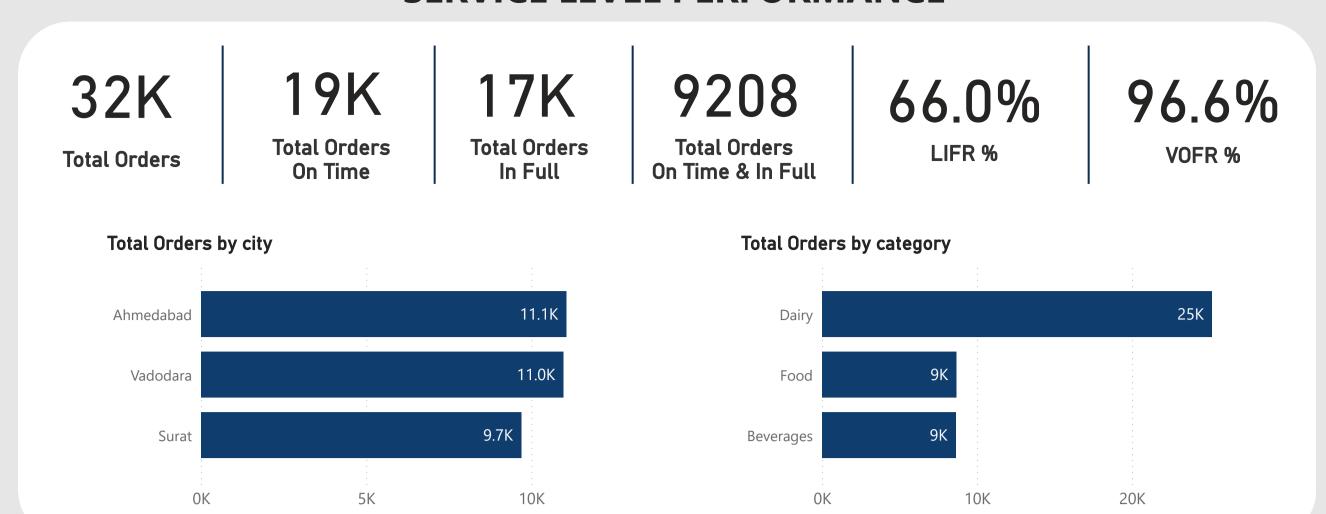
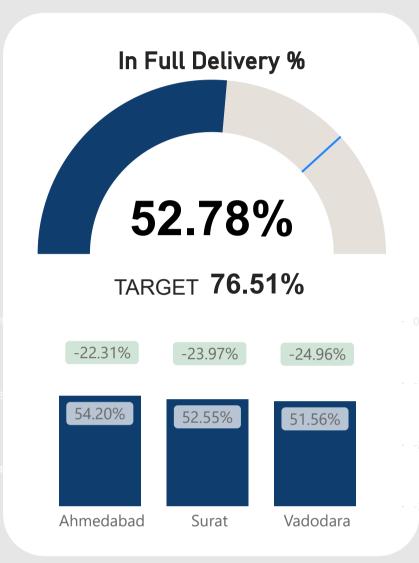


