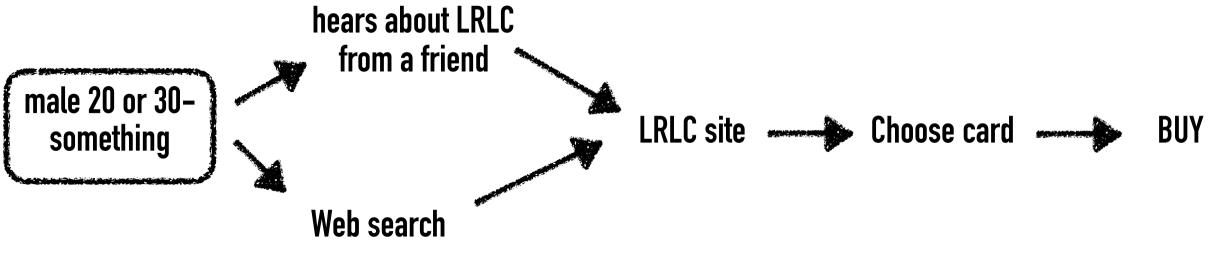


#### LET'S ZOOM IN ON WHAT WE ARE SOLVING

# UA

The specific type of people that you hope to serve The concrete problem you're trying to help them solve buying a better card" is better than "deepening relationships"

# MAP OUT THE "USER STORY":





### RECALL:

- The specific type of people that you hope to serve
- The concrete problem you're trying to help them solve
  - buying a better card" is better than "deepening relationships"

## MAP OUT THE "USER STORY":

