

John Ranola

Vancouver-based product designer originally from Sydney, Australia.

PORTFOLIO

ranola.net

CONTACT INFO

john@ranola.net

604.968.2452

DESIGN SKILLS

Wireframing
Prototyping
Business acumen
Digital accessibility
User research
Storytelling & presentations
Workshop facilitation
Feedback & critique
Mentoring
Content strategy
Former engineer

TOOLBOX AND TECH

Axure
Miro
Sketch
Photoshop
Illustrator
Principle
Invision
Zeplin
Abstract

HTML
CSS (incl. Sass/Less)
JavaScript (incl. AngularJS,
React)

WORK HISTORY

Senior Product Designer

7Geese

October 2019 - August 2021

Project highlights

End-to-end product design (research, UX, UI, copy) for a Vancouver-based HR tech platform. 7Geese's mission is to help organizations and people grow and achieve more, together.

Reviews Modernisation

- Redesigned dashboard and progress tracking UI for 7Geese's flagship performance review product
- Designed brand new feature that integrated peer-driven feedback into Reviews feature

Post-Acquisition Roadmap Discovery

- Introduced service design techniques to determine how to adapt 7Geese's customer success model post-acquisition by Paycor

Experience Designer Commonwealth Bank of Australia

December 2014 - May 2019

Project highlights

UX design for Australia's biggest bank, across most of CommBank's customer segments. Experienced working with both local and remote agile delivery teams.

Business Lending - Quick Capture

- Brand new feature that integrates with customer's Xero or Quickbooks data to speed up loan applications
- End-to-end experience design involving branch-to-digital touch points

Software Engineer Commonwealth Bank of Australia

February 2013 - December 2014

Built digital experiences for insurance quotes and credit card applications. Specialised in web UI engineering working with technologies such as C#, AngularJS, Sass and Less.

EDUCATION

B Information Technology

University of Technology, Sydney

2010 - 2012

Graduated with distinction honours. 1 of 30 students selected into the Cooperative Scholarship Program. Find out more at uts.edu.au