For the past couple weeks, I've been trying to get a medical check up. Not for anything bad. Just a general check up because my previous provider was no longer covered by my insurance provider as of April 2021. I went on to my insurance's website, found a list of providers within 20 miles of my zip code, and added a filter to limit the results to providers accepting new patients. I've redacted some information for personal reasons:



To my surprise, the first eight providers I called had the following issues:

- Not actually accepting new providers
- Provider was not at the location listed in results
- Provider was about an hour away from where I live
- Facility phone number was incorrect

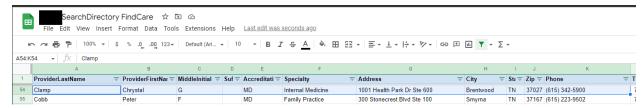
At this point, I decided to stop calling one provider at a time and solve the dilemma with data.

First, I still needed the data from my insurance. The results from my insurance company had no specific order and were in a PDF format. Cleaning the data required a hands-on approach:

Before / Insurance PDF:



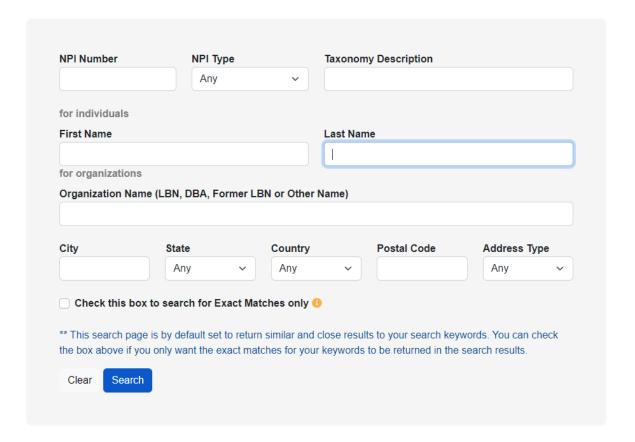
After / Excel file:



After cleaning the insurance data, I then went to solve the incorrect facility information. Luckily, there is a site where you can search from providers given their first names, last names, NPIs, etc.

https://npiregistry.cms.hhs.gov/search

Search NPI Records



<u>Please Note:</u> Issuance of an NPI does not ensure or validate that the Health Care Provider is Licensed or Credentialed. For more information please refer to NPI: What You Need to Know

NPI Registry Public Search is a free directory of all active **National Provider Identifier** (NPI) records. Healthcare providers acquire their unique 10-digit NPIs to identify themselves in a standard way throughout their industry.

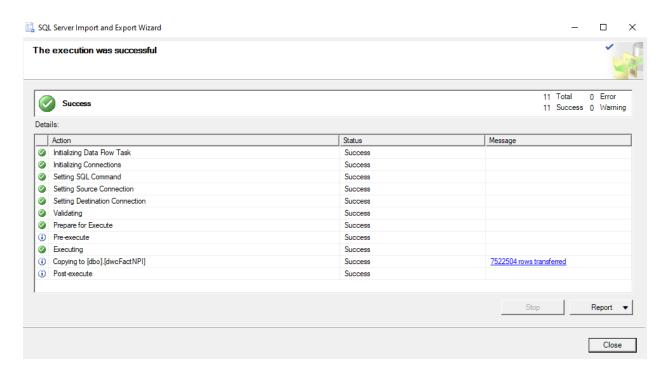
Individuals or organizations apply for NPIs through the CMS **National Plan and Provider Enumeration System** (NPPES). After we supply an NPI, we publish the parts of the NPI record that have public relevance, including the provider's name, specialty (taxonomy) and practice address.

CMS provides this service based on federal law (45 CFR Part 162). We also supply this directory in a full download file, or through an Application Programming Interface (API).

If you are a provider with questions about your record, our Enumerator can assist you: 800.465.3203 | 800.692.2326 TTY | email.



I downloaded all provider data and uploaded it (plus the insurance data), into a local SQL Server instance I created on my personal computer:



I grouped the providers by facility and address. From there, I found a facility that was ten minutes from where I lived.

```
≐SELECT
           .[FacilityName]
        ,NPI.[Provider First Line Business Practice Location Address]
        ,[ProviderCount] = count(*)
    FROM [Main_DW].[dbo].[dwcFact
    Left Join [Main_DW].[dbo].[dwcFactNPI] (nolock) NPI
        on .[ProviderFirstName] = NPI.[Provider First Name]
        and .[ProviderLastName] = NPI.[Provider Last Name]
        and (NPI.[Provider Business Mailing Address State Name] = 'TN'
           or NPI.[Provider Business Practice Location Address State Name] = 'TN')
    and .FacilityName is not null
        and NPI.[Provider First Line Business Practice Location Address] is not null
    Order by [ProviderCount] Desc
110 % +
FacilityName
                                         Provider First Line Business Practice Location Address
    VANDERBILT MEDICAL GROUP
                                         3601 THE VANDERBILT CLINIC
    SAINT THOMAS MEDICAL PARTNERS
                                         300 20TH AVE N
                                                                           3
3 SAINT THOMAS MEDICAL PARTNERS
                                         6130 NOLENSVILLE RD
                                                                           3
    COLUMBIA MED GRP SOUTHERN HILLS
                                         510 RECOVERY RD STE 201
                                                                           2
   AFC PHYSICIANS OF TENNESSEE
5
                                         3601 THE VANDERBILT CLINIC
                                                                           2
   MEHARRY MEDICAL GROUP
                                         1005 DR. D. B. TODD BLVD
                                                                           2
6
  ADVANCED DIAGNOSTIC IMAGING
                                         131 FRENCH LANDING DR
                                                                           2
8 SAINT THOMAS MEDICAL PARTNERS
                                         136 DAVIS LN
9 SAINT THOMAS MEDICAL PARTNERS
                                         150 COLLINS ST
10 SAINT THOMAS MEDICAL PARTNERS
                                         151 E METRO DR STE 103
11 ALIVE HOSPICE/PROF FEES
                                         1718 PATTERSON ST
```

Finally, after calling the facility, double checking they were accepting new patients, and were open to new patients, I now have an appointment.

Ascension Medical Group Saint Thomas Lenox Village



, your appointment has been scheduled

- 🖹 Ascension Medical Group Saint Thomas Lenox Village
- 2

Reschedule Add to Calendar

If this appointment is within 48 hours, please call (615) 846-1625 to cancel or reschedule.