

# **Finfluencers\***

**Ali Kakhbod**  
UC BERKELEY

**Seyed Kazempour**  
LSU

**Dmitry Livdan**  
UC BERKELEY, CEPR

**Norman Schürhoff**  
UNIVERSITY OF LAUSANNE, SFI, CEPR

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# Finfluencers

## Abstract

The social media activity of financial influencers (“finfluencers”) can propagate and amplify poor investment advice, especially if less skilled finfluencers are more active and their tweets attract more followers. Using tweet-level data from a popular stock-picking platform, we show most finfluencers are unskilled or “antskilled,” producing negative abnormal returns, while a minority demonstrate skill. Unskilled and antiskilled finfluencers are more engaging, post excessively optimistic tweets that precede price reversals, and attract larger followings than skilled finfluencers. These findings are supported by a model where social media prioritizes engagement over skill, spreading false advice and distorting belief aggregation.

**JEL Classification:** G12, G14, G41

**Key words:** Finfluencers, social media, mixture modeling, belief bias, wisdom of the crowd

Financial influencers, commonly known as *finfluencers*, are individuals who offer unsolicited investment advice on social media platforms. Many finfluencers have large followings, and their recommendations can significantly influence investors' investment decisions. The Securities and Exchange Commission (SEC) has expressed concern about finfluencers, particularly because most of them provide investment advice or recommendations without being registered as investment advisers or brokers.<sup>1</sup> Despite their growing influence, surprisingly little is known empirically about the quality of the unsolicited advice provided by individual finfluencers, finfluencers' tweeting strategies, and the impact of this advice on their followings and asset prices.<sup>2</sup>

We start by assessing the quality of investment advice provided by individual finfluencers. We categorize finfluencers into three types: skilled, unskilled, and antiskilled, defined as those with negative skill. The analysis requires assessing each finfluencer's quality by distinguishing between (anti)skill and luck. To address this, we employ a mixture-modeling approach that determines the likelihood that a finfluencer is skilled, unskilled, or antiskilled. Our approach allows for several skill sub-groups and exploits the economic prior that skilled users have a positive true alpha, unskilled users have zero true alpha, and antiskilled users have a negative true alpha, all combined with a Gaussian distribution to capture luck.<sup>3</sup> We estimate the model on tweet-level data from a popular social media platform and measure the investment performance associated with following each finfluencer's advice.

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<sup>1</sup>Under federal securities laws, individuals who provide investment advice for a fee or other compensation must register with the SEC or with a state securities regulator unless they qualify for an exemption. The SEC has taken action against individuals and firms that have violated these registration requirements, including those who have provided investment advice through social media. See, e.g., SEC press releases "SEC Obtains Emergency Asset Freeze, Charges California Trader with Posting False Stock Tweets," March 15, 2021 ([sec.gov/news/press-release/2021-46?utm\\_medium=email&utm\\_source=govdelivery](https://sec.gov/news/press-release/2021-46?utm_medium=email&utm_source=govdelivery)) and "SEC Charges Eight Social Media Influencers in \$100 Million Stock Manipulation Scheme Promoted on Discord and Twitter," December 14, 2022 ([sec.gov/news/press-release/2022-221](https://sec.gov/news/press-release/2022-221)).

<sup>2</sup>The SEC ([sec.gov/oiea/investor-alerts-and-bulletins/social-media-and-investment-fraud-investor-alert](https://sec.gov/oiea/investor-alerts-and-bulletins/social-media-and-investment-fraud-investor-alert)), state regulators ([dfpi.ca.gov/2022/10/05/social-media-finfluencers-who-sould-you-trust](https://dfpi.ca.gov/2022/10/05/social-media-finfluencers-who-sould-you-trust)), and industry organizations ([nasaa.org/64940/informed-investor-advisory-finfluencers](https://nasaa.org/64940/informed-investor-advisory-finfluencers)) have issued guidance and warnings to investors about the potential risks of relying on financial advice from finfluencers, especially when the finfluencers have a financial interest in the products or services they promote. The SEC, for instance, advises investors to be cautious when considering investment advice from any source and to conduct their own research and due diligence before making decisions. Investors can also check the registration status of investment advisers and brokers through the SEC's Investment Adviser Public Disclosure (IAPD) website.

<sup>3</sup>Mixture modeling involves fitting a distribution that combines several other distributions, known as components, to a dataset. Our assumptions allow us to derive and estimate the joint distribution for finfluencers' alpha that combines exponential distributions for skilled users, a mass at zero for unskilled users, negative exponential distributions for antiskilled users, plus a Gaussian distribution for luck.

Using 72 million tweets from StockTwits by over 29,000 finfluencers and controlling for 36 million news stories, we find that while the average finfluencer’s skill level is close to zero, 28% of finfluencers provide valuable investment advice, leading to average monthly abnormal returns of up to 2.6%. Only 17% of finfluencers are unskilled, providing no outperformance relative to risk-adjusted returns. By contrast, the majority, 55%, are antiskilled, and following their advice results in monthly abnormal returns of -2.3%.<sup>4</sup>

It might seem odd that so many finfluencers are un/antiskilled and, yet, persistently active on the platform. It is natural to think that the crowd of StockTwits users follows finfluencers with more valuable information. If so, skilled finfluencers should have more followers than un- and antiskilled finfluencers or at least attract more followers over time and the un- and antiskilled should be driven out of the market, at least over the long term. In this case, the market for finfluencers would be working efficiently. Models of finfluencers predict, in turn, that un/antiskilled finfluencers may survive and social dynamics can distort information aggregation (Golub and Jackson, 2012; Hirshleifer, 2020) and result in market inefficiencies (Berk and Van Binsbergen, 2022; Pedersen, 2022).

We therefore explore the relationships between finfluencers’ skill and followings, social media activity, and the beliefs revealed by the tweets of the different types of finfluencers. If there is a misallocation of more followers to less skilled finfluencers, this can distort the wisdom of the crowd, that is, the collective ability to aggregate diffuse information from a broad base of finfluencers. With the finfluencers’ skill measures in hand, we can link each finfluencer’s skill type to their follower base, user engagement, and tweeting strategies. Surprisingly, we find that skilled finfluencers have fewer followers than unskilled and anti-skilled finfluencers, and these relations are significant even out-of-sample. Thus, there is a misallocation of more followers to less skilled finfluencers.

User engagement is a potential explanation for the negative skill-follower relationship in the data. One way to improve user engagement (and increase follower count) is to tweet more actively. Finfluencers who tweet more often may be considered experts with valuable information, allowing them to build a reputation (Benabou and Laroque, 1992). On the other hand, finfluencers who tweet more often may be more confident or a “charlatan” believing a large tweeting volume proxies for skill (Berk and Van Binsbergen, 2022). Thus, their tweets might be less informative. We therefore investigate how finfluencers’ skill relates to their

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<sup>4</sup>These findings differ from Cookson and Niessner (2020, p. 192), who report that both positive sentiment by professional finfluencers and negative sentiment by novice finfluencers predict positive and negative abnormal returns, respectively, suggesting that both groups may possess skill in identifying market outcomes. As such, their study does not provide evidence regarding the presence of antiskilled finfluencers.

tweeting activity. Here we find that skilled finfluencers are less active than un- and antiskilled finfluencers, suggesting that activity is not a sign of skill but pure user engagement.<sup>5</sup>

To establish why un- and antiskilled finfluencers are more popular than skilled finfluencers, we zoom in on the determinants of popularity by linking it to finfluencers' tweeting strategies: when and what do they tweet? This allows us to check whether they possess unique skills or just follow commonly known investment behaviors including momentum, contrarian, return chasing, and herding.<sup>6</sup> We find that skilled finfluencers are return-, social sentiment-, and news-contrarian. They also do not herd on other users' tweets. We also check if finfluencers with more negative tweets are more skilled. The literature has documented that short-sellers are informed (e.g., Engelberg, Reed, and Ringgenberg, 2012; Boehmer, Jones, and Zhang, 2008) and Miller (1977) suggests that imposing short-selling constraints leads to overpricing. Using Markit's measure of short-selling constraints for stocks, we show that users who tweet negatively about stocks with higher short-selling constraints are indeed more likely to be skilled. Contrary to skilled ones, antiskilled finfluencers ride return momentum and social sentiment momentum and tend to chase returns.

The observed relations between tweeting activity, tweeting strategies, and skill suggest social media users can and should use tweeting behavior to identify skilled finfluencers. However, more skilled finfluencers have fewer followers while more active finfluencers have more followers. While skill can be identified, albeit imperfectly, by looking at finfluencers' followers, based on how active the finfluencer is and what tweeting strategy the finfluencer pursues, social media users seem to insufficiently use the available information to select skilled finfluencers, or they decide to ignore it. This behavior is consistent with theories of homophily that predict a reduction in the speed of learning and information diffusion (see, e.g., Golub and Jackson, 2012) and can, hence, lead to stock mispricing as in Berk and Van Binsbergen (2022) and Pedersen (2022).

In light of these findings, we develop a model of aggregate belief formation that guides further empirical tests and potential policy recommendations. Based on the model's predictions, we document biases in aggregate beliefs and asset price distortions that arise from following the advice of the group of un/antiskilled finfluencers. For this to occur, it is not

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<sup>5</sup>Furthermore, we find that finfluencers' skills are persistent. To study persistence, we separately train the model on the first year of data and the entire sample and look at the overlap.

<sup>6</sup>We define each user's return-chasing tendency as the percentage of her tweets that are either positive and about stocks in the highest decile of returns over the prior five trading days, or negative and about stocks in the lowest decile of returns over the prior five trading days. We define each user's herding tendency as the percentage of her positive tweets about stocks in the highest decile of overall positive tweeting volume over the past five days.

important that finfluencers have massive followings but that their tweets reflect widely held beliefs and that investors are slow learners about skill, consistent with our findings. Our empirical analysis reveals that skilled finfluencers generally maintain a more neutral stance, only occasionally expressing strongly positive or negative social sentiment. In contrast, unskilled and antiskilled finfluencers tend to be consistently overoptimistic and exhibit persistent belief swings. This pattern of tweeting behavior distorts the wisdom of the crowd in the model since these less skilled finfluencers receive more weight as they are more active and reflect the beliefs of larger followings than their skilled counterparts.

Based on the model predictions, we examine the relationship between stock returns, finfluencers' tweeting activity, and sentiment, both past and future. Using panel vector autoregressions, which pool data across finfluencers and stocks, we document the lead-lag dynamics between stock returns and tweets while accounting for unobserved heterogeneity. Our findings confirm that skilled finfluencers accurately predict future returns, whereas the more visible unskilled and antiskilled finfluencers make incorrect predictions. Consistent with the model, increased tweeting activity by un/antiskilled finfluencers coincides with price peaks, following price rises and anticipating subsequent price declines.

These results emphasize the potential for misinformation and biased views in financial market environments where engagement and visibility, rather than content quality, drive follower growth. Consequently, our findings highlight the need for intervention strategies to promote high-quality content and reduce the influence of low-quality finfluencers. In counterfactual experiments, we use the model to guide the impact of these policy interventions. We find that improved transparency would help to better balance the follower growth rates between good and bad finfluencers. In turn, active quality tracking by the platform can help redirect follower growth towards higher-quality finfluencers. Last, curation processes and verification systems can render good finfluencers more competitive against bad finfluencers.

**Literature review.** Our results are important in several ways. First, our paper contributes to the literature on the survival of unskilled and antiskilled agents. Berk and Van Binsbergen (2022) examine the survival of unskilled and antiskilled experts, which they term “charlatans,” in equilibrium. They provide a framework that aligns with our observations that unskilled and antiskilled finfluencers, despite their lack of ability, command larger followings on StockTwits than their skilled counterparts. Pedersen (2022) offers a theory of market dynamics in an environment populated by stubborn users who resist updating their beliefs. His theory provides a framework for the consequences of our main finding that social

media users can access information that allows them to discern skilled finfluencers, but often neglect it. Our paper supports predictions by Pedersen (2022) by showing that social media users can identify which source of information is more reliable, but they ignore it.

Second, our paper relates to the literature on investor expectations.<sup>7</sup> Greenwood and Shleifer (2014) demonstrate a positive correlation between investor expectations and past market returns and a negative correlation with future returns. Our findings reveal a similar pattern among finfluencers on StockTwits, many of whom exhibit tweeting behavior consistent with extrapolative beliefs. We show that a subset of finfluencers hold accurate beliefs about future stock returns, allowing them and their followers to partially counterbalance the misguided actions of antiskilled finfluencers and their followers.<sup>8</sup> Cookson, Lu, Mullins, and Niessner (2022) find that pooled finfluencer attention predicts negative returns while pooled sentiment predicts positive returns. This also holds in our data when we pool finfluencers. However, once we split between skilled and visible activity and sentiment, respectively, results differ. We show that skilled activity precedes positive stock returns while visible activity precedes negative stock returns. Consistent with our model, more positive tweets by skilled finfluencers precede positive stock returns while more positive tweets by more visible finfluencers precede negative stock returns.

Third, our paper draws on the literature identifying investment skill using mixture modeling. Harvey and Liu (2018) show that some mutual fund managers have true positive alphas. Our paper shows that despite the negative correlation between StockTwits' average sentiment and future returns, some finfluencers post informative tweets. However, unlike in the context of mutual fund management, users in the social media domain do not flock to the most skilled advisors. Our paper also contributes to the literature on the skills of individuals, their behavioral traits, and how these aspects influence their social networks. Cookson, Engelberg, and Mullins (2023) focus on followers and show that self-declared bull vs. bear users follow users in the same category and, as a result, live in their bubbles, a phenomenon called information siloing, but they do not distinguish between finfluencers and users, split users by their skill types, or explore the impact of active user engagement.<sup>9</sup> We

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<sup>7</sup>In Banerjee (1992), once visible finfluencers promote a particular investment, others may follow, ignoring their own private information. This herding effect may lead to the amplification of bad advice, where popularity supersedes accuracy, distorting collective beliefs. Bikhchandani, Hirshleifer, and Welch (1992) predict that users may abandon their own information in favor of mimicking the crowd.

<sup>8</sup>Despite antiskilled finfluencers' negative alpha, it is still possible for them to benefit their followers in a fashion similar to what Gennaioli, Shleifer, and Vishny (2015) suggest about professional managers.

<sup>9</sup>A broader literature, exemplified by Barber and Odean (2007), demonstrates several behavioral biases and traits of retail investors. While Cookson, Engelberg, and Mullins (2023) explore 400,000 users, we focus

demonstrate that social media users can identify skilled finfluencers, but often choose to follow more active and visible finfluencers that are less skilled, even if this behavior leads to suboptimal investments and the activity of these finfluencers serves as a contrarian signal.<sup>10</sup>

Our findings contrast with existing research on social media platforms for stock prediction with curated users, such as Seeking Alpha. Curated users resemble semi-professional and professional financial analysts and advisors, in contrast to the non-curated users on StockTwits. Hence, it is a-priori unclear if StockTwits users are skilled. Chen, De, Hu, and Hwang (2014) find a positive correlation between the sentiment expressed in Seeking Alpha articles and future stock returns.<sup>11</sup> Dim (2022) employs a Gaussian mixture modeling methodology on Seeking Alpha articles and discovers that a considerable majority, 56%, of its authors correctly predict stock returns.<sup>12</sup> In contrast to platforms for curated users, our results indicate that the majority of non-curated StockTwits users are un/antskilled, and only a minority can predict the direction of stock returns, leading to a negative correlation between aggregate sentiment, activity, and future returns.<sup>13</sup>

## 1 Data and Measured Alphas

This section describes the data and discusses the measurement of alpha for all finfluencers on StockTwits which is a social media platform designed for sharing investment ideas between

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on those 29,000 that are finfluencers.

<sup>10</sup>This behavior mirrors the sociological phenomenon of homophily, the tendency of individuals to associate with others who share similar characteristics or values (Lazarsfeld, Merton, et al., 1954; Kandel, 1978; McPherson, Smith-Lovin, and Cook, 2001). Homophily leads to positive assortative matching, which slows information diffusion (Curraini, Jackson, and Pin, 2009; Golub and Jackson, 2012). In our setting, homophily manifests as social media users preferring to follow finfluencers who exhibit similar investment behaviors to their own. In contrast to homophily, echo chambers refer to situations where individuals are only exposed to information or opinions that confirm their existing beliefs and are sheltered from opposing views. While homophily can contribute to the creation of echo chambers, the two concepts are different.

<sup>11</sup>Several papers analyze the informativeness of social media and information crowdsourcing platforms (Crawford, Gray, and Kern, 2017; Crawford, Gray, Johnson, and Price III, 2018; Jame, Johnston, Markov, and Wolfe, 2016; Ballinari and Behrendt, 2021; Giannini, Irvine, and Shu, 2018; Curtis, Richardson, and Schmardebeck, 2014; Azar and Lo, 2016; Bartov, Faurel, and Mohanram, 2018; Campbell, D'Adduzio, and Moon, 2021; Cookson, Engelberg, and Mullins, 2023). Our results differ in that we focus on the dispersion and systematic bias in the quality of advice provided by finfluencers, and their implications.

<sup>12</sup>The Gaussian mixture model has the limitation in our setting that a large portion of finfluencers are misclassified as (anti)skilled if the variance is large relative to the mean, while our approach models the correct economic prior.

