|            | Full Test Set |      | OOV Subset |      |
|------------|---------------|------|------------|------|
| Vocabulary | Closed        | Open | Closed     | Open |
| Airbnb     | 74.4          | 72.7 | 54.5       | 58.2 |
| Greyhound  | 85.2          | 84.4 | 64.2       | 67.0 |
| OpenTable  | 89.7          | 88.9 | 68.8       | 68.1 |
| United     | 90.8          | 90.6 | 81.8       | 80.7 |