

Donovan Bergin

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Summary

Donovan Bergin is a hands-on Architect who has been working for a consulting company for the past six years. He has worked with a variety of clients from the telecommunications, restaurant, casino, education, and chemical industries. He has implemented webby solutions, .NET RESTful API's, mobile apps, ETLs, cubes, reports, and some SharePointing. Along the way, he has led overseas teams and junior resources to deliver those solutions, and been active in community service. He has a passion for learning, establishing strong relationships with both clients and project teams, and playing guitar and bass.

Knowledge & Skills

- **Technologies:** .NET, JavaScript, MVC, Web API, Angular, React, Ionic, Cordova, SSIS, SSAS, SSRS, SignalR, SharePoint
- **Functional Expertise:** cable telecommunications, customer loyalty programs, sales revenues, casino financials, HR processes, student performance metrics, student interventions, branding, employee collaboration
- **Industry Expertise:** telecommunications, education, restaurant, casino, and entertainment industries

Professional Experience

Hitachi Consulting

2010 - Present

Cable Telecommunications Company

Architect, Team Lead, Front End Web Developer

2015 – Present

- Designed and built React-based wizard flow for ordering process for customer service representatives.
- Trained overseas team members in React and solution architecture, oversaw task completion, and ensured adoption of best practices.
- Assisted other teams by developing solution wide UI components and utility adoption.
- **Technologies:** React, JavaScript, HTML

Food & Entertainment Company

Architect, Team Lead, BI, SharePoint, Web, and Mobile App Developer 2013 – 2015

- Led team of junior developers to implement an end-to-end BI solution for the client's five casino daily operations reports.
- Improved upon existing warehouse, cube, and reporting for client's 450+ restaurants.
- Created a centralized RESTful API solution in .NET to handle OAuth 2.0 based security, queries to the SSAS cube, integration with Oracle's BPEL web services and other client applications.
- Designed and led development for a mobile app to assist store managers with customer requests for the company's loyalty program.
- Assisted in development and testing for the yearly leadership conference app used by over 300 corporate sponsors.
- **Technologies:** SharePoint 2010, .NET, Web API, MVC, Angular, Ionic, jQueryMobile (don't do it!), SSIS, SSAS, SSRS.

Water & Chemical Company

Consultant, SharePoint Administration and Branding 2011 – 2012

- Created branding assets and master pages for the company's intranet SharePoint sites.
- Completed service tickets for internal SharePoint production environment.
- Implemented approval work flow and document retention for HR acquisition and training forms in SharePoint.
- **Technologies:** SharePoint 2010, .NET, custom web parts, content types, lists, etc. CSS, jQuery, Photoshop, InfoPath.

Charter School 1

Consultant, Student Performance Metrics Reporting 2010 – 2011

- Developed reports to track attendance, grades, and at-risk factors for students.
- Created a student intervention system for faculty and staff to track the progress and outcomes for interventions, as well as prioritize and predict future interventions.
- **Technologies:** MDX, SQL, SSRS, SharePoint, .NET

Charter School 2

Consultant, Student Performance Metrics Reporting 2010

- Developed reports to track attendance and grade performance of students.
- Helped create and set up SharePoint sites for each school where reports were housed.
- **Technologies:** MDX, SSRS, SharePoint

Education and Certifications

- BBA in Management Information Systems, University of Houston