<sup>13</sup>These findings align with the divergence in Cookson, Lu, Mullins, and Niessner (2022) who show that while attention is highly correlated across platforms, sentiment is not. Our results highlight the importance of curated vs. non-curated users and the incentives faced by social media users in a setting without a curator who warrants the reputation of its users, which is reflected in our model-based policy recommendations.

investors free of charge. Many StockTwits users only follow active users and are inactive themselves in posting tweets. We focus on the subset of StockTwits users that post tweets and thereby actively share technical analysis and/or investment ideas and not only follow others, which we call “finfluencer.”<sup>14</sup>

## 1.1 Data

**Data sources.** StockTwits is a social media platform for sharing investment ideas between investors and is often described as the “Twitter for stocks” because it allows users to post tweets about specific stocks. Users can follow other users, see what they are saying, and interact with them. StockTwits is the most popular social trading platform for retail investors and has over 6 million registered users. A small group of users, which we term finfluencers, actively posts tweets. StockTwits finfluencers are not curated, as opposed to users on other social media platforms, which heightens activity and engagement with the platform and broadens the diversity of information and opinions present on the platform, but it also facilitates the spread of noise and misinformation since StockTwits finfluencers are not subject to the same editorial standards as curated users.

Our data is from several sources. We obtain tweet data from Bloomberg, user-level data directly from StockTwits, stock returns from CRSP, and factor returns from Ken French’s website. In addition, we use Markit data for daily stock-level statistics on short interest and shorting costs.

Bloomberg provides tweet data for two platforms, StockTwits and X (formerly Twitter). We use tweet data for StockTwits delivered through Bloomberg because it comes with standardized social sentiment scores that are readily usable by investors and that are not subject to any biases we may introduce. The advantage of StockTwits over X is that Bloomberg provides the identities of the finfluencers on StockTwits, but not on X. As a result, we can measure finfluencer-specific skill for StockTwits only.

For each tweet, the Bloomberg data contains the time of the post, tweet content, stock ticker, and user name used to post the tweet. Bloomberg supplies a social sentiment score for each tweet based on a proprietary machine learning algorithm, the confidence level of the social sentiment score from 1/3 to 1, a relevance score from 0 to 1, and topic codes. The social sentiment score by user  $i$  in stock  $j$  for its  $n$ th tweet on the day  $t$  takes dis-

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<sup>14</sup>StockTwits users that do not post do not aim to influence others or provide advice. Earlier papers have studied these users as interactions among peers (Cookson, Engelberg, and Mullins, 2023), while we focus on the subset of finfluencers.

crete values  $SocSent_{i,j,t,n} \in \{-1, 0, 1\}$ . Out of 72 million tweets, 11%/77%/12% are negative/neutral/positive. This distribution in social sentiment scores among finfluencers is similar to the sentiment in public news and more balanced between positive and negative sentiment than the self-declared sentiment of non-finfluencers in Dim (2022) and Cookson, Engelberg, and Mullins (2023).

The Bloomberg data also contains the news data and the corresponding news sentiment that we use to control for public sentiment. For each news story, it reports the time of the release, news headline, stock ticker, and news source. Bloomberg supplies a news sentiment score for each story that is based on a proprietary machine learning algorithm, the confidence level of the news sentiment score from 1/3 to 1, a relevance score from 0 to 1, and topic codes. The news sentiment score in stock  $j$  for its  $n$ th news on the day  $t$  takes discrete values  $NewsSent_{j,t,n} \in \{-1, 0, 1\}$ . Out of 36 million news stories, 12%/59%/29% are negative/neutral/positive. Comparing news to social sentiment, these statistics show that tweets are less likely to be negative than news.

Table 1 provides descriptive statistics on user activity, follower base, and measured alphas. We use the StockTwits API to collect out-of-sample data for each user.<sup>15</sup> For each StockTwits user the data contains the number of tweets with a sample mean equal to 206, the minimum number of tweets equal to 1, and a maximum number of tweets equal to 321,154. The average number of followers in the data is 1,037 as of the time of our download, with a minimum of 0 and a maximum of 489,704.

**Finfluencers’ social sentiment scores.** To compute a social sentiment score for each finfluencer  $i$  on each stock  $j$  each day  $t$ , we first need to match StockTwits user names with our Bloomberg data. The user name supplied by Bloomberg is the StockTwits user name displayed on the screen. We match the StockTwits user name from Bloomberg to the corresponding user name in StockTwits. While the user name is unique, the screen name is not. Therefore, the StockTwits screen name coincides in most but not all cases with the StockTwits user name from Bloomberg. As a result, some users cannot uniquely be matched from Bloomberg to StockTwits and we pool or eliminate the duplicates.

The matching of returns and tweets is also important. We apply the following procedure:

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<sup>15</sup>There are a total of 139,401 users as of February 2, 2018, when the data was collected. Out of the total, we can match 105,535 StockTwits users to our Bloomberg data. Since many StockTwits users are inactive in posting tweets, we pool all users with total activity on StockTwits of fewer than 20 tweets or retweets. Since a user’s StockTwits history can be longer than our sample period, we have users with fewer than 20 tweets in our sample. For 29,475 users we can measure activity levels and alphas, while for 22,072 of those we have the follower count.

Table 1: Summary Statistics

This table reports summary statistics of social sentiment in Panel A and finfluencers' activity levels, follower count, measured alphas  $\tilde{\alpha}$ , their standard errors, and  $t$ -statistics in Panel B. Finfluencers' activity levels and follower count are retrieved from StockTwits. We calculate excess returns over the next 20 trading days using the Fama-French five-factor model. The measured alpha  $\tilde{\alpha}$  for each user is the average of signed adjusted returns after her tweets. Alphas and their standard errors are in percentage points.

	N	Mean	S.D.	Min	p10	p50	p90	Max
Panel A: User-stock-day statistics								
$SocSent_{i,j,t}^+$	7,842,522	0.39	1.08	0.00	0.00	0.00	1.00	365.00
$SocSent_{i,j,t}^0$	7,842,522	1.39	2.95	0.00	0.00	1.00	3.00	757.00
$SocSent_{i,j,t}^-$	7,842,522	0.20	0.75	0.00	0.00	0.00	1.00	365.00
$SocSent_{i,j,t}$	7,842,522	0.14	0.60	-1.00	-1.00	0.00	1.00	1.00
Panel B: User-level statistics								
Activity	29,475	206	2,653	2.00	15.00	52.00	289.00	321,154
Followers	22,072	1,037	8,977	0.00	1.00	10.00	134.50	489,704
Measured alpha $\tilde{\alpha}_i$	29,475	-0.67	7.48	-55.34	-7.76	-0.37	6.11	54.37
S.E. of $\tilde{\alpha}_i$	29,475	4.35	4.71	0.00	0.87	2.86	9.61	59.53
$t$ -stat of $\tilde{\alpha}_i$	29,475	-0.54	58.55	-8,637	-2.18	-0.16	1.65	4,328

If a tweet is posted during trading hours, we match it to the same trading day. That is, day  $t$  will be the trading day. If a tweet is posted after hours, on holidays, or on weekends, we match it to the next trading day. In other words, day  $t + 1$  will be the trading day. That is, we match every tweet with the first trading-day closing after it is posted.

We aggregate all tweets by user  $i$  in stock  $j$  on day  $t$  into a single social sentiment score according to

$$\begin{aligned} SocSent_{i,j,t}^+ &= \sum_{n=1}^{N_{i,j,t}} \mathbf{1}(SocSent_{i,j,t,n} = 1), \\ SocSent_{i,j,t}^- &= \sum_{n=1}^{N_{i,j,t}} \mathbf{1}(SocSent_{i,j,t,n} = -1), \\ SocSent_{i,j,t} &= \max \{-1, \min(1, SocSent_{i,j,t}^+ - SocSent_{i,j,t}^-)\}, \end{aligned} \quad (1)$$

where  $n = 1, \dots, N_{i,j,t}$  is the index of the tweet.  $SocSent_{i,j,t}^+$  counts the positive tweets by finfluencer  $i$  in stock  $j$  on the day  $t$ , and  $SocSent_{i,j,t}^-$  counts the negative ones. Table 1 provides user-stock-day level statistics, showing that  $SocSent_{i,j,t}^+$  is 0.39 on average with a maximum of 365 while  $SocSent_{i,j,t}^-$  is 0.20 on average with a maximum of 365. For comparison,  $SocSent_{i,j,t}^0 = \sum_{n=1}^{N_{i,j,t}} \mathbf{1}(SocSent_{i,j,t,n} = 0)$  capturing neutral sentiment is 1.39 on average with a maximum of 757. The max and min operators are used to normalize  $SocSent_{i,j,t}$  to the  $[-1, 1]$  interval. Table 1 shows that  $SocSent_{i,j,t}$  is 0.14 on average with a standard

deviation of 0.60.

**Measuring naïve alphas for each finfluencer.** To measure each finfluencer’s alpha,  $\tilde{\alpha}_i$ , we compute finfluencer-level abnormal returns over horizon  $H$  based on their social sentiment scores (1). For finfluencer  $i$ , we calculate the naïve alpha  $\tilde{\alpha}_i$  as the abnormal return obtained over different horizons  $[t + 1, t + H]$  depending on the finfluencer’s social sentiment scores  $SocSent_{i,j,t}$ . Abnormal stock returns for stock  $j$  over different horizons,  $AbnRet_{j,t+1,t+H}$ , are computed using the standard procedure where we first calculate factor exposures for each stock and then subtract the expected returns over horizon  $H$ .

We call the measured alpha,  $\tilde{\alpha}_i$ , a “naïve” measure of skill because it does not account for type 1 and 2 errors. We calculate the mean signed abnormal return and its standard error,  $\tilde{\sigma}_i$ , for every user in the data by running univariate regressions:

$$SocSent_{i,j,t} \times AbnRet_{j,t+1,t+H} = \tilde{\alpha}_i + \epsilon_{i,j,t+1,t+H}, \quad (2)$$

for all  $N_i$  stock-days for which  $SocSent_{i,j,t} \neq 0$  and separately for all users  $i = 1, \dots, I$  and multiple values of  $H$ . Equipped with user-specific abnormal returns  $\tilde{\alpha}_i$ ,  $i = 1, \dots, I$ , over horizon  $H$  we can compute mean signed returns and their  $t$ -stats. We can estimate equation (2) in different ways.<sup>16</sup> For the factors, we use the Fama-French one, three, and five-factor models. For the horizon, we use  $H = 1, 2, 5, 10$ , or 20 days. The results are generally comparable and do not materially depend on the factor model of returns.

Table 1, Panel B reports finfluencers’ measured alphas,  $\tilde{\alpha}_i$ , from specification (2) with  $H = 20$  business days. The average finfluencer has a monthly measured alpha of -0.67% (annualized: -8% per year). The median measured alpha is -0.37% and hence also negative, meaning that most finfluencers post systematically anti-informative tweets.<sup>17</sup> Table 1 also shows that the standard errors of measured alphas are large compared to the point estimates. The average (median) standard error is 4.35% (2.86%) monthly. However, despite the rel-

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<sup>16</sup>As an alternative to (2), we have run multivariate regressions for all users  $i = 1, \dots, I$  combined and multiple values  $H$ :  $SocSent_{i,j,t} \times AbnRet_{j,t+1,t+H} = \sum_{i=1}^I \tilde{\alpha}_i \times \mathbf{1}(\text{User } i = i) + \epsilon_{i,j,t+1,t+H}$ . This specification has the advantage that it corrects standard errors  $\tilde{\sigma}_i$  for contemporaneous correlation between finfluencers, while it has the disadvantage that it is very high-dimensional and leads to more noisy standard error estimates. Still, the results for the multivariate regression specification are similar to (2).

<sup>17</sup>These results are consistent with the findings in previous papers. They confirm that average social media users are systematically wrong in predicting stock returns (Giannini, Irvine, and Shu, 2018). We are therefore confident that our conventional approach to abnormal return computations (as documented in the prior section) yields both valid results and results that are comparable across time and social media platforms. This should eliminate potential concerns about external validity.

atively large standard errors, some users have statistically significant measured alphas.<sup>18</sup> Table 1 shows that the proportion of users for whom the  $p$ -value of the measured alpha is less than 5% (10%) is 19.5% (25.6%). These numbers are larger than what we would expect if all users were uninformed.

## 2 Identifying Finfluencer Skill

The issue with taking measured alphas,  $\tilde{\alpha}_i$ , at face value as a proxy for finfluencer skill is that the statistical tests have a size and power. While we can measure  $\tilde{\alpha}_i$  for every finfluencer and calculate its  $t$ -statistic, it is unclear without using a model how often the null of  $\alpha = 0$  is falsely rejected or falsely accepted (type 1 and 2 errors).<sup>19</sup> In this section we measure true skill,  $\alpha_i$ , for each finfluencer by developing a model that addresses the type 1 and 2 errors of statistical tests on measured alphas,  $\tilde{\alpha}_i$ . We start by describing the methodology to extract the true alphas and developing several measures of finfluencer skill.

### 2.1 Mixture model of finfluencer skill

Since the returns from following finfluencers' tweets are noisy, our naïve measure of skill,  $\tilde{\alpha}_i$ , is a noisy measure of finfluencers' true skills,  $\alpha_i$ . The relation between  $\alpha_i$  and  $\tilde{\alpha}_i$  can be written as

$$\tilde{\alpha}_i = \alpha_i + \epsilon_i, \quad (3)$$

where we assume  $\epsilon_i \sim \mathcal{N}(0, \tilde{\sigma}_i^2)$  and  $\tilde{\sigma}_i$  is the standard error of user  $i$ 's abnormal return in the data. To motivate our model of true skill, we make the following economic assumptions. We assume there are three categories of StockTwits users and they can consist of several subtypes with different true alpha distributions. The economic classification we impose is the following

1. Skilled finfluencers, whose true skill is positive:  $\alpha_i > 0$ .
2. Unskilled finfluencers, whose true skill is zero:  $\alpha_i = 0$ .

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<sup>18</sup>One may be concerned that the users' measured alphas are specific to StockTwits. However, while we cannot fit the model on X users due to the lack of finfluencer identifiers in the X data, the distribution of measured alphas looks very similar for X.

<sup>19</sup>If one uses the  $t$ -stat threshold of 1.96, 5% of finfluencers will appear with significant alpha (mean signed abnormal returns) even if the true alpha is zero. Hence, there are finfluencers with truly positive (or truly negative) alpha that we cannot detect when the  $t$ -stat is less than 1.96.

### 3. Antiskilled finfluencers, whose alpha is negative: $\alpha_i < 0$ .

Skilled finfluencers have positive true alpha and, hence, they give solid financial advice. These finfluencers have a variety of advantages over other investors, including their superior understanding of the market, identify mispricing and trends and reversals and, hence, they possess the ability to develop and implement successful trading strategies. Unskilled finfluencers have zero alpha because their recommendations are uninformed and less based on sound investment principles as they are more likely to make mistakes than skilled finfluencers. As a result, their recommendations are unlikely to generate true alpha. The last category is novel compared to the prior literature.

There are several reasons why the tweets by antiskilled finfluencers generate negative alpha. These reasons include their own biased beliefs, incentives to create engagement and attention, overconfidence, tendency to chase returns, potential conflicts of interest, and their ability to influence the behavior of retail traders to their own advantage. This behavior can lead to market distortions and create profit opportunities for skilled investors. The followers' behavior, in turn, has the effect that the social media activity of finfluencers may distort information aggregation and thus the wisdom of the crowd may fail, that is, the ability to aggregate diffuse information that is dispersed across a large number of finfluencers. As a result, finfluencer activity may lead to and exacerbate market distortions, rather than eliminate them.

For the prevalence and persistence of each type of finfluencer, it is important to understand whether social media users follow more the skilled than the unskilled and antiskilled finfluencers. If so, skilled finfluencers are more important and “influential” in shaping aggregate beliefs. In turn, antiskilled finfluencers should get weeded out over time and the market for financial advice become more efficient. Alternatively, social media users may be more likely to follow finfluencers for reasons unrelated to their performance, such as behavioral traits and homophily. If so, the beliefs of the antiskilled finfluencers as revealed by their social media activity may matter more in shaping aggregate beliefs.

It follows from (3) that the distribution of the measured skill is a convolution between the distributions of true skill and the error term  $\epsilon_i$ . Following the literature on performance evaluation (Chen, Cliff, and Zhao, 2017; Harvey and Liu, 2018; Crane and Crotty, 2020; Dim, 2022), we employ the mixture modeling methodology while imposing three categories of StockTwits users to estimate the distribution of  $\alpha$  among finfluencers.

