

Riley Flarity

Bellevue, Washington

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Experience



Technical Specialist

Internetwork Engineering

Aug 2021 - Mar 2022 (8 months)

- Assist development on a small team building a Disaster Recovery as a Service (DRaaS) application using Docker and Linux.
- Consume, build and store various network elements relating to services in production on a Restful API using Node.js and Nest.js framework.
- Attend daily standup and bi-weekly scrum meetings where tasks are assigned from a Jira storyboard, with GitHub as primary code repository source.



Engineer - Advanced Technical Support

T-Mobile

Oct 2020 - Aug 2021 (11 months)

- Advanced Technical Support (ATS) Engineer for T-Mobile Messaging Databases.
- Python scripting to create, read, update and delete from the Oracle SQL database.
- Collaborate with application team to schedule MW with stakeholders and attempt to hold multiple events in a single night to minimize overall impact to production.
- Create new firewall rules on Atlassian Jira and validate traffic flows through all new and old sources.
- Automate tasks primarily done on the command line and set up email alerts.
- Lead troubleshooting calls to minimize outages and impact to core business and customers.



Associate Engineer - Tier 2

T-Mobile

Jun 2018 - Oct 2020 (2 years 5 months)

- Utilize software skills using JavaScript, Python, PHP, PERL and more to create the 'TRCED' T-Mobile Real-Time Customer Experience Dashboard.
- Build a quick reference guides and information lookup for relevant troubleshooting of messaging platforms.
- Take requests to create displays of KPI metrics and email alerts depending on the priority need.
- Lead training calls explaining operation and use case for tools created.

Education



University of Washington Tacoma

Bachelor of Arts - BA, Computer Science & Systems

Sep 2017 - Jun 2019