

Ryan R. Golmassian

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OBJECTIVE

To protect an organization by utilizing analytical and problem-solving skills acquired in information technology and security.

EDUCATION

California Polytechnic State University, San Luis Obispo

Bachelor of Science in **Business Administration**, to be conferred 2019

Concentration: **Information Systems**

Relevant Coursework: Calculus for Business and Economics, Information Systems, Business Application Development, Database Systems in Business, Statistical Inference for Management I-II

TECHNICAL SKILLS

Certifications: Google IT Support Professional

Languages: Bash, HTML, CSS, Java, Python, SQL

Operating Systems: Windows XP/7/8/10, Windows Server, macOS, Linux (Debian & RHEL)

Databases: Access, Oracle, Salesforce, Relational Databases

Software: Windows Active Directory, DHCP, Remote Desktop, SCCM, PuTTY, MS Word, Excel, PowerPoint, Access, Visio, Deploy Studio, Nagios/Icinga

Other: Public Speaking, Group Organization and Management, Technical Documentation

EXPERIENCE

Information Risk & Security Intern, MGM Resorts International, Las Vegas, NV June 2018-Sept. 2018

- Assisted with the facilitation of Gaming (MICS), Sarbanes-Oxley (SOX), and Payment Card Industry (PCI) compliance efforts.
- Collaborated with IT and audit teams to ensure compliance with internal controls.
- Generated and provided regular compliance reports and scorecards.
- Participated in the planning, preparation, testing, submission, and tracking of technical and control submissions.
- Attended Black Hat 2018 and numerous vendor lunches
- Conducted threat intelligence and social media analysis at MGM's Security Operations Center for Black Hat and DEFCON 2018.

IT Specialist, Mobile Law Center, San Luis Obispo, CA January 2018-April 2018

- Integrated all social media platforms through a unified social media platform, Hootsuite.
- Responsible for improving website SEO and backend administration.
- Migrated current infrastructure into the Google productivity suite (G Suite).

Student Technician, Cal Poly – Comp Science Dept., San Luis Obispo, CA October 2016-Present

- Worked up to 20 hours weekly while attending Cal Poly full-time.
- Responsible for operation, maintenance, and storage of over 400 workstations and server equipment to support over 600 end-users.
- Oversaw team of 10 student technicians and prioritized IT tasks according to company demand.
- Documented help desk tickets/resolutions and maintained equipment inventory and surplus lists.
- Assisted faculty and staff in day-to-day workstation and network operations.

Network Administrator, Faith Lutheran IT Dept., Las Vegas, NV August 2012-June 2016

- Responsible for managing, troubleshooting, and overseeing the school network.
- Imaged and installed software on school workstations using Ghost and Deploy Studio.
- Installed and configured miscellaneous network hardware (APs, UPSs, switches, etc.).
- Helped faculty and students troubleshoot and resolve tech related issue