For skilled and antiskilled users, we allow for several subtypes with different levels of (anti)skill. We assume there are  $K^+$  ( $K^-$ ) = 1,2,3 types of users with positive (negative)

skills. Let  $\pi_k^+$  be the share of skilled finfluencers of type  $k$ ,  $\pi^0$  the share of unskilled finfluencers, and  $\pi_k^-$  the share of antiskilled finfluencers of type  $k$ . Then, true skill  $\alpha$  is distributed across finfluencers according to the finite mixture distribution

$$f(\alpha) = \mathbb{1}\{\alpha > 0\} \sum_{k=1}^{K^+} \pi_k^+ g(\alpha; \mu_k^+) + \pi^0 \mathbb{1}\{\alpha = 0\} - \mathbb{1}\{\alpha < 0\} \sum_{k=1}^{K^-} \pi_k^- g(\alpha; \mu_k^-), \quad (4)$$

where  $g(\alpha; \mu)$  if  $\mu > 0$  ( $-g(\alpha; \mu)$  if  $\mu < 0$ ) is a continuous distribution with a mean of  $\mu$  and

$$\begin{aligned} \sum_{k=1}^{K^+} \pi_k^+ + \pi^0 + \sum_{k=1}^{K^-} \pi_k^- &= 1, \\ \mu_k^+ &> 0 \text{ for } 1 \leq k \leq K^+, \\ \mu_k^- &< 0 \text{ for } 1 \leq k \leq K^-. \end{aligned} \quad (5)$$

In expression (4),  $\mu_k^+$  and  $\mu_k^-$  are the expected abnormal returns of the positive and negative components  $k = 1, \dots, K^+(K^-)$ .

The standard assumption in the literature is that skilled and antiskilled types are normally distributed. This assumption does not naturally align, however, with our economic prior that skilled types have positive true alpha ( $\alpha_i > 0$ ) and antiskilled types have negative true alpha ( $\alpha_i < 0$ ). The exponential and negative exponential distributions are the maximum-entropy distributions with the greatest uncertainty consistent with the type constraints (5). We therefore estimate both exponential/negative exponential and, alternatively, normal distributions for  $g(\alpha; \mu)$ . Our first choice is to assume that the skilled and antiskilled are a mixture of (negative) exponentially distributed types. In this case,  $g(\alpha; \mu) \equiv \frac{1}{\mu} \exp(-\frac{1}{\mu}\alpha)$ .<sup>20</sup> To check for robustness, we impose the more customary mixtures of normally distributed types. We then perform Kolmogorov-Smirnov tests which show that (negative) exponentially distributed types provide a better fit to our social media data.

Given that  $\tilde{\alpha}_i = \alpha_i + \epsilon_i$ , the distribution of measured alphas,  $\tilde{\alpha}_i$ , can be calculated as the convolution of  $f$  and a mean-zero Normal distribution with standard deviation  $\tilde{\sigma}_i$

$$\mathcal{G}(\tilde{\alpha}_i; \tilde{\sigma}_i, \Theta) = (f * \phi_{\tilde{\sigma}_i})(\tilde{\alpha}_i), \quad (6)$$

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<sup>20</sup>The mixture of exponential distributions is a flexible distribution that has been used to model a wide variety of real-world phenomena. For example, it has been used to model the lifespans of electronic devices, the time between events in a queuing system, or the amount of rainfall in each period. It is a particular kind of Beta prime distribution, sometimes termed a Lomax distribution, and useful whenever the domain is one-sided.

where  $*$  is the convolution operator,  $\phi_{\tilde{\sigma}_i}$  denotes the Normal distribution function with a mean of zero and standard deviation of  $\tilde{\sigma}_i$ , and  $\Theta = (\mu_1^+, \dots, \mu_{K^+}^+, \mu_1^-, \dots, \mu_{K^-}^-, \pi_1^+, \dots, \pi_{K^+}^+, \pi_1^-, \dots, \pi_{K^-}^-)$  is the vector of parameters. The likelihood function can be written as

$$\mathcal{L}(\tilde{\alpha}_1, \dots, \tilde{\alpha}_I; \tilde{\sigma}_1, \dots, \tilde{\sigma}_I, \Theta) = \prod_{i=1}^I \mathcal{G}(\tilde{\alpha}_i; \tilde{\sigma}_i, \Theta). \quad (7)$$

We use the maximum likelihood method to estimate the vector of parameters  $\Theta$ .<sup>21</sup>

We fit several distributions to the StockTwits data and find the results for the exponential family to fit better than those of the Gaussian mixture model. The best fit comes from a model with two exponential distributions for each of the finfluencer categories. We present the results for this distribution and use  $K^+ = K^- = 2$  for the main results in the paper. In the Appendix, we report the results of our estimation with alternative specifications.

Table 2 reports the results of our MLE estimation for the model with  $K^+ = K^- = 2$ . The first (second) positive exponential component has a mean of 1.42% (6.76%) per month and accounts for 21.6% (5.9%) of the population. The first (second) negative exponential component accounts for 45.6% (10.9%) of the population and has a mean of -1.06% (-7.53%). Overall, 27.5% of the population have positive true skills while 56.5% have negative skills. We identify 16.6% of the population with a true skill of zero. Moreover, we calculate the standard errors of all estimated parameters by bootstrapping (with replacement) the sample of measured alphas 100 times, running our MLE estimation on each bootstrapped sample, and calculating the standard error of estimated parameters. Standard errors are tight, which shows that all estimated parameters are statistically significant. The lowest  $t$ -statistic among the estimated parameters belongs to the probability of the zero component ( $t=5.51$ ).

To assess the goodness of fit, we perform the bootstrap procedure described in Appendix A. We conclude from this simulation exercise that the fit with  $K^{+/-} = 2$  is tight.

**Robustness.** Internet Appendix IA explores the robustness of our estimates by providing alternative specifications for the distribution of true alphas. Table IA.1 reports parameter estimates for eight alternative model specifications. Panel A reports the estimated distribution of true alphas assuming one and three components for types 1 and 3. The likelihood

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<sup>21</sup>Let  $X$  be an exponential variable with mean  $\mu$  and  $Y$  be a mean-zero Normal variable with standard deviation  $\sigma$ . Their sum  $Z = X + Y$  is distributed as the convolution of a mean-zero Normal distribution with standard deviation  $\sigma$  and an exponential distribution with mean  $\mu$ . The convolution has the following closed-form solution:  $h(x; \mu, \sigma) = \frac{1}{2\mu} \exp\left(\frac{\sigma^2}{2\mu^2} - \frac{x}{\mu}\right) \times \left(1 - \text{erf}\left(\frac{\sigma}{\sqrt{2}\mu} - \frac{x}{\sqrt{2}\sigma}\right)\right)$ , where erf is the error function. We use this closed-form solution to speed up our maximum likelihood estimation.

Table 2: Estimating the Distribution of True Alphas

This table reports the results of fitting a mixture model with two exponentials on the  $\alpha > 0$ , two exponentials on  $\alpha < 0$ , and a mass at  $\alpha = 0$ . We calculate excess returns over the next 20 trading days using the Fama-French five-factor model. The measured alpha ( $\tilde{\alpha}$ ) for each user is the average of signed adjusted returns after her tweets. The first column shows the mean of each component ( $\mu$ 's). The second column shows the weight of the component in the mixture ( $\pi$ 's). The numbers in parentheses are standard errors of each estimate. To calculate the standard errors, we bootstrap the data 100 times with replacement, estimate the model for each bootstrapped sample, and calculate the standard deviation of the estimated parameters. All numbers are in percentages.

	$\mu_k$ (%)	$\pi_k$ (%)
Skilled type 2	8.14 (0.49)	5.1 (0.6)
Skilled type 1	1.49 (0.10)	23.5 (1.0)
Unskilled	0.00	16.6 (2.7)
Antiskilled type 1	-1.19 (0.08)	45.5 (1.8)
Antiskilled type 2	-9.15 (0.33)	9.3 (0.5)
N	29,475	
Log Likelihood	-88,878	
AIC	177,771	
BIC	177,838	

value and the AIC and BIC criteria improve considerably by moving from one component to two while adding the third component does not improve the fit by much. Panel B reports the results of fitting mixture models over different horizons  $H = 1, 2, 5, 10, 20$  with two exponentials on the  $\alpha > 0$ , two exponentials on  $\alpha < 0$ , and a mass at  $\alpha = 0$ . Results are generally consistent with Table 2, with the longer horizon better at separating (anti)skilled from unskilled finfluencers.

## 2.2 Measures of finfluencer skill

The idea behind the mixture modeling methodology is that it aggregates information to improve the signal-to-noise ratio of the data. Using the estimated distribution of true alphas, we can define different measures of finfluencer skill, including the finfluencer's expected alpha and the probability that a finfluencer is skilled. We then analyze the distribution and determinants of skill.

Using estimates from the mixture modeling methodology, we define four measures of skill. In most of the analysis, we care about the probability that a finfluencer is un/anti/skilled and not directly about true alpha. For instance, a follower may want to identify skilled from un/antskilled finfluencers. For such inference, the likelihood of having positive/negative alpha matters, not the expected value of alpha. Therefore, we compute the probability of being skilled/antskilled/unskilled which can be calculated for each finfluencer  $i$  as

$$\begin{aligned}\Pr(\text{user } i \text{ skilled}) &\equiv \Pr(\alpha_i > 0 | \tilde{\alpha}_i) = \frac{\sum_{k=1}^{K^+} \pi_k^+ \eta(\tilde{\alpha}_i; \mu_k^+, \tilde{\sigma}_i)}{f_i(\tilde{\alpha}_i)}, \\ \Pr(\text{user } i \text{ antiskilled}) &\equiv \Pr(\alpha_i < 0 | \tilde{\alpha}_i) = \frac{\sum_{k=1}^{K^-} \pi_k^- \eta(\tilde{\alpha}_i; \mu_k^-, \tilde{\sigma}_i)}{f_i(\tilde{\alpha}_i)}, \\ \Pr(\text{user } i \text{ unskilled}) &\equiv \Pr(\alpha_i = 0 | \tilde{\alpha}_i) = 1 - \Pr(\alpha_i > 0 | \tilde{\alpha}_i) - \Pr(\alpha_i < 0 | \tilde{\alpha}_i),\end{aligned}\quad (8)$$

where  $\eta(\tilde{\alpha}_i; \mu, \tilde{\sigma}_i)$  is the convolution of a Normal distribution with a mean of zero and standard deviation of  $\tilde{\sigma}_i$  and an exponential distribution with a mean of  $\mu$  evaluated at  $\tilde{\alpha}_i$ . In the denominator in (8),  $f_i$  is the distribution of  $\tilde{\alpha}_i$ . We obtain the probability of being unskilled by subtracting the probabilities of being skilled and antiskilled from one. Our last measure is the expected value of true alpha,  $\mathbb{E}[\alpha_i | \tilde{\alpha}_i]$ , for any finfluencer  $i$  conditional on the measured skill  $\tilde{\alpha}_i$  which can be written as

$$\begin{aligned}\mathbb{E}[\alpha_i | \tilde{\alpha}_i] &= \frac{1}{f_i(\tilde{\alpha}_i)} \left( \int_{-\infty}^0 \alpha \phi(\tilde{\alpha}_i; \alpha, \tilde{\sigma}_i) \left( - \sum_{k=1}^{K^-} \pi_k^- g(\alpha; \mu_k^-) \right) d\alpha \right. \\ &\quad \left. + \int_0^\infty \alpha \phi(\tilde{\alpha}_i; \alpha, \tilde{\sigma}_i) \left( \sum_{k=1}^{K^+} \pi_k^+ g(\alpha; \mu_k^+) \right) d\alpha \right),\end{aligned}\quad (9)$$

where  $\phi(\tilde{\alpha}_i; \alpha, \tilde{\sigma}_i)$  is a Normal distribution with a mean of  $\alpha$  and standard deviation of  $\tilde{\sigma}_i$ . Expression (9) captures the best estimate of finfluencer skill given the data.

Table 3 documents descriptive statistics for the skill categories. The average probability that a user on StockTwits is skilled/unskilled/antskilled is 29%/17%/55% with a standard deviation equal to 22%/8%/23%. The left subplot of Figure 1 shows histograms of the probabilities that users are skilled, unskilled, and antiskilled. The plot reveals that there exists a lot of dispersion in the probability of being a skilled or antiskilled StockTwits user. It is evident from the plot that less than 3% of StockTwits users are unambiguously skilled, and the second column of Panel B in Table 3 confirms that the majority of StockTwits users have a probability of less than 1/3 of being skilled. Skilled finfluencers deliver unambiguously

Table 3: Distribution of Finfluencer Skill

This table reports descriptive statistics on alternative measures of finfluencer skill. The probability of being skilled,  $\Pr(\alpha_i > 0 | \tilde{\alpha}_i)$ , is defined in (8). The probability of being unskilled,  $\Pr(\alpha_i = 0 | \tilde{\alpha}_i)$ , and the probability of being antiskilled,  $\Pr(\alpha_i < 0 | \tilde{\alpha}_i)$ , are defined accordingly. The expected value of true alpha is defined in (9). FMM stands for Finite Mixture Models procedure.

Panel A: Distribution of finfluencer skill								
	N	Mean	S.D.	Min	p10	p50	p90	Max
Pr(user $i$ skilled)	29,475	0.29	0.22	0.00	0.04	0.25	0.55	1.00
Pr(user $i$ unskilled)	29,475	0.17	0.08	0.00	0.04	0.18	0.24	0.81
Pr(user $i$ antiskilled)	29,475	0.55	0.23	0.00	0.25	0.55	0.87	1.00
True alpha $\mathbb{E}[\alpha_i   \tilde{\alpha}_i]$	29,475	-0.60	3.93	-48.63	-2.09	-0.32	1.02	41.91

Panel B: Finfluencer classification			
Classification based on			
	FMM	Pr > 1/3	max. Pr
Skilled	0.29	0.29	0.20
Unskilled	0.17	0.02	0.01
Antiskilled	0.55	0.85	0.79

positive returns, as the right subplot of Figure 1 shows.

Table 3 also indicates that the distribution of  $\Pr(\alpha_i = 0 | \tilde{\alpha}_i)$  is tight, and the left subplot of Figure 1 confirms this observation. The second column of Panel B in Table 3 shows that the majority of StockTwits users have a low probability of being unskilled, as 98% of them have a probability of less than 1/3 of being unskilled. Panel B of Table 3 shows that the vast majority of StockTwits users can be classified as antiskilled, as 85% of them have a probability of more than 1/3 of being antiskilled. Similarly, the left subplot of Figure 1 shows that the majority of users have a probability over 50% of being antiskilled, while the right subplot of the same figure shows that almost 75% of antiskilled users deliver unambiguously negative returns. Finally, based on the maximum of the probabilities of being skilled, unskilled, or antiskilled, one can classify 20% of finfluencers as being skilled, 1% of finfluencers as being unskilled, and 79% of finfluencers as being antiskilled.

The last row of Panel A demonstrates that the average monthly true alpha,  $\mathbb{E}[\alpha_i | \tilde{\alpha}_i]$ , among finfluencers is equal to -60bps with a standard deviation of 3.93%, indicating a large dispersion in the true alpha among them. This dispersion is mainly due to the left tail of the distribution since the bottom 10% of users generate alpha of -2.09% or less per month, while the top 10% of users generate alpha of 1.02% or more per month. Consequently, the right

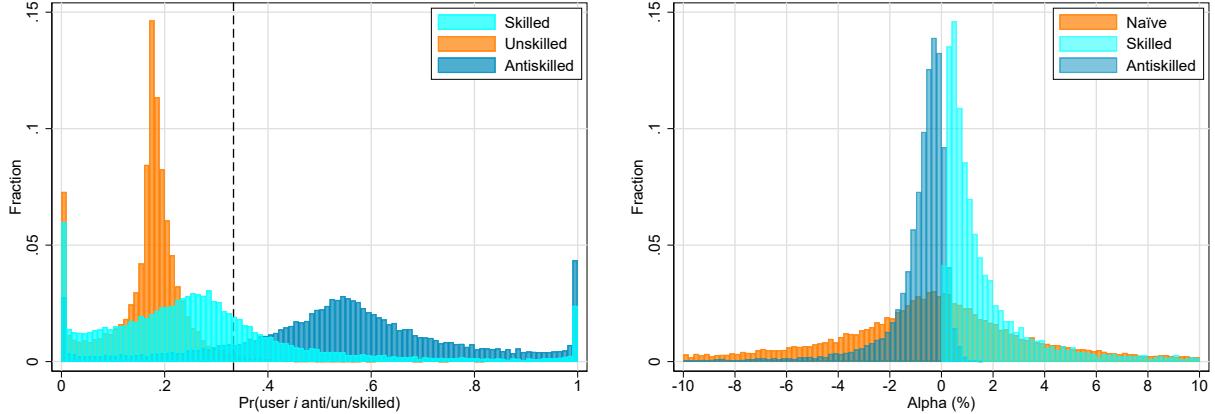


Figure 1: Distribution in Users’ Probability of Being Un/Anti/Skilled and True Alphas  
The plots show histograms of the probabilities of users being skilled, unskilled, and antiskilled, respectively, and the expected value of true skill,  $\mathbb{E}[\alpha_i | \tilde{\alpha}_i]$ .

subplot of Figure 1 shows the distribution of true alphas among skilled and, respectively, antiskilled finfluencers (classified using the 1/3 rule). Most skilled finfluencers have a true alpha of less than 4%, with a peak of 0.2%. Most antiskilled finfluencers have a true alpha of more than -4%, with a peak at -0.3%.

These results indicate that the majority of finfluencers on StockTwits are un/antiskilled.<sup>22</sup> This is important since the content of the antiskilled users’ tweets is informative in the sense of “do the opposite of what I say.” It raises the question of which finfluencers are more popular, what tweeting patterns explain finfluencers’ true alphas, whether skill levels are detectable, and whether finfluencers’ tweets distort the “wisdom of the crowd” and aggregate beliefs.

