## Volunteers in NESTA experiment Technical Report

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The winning model, given our model selection method, is specified as follows:

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\label{eq:log_log_log} \begin{aligned} & \text{interventions} \sim \text{NegativeBinomial}(\lambda,\phi) \\ log(\lambda) = l_{\text{volunteerID[i]}} + enth_{\text{volunteerID[i]}} \times \text{daysOfProject} + comp_{\text{volunteerID[i]}} \times \text{competition} \\ & l_{\text{volunteerID[i]}} \sim \text{Norm}(lbar, lsigmabar) \\ & lbar \sim \text{Norm}(2,.9) \\ & lsigmabar, enthsigmabar, compsigmabar \sim \text{Exp}(.5) \\ & enth_{\text{volunteerID[i]}} \sim \text{Norm}(enthbar, enthsigmabar) \\ & comp_{\text{volunteerID[i]}} \sim \text{Norm}(compbar, compsigmabar) \\ & enthbar, compbar \sim \text{Norm}(0,.3) \\ & \phi = puser_{\text{volunteerID[i]}} \\ & puser_{\text{volunteerID[i]}} \sim \text{Exp}(1) \end{aligned}
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Intuitively, volunteer interventions are assumed to have negative binomial distribution around their own expected value  $\lambda$  and individualized dispersion parameters  $\phi$ . On each day each a user has their own daily expected value, which is determined by the following factors:

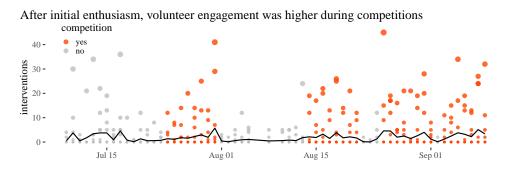
- First, there's user's individual baseline activity for the whole treatment period,  $l_{volunteer|D[i]}$ .
- next, each user has their own dispersion parameter,  $puser_{\mathsf{volunteerID[i]}}$ .
- then, there is (usually dwindling) enthusiasm: the impact of time on that user,  $enth_{\mathsf{volunteer}|\mathsf{D}[i]}$  to be (after exponentiation) multiplied by the number of days that have passed since the experiment started,
- finally, we have the impact that the presence of competitions made on a user,  $comp_{\mathsf{volunteerlD[i]}}$ , which (after exponentiation) becomes the activity multiplier to be applied during competitions only.

Moreover, the model is hierarchical: the individual level parameters are drawn from distributions whose parameters are in turn to be estimated as well. Thus, *lbar* is the overall baseline for the whole group, *enthbar* is the overall estimated group enthusiasm coefficient, and *compbar* is the overall estimated competition impact coefficient (all of them come with their own nuisance sigma parameters).

All of these parameters are given priors in a manner analogous to the introduction of priors for the other time series models, as explained in the appendix.<sup>1</sup>

Raw data and daily means are illustrated in Figure 1, and the individualized totals with the key coefficients based on the trained model are illustrated in Figure 2.

<sup>&</sup>lt;sup>1</sup>Interestingly, if we are interested in the causal effect of competitions, we should not use an autoregressive predictor. If we auto-regress on a lag in the [1,7] range, for some days we will be conditioning on interventions conducted during the same competition, which will already contain some information about the impact of that competition. In other words, auto-regression with short lags would lead to post-treatment bias. On the other hand, auto-regression with longer lags would either lead to dropping a lot of data in the beginning (where lagged information is not available), or degenerate the analysis by using 0s for missing lagged values in a long initial period. All this without much gain, as we have already inspected null models with auto-regression with large lags and they do not lead to performance improvement.



Daily intervention means were higher during competitions

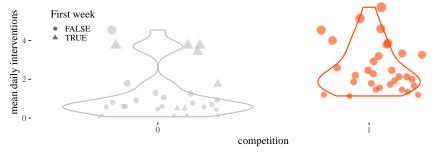


Figure 1: Daily individual voilunteer intervention counts across time with competition periods marked (top) and daily group intervention means grouped by whether a competition was ongoing (bottom). Note most of high means in the non-competition period are in the first week.

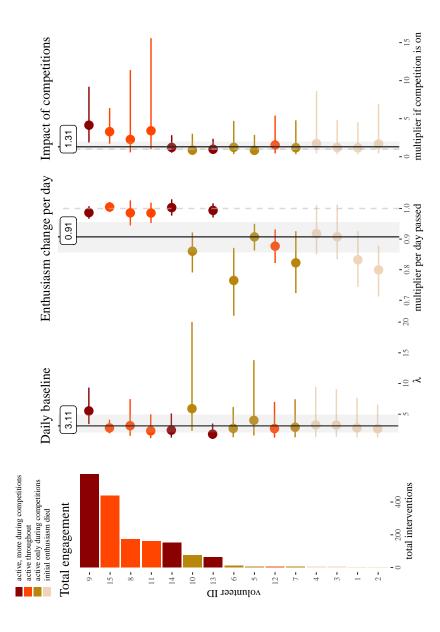


Figure 2: Volunteer total engagement with their daily baseline and multipliers for enthusiasm and impact of competition. Pointranges represent individual level coefficients, group coefficients are represented by black lines with shaded 89% HPDI areas.