# Kaptio Travel Performance Report

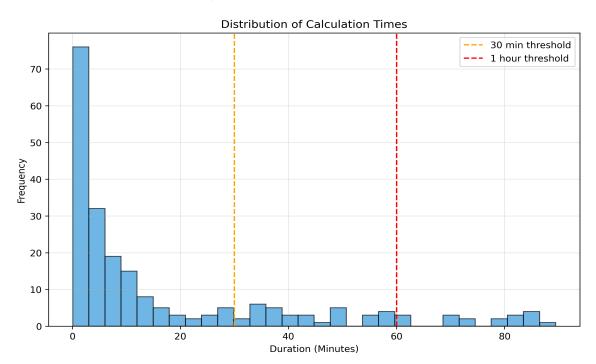
Generated: 2025-06-18 07:56:07 Time Period: Last 30 days User Filter: All Users

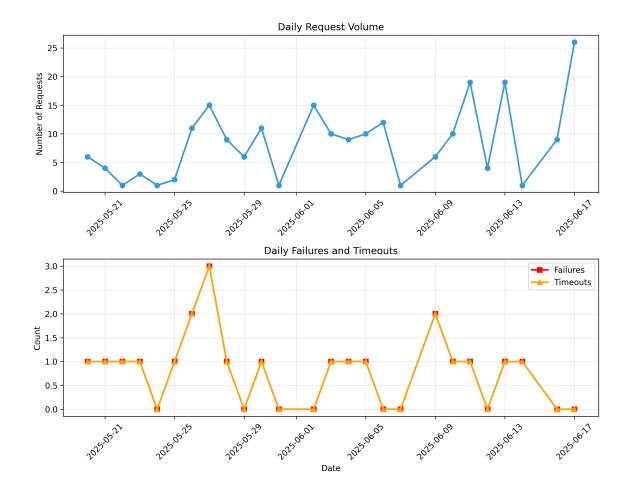
State Filter: All States
Total Records: 221

### **■** Executive Summary

Metric	Value	Status	
Total Requests	221		
Success Rate	89.1%	■ Critical	
Average Duration	17.6 min	■■ Attention	
Timeout Rate	9.5%	■ Critical	
Long Running (>1hr)	18	■ Critical	
95th Percentile	73.0 min		
Max Duration	89.5 min		

## **■** Performance Analysis





# ■ Top 10 Most Active Users

User	Total Requests	Failures	Timeouts	Failure Rate %
Soledad Moncayo	13	0	0	0.0%
Salma Taoussi	13	0	0	0.0%
Michelle Edwards	13	5	5	38.5%
Lucia Garcia	10	0	0	0.0%
Mark Walgemoet	8	0	0	0.0%
Vladimir Grubisic	7	0	0	0.0%
Fransisca Wulandari	7	0	0	0.0%
C <b>■</b> sar D <b>■</b> vila	7	0	0	0.0%
Phuong Nguyen	6	1	1	16.7%
Meenakshi Dushat	6	0	0	0.0%

### **■** Recommendations

- 1. CRITICAL: Timeout rate (9.5%) exceeds threshold investigate system capacity
- 2. HIGH: 18 calculations >1 hour implement time limits
- 3.  $\blacksquare$  ONGOING: Monitor these metrics daily and set up automated alerts