

**Henry Santos**  
**Wilmington, Delaware 19805**  
(302)830-0219  
reycara7812@gmail.com

## EDUCATION

**Great Oaks Charter School, Wilmington, DE**

August 2018- 2022

Concentration: Information Technology

## CERTIFICATIONS

**Customer Services and Sales Specialist**, NRF Foundation, Credential ID: 55734283

Issued Date: June 2022

**Inbound Marketing Certification**, HubSpot

Issued Date: June 2022

**CompTIA IT Fundamentals (ITF+) Certification**, CompTIA, Credential ID: COMP001022096352

Issued Date: August 2022

**SUAS Drone License**, Federal Aviation Administration

Issued Date: April 2022

## EXPERIENCE

### Information Technology

- *Intern, DWS Drone School* - Issued Date: January 2022- May 2022

**DWS Drone Program-** Collaborated with all cohort members to complete all lesson and projects tasks, supported team projects while implementing course learnings for weekly tasks, operated and used a DJI Mavic Pro, and Skydio drone while learning and applying the various skills needed for daily operation

- *Intern, Great Oaks Charter School* - Issued Date: December 2021- August 2022

**Great Oaks Technology Support Internship-** Kept inventory of schools technology chromebooks, desktops, projectors, etc., troubleshooting and maintaining new and legacy technology, installing and testing school software into Chromebooks and desktops, and explaining and aiding staff with technology.

- *Intern, NERDiT CARES* -Issued Date: June 2022- October 2022

**NERDiT CARES Workforce Development Program-** IT-pre apprenticeship, intensive 12-week IT training for hardware/software support that includes hands-on experience and certification attainment.

- *Technician/Instructor, Shari Williams Enterprises* - Issued Date: October 2022- Present

**Philadelphia Drone Soccer League** - Repair and maintained devices and data, instructed students on how to operate devices, and trained upcoming staff on the practise on maintaining said devices

- *Technician, NERDiT Now* - Issued Date: January 2023-July 2023

**IT Technician** - Test and repair hardware and software, manage data, and keep track of inventory.

- *Intern, Year up-* Issued Date: August 2023-Present

**Year Up Application Development-** Completed coursework in Advanced Excel and specialized training in Application Development through partnership with ZipCode Wilmington.

### Marketing

- *Intern, TAPP Network* - Issued Date: June 2022- August 2022

**Digital Marketing Internship** - Learning digital marketing skills, advertise company products, kept track of company data for future advertising and promotions, kept track of inventory, 8-week Hubspot certification course

- *Intern, Delaware Department of Health* - Issued Date: July 2022- October 2022

**STI Marketing Campaign** - Supported the city of Wilmington with an advertising campaign created to spread awareness for STIs

## ADDITIONAL SKILLS

- Bilingual; fluent in Spanish and English
- Team driven
- Adaptability
- Great problem solving and critical thinking skills
- Strong work ethic