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<sup>22</sup>These findings point to the fact that the skill distribution among finfluencers on StockTwits differs from the one for professional analysts and curated social media users, and it explains why for StockTwits Giannini, Irvine, and Shu (2018) find a negative correlation between average sentiment and future stock returns. Looking at the average sentiment, however, obfuscates the fact that while some finfluencers are skilled on StockTwits many others are not. While Harvey and Liu (2018) find a similar result for mutual fund managers, it is in contrast with findings for other crowdsourcing platforms that have documented the informativeness of ValueInvestorsClub.com, Estimize, and SumZero.com (Crawford, Gray, and Kern, 2017; Crawford, Gray, Johnson, and Price III, 2018; Jame, Johnston, Markov, and Wolfe, 2016). Chen, De, Hu, and Hwang (2014) find that the sentiment of the Seeking Alpha articles positively correlates with future stock returns. Crane and Crotty (2020) and Dim (2022) infer that approximately 94% of professional analysts and, respectively, 56% of curated Seeking Alpha (SA) users have the skill and can correctly predict stock returns. Consequently, the average sentiment of SA users correlates positively with future returns, in contrast to StockTwits. By contrast, Goutte (2020) finds that StockTwits users outperform Seeking Alpha users. Comparing our finding that less than 30% of StockTwits users are skilled with Crane and Crotty (2020) and Dim (2022), a clear picture emerges. Platforms with more curated users have more informative content. Therefore, it is important to filter out the (anti)skilled users instead of focusing on average sentiment.

The next section first investigates the relationship between the skill and popularity of finfluencers and, second, which beliefs are revealed by the social media activity of the different types of finfluencers. These relations are important for assessing the overall quality of financial advice and the nature of competition among finfluencers.

## 3 Follower Engagement and Finfluencer Popularity

Which finfluencers are more popular, and why? And, how efficient is the market for finfluencers in weeding out un- and antiskilled finfluencers? To address these questions, we explore which categories of finfluencers have more followers, are more active and engaging, what tweeting strategies they pursue to create engagement, and how follower engagement relates to the follower base.

Consider the following alternatives: If finfluencers provide solid financial advice and followers value this advice, we would expect skilled finfluencers to have a larger follower base than un/antiskilled finfluencers. In this case, the market for financial advice by finfluencers works efficiently. In this regard, the large share of un- and antiskilled finfluencers documented in Section 2 appears surprising. The opposite may be true if social media users like to follow finfluencers for reasons unrelated to the quality of their advice, due to behavioral traits and homophily (Currarini, Jackson, and Pin, 2009; Golub and Jackson, 2012). Un/antiskilled finfluencers would be more popular and more likely to succeed if their followers had a preference for visibility and engagement, and un- and antiskilled finfluencers would be more active and engaged with their followers. In this case, we expect that skilled finfluencers should have fewer followers than unskilled or antiskilled ones.<sup>23</sup>

### 3.1 Finfluencer popularity: Do more skilled finfluencers have a larger follower base?

Given our split of finfluencers into skilled, unskilled, and antiskilled, we start by asking whether the crowd of StockTwits users follows the skilled finfluencers. If so, we expect skilled finfluencers to have more followers than unskilled finfluencers, at least longer term.

Figure 2 documents the relation between the number of followers and our measures of finfluencers' skill. We measure finfluencers' followers by the log of overall follower count

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<sup>23</sup>Yet another alternative is that, if finfluencers build a reputation by revealing valuable information and stop doing so once they have acquired a large body of followers, we expect an ambiguous relation between skill and popularity and our skill measures to not be persistent (Benabou and Laroque, 1992).

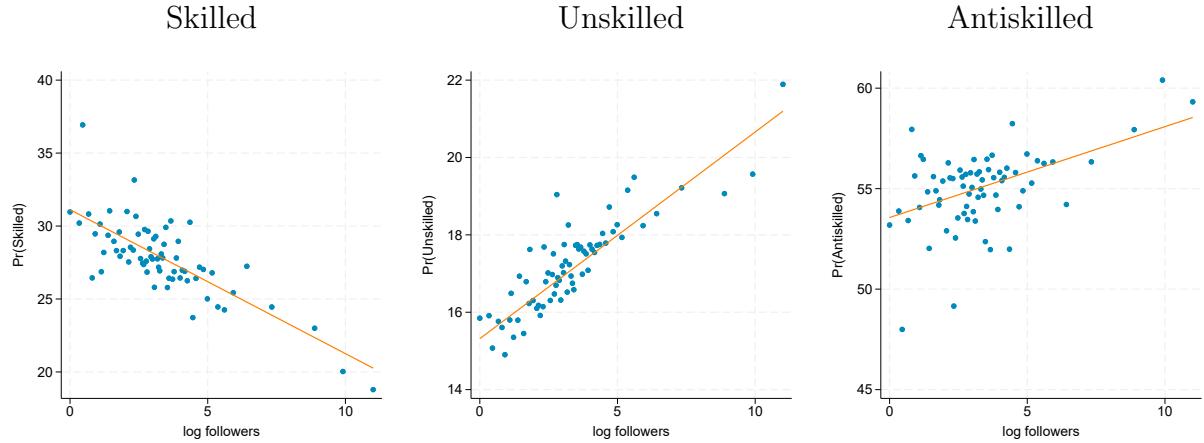


Figure 2: Binscatter Plots of Skill versus Number of Followers

The plots show binscatter plots of the probabilities of users being skilled, unskilled, and antiskilled, respectively, versus the natural logarithm of the number of followers.

in February 2018 after the tweet sample has ended. Finfluencers' follower counts are thus measured out-of-sample. The left binscatter plot shows that the follower count is *negatively* related to finfluencers' probability of being skilled. By contrast, the right binscatter plot shows a strong positive relation between finfluencers' followers and the probabilities of being antiskilled. This means skilled finfluencers have fewer followers than unskilled or antiskilled finfluencers. These relations are highly statistically significant, even if we measure followings out-of-sample after our tweet sample has ended.

### 3.2 Follower engagement: Tweeting activity and finfluencer skill

One way to create user engagement and increase follower count is to tweet more actively. It seems reasonable to expect that tweeting activity affects user attention and is related to the informativeness of tweets. Finfluencers who tweet more often may be more likely to be experts, allowing them to build a reputation for having more valuable information. On the other hand, finfluencers who tweet more often may be more confident or a “charlatan” who believes that a large tweeting volume proxies for skill. Thus, their tweets might be less informative. Ultimately, how informed frequent tweeters are is an empirical question.

Figure 3 documents the relation between finfluencers' tweeting activity and our measures of their skill. Tweeting activity is captured by *log activity* defined as the log of one plus the total number of positive and negative tweets the user has posted. The right binscatter plot shows a strong positive relation between finfluencers' tweeting activity and the probability

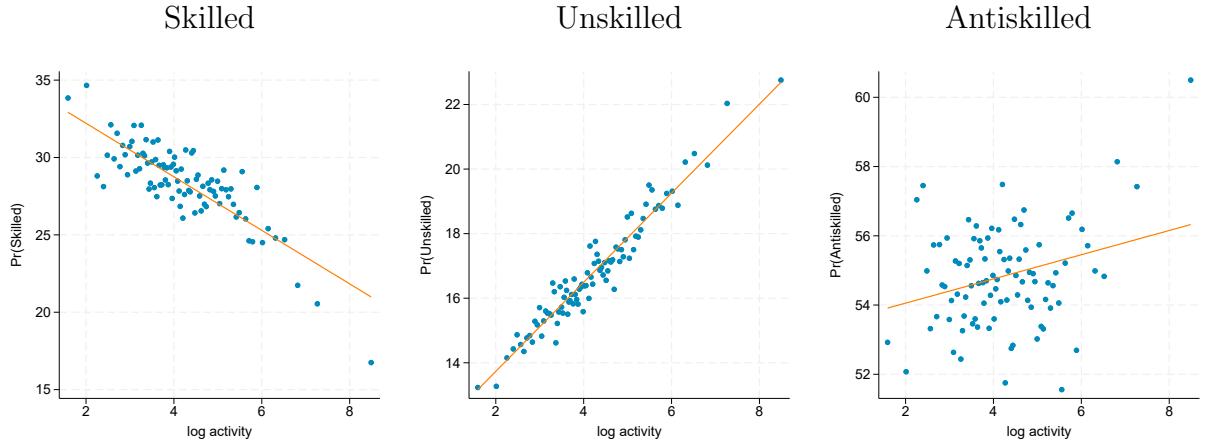


Figure 3: Binscatter Plots of Skill versus Tweeting Activity

The plots show binscatter plots of the probabilities of finfluencers being skilled, unskilled, and antiskilled, respectively, versus tweeting activity. We measure tweeting activity by the natural logarithm of the number of tweets.

of being antiskilled. By contrast, tweeting activity is very strongly negatively related to finfluencers' probability of being skilled. These findings indicate that the marginal power of the additional tweet in identifying the user's skill declines with the number of tweets for skilled finfluencers or, in other words, that the tweeting activity exhibits decreasing identification power for skilled finfluencers.

Finfluencers may cater to users who enjoy positive messages. This approach can help attract and retain followers who seek encouragement and optimism in financial content, making followers more likely to trust and follow the finfluencers' advice.<sup>24</sup> In addition, the existing literature has documented that short sellers are informed (e.g., Boehmer, Jones, and Zhang, 2008; Engelberg, Reed, and Ringgenberg, 2012). Therefore, we might expect finfluencers with more negative tweets to be more skilled. To test these hypotheses, we relate our measures of skill to the number of tweets and the composition of the tweets, particularly the fraction of tweets with a negative tone.

Table 4 reports results from multivariate regressions explaining StockTwits users' skills by observable characteristics of their tweeting activity, captured by the same variable used in Figure 3, and the composition and the tweeting strategies of different finfluencers. The

<sup>24</sup>Research in psychology, marketing, and consumer behavior finds that people are generally drawn to positive messages and positive messaging can significantly impact audience engagement and behavior. For instance, Ferrara and Yang (2015) analyze Twitter data and find that positive sentiment is associated with higher levels of engagement, including likes, retweets, and replies.

table reports the results of regressions of the form

$$\text{Skill}_i = \alpha + \beta \cdot \text{TweetingActivity}_i + \delta \cdot \text{FractionPositive}_i + \gamma^\top \text{TweetingStrategy}_i + \epsilon_i, \quad (10)$$

where  $\text{Skill}_i$  represents one of the following variables: (1) the probability of  $\alpha$  being positive, (2) the probability of  $\alpha$  being zero, and (3) the probability of  $\alpha$  being negative. Across the different panels, we consider several popular tweeting strategies described below.

Table 4 starts with the results for tweeting activity,  $\text{TweetingActivity}$ , as well as for a fraction of positive tweets,  $\text{FractionPositive}$ , as explanatory variables of finfluencers' skills. The composition of tweets,  $\text{FractionPositive}$ , is defined as the percentage of a finfluencer's non-neutral tweets that have a positive sentiment. In agreement with the univariate results from Figure 3, the probability of being skilled decreases by 3.34% while the probability of being unskilled (antskilled) increases by 2.45% (0.88%) when the number of tweets increases tenfold. Put together, finfluencers who tweet more frequently are less likely to be skilled, consistent with informed finfluencers tweeting less frequently.

The table also includes the estimates for the percentage of a finfluencer's non-neutral tweets that have a positive sentiment,  $\text{FractionPositive}$ , used as the explanatory variable. Consistent with the prior literature, finfluencers with more positive tweets are less likely to be skilled. A one-percent increase in the share of positive tweets is associated with a 6bps decrease in the probability of being skilled, while the probability of being antiskilled increases by 8bps. All estimates are significant at 1% and point to the same conclusion: StockTwits users with more positive messages/tweets are more likely to post anti-informative tweets.

### 3.3 Dissecting finfluencers' tweeting strategies

Another way for finfluencers to create user engagement is to follow certain tweeting strategies that are popular with investors/users. To explore this channel, we dissect finfluencers' tweeting strategies for each skill type. Doing this also helps to understand the nature of information or skills held by finfluencers and what determines the potential belief biases and abnormal performance of different finfluencers. We use the finfluencers' skill measures from Section 2 to study whether finfluencers follow commonly known investment behaviors.

The prior literature has documented several stylized patterns among investors finfluencers may exploit or cater to create engagement.<sup>25</sup>

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<sup>25</sup>The measures of finfluencers' skills computed in the previous sections are not directly observable in the data by StockTwits users. Directly observable by StockTwits users, and thus potentially more relevant for

Table 4: Dissecting Finfluencers' Tweeting Strategies

The table reports the results of regressing skill on tweeting activity or certain tweeting strategies. Skill represents one of the following variables: (1) the probability of  $\alpha$  being positive (2) the probability of  $\alpha$  being zero (3) the probability of  $\alpha$  being negative. The dependent variables are defined in expressions (8). All dependent variables are in percentage points. Tweeting activity is defined as the log of one plus the total number of positive and negative tweets the user has posted. The composition of tweets is represented by *FractionPositive* defined as the percentage of a finfluencer's non-neutral tweets with a positive sentiment. The rest of the explanatory variables proxy for tweeting strategies. *ReturnChasing* is defined as the percentage of user's tweets that are either (1) positive and about stocks in the highest decile of returns over the past week, or (2) negative and about stocks in the lowest decile of returns over the past week. *ContrarianTweet* is defined as the percentage of user's tweets that are either (1) positive and about stocks in the lowest decile of returns over the past week, or (2) negative and about stocks in the highest decile of returns over the past week. *PositiveHerding* is the percentage of the user's positive tweets that are about stocks in the top decile of positive tweeting activity over the past five days. *NegativeHerding* is defined in a similar way for negative tweets. *SSI (Positive Tweets)* represents the average decile of short-selling constraints for stocks positively tweeted by the user. Short-selling constraints are measured using the Markit short-selling index for the stock over the past five trading days. *SSI (Negative Tweets)* is defined in a similar way for negative tweets. Standard errors are robust to heteroskedasticity. \*, \*\*, and \*\*\* indicate statistical significance at the 10%, 5%, and 1% levels, respectively.

	Pr(user $i$ skilled)	Pr(user $i$ unskilled)	Pr(user $i$ antiskilled)
<i>TweetingActivity<sub>i</sub></i>	-3.34*** (0.29)	2.45*** (0.13)	0.88*** (0.32)
<i>FractionPositive<sub>i</sub></i>	-0.06*** (0.01)	-0.02*** (0.00)	0.08*** (0.01)
<i>ReturnChasing<sub>i</sub></i>	-0.03*** (0.01)	0.00 (0.00)	0.03*** (0.01)
<i>ContrarianTweet<sub>i</sub></i>	0.02* (0.01)	0.01* (0.00)	-0.02** (0.01)
<i>PositiveHerding<sub>i</sub></i>	-0.03 (0.02)	0.02** (0.01)	0.01 (0.02)
<i>NegativeHerding<sub>i</sub></i>	0.03 (0.02)	-0.02** (0.01)	-0.02 (0.02)
<i>SSI<sub>i</sub> (Positive Tweets)</i>	-0.01 (0.08)	-0.36*** (0.03)	0.38*** (0.08)
<i>SSI<sub>i</sub> (Negative Tweets)</i>	0.25*** (0.08)	-0.20*** (0.02)	-0.05 (0.08)
Constant	36.10*** (0.80)	17.06*** (0.27)	46.84*** (0.83)
N	19,593	19,593	19,593

- Return chasing vs. contrarian behavior: Retail traders tend to chase returns (Barber and Odean, 2007). In our setup, we can ask if the tweets by all or some groups of finfluencers are consistent with return chasing. In particular, if antiskilled finfluencers' tweets chase returns, return chasing may contribute to these finfluencers' measured negative skill. In turn, contrarian behavior tends to be associated with skilled investors because going against prevailing market trends requires sound market understanding.
- Positive vs. negative herding: Herding behavior can affect the informativeness and engagement of finfluencers' tweets.
- Short-sale constraints: Asset pricing theory suggests that risky assets are overpriced in a market with short-sale constraints (Miller, 1977). As a result, short-sale-constrained stocks tend to be overpriced. We ask whether finfluencers exploit this mispricing in their tweets. Due to this mispricing, we expect skilled finfluencers to post more negative tweets about stocks with tighter short-selling constraints.

We measure each user's return-chasing tendency by the percentage of tweets that are either positive and about the highest decile of prior week returns or negative and about the lowest decile of prior week returns. To test the return chasing hypothesis, we perform two checks. We first regress measured and expected alphas on return chasing to test if return chasing is associated with better or worse performance. Table 4 also reports the results of the return chasing tests. We find that the probability of being skilled or antiskilled changes with the tendency to chase returns. A one percent increase in return chasing tendency is associated with a 3bps decrease in the probability of being skilled and a 3bps increase in the probability of being antiskilled. Because the skilled, unskilled, and antiskilled components sum up to one, the probability of being unskilled remains unchanged. Overall, return chasing contributes to finfluencers being antiskilled.

