA reports for both the team and clients.
- Used Jam for screen recordings with device details and AI tools to improve bug reports and speed up testing.
- Ran performance and security checks with JMeter, OWASP ZAP, Lighthouse, and Pagespeed; also verified developer fixes for VAPT issues.
- Maintained regression and supported release readiness and go-live activities.
- Created CMS Manuals and led client training sessions on using the CMS.
- Joined weekly meetings with clients and team to align on requirements, design reviews, and project timelines.

Administrative Assistant

Costales Construction Supply - Part time / Oct 2021 – Jan 2022

- Coordinated client orders and inquiries, improving service efficiency.
- Managed sales, expenses, and transactions using Excel for accurate reports.
- Recorded and monitored inventory to ensure timely replenishment.
- Supervised small team operations in the administrator's absence.

Education

Bachelor of Science in Information Systems (Cum Laude)

De La Salle–College of Saint Benilde

Humanities and Social Sciences (With Honors)

Binulasan Integrated School

Certifications & Trainings

- **Jira Work Management Fundamentals Badge** – *Atlassian* (March 26, 2025)
- **Jira Fundamentals Badge** – *Atlassian* (May 4, 2024)
- **Software Testing Tutorial** – *Great Learning Academy* (March 2024)
- **Google Cloud Applied AI Summit (Asia Pacific)** – *Google Cloud* (January 25, 2024)
- **Experiencing the Use of A.I. Tools in Teaching and Learning: Student Edition** – *Benilde EDTECH* (July 28, 2023)
- **Capture The Flag Training & Hackathon** – *De La Salle–CSB, Manila* (July 22 & 29, 2023)
- **SMIT TECHTALK 2023: Disruptive Technology** – *School of Management and Information Technology* (March 24, 2023)
- **CEO and Leaders Congress: Leadership and Economic Recovery** – *Benilde Student Leaders* (November 25, 2022)
- **Samsung Developer Workshop** – *Samsung* (June 17, 2022)
- **SQL Fundamentals Course Completion** – *Sololearn* (September 3, 2021)
- **Benilde Hacks 2021** – *Association of Information Management* (June 25, 2021)
- **1st Place – ISTREME: The AIMazing Race, IS Week** – *Association of Information Management* (June 25, 2021)
- **Coding Girls Manila** – *Association of Information Management* (December 10, 2020)