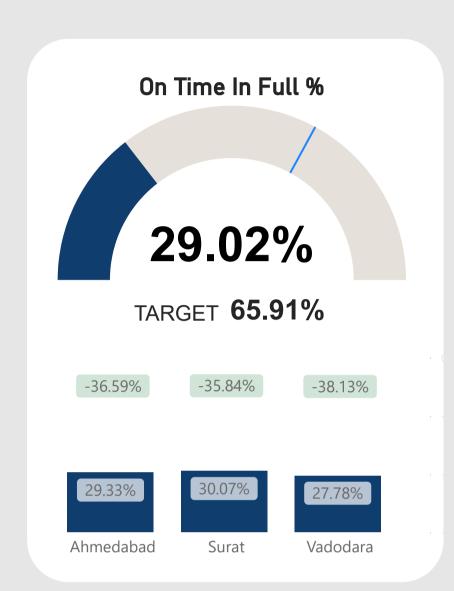
# **SERVICE LEVEL PERFORMANCE**



## **ACTUAL vs TARGET**



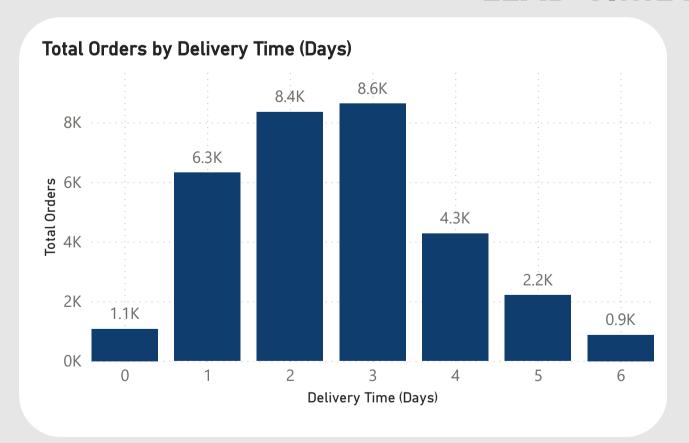


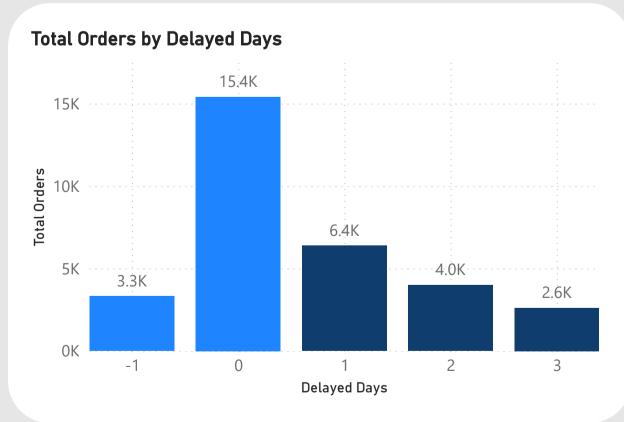


# **KEY METRIC TRENDS**



## **LEAD TIME ANALYSIS**





## **PRODUCT & CUSTOMER INSIGHTS**

| Product Name    | <b>Total Orders</b> | LIFR % | LIFR% Trends                           | VOFR % | VOFR% Trends |
|-----------------|---------------------|--------|--|--------|--------------|
| AM Biscuits 250 | 3186                | 65.2%  |  | 96.6%  | <b>/</b>     |
| AM Biscuits 500 | 3195                | 66.1%  |  | 96.5%  |              |
| AM Biscuits 750 | 3158                | 68.0%  | <b>✓</b>                               | 96.9%  |              |
| AM Butter 100   | 3170                | 66.7%  |  | 96.6%  |              |
| AM Butter 250   | 3125                | 63.5%  |  | 96.4%  |              |
| AM Butter 500   | 3272                | 65.2%  |  | 96.5%  |              |
| AM Curd 100     | 3177                | 66.7%  |  | 96.6%  |              |
| AM Curd 250     | 3138                | 67.0%  |  | 96.7%  |              |
| AM Curd 50      | 3187                | 65.5%  | <b>\</b>                               | 96.6%  |              |
| AM Ghee 100     | 3098                | 65.8%  |  | 96.6%  |              |
| AM Ghee 150     | 3209                | 66.7%  |  | 96.7%  |              |
| AM Ghee 250     | 3200                | 65.3%  |  | 96.5%  |              |
| AM Milk 100     | 3184                | 65.5%  | \\\\\                                  | 96.5%  |              |
| AM Milk 250     | 3197                | 65.9%  |  | 96.6%  |              |
| AM Milk 500     | 3139                | 67.5%  | \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\ | 96.7%  | <b>\</b>     |
| Total           | 31729               | 66.0%  |  | 96.6%  |              |

| Customer                 | <b>Total Orders</b> | OT %   | IF %   | OTIF % | LIFR% | VOFR % |
|--------------------------|---------------------|--------|--------|--------|-------|--------|
| Acclaimed Stores         | 3510                | 29.43% | 52.36% | 15.47% | 58.9% | 95.8%  |
| Atlas Stores             | 1646                | 71.81% | 59.78% | 39.55% | 75.5% | 97.6%  |
| Chiptec Stores           | 1642                | 71.62% | 60.35% | 38.73% | 75.6% | 97.6%  |
| Coolblue                 | 2437                | 29.13% | 44.73% | 13.75% | 51.5% | 95.1%  |
| Elite Mart               | 1637                | 72.45% | 37.94% | 24.37% | 52.7% | 95.3%  |
| Expert Mart              | 1657                | 72.54% | 59.81% | 39.11% | 75.5% | 97.4%  |
| <b>Expression Stores</b> | 1662                | 69.92% | 60.83% | 38.39% | 75.3% | 97.5%  |
| Info Stores              | 1669                | 70.94% | 41.16% | 25.52% | 53.1% | 95.2%  |
| Logic Stores             | 1676                | 70.82% | 60.14% | 38.78% | 74.4% | 97.5%  |
| Lotus Mart               | 3550                | 28.11% | 53.35% | 16.34% | 60.1% | 96.0%  |
| Propel Mart              | 2424                | 73.64% | 59.74% | 40.92% | 75.6% | 97.7%  |
| Rel Fresh                | 2457                | 72.32% | 58.69% | 38.18% | 74.5% | 97.4%  |
| Sorefoz Mart             | 1661                | 72.67% | 39.19% | 25.89% | 53.4% | 95.3%  |
| Vijay Stores             | 2468                | 72.45% | 44.98% | 28.28% | 59.2% | 95.9%  |
| Viveks Stores            | 1633                | 70.61% | 60.07% | 39.44% | 75.1% | 97.6%  |
| Total                    | 31729               | 59.03% | 52.78% | 29.02% | 66.0% | 96.6%  |