






# Ricardo Gisinger

I am a Systems Administrator with a solid background in Linux and Windows environments, and I would be pleased to submit my candidacy for a role in your company. My experience includes PowerShell and Bash scripting, along with advanced proficiency in networking, SQL databases, and web servers, positioning me as an ideal candidate in the IT field.

Throughout my career, I have gained comprehensive skills in system administration, successfully handling the configuration, management, and maintenance of complex IT infrastructures. My focus has been on high availability and scalability solutions, demonstrating exceptional ability in their implementation and upkeep.

My scripting experience has led to the effective automation of processes and tasks, enhancing the operational efficiency and effectiveness of systems. As a passionate advocate for continuous learning, I have expanded my skills to include emerging technologies such as Python, Django, Docker, and Kubernetes. Recognizing the significance of these tools in today's landscape, I aspire to lead the way in system administration by staying abreast of the latest trends and developments.

My dedication to technical excellence and adaptability to new technological environments allow me to excel in challenging and changing settings. I am excited about the opportunity to bring my experience and passion for innovation to your team.

-  **Buenos Aires**
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## Freelance experience

TiendaRC.com.ar



### Full Development of E-Commerce Platform with Python and Django

 2023

I undertook the comprehensive design and development of an e-commerce platform from its inception, implementing a robust solution for sales, inventory management, billing, and order tracking. This online store included a wide range of features to provide a complete experience for both customers and administrators.

#### Key features:

Sales and inventory system.

Billing functionalities.

Backoffice for administration.

Integration with Mercado Libre and Mercado Pago (Platforms similar to Amazon, eBay and Payoneer).

Email notifications.

*This project showcased my ability to create comprehensive and customized solutions using technologies like Python and Django, highlighting my focus on delivering a seamless and efficient online shopping experience for end users."*

## Corporate experience

Correo Argentino S.A.



### IT Technical Support Supervisor

 April 2009 February 2023

I managed both Windows and Linux environments and worked with PostgreSQL and MySQL databases. I performed automation and management tasks using PowerShell and Bash, resulting in increased operational efficiency. I provided comprehensive application support, supervised updates and installations, ensuring smooth system operation.

I designed and created an automated inventory system for the entire computing infrastructure of the company using PowerShell and Bash. This system enabled monitoring and control of applications, settings, and parameters of operating systems and applications, enhancing visibility and management of critical resources.

I led the effective distribution of tasks within the team, resulting in proactive incident prevention, procedure optimization, and accurate documentation. I worked closely with the team to maintain high levels of efficiency and productivity.

"This experience allowed me to strengthen my skills in managing and optimizing IT infrastructures, as well as proactively resolving challenges in diverse technological environments."

Bunge Argentina S.A.



## Linux senior Administrator

📅 January 2007 ... March 2009

I led the high availability management of systems across more than 50 RED HAT LINUX servers distributed throughout the Argentina and Uruguay region. I implemented strategies and practices to ensure uninterrupted operation of critical systems, resulting in increased reliability and operational efficiency.

**Updates and Maintenance:** I performed regular system updates, keeping the servers up-to-date in terms of security and performance. This effort ensured that the systems operated with the latest features and security patches, minimizing risks and improving service quality.

**Multidisciplinary Collaboration:** I collaborated closely with the Cobol development team to address incidents and technical challenges. This seamless collaboration enabled effective and prompt issue resolution, reducing downtime and enhancing the end-user experience.

### Puestos anteriores

2006 - Senior Linux resource at Famiq S.A.

2005 - Linux Administrator / Implementer / Technical Support at Sanatorio Profesor Itoiz

2001 - Help Desk and implementer of 'Sistema Agro 2001' at BASF Argentina

2000 - Installation technician at Proyect IBM - Banco Nación Argentina

## Education

### Foundations of Service Management (ITIL)



IT College

📅 May 2022

This is the introductory course to the essential concepts and practices related to information technology service management. ITIL is a framework that provides a set of best practices for planning, designing, delivering, and improving IT services.

### Windows Server 2019 Administration



IT College

📅 November 2021

Services administration related to Windows Server 2019: Active Directory, DNS, DHCP, File Services, Print Services, Group Policy, Remote Desktop Services, Web Services, Hyper-V, Storage Services, Networking, Seguridad, Monitoring y Maintenance.

### Linux Administrator



EXO Training center

📅 June 2005

Provides the necessary tools for advanced management of the operating system and services.

## Skills

### Administrator

🔄 Linux (Ubuntu, Red Hat, SuSE, etc.)

🖥️ Windows Server

📄 Advanced PowerShell and BASH scripting

🗄️ SQL databases administrator

🌐 Advanced TCP/IP networking

VMWare ESX

Webserver Apache, Lighttpd, IIS

Docker

## Developer

HTML

CSS

Python

DJango

Flask

Javascript

Git

## Professional profile

I am a proactive and problem-solving oriented professional with a solid background in the field of information technology. My tenure in leading corporations has equipped me with the necessary knowledge for excellence in this field. My ability to understand work methods and business needs in detail over time enables me to provide solutions that ensure smooth system operation, maintaining continuity in the use of technological resources and maximizing their utilization.

My analytical approach enables me to tackle incidents and challenges from a critical standpoint, ensuring the delivery of efficient and effective solutions. With exceptional teamwork skills, I foster collaboration to achieve shared objectives. Moreover, my adept communication and strong interpersonal skills aid in cultivating trust-based relationships with both colleagues and clients.

I approach my responsibilities with seriousness and commitment, always considering the company's strategic objectives and customer expectations. I am capable of self-management, allowing me to maintain high levels of productivity and ensure quality in my work. My dynamic and versatile approach is reflected in my willingness to take on new challenges and continuously learn."

- ✓ Proactive and efficient problem-solving.
- ✓ Collaboration and teamwork.
- ✓ Analytical approach to incident resolution.
- ✓ Effective communication and outstanding interpersonal skills.
- ✓ Commitment to business objectives and customer expectations.
- ✓ Self-management and high productivity.
- ✓ Adaptability and willingness to tackle new challenges.

I am excited to continue contributing my knowledge and experience in information technologies to a challenging and dynamic environment, where I can continue to grow both professionally and personally.

I understand that my limited English language skills may limit my application, but I am confident that with practice and additional classes with a private tutor, I will quickly be able to master the language.



<https://rgisinger.github.io/>