



What is the relationship between ERPs and ABC (activity based costing)?

- ☒ ERPs enable ABC.
- ☐ ABC is a module of CRM.
- ☐ ABC is a module of the operational portfolio of ERPs.
- ☐ ABC is a module of the administrative portfolio of ERPs.

Why are ERPs modular?

- ☒ To enable incremental deployment within client companies.
- ☐ To enable ABC.
- ☐ To enable knowledge management.
- ☐ To enable extensibility.

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ERPs represent the last step of an integration process, since:

- ☒ ERPs complete integration of operational and executive with the administrative portfolio
- ☐ ERPs do not enable a real-time reconciliation of budgets, resource consumption, progress of operations and cashflows
- ☐ ERPs complete integration of operational and executive portfolios
- ☐ ERPs complete integration of operational and administrative portfolios

11. Please, tick correct statement(s) on ERP systems. *
(4/4 Points)

- ☒ System integrators can combine software from different suppliers. ✓
- ☐ ERPs are comprehensive and typically address all cross-industry needs.
- ☒ No single ERP provider can offer all functionalities for all industries ✓
- ☒ There exist niche players focused on industry-specific functionalities. ✓

17. What are the pillar(s) of the ERP paradigm? *
(4/4 Points)

- ☒ Information integration ✓
- ☒ Extension and modularity ✓
- ☒ Process prescriptiveness ✓
- ☐ Process predictivity

25. Please, tick statement(s) that correctly apply to Activity Based Costing (ABC). *
(4 punti)

- ☐ According to ABC, operations are associated with costs ✓
- ☐ According to ABC, operations can be associated with an internal pricing system ✓
- ☐ ABC enables the assessment of progress from a project management perspective (time, quality)
- ☐ With ABC, progress cannot be reconciled with administrative cash flows

, and financial
management

Can be

24. Please, select core functionalities of ERPs. *
(0/4 Points)

☐ Human resource management ✓

☒ Accounting. ✓

☒ CIM (in manufacturing) ✓

☐ CRM.

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16. Please, select extended functionalities of ERPs. *

(0/4 Points)

- ☐ Accounting.
- ☐ Human resource management
- ☒ CRM. ✓

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این Extended هست

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BIS1 Mid-term exam, April 11, 2022 16:00

- ☒ MRP (in manufacturing)



Please, tick correct statements on ERPs.

- ☐ ERPs can be tailored to a company's specific processes without coding..
- ☒ They integrate all three portfolios, administrative, operational and executive.
- ☐ ERPs are software packages that can be easily personalized through parametrization.
- ☒ They have transformed the approach to computerization from coding to purchasing a package + consulting services.
- ☒ ERPs complete integration of operational and executive with the administrative portfolio.
- ☒ ERPs apply the principle of process prescriptiveness.
- ☐ ERPs can be customized only through coding.
- ☐ ERPs may or may not be parametrized, depending on organizational requirements.
- ☐ ERP are comprehensive and typically address all cross-industry needs.
- ☒ There exist niche players focused on industry-specific functionalities.
- ☒ System integrators can combine software from different suppliers.
- ☒ No single ERP provider can offer all functionalities for all industries

What are the pillars of the ERP paradigm?

- ☐ Parametrization.
- ☐ Incremental deployment
- ☐ Hierarchical coordination
- ☒ Extension and modularity
- ☒ Information integration
- ☐ Information quality
- ☐ Process predictivity
- ☒ Process prescriptiveness

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Please, tick statement(s) that correctly apply to Activity Based Costing (ABC).

- ☒ According to ABC, operations are associated with costs
- ☒ According to ABC, operations can be associated with an internal pricing system
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- ☐ With ABC, progress cannot be reconciled with administrative cash flows

The main functional areas of the IT portfolio in manufacturing and service companies are (What are the main functional areas of core ERP?):

- ☐ Executive
- ☒ Operational
- ☐ Core
- ☐ Institutional
- ☒ Administrative
