Richard G. McRary

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Full Stack web developer with a business background at a large multinational corporation with extensive experience in delivering on stakeholder requirements. Enjoys problem solving, delivering results, and working across boundaries to develop engaging consumer experiences. Dedicated, energetic and focused on making a positive impact.

TECHNICAL SKILLS

Bootstrap, CSS3, Express, Firebase, Handlebars, HTML5, JavaScript, JQuery, MySQL, MongoDB, Node.js, React, Six Sigma, Team Leadership, Project Management, Business Analysis, Reporting, Testing

EDUCATION

The University of North Carolina at Chapel Hill, Chapel Hill, NC   2017
The Coding Boot Camp at UNC-Chapel Hill - JavaScript Full Stack Web Development
An intensive 24-week boot camp dedicated to designing and building web applications.

The University of North Carolina at Greensboro, Greensboro, NC   BS, BA   2008

APPLICATIONS BUILT

Bamazon	https://github.com/rgmcrary/Bamazon/
Destination Unknown	https://rgmcrary.github.io/Destination-Unknown/
NYT React Search	https://nytreactsrch.herokuapp.com/
Train Scheduler	https://rgmcrary.github.io/Train-Scheduler/

EXPERIENCE

Business Analyst, Cisco Systems, Inc., RTP, NC   2015 – Present
Collaborate with stakeholders to define and analyze business requirements for existing and new product implementation in Cisco.com sales system for approximately 150 product families across 3 business units

- Implemented phase I of a case reduction initiative resulting in a 31% case volume reduction
- Chief point of contact for issues management and escalations
- Documented run the business processes and developed transformational processes
- Onboard, train and mentor new team members

HR Data Quality Analyst, Cisco Systems, Inc., RTP, NC   2010 - 2015
- Implemented processes and procedures to enforce best practices for data integrity programs
- Developed and implemented test cases, performed testing, trained testers and led testing groups
- Successfully planned and led 2 enterprise projects to remediate employee impacting data issues
- Contributed to a successful cross-functional Oracle HR platform version upgrade

HR Connection Data Representative, Cisco Systems, Inc., RTP, NC   2008 - 2010
- Successfully developed, documented, managed and implemented global new hire data input procedures after platform migration from PeopleSoft to Oracle
- Instructed & guided recruiters with system and process issues and with new hire process workflow