We measure each user's contrarian tendency as the percentage of tweets that are either positive and about the lowest decile of prior week returns or negative and about the highest decile of prior week returns. Table 4 reports results from regressing our measures of skill on contrarian tendency, together with the other determinants. It could be that skilled finfluencers follow a contrarian approach given that return chasing contributes to negative

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distinguishing skilled from unskilled finfluencers, are user-level characteristics such as the number of tweets, their tone, and the number of followers and likes. If finfluencers can be categorized by these characteristics or they use these observable characteristics to signal their type to other StockTwits users, then these characteristics are informative about finfluencers' skills.

skill. The results show a weak positive association between contrarian tweeting and skill, significant at 10%. Finfluencers who post contrarian tweets indeed exhibit higher skills.

To quantify herding, we calculate the percentage of each finfluencer's positive/negative tweets that are about stocks in the highest decile of positive/negative tweeting activity over the past five days. We include in our regressions of skill both the finfluencers' positive, *PositiveHerding*, and negative, *NegativeHerding*, herding tendencies. Table 4 reports the results of regressing the skill measures on *PositiveHerding*. It shows that a one-percent increase in positive herding tendency is associated with a 2bps increase in the probability of being unskilled, while the probability of being (anti)skilled is not significantly affected. Taken together, the results in Table 4 show that positive herding tendency is weakly negatively related to finfluencers' skills. Anecdotal evidence shows that herding behavior on social media is associated with positive sentiment. The meme stock episode in 2021 is one such example. However, one can also measure herding around negative tweets. Thus, we include in our regressions an alternative definition of the independent variable that measures herding on negative tweets, with similar results.<sup>26</sup>

Last, we use the Markit short-selling index to measure the short-selling constraints of individual stocks. The Markit index is a number between 1 and 20 with 1 representing no short-selling constraints and 20 representing maximum short-selling constraint. Every day, we sort stocks into deciles based on the average of their Markit index over the past five days. For each user, we calculate two variables representing the average decile of the Markit index for all stocks that she tweeted positively and negatively. These two variables are our measures of short-selling constraints for positive and negative tweets. We include them in our regressions to test whether skilled social media users can exploit the overpricing of stocks with short-selling constraints. The last rows of Table 4 report the coefficients. A one-decile increase in the short-selling constraints of positively tweeted stocks is associated with a 0.38% (0.36%) increase (decrease) in the user's probability of being antiskilled (unskilled). On the other hand, a one-decile increase in the short-selling constraints of negatively tweeted stocks is associated with a 0.25% (0.20%) increase (decrease) in the user's probability of being skilled (unskilled). Overall, these results show that exploiting short-selling constraints correctly contributes to finfluencers' skills on the negative side.

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<sup>26</sup>Table 4 also reports the results of regressing the skill measures on *NegativeHerding*. It shows that finfluencers who tweet more often about stocks in the top decile of negative tweeting activity are less likely to be unskilled and more likely to be skilled. A one-percent increase in the negative herding measure is associated with a 2bps increase in the probability of being unskilled.

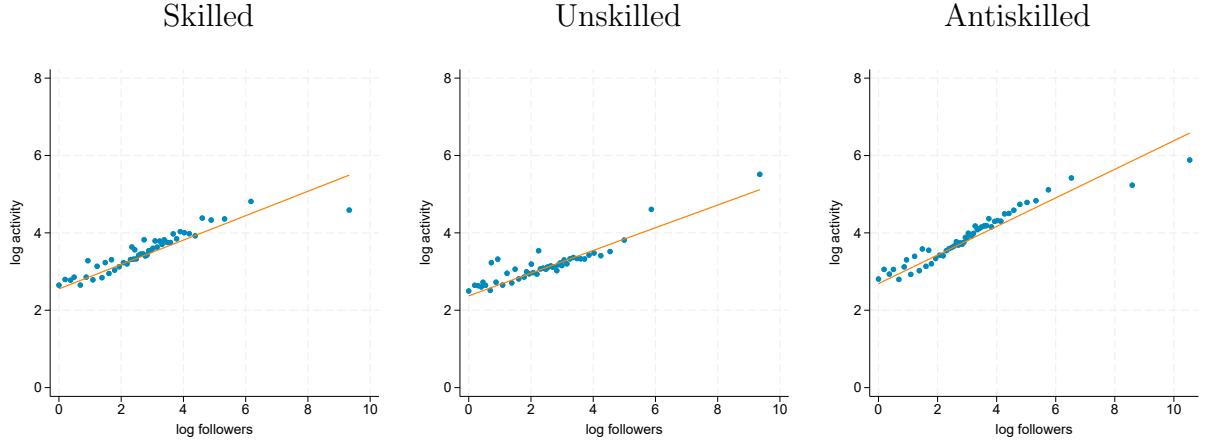


Figure 4: Binscatter Plots of Activity versus Number of Followers by Finfluencer Type  
The plots show binscatter plots of tweeting activity versus the natural logarithm of the number of followers. We measure tweeting activity by the natural logarithm of the number of tweets. We classify finfluencers as being skilled, unskilled, and antiskilled, respectively, depending on the estimated probabilities.

### 3.4 Finfluencer popularity and follower engagement

To establish the channel for why un/antiskilled finfluencers are more popular than skilled ones, we now drill into the determinants of popularity by linking it to finfluencers’ tweeting activity and strategies. We relate the characteristics of tweeting strategies from the prior section to the finfluencers’ out-of-sample follower count.

While Figure 2 has documented a counter-intuitive relation between the number of followers and our measures of finfluencers’ skill, Figure 3 has documented that the same relations hold between finfluencers’ tweeting activity and our measures of their skill. Figure 4 now explores the resulting relation between the number of followers and finfluencers’ tweeting activity. Consistently across skill groups, finfluencers with more followers are more active, suggesting that user engagement and followings are positively related to one another for all types of skill.

Table 5 reports the results from regressing the number of followers for each finfluencer on tweeting activity, the fraction of positive tweets, and the characteristics of tweeting strategies, i.e., return chasing, the composition of tweets, herding, and short-selling constraints

$$\begin{aligned} \text{Finfluencer's follower count}_i \text{ (measured out-of-sample)} = & \alpha + \beta \cdot \text{TweetingActivity}_i + \\ & + \delta \cdot \text{FractionPositive}_i + \gamma^\top \text{TweetingStrategy}_i + \epsilon_i, \quad (11) \end{aligned}$$

where the dependent variable is again the log of one plus the finfluencer’s follower count as

Table 5: Effect of finfluencers' tweeting patterns on follower count

This table reports the results of regressing the number of followers on finfluencers' tweeting characteristics. The dependent variable is the log of one plus the user's follower count as of February 2018. The independent variables are the same as in Table 4. Standard errors are robust to heteroskedasticity. \*, \*\*, and \*\*\* indicate statistical significance at the 10%, 5%, and 1% levels, respectively.

	Finfluencer's follower count <sub>i</sub> (out-of-sample)				
	(1)	(2)	(3)	(4)	(5)
<i>TweetingActivity<sub>i</sub></i>	0.72*** (0.01)				0.74*** (0.01)
<i>FractionPositive<sub>i</sub></i>	0.00*** (0.00)				0.00*** (0.00)
<i>ReturnChasing<sub>i</sub></i>		-0.00*** (0.00)			-0.00** (0.00)
<i>ContrarianTweet<sub>i</sub></i>		-0.01*** (0.00)			-0.00*** (0.00)
<i>PositiveHerding<sub>i</sub></i>			0.00*** (0.00)		-0.00* (0.00)
<i>NegativeHerding<sub>i</sub></i>			-0.01*** (0.00)		-0.01*** (0.00)
<i>SSI<sub>i</sub> (Positive Tweets)</i>				-0.01*** (0.00)	-0.03*** (0.00)
<i>SSI<sub>i</sub> (Negative Tweets)</i>				-0.00 (0.00)	-0.01*** (0.00)
Constant	-0.03 (0.02)	1.34*** (0.01)	1.52*** (0.02)	1.29*** (0.01)	0.57*** (0.03)
N	19,593	19,593	19,593	19,593	19,593

of February 2018, and *TweetingStrategy<sub>i</sub>* is one or several tweeting/investment behaviors.

Table 5 confirms Figure 4. More active tweeting and more positive messages/tweets attract followers. A one percent increase in the total number of tweets is associated with a 0.72-0.74% increase in followers. The correlation between the share of positive tweets and the number of followers is positive and significant but small in economic magnitude. Table 5 also shows that both the tendency to chase returns and post contrarian tweets correlates negatively with the finfluencer's follower count. Moreover, herding on positive tweets is positively correlated with the follower count, but the sign switches when we control for other user characteristics, and its magnitude shrinks. Herding on negative tweets is negatively correlated with the follower count. Finally, tweeting about stocks with higher short-selling constraints negatively correlates with the number of followers regardless of the tweet sentiment.

These results suggest that user engagement works. More strikingly, except for return chasing and tweeting positively about stocks with high short-selling constraints, tweeting patterns that correlate with finfluencers' skills either do not predict the number of followers or predict it with the wrong sign, suggesting that social media users match with finfluencers based on their own behavioral traits. This behavior is consistent with theories of homophily that predict a reduction in the speed of learning and information diffusion (see, e.g., Golub and Jackson, 2012) and can, hence, lead to stock mispricing.

### 3.5 Discussion

Appendix B documents the persistence in (anti)skill and finfluencer survival. Overall, the results suggest that, even though finfluencer skill is persistent, skilled finfluencers are not more popular and less likely to survive (that is, stay active on StockTwits in the long term) than unskilled and antiskilled finfluencers.

We also show that finfluencers create user attention in two ways, by tweeting more actively and by following tweeting strategies that are popular with their follower base. Higher tweeting activity and un/antiskilled tweeting strategies, in turn, are negatively related to the informativeness of finfluencers' tweets. When we explore the tweeting strategies that finfluencers pursue to attract user attention, we find that skilled finfluencers are return-, social sentiment-, and news-contrarian. This means they go against the consensus of social sentiment and news coverage and recommend stocks that have gone down. This suggests the tweets by skilled finfluencers provide valuable information about underpriced stocks. By contrast, antiskilled chase returns and ride return and social sentiment momentum. This means that they recommend stocks that have already gone up, which leads to buying stocks at inflated prices and pushing prices even further up. Taken together, this suggests antiskilled finfluencers systematically push past winners.

An implication of these findings is that skill could be identified, even if imperfectly, by looking at finfluencers' followers, based on how active is the finfluencer and what tweeting strategy the finfluencer pursues. However, social media users seem to insufficiently use the available information to select skilled finfluencers, or they decide to ignore it. One explanation for the observed matching between finfluencers and users is that antiskilled finfluencers' tweeting strategies are most popular with their followers.

In the next section, we investigate whether this apparent misallocation of more followers to less skilled finfluencers induces significant belief biases among the follower base and, if so,

in which direction and with what persistence.

## 4 Failure in the Wisdom of the Crowd

The findings in the previous sections create the need to understand what aggregate beliefs are induced by following un/anti/skilled finfluencers. To motivate our analysis of beliefs, we consider the following possibilities: Given the empirical findings in the prior sections, it could be that information is diffuse and dispersed among all finfluencers and needs to be aggregated to filter out noise. This is the idea behind the “wisdom of the crowd.” An alternative hypothesis is that not all finfluencers hold valuable information and only a subset of finfluencers are skilled and informed and, as a result, by aggregating based on activity or follower count the correct beliefs are underrepresented in aggregate. Finfluencers catering to retail investors may have weak incentives to provide informative investment advice or even offer flawed advice. In this case, they are overrepresented and one should not take their advice *ad faciem* or do the opposite. We start with a simple model of aggregate belief formation to motivate our empirical tests and potential policy recommendations.

### 4.1 Model

Consider an economy populated by two groups of agents: finfluencers and followers. For simplicity, let finfluencers indexed by  $i$  be only of two types: Skilled high-quality or “good” finfluencers, and anti/unskilled low-quality or “bad” finfluencers. A skilled finfluencer (good type  $G$ ) creates utility  $U_G$  for their followers. An anti/unskilled finfluencer (bad type  $B$ ) creates utility  $U_B < U_G$  for their followers.

Followers indexed by  $k$  derive utility from following finfluencers  $i \in \{G, B\}$  based on their beliefs  $\theta_k(t)$  about the finfluencer’s type, and the finfluencer’s visibility, denoted  $V_i(t)$ . Visibility captures the degree to which finfluencers stimulate the followers’ engagement via activity levels, tweeting strategies, and other entertainment aspects. The utility for a follower  $k$  derived from finfluencer  $i$  at time  $t$  is

$$U_{ki}^F(t) = \theta_k(t) \cdot U_G + (1 - \theta_k(t)) \cdot U_B + \gamma V_i(t), \quad (12)$$

where the coefficient  $\gamma \geq 0$  captures the followers’ preference for visibility.

Let  $F_i(t)$  denote the number of followers of finfluencer  $i$  at time  $t$ . Followers consist of incumbents and entrants and both evolve endogenously over time. Followers have initial

beliefs  $\theta_k(0)$ , which change slowly over time. Hence, we assume  $\theta_k(0) \approx \bar{\theta}(0)$ .

Finfluencer  $i$ 's visibility at time  $t$  depends on the number of followers,  $F_i(t)$ , and the engagement,  $e_i(t)$ , so that  $V_i(t) = \kappa \cdot e_i(t) \cdot F_i(t)$ . Finfluencer  $i \in \{G, B\}$  chooses her engagement by maximizing her utility function

$$U_i(t) = \pi_i \cdot e_i(t) \cdot F_i(t) - c_i \cdot \frac{e_i^2(t)}{2}, \quad (13)$$

where  $\pi_i$  is the reward per follower and  $c_i$  is the cost of engagement. Solving these optimization problems, we obtain the optimal engagement as  $e_i^*(t) = \frac{\pi_i}{c_i} \cdot F_i(t)$ . Substituting optimal engagement level back into visibility yields  $V_i(t) = \kappa \cdot \frac{\pi_i}{c_i} \cdot F_i(t)^2$ , for  $i \in \{G, B\}$ .

There is a constant inflow of followers per unit of time,  $F_{\text{new}}(t)dt$ . We assume a linear decision rule where followers decide to follow a finfluencer based on the utility they derive

$$P_{ki}(t) = \frac{U_{ki}^F(t)}{U_{ki}^F(t) + U_{k-i}^F(t)}, \quad (14)$$

where  $U_{k-i}(t)$  is the utility from following other finfluencers. The growth rate of followers of finfluencer  $i$  is proportional to the total inflow of followers and the probability that a new follower chooses the finfluencer  $i$

$$\frac{dF_i(t)}{dt} = F_{\text{new}}(t) \cdot P_{ki}(t). \quad (15)$$

The following proposition proved in the Internet Appendix [IB](#) summarizes our main result on the number of followers.

**Proposition 1** *Suppose for some  $t'$ ,  $\frac{\pi_B}{c_B} \cdot F_B(t') > \frac{\pi_G}{c_G} \cdot F_G(t')$ , then there exists a time  $T$  such that for all  $t > T$ ,  $F_B(t) > F_G(t)$ .*

Proposition 1 demonstrates that given the higher reward-to-cost ratio for the bad finfluencer, the bad finfluencer will eventually surpass the good finfluencer in follower count, provided she has a sufficiently large initial follower base or favorable engagement dynamics.

With the constant inflow of new followers, the belief updating process continues but the dominance of the bad finfluencer will still skew the aggregate belief over time. In the context of the model, let  $P_G$  represent the prior probability that a finfluencer is good. Similarly,  $1 - P_G$  represents the probability of the bad finfluencer. Given that  $P_G$  is the prior probability that the finfluencer is good, we need to analyze how the aggregate belief about finfluencers'

quality evolves, especially in the presence of a constant inflow of new followers  $F_{\text{new}}(t)$ . The aggregate belief  $\bar{\theta}(t)$  can be approximated by

$$\bar{\theta}(t) \approx \frac{P_G \cdot V_G(t)}{P_G \cdot V_G(t) + (1 - P_G) \cdot V_B(t)}, \quad (16)$$

where  $V_i(t)$  is the equilibrium visibility of finfluencer  $i \in \{G, B\}$  at time  $t$ . In the long run, the visibility of bad finfluencers will dominate due to their higher engagement levels and growth rates, as established previously. This leads to a skewed perception among followers regarding the quality of finfluencers. The following proposition proved in the Internet Appendix [IB](#) summarizes these results.

