

BIS 1 - Test your skills

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Points: 48/100

1. Among the following, select (tick) the correct statement(s) on ERP software

1C:Drive: *

(4/4 Points)

- ☐ It can be installed only on premises, not allowed cloud access.
- ☒ It is a software that allows to manage both accountancy and company business processes. ✓
- ☒ It supports multiple languages interface, multiple currencies and multiple companies. ✓
- ☐ It can be used only in Cloud.

2. Which are the main sections (modules) of 1C:Drive programs (select just one)? *

(4/4 Points)

- ☐ CRM, Sales, Purchase, Quality, Service, Payroll
- ☐ Production, Sales, Quality, Warehouse, Purchase
- ☒ Sales, CRM, Purchase, Warehouse, Production, Service, Payroll ✓
- ☐ Accountancy, Sales, Purchase, CRM, Production, Quality

3. Which is the most correct definition of the software 1C:Drive? *

(4/4 Points)

- ☒ It is a personalizable and customizable ERP software that allows you to manage documents and main business processes and accountancy of a Small Medium Enterprises. ✓
- ☐ It is an ERP software that manage all accountancy process of a company using predefined rules according standards
- ☐ It is a database system that store all accountancy info of any company and control their cos
- ☐ It is a report system that allows you to create and control sales and purchase orders

4. What can you do with ERP Software 1C:Drive? *

(4/4 Points)

- ☐ To manage directly a web-commerce site
- ☒ Manage supply of goods ✓
- ☒ Manage orders from Client ✓
- ☒ Manage Bills Of Materials and Production Order ✓

5. Which of the following functionalities are available on standard ERP Software 1C:Drive? *

(4/4 Points)

- ☒ To import, export and send documents using also E-mail system ✓
- ☒ To create specific procedure according customer's needs ✓
- ☒ To modify user interface ✓
- ☒ Generation and copy of documents ✓

6. Which of the following are Business Intelligence purposes? *
(4/4 Points)

- ☒ Transform raw data into meaningful and useful information ✓
- ☐ Allow document registration in the Enterprise Resource Planning software of a company
- ☒ Allow to integrate and model data from different sources to perform business analytics ✓
- ☐ Reorganize business processes of a company

7. What is (are) the purpose(s) of an ETL procedure? *
(4/4 Points)

- ☐ Allow to register documents of different business areas in a single database
- ☒ Extract data from a source, perform data modeling and upload data in a target structure ✓
- ☐ Allow analytics on different data sources simultaneously
- ☒ Extract data from a system to import them in a different one ✓

8. Which of the following are project phases in a waterfall approach, and with which goal? *
(4/4 Points)

- ☒ Requirements Analysis, to design the Business Blueprint Document ✓
- ☐ Integration test, to design the Business Blueprint Document
- ☐ Unit Test, for Business Users to validate the solution
- ☒ User Acceptance test, for Business Users to validate the solution ✓

9. SAP ECC is the ERP of SAP, which of the following are modules of SAP ECC, and to which business area are related? *
(4/4 Points)

- ☐ SD: containing information about stock and distribution of materials
- ☒ FI: containing financial documents of the company ✓
- ☒ SD: containing information about sales and distribution ✓
- ☒ PP: containing information for production planning ✓

10. The structure of a data warehouse is typically set to more levels, with a partial replication of the information between one level and the next. Which is the typical one? *

(4/4 Points)

- ☐ First level or Staging Area; Second Level or Data Warehouse
- ☐ First level or Staging Area; Second Level or Data Mart
- ☐ First level or Staging Area; Second Level or Reporting Layer
- ☒ First level or Staging Area; Second Level or Data Warehouse; Third Level or Data Mart ✓

11. Please, tick consolidated belief(s) tying technical innovation with organizational change for non-IT technologies. *

(4/4 Points)

- ☐ Technical innovation increases organizational efficiency and effectiveness.
- ☒ Technical innovation does not enable scope economies. ✓
- ☒ Technical innovation increases individual specialization. ✓
- ☐ Technical innovation increases bureaucracy, but does not affect the formalization of work.



12. What is bounded rationality? *

(0/4 Points)

- ☒ Bounded rationality represents the limited information processing capacity (IPC) of individuals. ✓
- ☒ Bounded rationality is the reason why individuals cooperate. ✓
- ☐ According to Galbraith, bounded rationality is the rational limit of both human and artificial intelligence.
- ☒ Bounded rationality is a coordination mechanism.



