John Ranola

Vancouver-based product designer originally from Sydney, Australia.

PORTFOLIO

ranola.net

CONTACT INFO

john@ranola.net

604.968.2452

DESIGN SKILLS

Wireframing

Prototyping

Business acumen

Digital accessibility

User research

Storytelling & presentations

Workshop facilitation

Feedback & critique

Mentoring

Content strategy

Former engineer

TOOLBOX AND TECH

Axure

Sketch

Photoshop

Illustrator

Principle

Invision

Zeplin

HTML

CSS (incl. Sass/Less)

JavaScript (incl. AngularJS, React)

WORK HISTORY

Experience Designer

Commonwealth Bank of Australia

December 2014 - May 2019

UX design for Australia's biggest bank, across most of CommBank's customer segments. Experienced working with both local and remote agile delivery teams.

Key projects:
• Redesigned the quote and payment flows for car insurance for usability and conversion
• Connecting accounting software to the bank for small business loan applications
• A tool to help self-directed investors diversify their investment strategies

Software Engineer

Commonwealth Bank of Australia

November 2013 - December 2014

Built digital experiences for insurance quotes and credit card applications. Specialised in web UI engineering working with technologies such as C#, AngularJS, Sass and Less.

Graduate Technical Business Analyst

Commonwealth Bank of Australia

February 2013 - November 2013

Coordinated improvements to IT infrastructure within the bank.

Developer/Consultant

CustomWare Asia Pacific

July 2010 - January 2012

Web UI development for client customisations of Atlassian Confluence. Best practice consulting and system upgrades of various Atlassian tools.

EDUCATION

B Information Technology

University of Technology, Sydney

2010 - 2012

Graduated with distinction honours.
1 of 30 students selected into the Cooperative Scholarship Program.
Find out more at *uts.edu.au*