

3. What is the relationship between ERPs and ABC (activity based costing)? \*  
(4/4 Points)

- ☐ ABC is a module of CRM.
- ☒ ERPs enable ABC. ✓
- ☐ ABC is a module of the administrative portfolio of ERPs.
- ☐ ABC is a module of the operational portfolio of ERPs.

11. Please, tick correct statement(s) on ERP systems. \*  
(4/4 Points)

- ☒ System integrators can combine software from different suppliers. ✓
- ☐ ERPs are comprehensive and typically address all cross-industry needs.
- ☒ No single ERP provider can offer all functionalities for all industries ✓
- ☒ There exist niche players focused on industry-specific functionalities. ✓

17. What are the pillar(s) of the ERP paradigm? \*  
(4/4 Points)

- ☒ Information integration ✓
- ☒ Extension and modularity ✓
- ☒ Process prescriptiveness ✓
- ☐ Process predictivity

13. What is the relationship between ERPs and ABC (activity based costing)? \*  
(0/4 Points)

- ☒ ABC is a module of the operational portfolio of ERPs.
- ☐ ABC is a module of CRM.
- ☐ ERPs enable ABC. ✓
- ☐ ABC is a module of the administrative portfolio of ERPs.

14. Please, tick correct statement(s) on ERP systems. \*  
(0/4 Points)

- ☐ There exist niche players focused on industry-specific functionalities. ✓
- ☐ No single ERP provider can offer all functionalities for all industries ✓
- ☒ ERPs are comprehensive and typically address all cross-industry needs.
- ☐ System integrators can combine software from different suppliers. ✓

19. What are the pillar(s) of the ERP paradigm? \*  
(0/4 Points)

- ☒ Information integration ✓
- ☐ Extension and modularity ✓
- ☒ Process predictivity
- ☐ Process prescriptiveness ✓

24. ERPs represent the last step of an integration process, since: \*  
(4 punti)

- ☐ ERPs complete integration of operational and executive with the administrative portfolio ✓
- ☐ ERPs do not enable a real-time reconciliation of budgets, resource consumption, progress of operations and cashflows
- ☐ ERPs complete integration of operational and executive portfolios
- ☐ ERPs complete integration of operational and administrative portfolios

25. Please, tick statement(s) that correctly apply to Activity Based Costing (ABC). \*  
(4 punti)

- ☐ According to ABC, operations are associated with costs ✓
- ☐ According to ABC, operations can be associated with an internal pricing system ✓
- ☐ ABC enables the assessment of progress from a project management perspective (time, quality)
- ☐ With ABC, progress cannot be reconciled with administrative cash flows

23. What are the pillars of the ERP paradigm? \*  
(4 punti)

- ☐ Hierarchical coordination
- ☐ Extension and modularity ✓
- ☐ Process prescriptiveness ✓
- ☐ Information quality

10. What are the pillars of the ERP paradigm? \*  
(4/4 Points)

- ☒ Extension and modularity ✓
- ☒ Information integration ✓
- ☒ Process prescriptiveness ✓
- ☐ Software packaging

24. Please, select core functionalities of ERPs. \*  
(0/4 Points)

- ☐ Human resource management ✓
- ☒ Accounting. ✓
- ☒ CIM (in manufacturing) ✓
- ☐ CRM.

7. What are the pillars of the ERP paradigm? \*  
(0/4 Points)

- ☒ Information integration ✓
- ☒ Process optimization
- ☒ Extension and modularity ✓
- ☐ Software packaging

16. Please, select extended functionalities of ERPs. \*  
(0/4 Points)

- ☐ Accounting.
- ☐ Human resource management
- ☐ CRM. ✓

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BIS1 Mid-term exam, April 11, 2022 16:00

- ☒ MRP (in manufacturing)

23. What are the pillars of the ERP paradigm? \*  
(0/4 Points)

- ☒ Hierarchical coordination
- ☒ Extension and modularity ✓
- ☐ Process prescriptiveness ✓
- ☒ Information quality

24. ERPs represent the last step of an integration process, since: \*  
(0/4 Points)

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23	Francalanci	Multiple	What are core ERP modules?	A	Administrative portfolio.	X
				B	Operational portfolio.	X
				C	Customer relationship management.	
				D	Executive portfolio.	X

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### Please, tick correct statements on ERPs.

- [ ] ERPs can be tailored to a company's specific processes without coding..
- [x] They integrate all three portfolios, administrative, operational and executive.
- [ ] ERPs are software packages that can be easily personalized through parametrization.
- [x] They have transformed the approach to computerization from coding to purchasing a package + consulting services.
- [x] ERPs complete integration of operational and executive with the administrative portfolio.
- [x] ERPs apply the principle of process prescriptiveness.
- [ ] ERPs can be customized only through coding.
- [ ] ERPs may or may not be parametrized, depending on organizational requirements.
- [ ] ERP are comprehensive and typically address all cross-industry needs.
- [x] There exist niche players focused on industry-specific functionalities.
- [x] System integrators can combine software from different suppliers.
- [x] No single ERP provider can offer all functionalities for all industries
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### What are the pillars of the ERP paradigm?

- [ ] Parametrization.
- [ ] Incremental deployment
- [ ] Hierarchical coordination
- [x] Extension and modularity
- [x] Information integration
- [ ] Information quality
- [ ] Process predictivity
- [x] Process prescriptiveness
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### Please tick correct statement(s) on ERPs.

- [x] ERPs complete integration of operational and executive with the administrative portfolio.
- [x] ERPs apply the principle of process prescriptiveness.
- [ ] ERPs can be customized only through coding.
- [ ] ERPs may or may not be parametrized, depending on organizational requirements.

### Please, tick statement(s) that correctly apply to Activity Based Costing (ABC).

- [x] According to ABC, operations are associated with costs
- [x] According to ABC, operations can be associated with an internal pricing system
- [ ] ABC enables the assessment of progress from a project management perspective (time, quality)
- [ ] With ABC, progress cannot be reconciled with administrative cash flows
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### The main functional areas of the IT portfolio in manufacturing and service companies are (What are the main functional areas of core ERP?):
- [x] Executive
- [x] Operational
- [ ] Core
- [ ] Institutional
- [x] Administrative
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