

Michael Gibson

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Experience

Caterer and Server

KC Hopps • Kansas City, KS

09/2021 - 08/2023

- Demonstrated ability to adapt to various event venues and unexpected challenges, ensuring seamless execution of catering services through quick thinking and problem-solving skills.
- Maintained meticulous attention to detail in food preparation, presentation, and service, translating to a keen eye for detail in troubleshooting and resolving technical issues.
- Provided exceptional customer service to diverse clientele, effectively addressing their needs and preferences, showcasing strong interpersonal skills crucial for client-facing IT roles.

Unit Armorer

United States Army • Fort Stewart , GA

08/2013 - 10/2014

- Managed and maintained an inventory of sensitive and valuable military equipment worth approximately 2 million dollars, demonstrating meticulous attention to detail and accountability, skills crucial for managing IT hardware and assets.
- Developed expertise in the maintenance, repair, and troubleshooting of a wide range of specialized military equipment and weapons systems, showcasing a strong technical aptitude applicable to understanding and resolving IT hardware issues.
- Maintained comprehensive records of equipment maintenance, repairs, and inventory transactions, demonstrating proficiency in documentation and record-keeping
- Provided training and guidance to unit personnel on equipment operation, safety procedures, and maintenance protocols, showcasing effective communication and teaching skills applicable to user support and training in IT systems and software.

Skills

Customer service, Problem-Solving, Advanced Hardware Troubleshooting, Advanced Software Troubleshooting, Communication, Networking Concepts, Programming

Education

Information Technology

University of Missouri - Kansas City • Kansas City, MO

08/2024

Programming Languages

C++, Python, HTML, SQL