

REVATHI DHARMAN

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Summary:

- Around 6 years of experience in IT industry.
- Expertise in API and Manual Testing- Black box, Smoke, Regression and in writing Test Cases
- Overall responsibility for the day-to-day operations of the project like Reporting, Tracking, Risk analysis, and Team building.
- Key expertise includes testing and debugging GUI, Web and Desktop Applications.
- Excellent understanding of SDLC and Test Methodologies from project definition to post-deployment documentation.
- Experience in manual and knowledge on manual testing for various application to meet proper business conformity.
- Extensive experience in designing test cases.
- Interacted with Clients, developers and other team members to ensure high quality software & played a key role in timely delivery of the product.
- Experience in writing Test Cases, analyzing the results, and interaction with team members in fixing the errors.
- Excellent Interpersonal skills, outstanding problem solving and decision-making skills.
- Expertise in Manual Testing - Functionality Testing, Regression testing, writing Test cases and documentation for the projects.
- Good understanding of technology with focus on delivering business solutions.
- Conduct training sessions for Sales and Support team for new features and updates
- Involved in deployment activity like prepared deployment document for deployment process

Work Experience:

- Software Quality Assurance Engineer at Terafast Networks Private limited, Since May 2021 to March 2023.
- Junior Engineer at Door Sabha Nigham Limited, Since July 2018 to till Nov 2020
- Customer Support Associate at Sutherland Global Services, Since Sep 2016 to March 2018

Education:

- BE (Electronics and Communication Engineering) 2011-2015, Sasurie academy of engineering, Coimbatore with 6.20CGPA,
- HSC in Regina Ceali girls higher secondary school, Tanjore with 63.08%

Technical Skills:

- Testing Tools : S3 Browser, FileZilla, Cloudberry, Cyberduck, Postman tool AWS CLI
- Defect tracking tool : JIRA, Bugzilla
- Database : SQL, MySQL, CRDB2
- Environment : Windows OS, Linux,

Projects' Details:

PROJECT#1 : Wasabi Cloud Sync Manager
Client : Wasabi, USA
Tools Used : WCSM.
Role : Functional Tester
Duration : AUG 2021 to NOV 2021

Description:

The objective of this project is to Migrate the data from other cloud providers to Wasabi Cloud Provider. There is a process in this tool called Migration, the process fetches the data from the other cloud providers like AWS and migrates the fetched data to Wasabi. There is one more important process in wscsm called replication, this process fetches the data from wasabi source and replicates it to the wasabi destination, In Replication the source and destination are from same cloud provider.

Responsibilities:

- Performed Functional testing on the application.
- Analyzed Test Scenarios from Requirements and wrote test cases.
- Performed Smoke, Functional and GUI Testing.
- Performed Regression testing.
- Developed Test cases, to test the Functionality and Change Functionality of the application from the FSD (Functional Specifications Documents).
- Performed Sanity, Functional, GUI, Integration and Regression Testing of the Application at different levels.
- Co-ordination with Onsite and Offshore team in fixing the defects.
- Generated test summary reports, test log reports.
- Worked closely with the Developers & Project Managers to get updates and resolve defects.
- Tested the Application in different stages from QA, Staging and Production.
- Good understanding of functional specifications.
- Debugging the client issues and providing the appropriate solutions in a timely manner.

PROJECT#2 : Wasabi Console
Client : Wasabi, USA
Tools Used : Manual
Role : Functional Tester
Duration : NOV 2021 to MAR 2023

Description:

The objective of this project is to store all the Unstructured data in Wasabi without downloading any external software's or third-party applications. This is a Web application and we just need to Sign up to the account and start storing our data without any external softwares.

Responsibilities:

- Understanding the Functional behavior of all modules available in console.
- GUI, debugged issues using Network tab APIs.
- Executing performance test cases using S3 tester.
- Creating the business scenarios in test plan module.
- Executing the test cases from test sheet and analyzing the results.
- Executing regression test cases.
- Responsible for testing the new modules and giving KT to teammates for all the new changes done
- Managing the defect life cycle.

- Monitoring logs and charts in Grafana during the performance testing.
- Responsible for Lifecycle and billing related activities.
- Debugging issues based on bucket logs, IAM logs, User server logs and Console logs.
- Verifying the metadata in DB for objects to make sure that object gets stored properly.

PROJECT#3 : Qumulus100-Audio Conferencing Applications
 Client : BSNL
 Tools Used : QOC, QAC, Booking Console, VDBooking Console, Port Planner
 Role : Functional Tester
 Duration : JULY 2018 to NOV 2020

Description:

These include audio conferencing, MultiCalling, mass notification, IR call solutions, video and web collaboration tools. The object of this process is to do large party call. Through this tool we can connect up to 5000 participants at a time. There is a process in the tool called blast. When we do the blast call automatically initiated to all the participants in the list. To ensure calls get connecting to all the participants without any disturbance or noise.

Responsibilities:

- Performed Functional testing on the application.
- Analyzed Test Scenarios from Requirements and wrote test cases.
- Performed Smoke, Functional and GUI Testing.
- Performed Sanity, Functional, GUI, Integration and Regression Testing of the Application at different levels.
- reporting issues in Bugzilla and interaction with development team members in fixing the errors.
- Preparing, updation, process documents, release notes, sanity test cases for deployment.
- Demo for Technical team about the new features.

Declaration:

I, Revathi, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

Revathi D

Chennai, Tamil Nadu