**Proposition 2** *The aggregate belief  $\bar{\theta}(t)$  about the proportion of good finfluencers decreases over time, approaching zero. In particular, define  $Bias(t) \equiv \bar{\theta}(t) - P_G$ . Then, as  $t \rightarrow \infty$*

$$\bar{\theta}(t) \rightarrow 0 \quad \text{and} \quad Bias(t) \rightarrow -P_G.$$

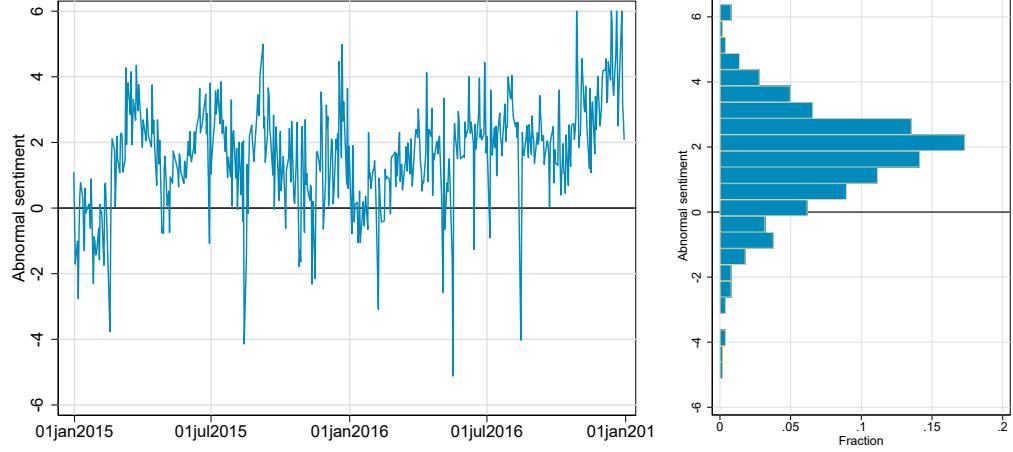
Proposition 2 shows that, over time, the aggregate belief  $\bar{\theta}(t)$  about the fraction of good finfluencers decreases and eventually approaches zero. This leads to a significant bias in aggregate beliefs, where followers underestimate the true proportion of good finfluencers (or the probability of a finfluencer being skilled) on the platform. We quantify this aggregate bias empirically in the next subsection.

## 4.2 Beliefs induced by more visible finfluencers

Based on the model, we assess the aggregate beliefs resulting from the tweets of various types of finfluencers. We approximate these beliefs by first aggregating the tweets at the level of all visible, unskilled, and antiskilled finfluencers for each stock-day. We then compare the group-level beliefs to the tweets of skilled finfluencers as a reference group. We then have a measure of abnormal belief, or “belief bias.” The assumption here is that skilled finfluencers produce the most accurate information and that any stock-specific and time-specific confounding factors are uncorrelated with systematic patterns in their tweeting activity. The underlying idea is that true information can be filtered out by netting out skilled finfluencers’ average sentiment. This takes care of potential concerns, for instance, about the fact that our sample period experienced positive average market returns.

It remains to determine the weight of each finfluencer in aggregating social sentiment

Panel A: Visibility-minus-skill weighted abnormal social sentiment by day



Panel B: Finfluencer type-weighted abnormal social sentiment by day

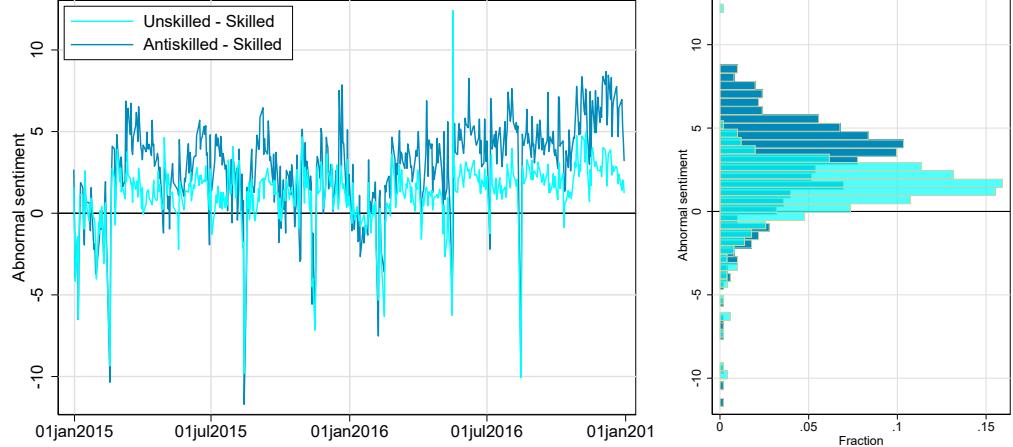


Figure 5: Abnormal Social Sentiment

The plot in Panel A shows the daily average visibility minus skill-weighted average social sentiment. The plot in Panel B shows the daily average social sentiment by unskilled and antiskilled finfluencers, respectively, net of the daily average social sentiment by skilled finfluencers.

across tweets on a given day. The model suggests that visibility,  $V_i(t) = \kappa \cdot \frac{\pi_i}{c_i} \cdot F_i(t)^2$ , is increasing in the number of followers,  $F_i(t)$ , and since  $F_i(t) = \frac{c_i}{\pi_i} \cdot e_i^*(t)$  the visibility is a quadratic function of the engagement,  $V_i(t) = \kappa \cdot \frac{c_i}{\pi_i} \cdot e_i^*(t)^2$ . Therefore for each finfluencer  $i$  we use her social sentiment  $SocSent_{i,j,t}$  aggregated across all her tweets on StockTwits as a measure of visibility  $Visibility_i$ .

We compute proxies for aggregate finfluencer-induced beliefs, which we call  $VisibleAbnSent_t$ ,  $UnskilledAbnSent_t$ , and  $AntiskilledAbnSent_t$ , respectively. First, we aggregate for each

stock  $j$  and day  $t$  across finfluencers  $i$ :

$$\begin{aligned} \text{VisibleSent}_{j,t} &= \frac{\sum_{\text{all } i} \text{Visibility}_i \times \text{SocSent}_{i,j,t}}{\sum_{\text{all } i} \text{Visibility}_i \times \text{Active}_{i,j,t}}, \\ \text{Un/Anti/SkilledSent}_{j,t} &= \frac{\sum_{\text{all } i} \Pr(\text{user } i \text{ un/anti/skilled}) \times \text{SocSent}_{i,j,t}}{\sum_{\text{all } i} \Pr(\text{user } i \text{ un/anti/skilled}) \times \text{Active}_{i,j,t}}, \end{aligned} \quad (17)$$

where  $\text{Visibility}_i$  is our measure of visibility for each finfluencer  $i$ ,  $\Pr(\text{user } i \text{ un/anti/skilled})$  are given by expressions (8) and  $\text{SocSent}_{i,j,t}$  is given by expression (1). To control for finfluencers' temporal focus,  $\text{Active}_{i,j,t}$  is an indicator if finfluencer  $i$  tweets about stock  $j$  on day  $t$ . To capture the belief bias induced by antiskilled finfluencers tweeting about stocks about which they are misinformed or faking their tweets, we define the belief bias relative to the sentiment of the skilled finfluencers. We do this for the more visible, unskilled, and antiskilled finfluencers in every stock  $j$  and day  $t$

$$\begin{aligned} \text{VisibleAbnSent}_{j,t} &= \text{VisibleSent}_{j,t} - \text{SkilledSent}_{j,t}, \\ \text{Un/AntiskilledAbnSent}_{j,t} &= \text{Un/AntiskilledSent}_{j,t} - \text{SkilledSent}_{j,t}. \end{aligned} \quad (18)$$

To construct daily averages we aggregate the abnormal social sentiment

$$\begin{aligned} \text{VisibleAbnSent}_t &= \frac{1}{J} \sum_{\text{all } j} \text{VisibleAbnSent}_{j,t}, \\ \text{Un/AntiskilledAbnSent}_t &= \frac{1}{J} \sum_{\text{all } j} \text{Un/AntiskilledAbnSent}_{j,t}. \end{aligned} \quad (19)$$

Figure 5 plots the average abnormal social sentiment of visible (Panel A) and unskilled and antiskilled finfluencers (Panel B) for the years 2015 and 2016. The figure illustrates a clear pattern. The left subplot of Panel A plots the time series of the daily average abnormal social sentiment, while the right subplot of Panel B shows its distribution. Both subplots show that the abnormal social sentiment of more visible finfluencers is centered above zero with several episodes when more visible finfluencers disseminate strongly positive social sentiment for extended periods and a few episodes when skilled finfluencers disseminate strongly negative social sentiment.

Panel B reveals a similar picture when we split unskilled and antiskilled finfluencers. Unskilled and antiskilled finfluencers behave similarly, with antiskilled disseminating more pronounced positive tweets. The daily average abnormal social sentiment of antiskilled finfluencers is significantly positive almost all the time. This implies antiskilled finfluencers in aggregate tend to tweet more positively than negatively, biasing their followers' beliefs upward. Antiskilled finfluencers' sentiment exhibits persistent swings and few spikes, in

Table 6: Abnormal Social Sentiment Revealed by the Tweets of More Visible Finfluencers

This table reports descriptive statistics about the abnormal social sentiment revealed by the tweets of visible and un/antskilled relative to skilled finfluencers by day.

	N	Mean	S.D.	Min	p10	p50	p90	Max
<i>VisibleAbnSent<sub>t</sub></i> (%)	692	1.42	1.72	-5.12	-0.60	1.41	3.33	16.17
<i>UnskilledAbnSent<sub>t</sub></i> (%)	692	0.99	2.41	-10.05	-1.78	1.21	3.08	14.32
<i>AntiskilledAbnSent<sub>t</sub></i> (%)	692	2.47	2.99	-11.70	-1.21	2.67	5.87	13.96

contrast to skilled finfluencers. Finfluencers that follow antiskilled finfluencers thus exhibit overly optimistic beliefs most of the time, overly pessimistic beliefs some of the time, and persistent swings in their belief bias.

Table 6 reports summary statistics for the abnormal social sentiment revealed by the tweets of unskilled and antiskilled finfluencers. The statistics in Table 6 are consistent with Figure 5. The abnormal social sentiment revealed by more visible finfluencers is 1.42% higher than the control group of skilled finfluencers. Relative to skilled finfluencers, Table 6 shows that the social sentiment revealed by unskilled (antskilled) finfluencers is 0.99% (2.47%) higher on average. Un- and antiskilled finfluencers are thus overly optimistic even beyond the market uptrend.

### 4.3 Visible finfluencers, social media activity, and returns

Next, we test how finfluencers' tweeting activity and tweets' sentiment relate to past and future returns. We employ panel vector autoregressions (PVAR) to explore the lead-lag relationship between stock returns and tweets. Stock returns and tweets likely affect one another contemporaneously and over time. PVARs allow us to account for the endogeneity among the variables. By pooling the data across finfluencers and stocks, PVARs exploit more information than traditional VARs and, hence, provide more efficient estimates of the dynamic interactions while controlling for unobserved heterogeneity.

Similar to the aggregate finfluencer-induced beliefs, we compute stock-day level activity for each stock  $j$  and day  $t$  as

$$\begin{aligned} \text{VisibleActivity}_{j,t} &= \frac{\sum_{\text{all } i} \text{Visibility}_i \times \text{Activity}_{i,j,t}}{\sum_{\text{all } i} \text{Visibility}_i \times \text{Active}_{i,j,t}}, \\ \text{Un/Anti/SkilledActivity}_{j,t} &= \frac{\sum_{\text{all } i} \Pr(\text{user } i \text{ un/anti/skilled}) \times \text{Activity}_{i,j,t}}{\sum_{\text{all } i} \Pr(\text{user } i \text{ un/anti/skilled}) \times \text{Active}_{i,j,t}}, \end{aligned} \quad (20)$$

where  $Activity_{i,j,t}$  is the sum of  $SocSent_{i,j,t}^+$ ,  $SocSent_{i,j,t}^-$ , and  $SocSent_{i,j,t}^0$ .

Our main variables of interest are stock returns  $Ret_{j,t}$ , stock-specific finfluencer activity,  $SkilledActivity_{j,t}$  and  $VisibleActivity_{j,t}$ , respectively, and the sentiment of the stock-specific tweets of different types of finfluencers,  $SkilledSent_{j,t}$  and  $VisibleSent_{j,t}$ . We collect in vector  $Y_{j,t}$  the endogenous variables for return in every stock  $j$  and everyday  $t$ , social media activity, and the tweets by skilled (visible) finfluencers

$$Y_{j,t} = \begin{pmatrix} Ret_{j,t} \\ SkilledActivity_{j,t} \\ VisibleActivity_{j,t} \\ SkilledSent_{j,t} \\ VisibleSent_{j,t} \end{pmatrix}. \quad (21)$$

For the variables in (21), we identify skilled and visible finfluencers, respectively, as in the prior section. The panel VAR specification for  $Y_{j,t}$  is

$$Y_{j,t} = \alpha_j + \sum_{l=1}^L A_l Y_{j,t-l} + \epsilon_{j,t}, \quad (22)$$

with 4-dimensional error term  $\epsilon_{j,t} \sim iid(0, \Sigma)$  and lag length  $L$ . We estimate (21) using a system GMM estimation (Arellano and Bover, 1995) with the lags as instruments. We control for stock-level fixed effects by forward-mean-differencing, also known as Helmert transformation. The Helmert transformation preserves the orthogonality between the variables and their lags which is essential for the system GMM.

The PVAR's results are best summarized by the impulse response functions (IRF) of the four endogenous variables (*Return*, *SkilledActivity*, *VisibleActivity*, *SkilledSent*, *VisibleSent*) to unit shocks displayed in Figure 6. Based on the GMM estimates with  $L = 1$  and the Wold decomposition based on the order of the variables in (21), the IRFs show how  $Y_{j,t+h}$ ,  $h = 1, \dots, 6$ , reacts to a unit innovation in the disturbance term  $\epsilon_{j,t}$  holding all other shocks constant. The confidence bands of the IRF are generated in Monte Carlo simulations with 1,000 draws.

Figure 6 in the first (second) row shows the impact on returns (activity) over the next 6 days of shocks to returns, activity, and social sentiment. Cookson, Lu, Mullins, and Niessner (2022) find that pooled attention predicts negative next-day returns. This also holds in our data. However, when we split between skilled and visible activity and sentiment, respectively,

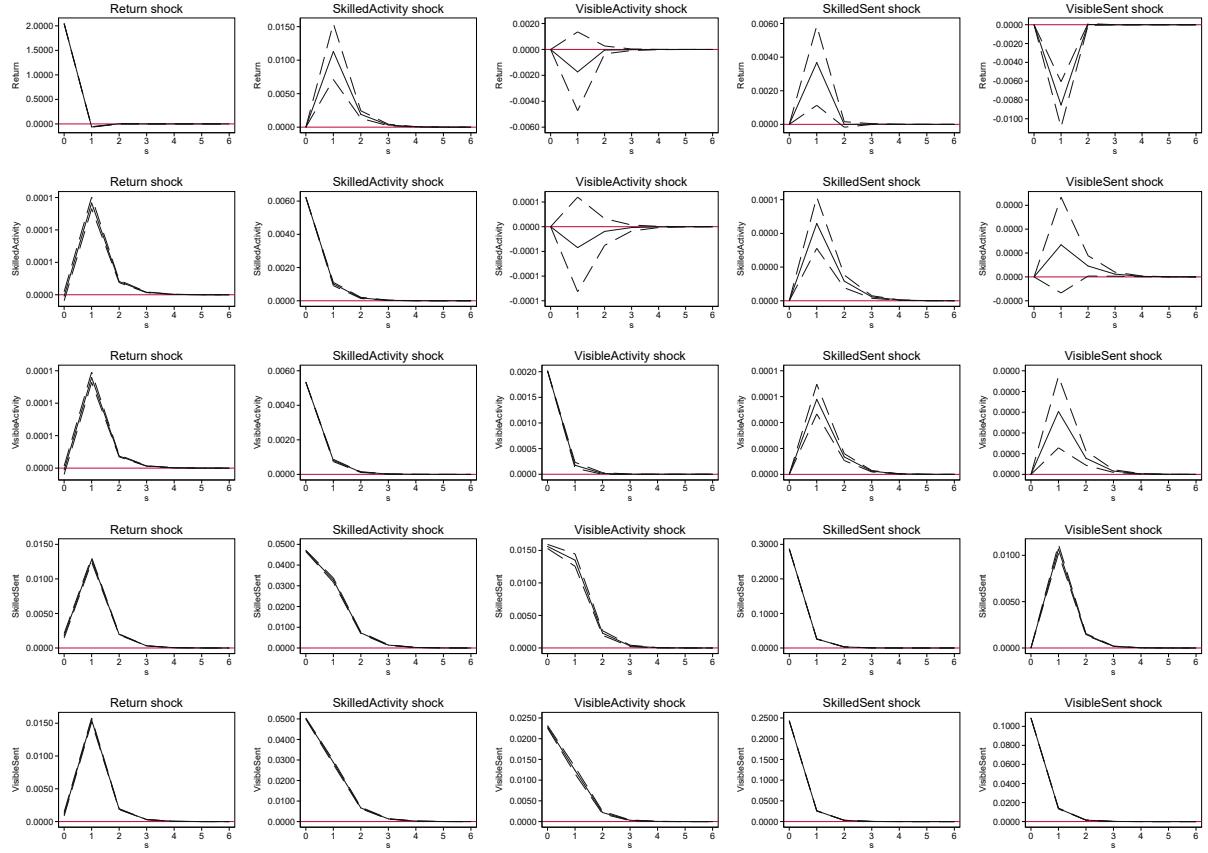


Figure 6: Impulse response functions

The plot shows the impulse response functions of the four endogenous variables (*Return*, *SkilledActivity*, *VisibleActivity*, *SkilledSent*, *VisibleSent*) to unit shocks. The specification is from (22) with  $L = 1$ .

results differ. Higher finfluencer activity follows positive stock returns (column 1, rows 2 and 3). However, skilled activity precedes positive stock returns (row 1, column 2) while only visible activity precedes negative stock returns (row 1, column 3), though the latter is insignificant once we control for skilled activity. Higher skilled activity indicates positive returns for at least 2 consecutive days, while higher visible activity indicates that return momentum has peaked. The fourth (fifth) row in Figure 6 shows the impact on tweets by skilled (visible) finfluencers over the next 6 days of shocks to returns, activity, and social sentiment. Cookson, Lu, Mullins, and Niessner (2022) find that pooled sentiment predicts positive next-day returns. Consistent with what we would expect when we split into skilled and visible, more positive tweets by skilled finfluencers precede positive stock returns (row 1, column 4). However, more positive tweets by more visible, un/antskilled finfluencers

Table 7: Panel VAR

This table reports the results from GMM estimation of the panel VAR specification (22). Standard errors are robust to heteroskedasticity. \*, \*\*, and \*\*\* indicate statistical significance at the 10%, 5%, and 1% levels, respectively. The number of observations is 2,115,166.

