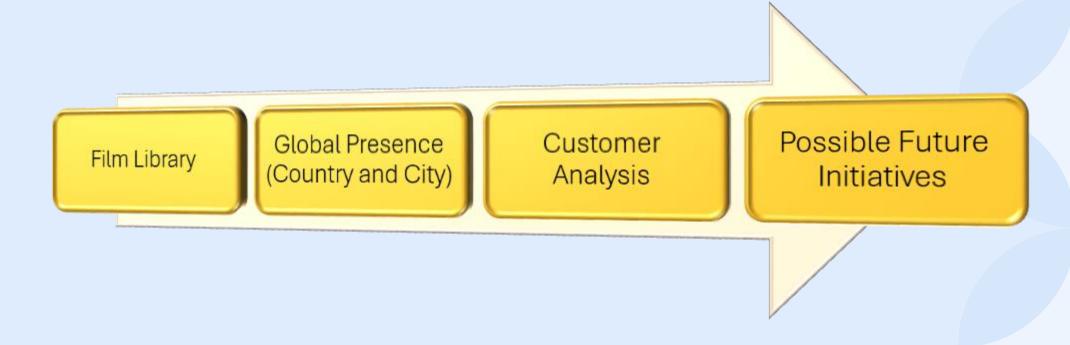
# Rockbuster

Global Movie
 Rental Business
 Analysis

Analyzing 599 customers across 10 key markets





## Objective

Provide actionable insights into customer behavior, geographic distribution, and financial performance to inform strategic decision-making for Rockbuster.

**RENTAL RATE RANGE:** \$0.99 - \$4.99

(Avg: \$2.98)

Film Length: 46-185 mins

(Avg: 115 mins)

**REPLACEMENT COST:** \$9.99-\$29.99

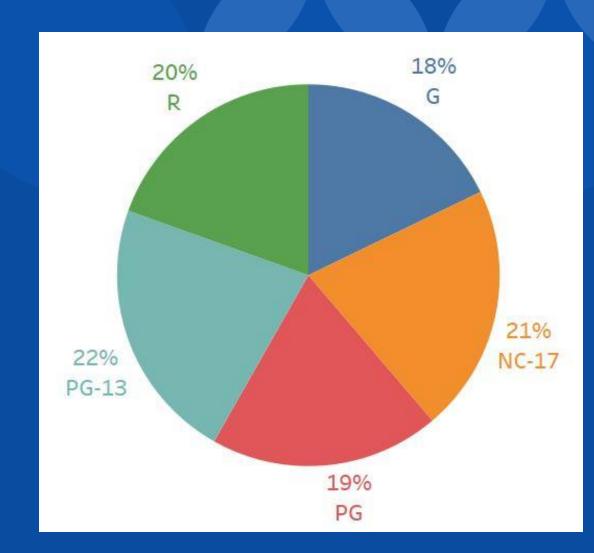
(Avg: \$19.98)

**RENTAL DURATION:** 3-7 days

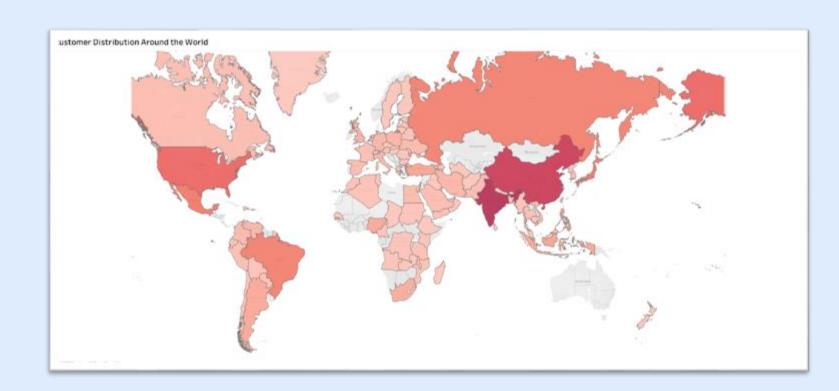
(Avg: 5 days)

