## Welcome to the experiment and thank you for your participation!

On the next pages, you will be presented with a fictitious decision situation and will use an online restaurant recommendation system. You will then be asked some questions about how you perceived the system and its recommendation. First, however, you will be asked some general questions.

Please read all the information you receive during the experiment carefully and try to put yourself in the situation as well as you can and answer the questions to the best of your knowledge.

This experiment contains controls to check your attention. All attention checks must be passed throughout the experiment in order to receive the payout of US\$1.5 for successful completion (see task description). Failure to pass an attention check will result in immediate termination of the questionnaire.

All data collected will be stored anonymously and used for scientific research purposes only.

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Demographics	
I am years old.	
My highest educational qualification is:	
O No qualification	
Lower secondary school leaving certificate	
Secondary school or equivalent qualification	
Technical college or university entrance qualification	
O University degree (e.g. Bachelor or Master)	
I assign myself to the following gender:	
o female	
O male	
O diverse	
	no yes
Is English your mother tongue?	0 0

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	strongly disagree			neutral			strongly agree
Trusting someone or something is difficult for me.	0	0	0	0	0	0	0
My tendency to trust a person/thing is high.	0	0	0	0	0	0	0
I tend to trust a person/thing, even though I have little knowledge of it.	0	0	0	0	0	0	0
It is easy for me to trust a person/thing.	0	0	0	0	0	0	0

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## Entry questions (2/3):

	strongly disagree			neutral			strongly agree
I am comfortable with using computers.	0	0	0	0	0	0	0
I am comfortable with shopping online.	0	0	0	0	0	0	0
I commonly rely on systems that provide personalized product recommendations (e.g., "recommended for you" sections on Amazon, Netflix, TripAdvisor, or Yelp).	0	0	0	0	0	0	0

#### Entry questions (3/3):

	strongly disagree			neutral			strongly agree
If I did not read reviews before buying a product online, I would worry afterwards if it was the right decision.	0	0	0	0	0	0	0
When I buy a product online, the reviews presented on the website make me confident in purchasing the product.	0	0	0	0	0	0	0
When I buy a product online, the reviews presented on the website are helpful for my decision making.	0	0	0	0	0	0	0
When I buy a product online, I always read reviews (e.g. product reviews on Amazon), that are presented on the website.	0	0	0	0	0	0	0

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### Please read the following information carefully and put yourself in the discribed situation:

You are passing through Orlando and are looking for a place to to have something to eat or drink. Unfortunately, you don't know your way around Orlando very well, so you need help finding one. A friend recommends the website RestauGuide, which provides suitable recommendations for restaurants and bars based on your current preferences.

Please test RestauGuide to find a restaurant or bar for you in Orlando. Instructions will be provided directly by the application. You will be able to state your preferences and receive suitable recommendations. You can modify your preferences in multiple runs to get familiar with the system and refine the recommendations.

Please klick on the following link to access RestauGuide **before** continuing the survey with "next": <a href="https://www.restauguide.com">www.restauguide.com</a>.

**Important**: When you have tested RestauGuide sufficiently, **exit the program by using the "Exit"-button (do not just close the browser tab)**. You can then continue the questionnaire here.

# RestauGuide

Thank you for testing RestauGuide. In the following, we will ask you some questions about your perception of and experience with RestauGuide. Please answer all questions honestly and to the best of your knowledge.

1. To continue with the survey, please enter the password you received from RestauGuide.
Password:
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Indicate whether each of the statements below is true or false for RestauGuide, which you have tested just now.
RestauGuide provided a short (textual) reasoning supporting the recommended restaurant or bar.
O Disagree
O Agree
RestauGuide explained to me, what the tipping point for the recommended restaurant was compared to another viable alternative.
O Disagree
O Agree
RestauGuide presented reviews from previous guests as a reasoning for the recommended restaurant.
O Disagree
○ Agree
RestauGuide suggested several alternatives to the recommended restaurant.
○ Disagree
O Agree

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Please	indicate	vour	adreemen	ı with the	e rollowina	statements.

	strongly disagree			neutral			strongly agree
RestauGuide considers my needs and important attributes of restaurants.	0	0	0	0	0	0	0
RestauGuide has good knowledge about restaurants.	0	0	0	0	0	0	0
RestauGuide has the ability to understand my needs and preferences about restaurants.	0	0	0	0	0	0	0
RestauGuide has the expertise to understand my needs and preferences about restaurants.	0	0	0	0	0	0	0
RestauGuide is like a real expert in assessing restaurants.	0	0	0	0	0	0	0

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Please indicate your agreement with the following statements.

	strongly disagree			neutral			strongly agree
RestauGuide keeps my interests in its mind.	0	0	0	0	0	0	0
RestauGuide puts my interest first.	0	0	0	0	0	0	0
RestauGuide gave me recommendations for restaurants located in Orlando or Winter Park.	0	0	0	0	0	0	0
RestauGuide wants to understand my needs and preferences.	0	0	0	0	0	0	0

Please indicate your agreement with the following statements.

	strongly disagree			neutral			strongly agree
RestauGuide is honest.	0	0	0	0	0	0	0
I consider RestauGuide to be of integrity.	0	0	0	0	0	0	0
RestauGuide provides genuine recommendations based on restaurants I have visited in the past.	0	0	0	0	0	0	0
RestauGuide provides unbiased product	0	0	0	0	0	0	0

Please indicate your agreement with the following	owing staten	nents.					
	strongly disagree		neutral				strongly agree
I would be willing to let RestauGuide assist me in deciding which restaurant to choose.	0	0	0	0	0	0	0
I would be willing to use RestauGuide as a tool that suggests to me a number of restaurants from which I can choose.	0	0	0	0	0	0	0
I would be willing to use RestauGuide as an aid to help with my decisions about which restaurant to choose.	0	0	0	0	0	0	0
Please indicate your agreement with the follo	owing staten strongly disagree	nents.		neutral			strongly agree
The recommended restaurants match my needs very well.	0	0	0	0	0	0	0
I am interested to know more about the recommended restaurants.	0	0	0	0	0	0	0
The recommended restaurants were located in Oakland.	0	0	0	0	0	0	0
It is likely that I would choose a recommended restaurant in the given scenario.	0	0	0	0	0	0	0

2. Flease mulcate your agreement with t		Statemen	115.				atua madu.
	strongly disagree			neutral			strongly agree
I would be willing to provide contact information like my name, address, and phone number to RestauGuide.	0	0	0	0	0	0	0
I would be willing to provide personal information such as my age or gender to RestauGuide.	0	0	0	0	0	0	0
I would be willing to share details about the context or reason for my restaurant visit (e.g., family or friend get-together, date) with RestauGuide.	0	0	0	0	0	0	0
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Feedback  You are welcome to give us feedback on th	is study here.						
						Lá	ast Page
Thank you very much fo	r your p	artici	pation	<b>!</b>			
We would like to thank you very much for p	articipating in	this expe	riment and	l hence su	pporting ou	ır researcl	n!
Your answers were transmitted. You may cl	ose this tab r	iow.					