	$Ret_{j,t}$	$SkilledActivity_{j,t}$	$VisibleActivity_{j,t}$	$SkilledSent_{j,t}$	$VisibleSent_{j,t}$
$Ret_{j,t-1}$	-0.030*** (0.002)	0.000*** (0.000)	0.000*** (0.000)	0.006*** (0.000)	0.008*** (0.000)
$SkilledActivity_{j,t-1}$	2.348*** (0.776)	0.181*** (0.033)	0.055** (0.019)	-0.316 (0.254)	-0.390* (0.213)
$VisibleActivity_{j,t-1}$	-0.583 (0.910)	-0.023 (0.029)	0.085*** (0.017)	5.523*** (0.281)	4.821*** (0.239)
$SkilledSent_{j,t-1}$	0.079*** (0.013)	0.000** (0.000)	0.000** (0.000)	0.007*** (0.003)	-0.017*** (0.002)
$VisibleSent_{j,t-1}$	-0.079*** (0.014)	0.000 (0.000)	0.000*** (0.000)	0.098*** (0.003)	0.127*** (0.003)

precede negative stock returns (row 1, column 5). Thus, un/antiskilled finfluencers predict returns in the wrong direction. The first column also shows that both skilled and visible finfluencers' tweets become more optimistic in response to positive past returns. Overall, the PVAR results confirm that skilled finfluencers correctly predict future returns while visible or un/antiskilled finfluencers do so incorrectly.

Table 7 reports the estimated regression coefficients  $A_1$  from PVAR specification (22). All coefficients in predicting returns are statistically significant at the 1% level except for visible activity which is not statistically significant. Returns decline with past returns and the abnormal social sentiment of more visible finfluencers, but increase with skilled finfluencers' activity and their sentiment. Finfluencers' activity increases with past returns, finfluencers' activity, and the social sentiment of skilled finfluencers. Sentiment increases with past returns, past visible activity and sentiment.

Overall, our results show that skilled finfluencers are more neutral most time and only occasionally disseminate strongly positive or negative social sentiment. By contrast, un- and antiskilled finfluencers tend to be overoptimistic and have persistent belief swings. This tweeting behavior by un/antiskilled finfluencers distorts the wisdom of the crowd, that is, the ability to aggregate diffuse information dispersed across a large number of finfluencers. These findings are consistent with our model highlighting the potential for misinformation and skewed perceptions in environments where engagement and visibility drive follower growth, rather than the quality of content. Therefore these results underscore the potential

for intervention strategies to promote high-quality content and mitigate the dominance of low-quality finfluencers. In the next section, we use our model to motivate several policy interventions.

## 4.4 Policy interventions

Given the model insights into the finfluencer activity and followers' dynamics of belief formation and growth, several policies can be proposed to mitigate the dominance of bad finfluencers and enhance the overall quality of content on the platform. Each policy is analyzed for its expected impact and potential unintended consequences.

**Quality-based visibility boosts.** Platforms can increase the visibility ( $\gamma$ ) of good finfluencers based on content quality metrics. By increasing  $\gamma$  for good finfluencers, their visibility  $V_G(t)$  can become more comparable with  $V_B(t)$ . This shift helps to balance the follower growth rates between good and bad finfluencers. However, it is worth noting that bad finfluencers might respond by further increasing their engagement levels to maintain dominance, potentially leading to an arms race in visibility and engagement. This reaction could increase the overall noise on the platform and lower content quality.

**Penalizing low-quality content.** Platforms can impose penalties on bad finfluencers for low-quality content, such as reduced visibility (for instance, through inferior placement on the platform or unfavorable sort order) or temporary suspension. In other words, introducing penalties effectively reduces  $V_B(t)$ , making it more challenging for bad finfluencers to compete with good finfluencers. This shift can help redirect follower growth towards higher-quality finfluencers. However, it is worth noting that if the penalties are perceived as overly harsh or unfair, they might provoke a backlash from users who follow bad finfluencers, potentially driving these users to other platforms.

**Transparency and verification.** Platforms can also implement a curation process or verification system where finfluencers can, for instance, earn badges or certifications based on content quality and adherence to platform guidelines. A verified status can enhance  $U_G$ , making good finfluencers more competitive against bad finfluencers even if  $V_B(t)$  remains high. However, it is worth noting that verification processes need to be robust and fair to avoid any perception of bias or favoritism, which could undermine the system's credibility.

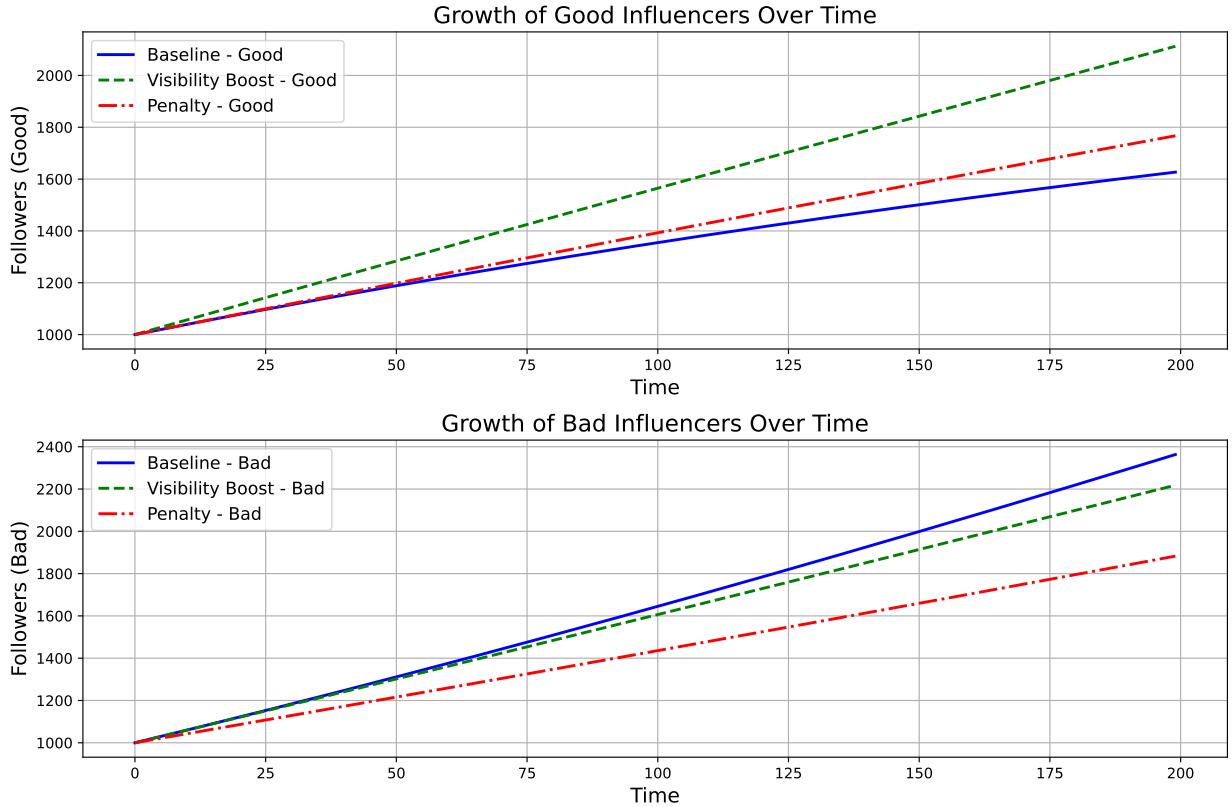


Figure 7: Policy interventions

The top plot shows the growth of good finfluencers over time. The baseline (solid blue) shows natural growth. ‘*Visibility Boost*’ (dashed green) increases  $\gamma_G$ , enhancing growth. ‘*Penalizing Low-Quality Content*’ (dash-dotted red) decreases  $\gamma_B$ , indirectly benefiting good finfluencers. The bottom plot shows the growth of bad finfluencers over time. The baseline (solid blue) shows natural growth. ‘*Visibility Boost*’ (dashed green) increases  $\gamma_G$ , with minimal effect on bad finfluencers. ‘*Penalizing Low-Quality Content*’ (dash-dotted red) decreases  $\gamma_B$ , significantly reducing growth. Parameters:  $U_G = 1.5, U_B = 1, k = 1, F_{new} = 10, \gamma_G = 0.01, \gamma_B = 0.01, \pi_G = 2, \pi_B = 3, c_G = 1, c_B = 1, \gamma_G^{boost} = 0.02$ , and  $\gamma_B^{penalty} = 0.005$ .

Figure 7 explores several policy interventions. The baseline is the solid blue line showing natural growth. The top plot shows the growth of good finfluencers over time. The bottom plot shows the growth of bad finfluencers over time. The policy experiment ‘*Visibility Boost*’ increases  $\gamma_G$ , enhancing the growth of the good type’s followers, which is depicted by the dashed green line. By contrast, ‘*Visibility Boost*’ has minimal effect on bad finfluencers. ‘*Penalizing Low-Quality Content*’ decreases  $\gamma_B$ , indirectly benefiting good finfluencers, which is depicted by the dash-dotted red line. The reason is that ‘*Penalizing Low-Quality Content*’ significantly reduces the growth of the bad type’s followers, depicted in the bottom plot.

In sum, implementing these policies can help counteract the dominance of bad finfluencers

and improve overall content quality on the platform. By understanding and addressing these dynamics, platforms can foster a healthier content environment and ensure that high-quality finfluencers are appropriately recognized and followed.

## 5 Conclusion

Social media has gained great importance in recent years for sharing and acquiring information. An important question is whether competition among users of social media platforms is such that followers can easily identify skilled financial influencers, so-called finfluencers, and drive out unskilled finfluencers from the market for social information. We find that the answer is no.

Social media users could use the tweeting behavior of finfluencers to identify their skills. However, instead of following more skilled finfluencers, social media users follow unskilled and antiskilled finfluencers, which we define as finfluencers whose tweets generate negative alpha. Un/antiskilled finfluencers are more active and ride return and social sentiment momentum, which coincide with the behavioral biases of retail investors.

These results are consistent with slow learning by social media users and active follower engagement shaping finfluencer's follower networks and limiting competition among finfluencers, resulting in the failure of the "wisdom of the crowd" due to the long-term survival of un/antiskilled finfluencers even though they do not provide valuable investment advice.

Our findings shed light on the quality of finfluencers' unsolicited financial advice and the competition among and economic incentives faced by finfluencers which regulators have been concerned about. We consider several policy interventions to correct the aggregate belief biases.

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# Appendix

## A Goodness of fit

To assess the goodness of fit, we perform the following procedure using the fitted distributions.

1. Draw  $M$  observations  $a = [a_1, a_2, \dots, a_M]$  from the fitted distribution of true alphas.
2. Generate a sample of  $M$  standard errors by bootstrapping  $[\tilde{\sigma}_1, \tilde{\sigma}_2, \dots, \tilde{\sigma}_M]$  with replacement. Denote this vector by  $[s_1, s_2, \dots, s_M]$ .
3. Generate a vector of estimation errors  $e = [e_1, e_2, \dots, e_M]$  by drawing each  $e_i$  from a Normal distribution with a mean of zero and standard deviation of  $s_i$ .
4. Generate  $[\tilde{a}_1, \tilde{a}_2, \dots, \tilde{a}_M]$  by adding  $a$  and  $e$  as in (3).
5. Calculate the vector of  $t$ -statistics  $[t_1, t_2, \dots, t_M]$  through  $t_i = \tilde{a}_i/s_i$ .
6. Repeat steps one to five 1,000 times.

After applying this procedure, we have 1,000 samples of simulated  $\tilde{a}$ 's, each with the same size  $M$  as the original data, and their standard errors,  $t$ -statistics, and the corresponding true alphas.

Figure A.1 reports the results of several approaches to gauge the goodness of fit. First, we calculate the average pdf and cdf of the simulated samples and plot them against the pdf and cdf of the data. Panel A of Figure A.1 shows the results. The distribution of simulated alphas is close to the distribution of alphas estimated from the data. To quantify the closeness of the distributions, we run Kolmogorov-Smirnov tests between the measured alphas from the data and the simulated alphas from each of the simulated samples, using the null hypothesis that the two distributions are equal. The KS test rejects the null at 10%/5%/1% significance levels for 14.6%/7.40%/0.70% of simulations. Second, we calculate the average pdf of the simulated  $t$ -statistics and plot them against the pdf of  $t$ -statistics in the data. Panel B of Figure A.1 shows that  $t$ -statistics from simulated data are distributed similarly to  $t$ -statistics from the data. Another way to visualize the closeness of the two distributions is the Q-Q plot. We calculate the percentiles (1%, 2%, ..., 99%) of each simulated sample of alphas. We plot the mean of the  $n$ -th percentiles from the simulated samples against the  $n$ -th percentile

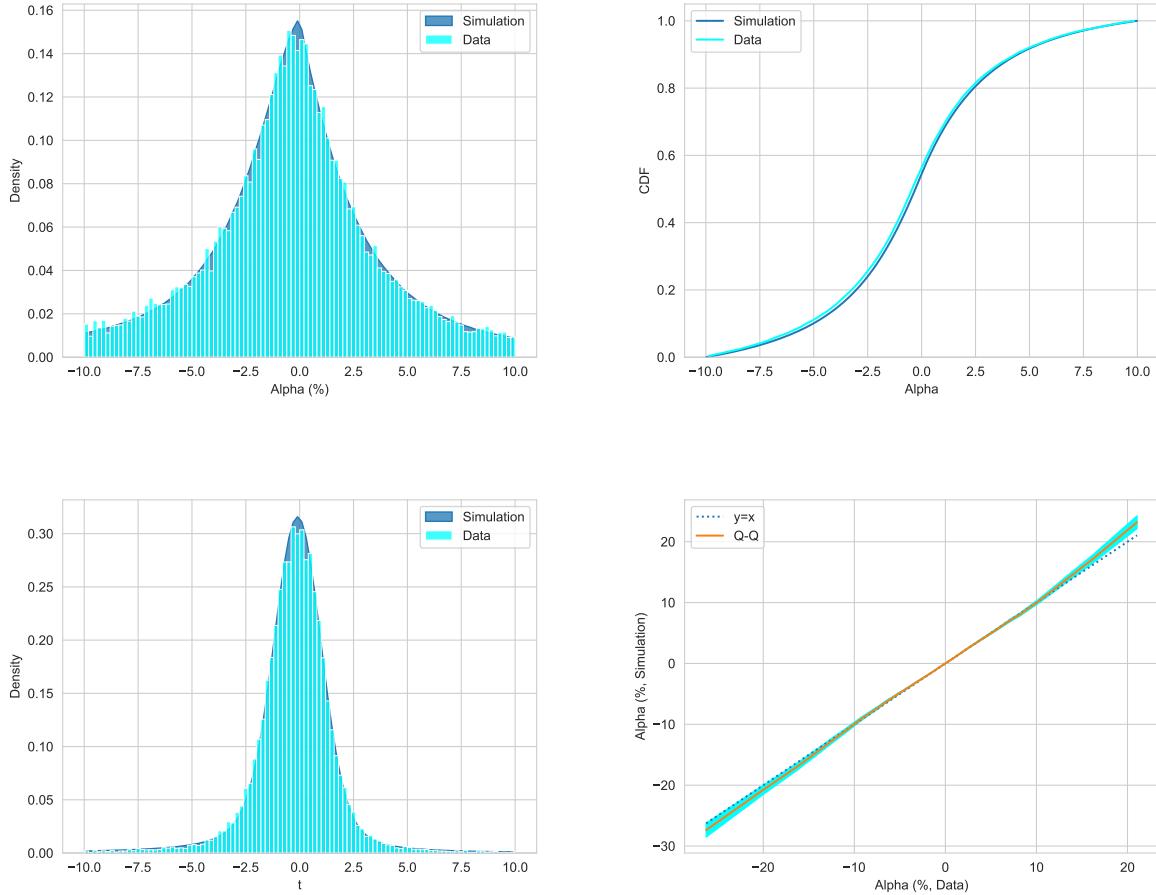


Figure A.1: Measured and Simulated Alphas and Their  $t$ -Stats

In Panel A, the left plot shows histograms of measured and simulated alphas. In Panel A, the right plot shows the average cdf of simulated alphas from the fitted model against measured alphas from the data. In Panel B, the left plot shows histograms of the estimated and simulated  $t$ -stats. In Panel B, the right plots show a Q-Q plot of the measured and simulated alphas.

from the data to get a Q-Q plot. We also calculate the 95% confidence intervals for each percentile and plot them around the Q-Q plot line on the right subplot of Panel B in Figure A.1. We conclude that the fit with  $K^+ = K^- = 2$  is tight.

