

	Customer		Agent	
	F1-score	ARI	F1-score	ARI
K-means (Doc2Vec)	0.787	0.150	0.783	0.136
SimCluster (Doc2Vec)	0.88	0.19	0.887	0.192
K-means (Seq2Seq)	0.830	0.159	0.900	0.218
SimCluster (Seq2Seq)	0.860	0.181	0.916	0.218