

# Reuel Abletia

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 LinkedIn Profile |  Portfolio |  San Pablo, Laguna

## Professional Summary

Software QA Engineer with nearly three years of experience in manual, acceptance, and end-to-end testing of web and backoffice systems. Skilled in validating transactions, CMS configurations, rewards, and system rules within Agile teams, using AI-assisted tools to improve testing efficiency and release quality.

## Technical Skills

- **Testing Tools:** JMeter, OWASP ZAP, Lighthouse, Katalon Studio, SEO Site Checkup, Page Speed
- **Bug Tracking & Collaboration:** JIRA, ClickUp, GitHub, Hybrid Agile Methodologies (Incremental Development, Continuous Testing, Client-Driven Approvals)
- **Databases:** Microsoft SQL Server, SQL
- **Testing Types:** Manual Testing, Acceptance Testing (AT), Exploratory Testing, Regression Testing, Sanity Testing, Smoke Testing, System Testing, End-to-End Testing, UI/UX Validation, Security Testing, Performance Testing
- **QA-Related Design Inspection Tools:** Figma, Adobe XD, Visual Studio Code, Gherkin Syntax
- **Productivity Tools:** Google Slides, Google Docs, Google Sheets, Notion
- **Communication Tools:** Slack, Roam

## Professional Skills

Attention to Detail, Analytical Thinking & Problem-Solving, Clear Bug Reporting & Documentation, Effective Communication & Collaboration, Time Management & Prioritization, Adaptability & Continuous Learning, Ownership and Quality-Driven Mindset, Client & Stakeholder Support during UAT

## Professional Experience

### Associate Software QA Engineer

*ScaleForge (Remote) / September 2025 – Present*

- Performed acceptance testing to validate system features against business and client requirements prior to release.
- Tested web and backoffice systems, ensuring accurate data flow, correct configurations, and stable system behavior.
- Identified, analyzed, and documented defects found during testing and from client or player reports, providing clear steps to reproduce, expected vs. actual results, and supporting evidence.
- Collaborated closely with developers and Technical Support Services (TSS) to clarify issues, reproduce defects, and verify fixes.
- Conducted multiple testing types including exploratory testing, acceptance testing, sanity testing, and regression testing across development and production environments.
- Verified end-to-end workflows from backoffice to web, ensuring correct display and system behavior.
- Thoroughly tested platform features such as player transactions (deposit, withdrawal, wallet flow), rewards, bonuses, level-based configurations, and system rules affecting player experience.
- Created detailed test cases in ClickUp with environment details, scenarios, and test evidence to ensure quality, reliability, and consistency across releases.

## **QA Specialist**

*Designblue Philippines Inc. (Hybrid) / Jan 2024 – August 2025*

- Acted as QA Lead in a hybrid Agile process, working with incremental (module-by-module) development and testing projects.
- Managed daily QA work: created test cases, assigned tasks, and worked with PM, developers, and designers to solve issues.
- Tested each module as it was completed (incremental testing) and then performed full system testing for front-end and CMS before client review.
- Handled the UAT process: prepared test cases, guided client testers, tracked bugs, and made sure fixes were completed within the UAT phase.
- Performed different types of testing including: Smoke, Sanity, Regression, System testing.
- Used Google tools (Sheets, Slides, Docs) to track bugs and prepare QA reports for both the team and clients.
- Used Jam for screen recordings with device details and AI tools to improve bug reports and speed up testing.
- Ran performance and security checks with JMeter, OWASP ZAP, Lighthouse, and Pagespeed; also verified developer fixes for VAPT issues.
- Maintained regression and supported release readiness and go-live activities.
- Created CMS Manuals and led client training sessions on using the CMS.
- Joined weekly meetings with clients and team to align on requirements, design reviews, and project timelines.

## **Administrative Assistant**

*Costales Construction Supply - Part time / Oct 2021 – Jan 2022*

- Coordinated client orders and inquiries, improving service efficiency.
- Managed sales, expenses, and transactions using Excel for accurate reports.
- Recorded and monitored inventory to ensure timely replenishment.
- Supervised small team operations in the administrator's absence.

## Education

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### Bachelor of Science in Information Systems (Cum Laude)

De La Salle–College of Saint Benilde

### Humanities and Social Sciences (With Honors)

Binulasan Integrated School

## Certifications & Trainings

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- **Jira Work Management Fundamentals Badge** – *Atlassian* (March 26, 2025)
- **Jira Fundamentals Badge** – *Atlassian* (May 4, 2024)
- **Software Testing Tutorial** – *Great Learning Academy* (March 2024)
- **Google Cloud Applied AI Summit (Asia Pacific)** – *Google Cloud* (January 25, 2024)
- **Experiencing the Use of A.I. Tools in Teaching and Learning: Student Edition** – *Benilde EDTECH* (July 28, 2023)
- **Capture The Flag Training & Hackathon** – *De La Salle-CSB, Manila* (July 22 & 29, 2023)
- **SMIT TECHTALK 2023: Disruptive Technology** – *School of Management and Information Technology* (March 24, 2023)
- **CEO and Leaders Congress: Leadership and Economic Recovery** – *Benilde Student Leaders* (November 25, 2022)
- **Samsung Developer Workshop** – *Samsung* (June 17, 2022)
- **SQL Fundamentals Course Completion** – *Sololearn* (September 3, 2021)
- **Benilde Hacks 2021** – *Association of Information Management* (June 25, 2021)
- **1st Place – ISTREME: The AIMazing Race, IS Week** – *Association of Information Management* (June 25, 2021)
- **Coding Girls Manila** – *Association of Information Management* (December 10, 2020)