13. What are characteristic(s) of market systems? *
(0/4 Points)

- ☒ They reduce behavioural uncertainty by leveraging opportunism. ✓
- ☐ In market systems coordination costs are low, as individual tend to be very efficient.
- ☐ Market coordination involves the excution of transactions. ✓
- ☒ Markets replace hierarchies, since markets have lower production costs.

14. What is a vertical solution of an ERP? *
(4/4 Points)

- ☒ A vertical solution of an ERP is a version of that ERP tailored to the needs of a specific industry. ✓
- ☐ A vertical solution of an ERP is an ERP designed around the concept of vertical information systems.
- ☐ A vertical solution of an ERP is an ERP designed for manufacturing or for service companies
- ☐ Vertical solutions are usually fine grained. For example, the textile industry and the fashion industry have different solutions.



15. Please, tick typical functionalities of the administrative portfolio. *
(0/4 Points)

- ☐ Accounting and tax payments ✓
- ☒ Finance ✓
- ☒ Human resources ✓
- ☐ Executive reporting



16. Please, tick correct examples of different production cycles sharing information in manufacturing: *
(0/4 Points)

- ☒ Information on stocks is created by the materials management and used by order management during sale activities ✓
- ☒ Information on stocks is created by the materials management and used by production ✓
- ☐ Information on orders is created during sales activities and used by R&D
- ☐ Information on orders is created during sales activities and used by internal logistic ✓



17. Please, tick correct difference(s) between services and manufacturing: *
(0/4 Points)

- ☒ Manufacturing companies produce tangible products, service companies produce intangible products ✓
- ☒ Services are made of "bits", while manufacturing products are made of atoms ✓
- ☐ In manufacturing companies, IT is a production technology, while in services, IT is simultaneously a production technology and a distribution channel ✓
- ☐ Unlike services, manufacturing products are produced while they are delivered



18. What are enabling technologies of the horizontal and vertical IT integration in service companies? *
(0/4 Points)

- ☐ PCs ✓
- ☐ Client-server architectures ✓
- ☒ Automation
- ☒ MRP



19. The knowledge management process requires: *
(0/4 Points)

- ☒ the extraction of new knowledge on customers from knowledge workers, ✓
- ☒ the transformation of this knowledge into structured information to be stored in the mainframe, ✓
- ☒ the design of new procedures to use this knowledge to obtain greater production efficiency
- ☐ A learning process ✓



20. What are typical dimension(s) of an indicator in an executive information system? *
(0/4 Points)

- ☐ Stocks
- ☒ Managers
- ☒ Customers ✓
- ☐ Processes ✓



21. What is a CSF? *
(0/4 Points)

- ☒ CSF stands for critical success factor ✓
- ☒ A critical success factor is a business decision variable critical for the success of the whole company, i.e. a must for success (necessary condition) ✓
- ☐ A CSF is a key performance indicator
- ☒ A CSF is a set of key performance indicators



22. What are phase(s) of the CSF method? *
(0/4 Points)

- ☐ Predefinition: desk analysis ✓
- ☒ Interview with knowledge workers
- ☒ Robustness analysis: aimed at selecting KPIs ✓
- ☒ Refinement and documentation: presentation to customer, possible modifications, specification (written, but informal) ✓



23. What are the pillars of the ERP paradigm? *
(0/4 Points)

- ☒ Hierarchical coordination
- ☒ Extension and modularity ✓
- ☐ Process prescriptiveness ✓
- ☒ Information quality



24. ERPs represent the last step of an integration process, since: *
(0/4 Points)

- ☐ ERPs complete integration of operational and executive with the administrative portfolio ✓
- ☒ ERPs do not enable a real-time reconciliation of budgets, resource consumption, progress of operations and cashflows
- ☐ ERPs complete integration of operational and executive portfolios
- ☐ ERPs complete integration of operational and administrative portfolios



25. Please, tick statement(s) that correctly apply to Activity Based Costing (ABC). *
(0/4 Points)

- ☒ According to ABC, operations are associated with costs ✓
- ☒ According to ABC, operations can be associated with an internal pricing system ✓
- ☒ ABC enables the assessment of progress from a project management perspective (time, quality)
- ☐ With ABC, progress cannot be reconciled with administrative cash flows

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