

Richard G. McRary

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Full stack software engineer with an extensive business background in delivering on stakeholder requirements at a large multinational corporation. Enjoys problem solving, delivering results, and working across boundaries to develop engaging consumer experiences. Dedicated, energetic and focused on making a positive impact.

TECHNICAL SKILLS

Angular 5, Balsamiq, Bootstrap, CSS3, Express, Firebase, Handlebars, HTML5, JavaScript, JQuery, MySQL, MongoDB, Node.js, React, Six Sigma, Team Leadership, Project Management, Business Analysis, Reporting, Testing

EDUCATION

The University of North Carolina at Chapel Hill, Chapel Hill, NC 2017

The Coding Boot Camp at UNC-Chapel Hill - JavaScript Full Stack Web Development

An intensive 24-week boot camp dedicated to designing and building web applications.

The University of North Carolina at Greensboro, Greensboro, NC BS, BA 2008

APPLICATIONS BUILT

Bamazon (Node.js)	https://github.com/rgmcrary/Bamazon/
Destination Unknown	https://rgmcrary.github.io/Destination-Unknown/
NYT React Search	https://nytreactsrch.herokuapp.com/
Train Scheduler	https://rgmcrary.github.io/Train-Scheduler/

EXPERIENCE

Business Analyst, Cisco Systems, Inc., RTP, NC 2015 – Present

Collaborate with stakeholders to define and analyze business requirements in Cisco.com sales system for approximately 150 product families across 3 business units.

- Implemented phase I of a case reduction initiative resulting in a 31% case volume reduction
- Chief point of contact for issues management and escalations
- Developed transformational processes and documented run-the-business processes
- Onboard, train and mentor new team members

HR Data Quality Analyst, Cisco Systems, Inc., RTP, NC 2010 - 2015

- Successfully planned and led 2 enterprise projects to remediate employee impacting data issues
- Developed and implemented test cases, performed testing, trained testers and led testing groups
- Contributed to a successful cross-functional Oracle HRMS platform version upgrade
- Led the enterprise HR employee data maintenance

HR Connection Data Representative, Cisco Systems, Inc., RTP, NC 2008 - 2010

- Developed, implemented and managed global new hire data input procedures for platform migration from PeopleSoft to Oracle
- Trained & supported recruiters with system and process issues and with new hire process workflow