



Rafael Freitas Caldas

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Home: Rua Henrique Dias, 84, 89036370 Blumenau (Brazil)

WORK EXPERIENCE

Product Manager

Philips Clinical Informatics [25/09/2021 – Current]

City: Blumenau

Country: Brazil

Responsible for managing the lifecycle of an EMR software product (Healthcare industry) for Australia and Japan markets.

1. Develop a clear vision and short term and long term roadmap with value definitions and measurable output; communicate this roadmap with customers and across the organization
2. Coordinate dependencies, communicate timelines, and manage stakeholder expectations across departments and product lines.
3. Communicate complex concepts, both written and verbally, to influence peers and stakeholders to make decisions or adjust approaches when needed.
4. Proactively identify user or business needs and recommend innovative solutions. When necessary, drive tradeoff conversations and negotiate with teams and stakeholders to achieve roadmap objectives. Deliver incremental user value by having a cross-functional view of the problem.

Tools: **Microsoft Azure, PowerBI, Trello, ProductPlan, so on.**

Engineering manager

Philips Clinical Informatics [24/12/2015 – 26/09/2021]

City: Blumenau

Country: Brazil

1. Leading an international team of developers, business analysts and testers to deliver great software for Healthcare industry;
2. Delivering localization projects end-to-end, enabling the product to be sold to new markets like Japan, Germany, Austria, Australia, Mexico, Argentina, Dominican republic, Colombia and Brazil.
3. Managing projects as per scope, resources allocation and cost using **MS Project**.
4. Leading technical discussions in order to build solutions to solve complex problems.
5. Coordinating multidisciplinary teams in different time zones (career, 1:1 sessions, etc).
6. Using **SaFe Agile and Waterfall** methodologies.
7. Hiring and building highly engaged teams.

Product owner / System Analyst

Philips Clinical Informatics [28/07/2010 – 27/12/2015]

City: Blumenau

Country: Brazil

Elicit and prioritise user requirements, produce and document software specifications and test the application. Acting as the interface between the end-users and the development team.

Methodologies: **SCRUM - SaFe Agile** for continuous improvement + **KANBAN** for bug fixing.

Senior lead developer

Wheb Sistemas Ltda. [27/07/2006 – 27/07/2010]

City: Blumenau

Country: Brazil

Implementing all kinds of requirements based on specifications by using Delphi, **Java Spring**, **Oracle PL-SQL**, creating **webservices** and **API using JSON/XML/HL7**

EDUCATION AND TRAINING

Bacharelor on Information Systems/Science

Uniassevi [15/02/2006 – 20/12/2010]

Address: Blumenau (Brazil)

Post graduation on People Management

Uniassevi [15/01/2010 – 20/12/2012]

Address: Blumenau (Brazil)

MBA on Project Management

Unicesumar [07/01/2014 – 17/12/2016]

Address: Blumenau (Brazil)

Technical qualification on Software Development

Ceduphh [06/01/2004 – 28/12/2006]

Address: Blumenau (Brazil)

DIGITAL SKILLS

Database: Oracle, MYSQL, SQL +, Access. / SCRUM / Agile / Project Management (Project Libre; MS Project) / Web Development: HTML 5, CSS, JavaScript / Amazon AWS, Azure, OVH / PL-sql

LANGUAGE SKILLS

Mother tongue(s): **Portuguese**

Other language(s):

English

LISTENING C1 READING C1 WRITING C1

SPOKEN PRODUCTION C1 SPOKEN INTERACTION C1

Spanish

LISTENING C1 READING C1 WRITING C1

SPOKEN PRODUCTION C1 SPOKEN INTERACTION C1

NETWORKS AND MEMBERSHIPS

Professional Scrum Master I™ (PSM I)

[Scrum.org, 15/11/2021 – Current]

SAFe 5 Agilist

[23/08/2022 – 23/08/2023]

Scaled Agile Framework certificate.

CERTIFICATE ID: 53942377-3378