



## Quotation - 100% SLA Service, or Wireless or Fibre only

Urban Wimax Ltd trading as Luminet

version 1 July 16

22 Southampton Place,

Holborn,

London, WC1A 2BP

Phone: 0207 400 6300 Fax: 0845 331 5002

[www.Luminet.co.uk](http://www.Luminet.co.uk)

Quotation number	x
Date - issue Date:	05/11/14
Luminet Sales person:	
Quotation valid for 30 days from issue and subject to survey	

Channel Type		Partner ID or Referrer ID :	
		Luminet or Partner or Referrer name:	
Company Name:	a	Site name:	

No 1. - CUSTOMER INSTALLATION ADDRESS		No. of other sites:	
Company:	a		
Account Contact Name:		Location of Fibre Termination	
Site Name:	0		
Address line 1:			
Address line 2:			
Town:	London		
Post code:			

Customer requested date for installation :	
--	--

Service Description		One off £ (ex Vat)	Monthly rental Separate services	Monthly rental Combined Service
	Comment			
4mbs Wireless link				
50mbs Fibre on 100mbs bearer				
Wireless Installation				
Fibre installation - fixed charge				
Fibre installation - variable site charge following survey				
Discount for Direct Debit	Our monthly charges are greater by 10% if a Direct Debit is not completed			
Install amortised (if credit approved and authorised)	12/24 mths or Cont.	£0		£0
Contract Minimum Term (all sites)				
Router & Switch				
Router(s) (2 for failover)	2 x Funkwerk Routers (R1202)			
Switch	Cisco 2960			
Routing programme Yes / No				
If not standard installation, additional fees will apply:				
Router Management charge				
IP Addresses and Other				
Subnet range 1 / 5 / 13				
Internet Break out:				
Other:				£0
Total ex vat £		£0		£0

Additional Order Information:	This quotation is for each individual service. Each are subject to site survey. The costs of bringing Fibre into your premises could be higher depending on the amount of civils work required to bring Fibre into your premises. The costs of implementing resilient dual routers depend on the design of your internal network.
-------------------------------	---

--	--



## Business Service Agreement

Urban Wimax Ltd trading as Luminet

2 Angel Square

London EC1V 1NY

Phone: 0207 400 6300

[www.Luminet.co.uk](http://www.Luminet.co.uk)

version 1 July 16

<b>BSA No (internal):</b>	
<b>Date:</b>	
<b>Luminet Sales person:</b>	MJH
<b>Existing Site ID:</b>	

<b>Channel Type</b>		<b>Partner ID or Referrer ID :</b>	
		<b>Luminet or Partner or Referrer name:</b>	
Company Name:	NPS Intel Group	<b>Site name:</b>	
Registered no:			

No 1. - CUSTOMER INSTALLATION ADDRESS		BILLING ADDRESS - if different	
Company:	NPS Intel Group	Company:	NPS Intel Group
Account Contact Name:		Bill Contact Name:	
Site Name:	0		
Address line 1:	Devonshire Square	Address line 1:	
Address line 2:	9 Devonshire Square	Address line 2:	
Town:	London	Town:	
Post code:	EC2M 4YD	Post code:	

<b>Preferred date for installation :</b>		<b>Payment Method :</b>	Direct Debit
--	--	-------------------------	--------------

Service Description		One time charges	Monthly rental Separate service	Monthly rental Combined Service
Service detail	Comment			
1 hosted server 40 GB 8 GB RAM linux	to server africa region		£200	
1 hosted server 40 GB 8 GB RAM linux	to server america region		£200	
1 hosted server 40 GB 8 GB RAM linux	to serve europe region		£200	
1 hosted server 40 GB 8 GB RAM linux	to serve asia region		£200	
1 hosted server 40 GB 8 GB RAM linux	to serve austraian region		£200	

Contract Minimum Term - from last service installed	24 months			
---	-----------	--	--	--

**Discount for Direct Debit:** Our monthly charges are greater by 10% if a Direct Debit is not completed

Router & Switch				
Router / Switch				£0
Firewall				£0
Router Management				£0
Non standard installation				
Network intelligence				
Analytics				£0
Application Priority / QoS				£0
IP Addresses and Other				
Subnet range 5 / 13				£0
<b>Total - all ex vat £</b>		<b>£0</b>	<b>£1,000</b>	<b>£0</b>

Additional Order Information:	This quotation is for each individual service. Each are subject to site survey. The costs of bringing Fibre into your premises could be higher depending on the amount of civils work required to bring Fibre into your premises. The costs of implementing resilient dual routers depend on the design of your internal network.
Managed services detail:	Firewall: Stateful Packet Inspection Firewall. Router Management: 24/7/365 management, monitoring and support access. Analytics: Bandwidth Usage, top 10 applications reported via Customer Portal. Application Priority: Prioritise key standard applications for Real-Time services such as Video and Voice. Please see service description for more information. Subnet Range: Standard of 5 IP addresses when we do not supply a Firewall enabled environment. Larger or additional IP's can be purchased at an extra cost.
Billing Information	Your First Invoice will cover Installation and the first 3 Months charges in advance. All subsequent monthly bills/invoices will be a single monthly charge.



BSA no:	0	Date:	30/12/99
Company Name:	NPS Intel Group	Site name:	0
Industry type at Site:		Employees:	

To ensure only authorised Personnel are able to provide instructions to our delivery and support engineers please fill out their details below. Please include 3<sup>rd</sup> Party support companies if required.

Contact name	Role	Email	Phone
Michael Hampton	Account manager	<a href="mailto:michael.hampton@luminet.co.uk">michael.hampton@luminet.co.uk</a>	07795613956
	Commissioning		
	Billing		
	Main Site contact		
	Internal IT		
	3rd Party support		
	Luminet Portal User		

#### Basis of Agreement:

Statement by the Company intending to use these services: I understand there may be additional installation charges to be advised in respect to 3rd party supply and to be detailed below. I confirm that I have read and understood the Luminet Standard terms and Conditions relevant to these services and that, upon acceptance of this Business Service Agreement, the Company will be contractually committed to receive the Services for the minimum/initial period identified above subject to the terms of the Standard terms and Conditions. I have the authority of the Company to enter into a binding agreement with Luminet Limited. I understand and accept that there may be cancellation charges should the order be cancelled prior to the implementation of the services or the minimum/initial period. Please note that the terms of this contract, if unsigned, remain valid for no more than one month from its date.

**Agent collection:** If you have a direct debit or other invoicing arrangement with Luminet's agent or reseller, such agent or reseller is acting as a collection agent for and on behalf of Luminet. Your contract is with Luminet Limited and all Orders must first be accepted by Luminet before they may be considered as binding.

Name: (Block Letters)		Position:	
Signed:		Dated:	

Acceptance by Customer of additional 3rd party supplier's costs - if any			
Detail of additional costs		Amount:	
Name: (Block Letters)		Position:	
Signed:		Dated:	

## Thank you for your business!

### INTRODUCING OUR CUSTOMER REFERRAL SCHEME



Here at Luminet we believe in providing world class services and exceptional customer support. We also believe in saying THANK YOU! That's why when someone chooses Luminet based on your advice, we will reward your recommendation.

**REWARD - choose between:**  
- A £200 John Lewis voucher  
- Or 50% off your next monthly charge.

Simply leave the contact details of referrals here:

Name	Email	Phone	Company

Terms and conditions apply. If chosen, Luminet will discount 50% off your next monthly charge up to a limit of £500. Offers available when your referral successfully signs up with Luminet.

**Controlled document**

LUM-SAL-ORD-001F

Status: Issued

Next review: May 2016

Version 3