WORK TIME!

Ideal next steps:

- build the prototype
- create plan for getting in front of users

USER INTERVIEWS (E.G. SOM PEOPLE)

- Format: schedule a few strangers to come in
- Upsides: more honesty, can be closer to target audience
- Downsides: Hard to find people. Need to offer some motivation
- Tools:
 - same as asking friends and family
 - craigslist/listservs