MODAL RATING: G-NC17

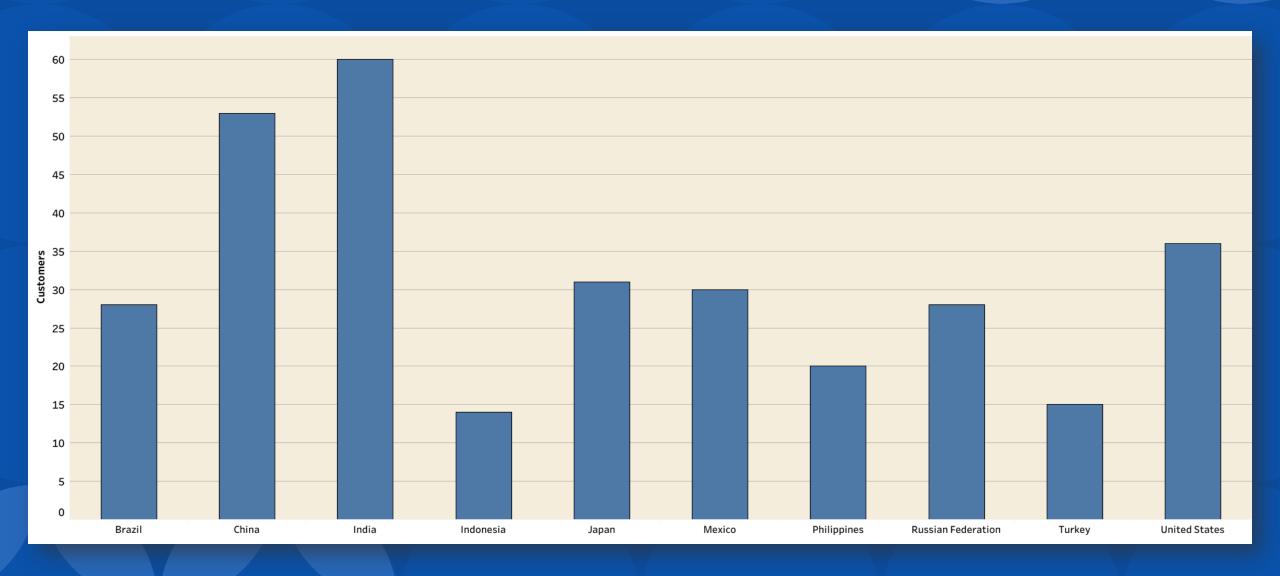
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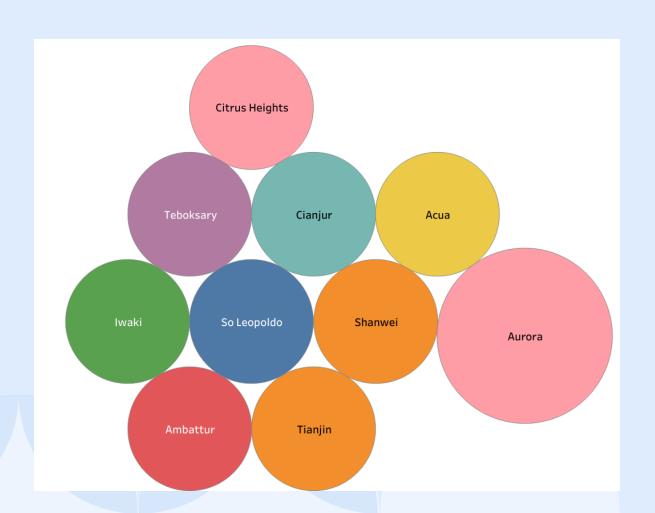


- Key Takeaways:
- Strong presence in emerging markets
- Diverse geographic spread
- Potential for growth in existing markets



## **TOP 10 COUNTRIES**





#### **Analysis Insights:**

- Wide distribution across cities
- No single city dominates
- Opportunity for city-specific marketing

## **CUSTOMER VALUE ANALYSIS**

## RENTAL RATE RANGE:

Potential for customer loyalty programs

Marketing celebrating their dedication to our company

Casey Mena 130.68	Leslie Seward 123.72	Clinton Buford 98.76
Sara Perry 128.70	Alan Kahn 119.75	

Market Expansion:

Room for growth in existing cities

Customer Development:

 Opportunity to develop more high-value customers

Geographic Strategy: Focus on areas with proven success

Focus on areas with proven success

Pricing Strategy:

 Current pricing structure supports good customer spending

## **CUSTOMER VALUE ANALYSIS**

## SPEAKER:

Ryan Wick

### **CONTACT INFORMATION**

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#### TABLEAU URLS:

- Slide 3:
  - Ryan\_Wick\_CF\_ACH 03.10\_Rating Distribution | Tableau Public
- Slide 4:
- Slide 5:
  - o Ryan\_Wick\_CF\_ACH 03.10\_Top 10 Cities | Tableau Public
- Slide 6:
  - Ryan\_Wick\_CF\_ACH 03.10\_Rating Distribution | Tableau Public

NOW OPEN FOR Q&A