## B Persistence in (anti)skill and finfluencer survival

Given the large share of un/antiskilled finfluencers, it is important to check how skill levels change over time. To address the question of skill persistence, we use the first year of the

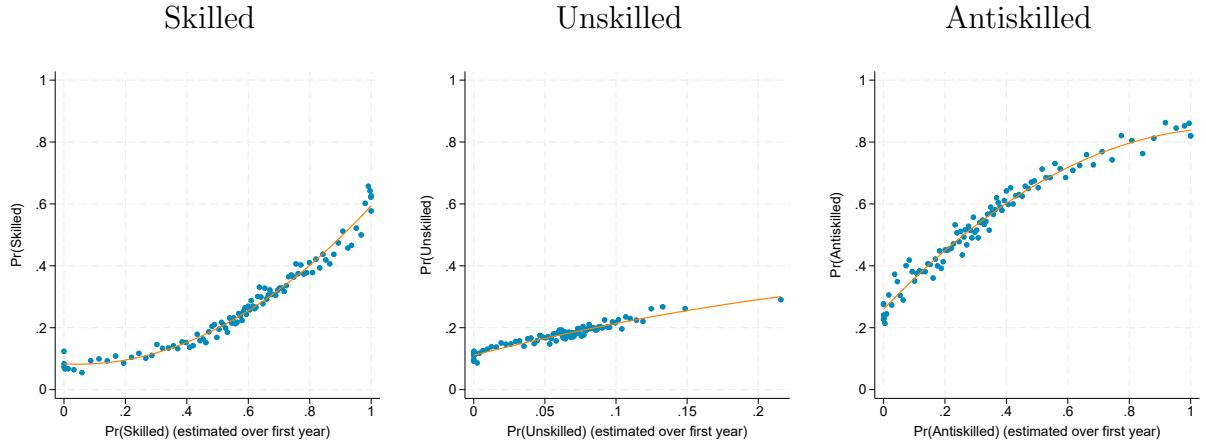


Figure B.1: Persistence of Finfluencer Skill

The plots show binscatter plots of the probability of being skilled/unskilled/antiskilled estimated over the first year versus the probability of being skilled/unskilled/antiskilled estimated over the entire sample period.

sample to calculate each finfluencer's alpha and then use these alphas to extract finfluencers' skills via mixture modeling methodology to calculate the probabilities of being skilled, unskilled, and antiskilled. We then repeat this procedure using the whole sample and plot the probability of being skilled/unskilled/antiskilled estimated over the whole sample against the corresponding probability estimated over the first year in Figure B.1. Left/middle/right plots show the results for skilled/unskilled/antiskilled finfluencers. All three plots are monotonically increasing functions implying all skill types are persistent.

Given the finding that our measures of finfluencers' skill are persistent, we now check if skilled finfluencers are more likely to stay active, that is, "survive" even though they have fewer followers than unskilled and antiskilled finfluencers. We address this question using Probit regressions. For each regression, the (in)dependent variable is calculated with tweets posted in or after 2016 (before 2016). The dependent variable  $\text{Finfluencer survival}_i$  is an indicator function equal to one if the finfluencer is active in or after 2016, and zero otherwise

$$\text{Finfluencer survival}_i = \Phi(\alpha + \beta \times \text{Skill}_{i,\text{pre-2016}}), \quad (\text{B1})$$

where  $\Phi$  is the Normal cdf and  $\text{Skill}_i$  is one of the following five variables:  $\tilde{\alpha}_{i,\text{pre-2016}}$  is the finfluencer's measured alpha in the data before 2016,  $\mathbb{E}[\alpha_i | \tilde{\alpha}_{i,\text{pre-2016}}]$  is the expected value of alpha given its measurement in the data before 2016,  $\Pr(\alpha_i > 0 | \tilde{\alpha}_{i,\text{pre-2016}})$  is the probability that a user is skilled,  $\Pr(\alpha_i = 0 | \tilde{\alpha}_{i,\text{pre-2016}})$  is the probability that a user is unskilled, and  $\Pr(\alpha_i < 0 | \tilde{\alpha}_{i,\text{pre-2016}})$  is the probability that a user is antiskilled. The results in

Table B.1: Finfluencer Survival

This table reports the determinants of finfluencers' survival. The results are obtained from Probit regressions. For each regression, the (in)dependent variable is calculated with tweets posted in or after 2016 (before 2016). The dependent variable equals one if the finfluencer is active in or after 2016, and zero otherwise. The independent variables are  $\Pr(\alpha_i > 0 | \tilde{\alpha}_{i,\text{pre-2016}})$  which is the probability that a user is skilled,  $\Pr(\alpha_i = 0 | \tilde{\alpha}_{i,\text{pre-2016}})$  which is the probability that a user is unskilled, and  $\Pr(\alpha_i < 0 | \tilde{\alpha}_{i,\text{pre-2016}})$  which is the probability that a user is antiskilled. Standard errors are robust to heteroskedasticity. \*, \*\*, and \*\*\* indicate statistical significance at the 10%, 5%, and 1% levels, respectively.

	Finfluencer survival <sub>i</sub>			
	(1)	(2)	(3)	(4)
$\Pr(\text{user } i \text{ skilled}   \tilde{\alpha}_{i,\text{pre-2016}})$	-0.08 (0.04)			
$\Pr(\text{user } i \text{ unskilled}   \tilde{\alpha}_{i,\text{pre-2016}})$		1.31*** (0.12)		1.39*** (0.13)
$\Pr(\text{user } i \text{ antiskilled}   \tilde{\alpha}_{i,\text{pre-2016}})$			-0.07 (0.04)	0.08 (0.04)
Constant	-0.17*** (0.01)	-0.41*** (0.02)	-0.15*** (0.02)	-0.46*** (0.04)
r2	0.000	0.005	0.000	0.005
N	18,770	18,770	18,770	18,770

Table B.1 show that skill does not improve survival. First, the finfluencer's measured alpha,  $\Pr(\alpha_i > 0 | \tilde{\alpha}_{i,\text{pre-2016}})$ , is an insignificant determinant of survival. Only the probability of being unskilled statistically significantly predicts survival and the relation is positive.

# Internet Appendix

## IA Alternative Specifications for the Distribution of True Alphas

Table IA.1 reports parameter estimates for alternative model specifications. Panel A reports the estimated distribution of true alphas assuming one and three components for types 1 and 3. The likelihood value and the AIC and BIC criteria improve considerably by moving from one component to two. However, adding the third component does not improve the fit by much. We also repeat our tests of goodness-of-fit for these alternative models. In KS tests, the model with  $K^+ = K^- = 1$  is rejected at the 10%/5%/1% level for 100%/100%/98.2% of simulations. For the model with  $K^+ = K^- = 3$ , the KS tests reject the null hypothesis at the 10%/5%/1% level for 6.20%/2.50%/0.30% of simulations. Panel B reports the results of fitting mixture models over different horizons  $H$  with two exponentials on the  $\alpha > 0$ , two exponentials on  $\alpha < 0$ , and a mass at  $\alpha = 0$ . We calculate excess returns over the next 1, 2, 5, 10, and 20 trading days using the Fama-French five-factor model.

## IB Omitted proofs

*Proof of Proposition 1:* To determine whether there exists a time  $T$  such that  $F_B(t) > F_G(t)$  for all  $t > T$ , we need to examine the asymptotic behavior of these growth rates. We first note that as  $t$  increases, the influence of visibility on follower growth becomes more significant compared to the base utilities  $U_B$  and  $U_G$ . We focus on the terms involving  $\gamma V_i(t)$ . For  $F_B(t)$  to eventually surpass  $F_G(t)$ , the growth rate of  $F_B(t)$  must asymptotically dominate that of  $F_G(t)$ .

We next consider the long-term growth rate comparison. As  $t$  becomes large, the visibility terms dominate

$$\frac{dF_B(t)}{dt} \approx F_{\text{new}}(t) \cdot \frac{\gamma \kappa \cdot \frac{\pi_B}{c_B} \cdot F_B(t)^2}{\gamma \kappa \cdot \frac{\pi_B}{c_B} \cdot F_B(t)^2 + \gamma \kappa \cdot \frac{\pi_G}{c_G} \cdot F_G(t)^2} \quad (\text{IA1})$$

$$\frac{dF_G(t)}{dt} \approx F_{\text{new}}(t) \cdot \frac{\gamma \kappa \cdot \frac{\pi_G}{c_G} \cdot F_G(t)^2}{\gamma \kappa \cdot \frac{\pi_B}{c_B} \cdot F_B(t)^2 + \gamma \kappa \cdot \frac{\pi_G}{c_G} \cdot F_G(t)^2} \quad (\text{IA2})$$

These simplify to

$$\frac{dF_B(t)}{dt} \approx F_{\text{new}}(t) \cdot \frac{\frac{\pi_B}{c_B} \cdot F_B(t)^2}{\frac{\pi_B}{c_B} \cdot F_B(t)^2 + \frac{\pi_G}{c_G} \cdot F_G(t)^2} \quad (\text{IA3})$$

$$\frac{dF_G(t)}{dt} \approx F_{\text{new}}(t) \cdot \frac{\frac{\pi_G}{c_G} \cdot F_G(t)^2}{\frac{\pi_B}{c_B} \cdot F_B(t)^2 + \frac{\pi_G}{c_G} \cdot F_G(t)^2} \quad (\text{IA4})$$

For  $F_B(t)$  to asymptotically surpass  $F_G(t)$ , we need

$$\frac{\frac{dF_B(t)}{dt}}{F_B(t)} > \frac{\frac{dF_G(t)}{dt}}{F_G(t)} \quad (\text{IA5})$$

This translates to

$$\frac{F_{\text{new}}(t) \cdot \frac{\pi_B}{c_B} \cdot F_B(t)^2}{\frac{\pi_B}{c_B} \cdot F_B(t)^2 + \frac{\pi_G}{c_G} \cdot F_G(t)^2} > \frac{F_{\text{new}}(t) \cdot \frac{\pi_G}{c_G} \cdot F_G(t)^2}{\frac{\pi_B}{c_B} \cdot F_B(t)^2 + \frac{\pi_G}{c_G} \cdot F_G(t)^2} \quad (\text{IA6})$$

Canceling out  $F_{\text{new}}(t)$

$$\frac{\frac{\pi_B}{c_B} \cdot F_B(t)}{\frac{\pi_B}{c_B} \cdot F_B(t)^2 + \frac{\pi_G}{c_G} \cdot F_G(t)^2} > \frac{\frac{\pi_G}{c_G} \cdot F_G(t)}{\frac{\pi_B}{c_B} \cdot F_B(t)^2 + \frac{\pi_G}{c_G} \cdot F_G(t)^2} \quad (\text{IA7})$$

Simplifying further we have

$$\frac{\pi_B}{c_B} \cdot F_B(t) > \frac{\pi_G}{c_G} \cdot F_G(t) \quad (\text{IA8})$$

Given  $\frac{\pi_B}{c_B} > \frac{\pi_G}{c_G}$ , this condition can be satisfied if  $F_B(t)$  is initially large enough or if the engagement levels and follower dynamics favor the growth of bad finfluencers. *Q.E.D.*

*Proof of Proposition 2:* The aggregate belief  $\bar{\theta}(t)$  can be approximated as follows

$$\bar{\theta}(t) \approx \frac{P_G \cdot V_G(t)}{P_G \cdot V_G(t) + (1 - P_G) \cdot V_B(t)} \quad (\text{IA9})$$

where  $V_i(t)$  is the visibility of finfluencer  $i \in \{G, B\}$  at time  $t$ . Substituting the visibility expressions

$$V_i(t) = \frac{\kappa \cdot \pi_i}{c_i} \cdot F_i(t)^2, \quad i \in \{G, B\} \quad (\text{IA10})$$

we get

$$\bar{\theta}(t) \approx \frac{P_G \cdot \frac{\kappa \cdot \pi_G}{c_G} \cdot F_G(t)^2}{P_G \cdot \frac{\kappa \cdot \pi_G}{c_G} \cdot F_G(t)^2 + (1 - P_G) \cdot \frac{\kappa \cdot \pi_B}{c_B} \cdot F_B(t)^2} \quad (\text{IA11})$$

Given  $F_B(t) > F_G(t)$  for  $t > T$ , the term involving  $F_B(t)^2$  will dominate

$$\bar{\theta}(t) \approx \frac{P_G \cdot \frac{\kappa \cdot \pi_G}{c_G} \cdot F_G(t)^2}{(1 - P_G) \cdot \frac{\kappa \cdot \pi_B}{c_B} \cdot F_B(t)^2} \quad (\text{IA12})$$

Simplifying further we have

$$\bar{\theta}(t) \approx \frac{P_G \cdot \pi_G \cdot F_G(t)^2}{(1 - P_G) \cdot \pi_B \cdot F_B(t)^2} \quad (\text{IA13})$$

Since  $\frac{\pi_B}{c_B} > \frac{\pi_G}{c_G}$  and  $F_B(t)^2$  grows faster than  $F_G(t)^2$ :

$$\bar{\theta}(t) \rightarrow 0 \quad \text{as} \quad t \rightarrow \infty \quad (\text{IA14})$$

The bias in aggregate belief can be calculated as the difference between the actual proportion of the good finfluencer ( $P_G$ ) and the perceived probability ( $\bar{\theta}(t)$ ):

$$\text{Bias}(t) = \bar{\theta}(t) - P_G \quad (\text{IA15})$$

Since  $\bar{\theta}(t) \rightarrow 0$ :

$$\text{Bias}(t) \rightarrow -P_G \quad \text{as} \quad t \rightarrow \infty \quad (\text{IA16})$$

This implies a significant underestimation of the probability of a good finfluencer on the platform. *Q.E.D.*

Table IA.1: Robustness: Alternative Specifications of the Mixture Model

Panel A reports the results of fitting mixture models with one, two, and three components for skilled and antiskilled finfluencers. Means and probabilities are reported in percentage points. Panel B reports the results of fitting mixture models over different horizons  $H$  with two exponentials on the  $\alpha > 0$ , two exponentials on  $\alpha < 0$ , and a mass at  $\alpha = 0$ . We calculate excess returns over the next 1, 2, 5, 10, and 20 trading days using the Fama-French five-factor model. The first number at the top of the columns shows the horizon of future returns. The measured alpha ( $\hat{\alpha}$ ) for each user is the average of signed adjusted returns after her tweets. For each horizon, the first column shows the mean of each component ( $\mu$ 's), and the second column shows the weight of the component in the mixture ( $\pi$ 's). Means and probabilities are in percentage points.

Panel A: Model estimates for different number of sub-groups $K$						
	(1)		(2)		(3)	
	$K^+ = K^- = 1$		$K^+ = K^- = 2$		$K^+ = K^- = 3$	
	$\mu_k$ (%)	$\pi_k$ (%)	$\mu_k$ (%)	$\pi_k$ (%)	$\mu_k$ (%)	$\pi_k$ (%)
Skilled type 3					8.36	4.8
Skilled type 2			8.14	5.1	1.53	23.4
Skilled type 1	4.53	15.1	1.49	23.5	0.11	6.8
Unskilled	0.00	56.3	0.00	16.6	0.00	0.0
Antiskilled type 1	-4.89	26.6	-1.19	45.5	-0.45	29.7
Antiskilled type 2			-9.15	9.3	-1.81	27.8
Antiskilled type 3					-10.11	7.6
N	29,475		29,475		29,475	
Log Likelihood	-89,600		-88,878		-88,858	
AIC	179,207		177,771		177,740	
BIC	179,240		177,838		177,839	

Panel B: Model estimates for different forecast horizon $H$										
	(1)		(2)		(3)		(4)		(5)	
	$H = 1$		$H = 2$		$H = 5$		$H = 10$		$H = 20$	
	$\mu_k$	$\pi_k$	$\mu_k$	$\pi_k$	$\mu_k$	$\pi_k$	$\mu_k$	$\pi_k$	$\mu_k$	$\pi_k$
Skilled type 2	4.28	1.1	4.08	1.4	4.76	2.6	6.54	3.5	8.14	5.1
Skilled type 1	0.43	17.2	0.68	17.0	0.82	19.6	1.26	19.2	1.49	23.5
Unskilled	0.00	53.6	0.00	48.7	0.00	31.5	0.00	29.4	0.00	16.6
Antiskilled type 1	-0.34	25.4	-0.47	29.7	-0.59	40.5	-0.85	39.9	-1.19	45.5
Antiskilled type 2	-2.99	2.7	-3.60	3.2	-5.01	5.8	-6.29	8.0	-9.15	9.3
N	30,721		30,329		30,175		30,054		29,475	
Log Likelihood	-46,891		-56,247		-69,004		-79,626		-88,878	
BIC	93,798		112,510		138,023		159,269		177,771	
AIC	93,865		112,577		138,090		159,335		177,838	