Gowtham Ravichandran

Python Developer – AI/ML – 1.7+yrs of experience

<u>rgowtham2502@gmail.com</u> | +91 9750257792 | Bangalore <u>Portfolio</u> | <u>LinkedIn</u> | <u>GitHub</u>

Python Developer with 1.7+ years of experience building data automation tools, analytics dashboards, and LLM-based applications, and speech analytics solutions. Proven impact in automating financial workflows, streamlining reporting, and deploying open-source LLM models for chatbot development and creating scalable Python-based solutions for enterprise clients including Flipkart, Tanishq, and Axis MaxLife. Delivered enterprise-grade tools saving 100+ hours monthly.

TECHNICAL SKILLS

Programming & Tools – Python (Pandas, Numpy, Plotly, Scikit-Learn), SQL, Power BI, Docker, Git, Linux

ML/DL/NLP – Supervised, Unsupervised, Reinforcement Learning, Netural Networks, Tensorflow, Statistical Analysis, Hypothesis Testing, A/B Testing

Prompt Engineering & LLM – RAG, LangChain, LlamaIndex, Vector databases (ChromaDB, Qdrant, Faiss), Automatic Speech Recognition (ASR), AI Agents

WORK EXPERIENCE

Valuestream Business Solutions Pvt Ltd

Jul 2024 – Present

Python Developer Location: Bangalore

- Developed a **real-time STT+TTS speech service** integrating OpenAI Whisper, Mistral Voktral, and Azure SST API enabling multilingual transcription with **95% accuracy**, improving **agent productivity by 30%**
- Built in-house document-QA chatbot for policy insurance documents, product FAQs, and personalized offer assistants for Tanishq
- Hands-on evaluation and optimization of LLMs (*Flash 1.5, LLaMA, Gemma, Mistral, OpenAI GPT*) with prompt engineering, fine-tuning, and inference improvements using Hugging Face Transformers.
- Hands-on with LangGraph, LlamaIndex and LangChain Agents to build workflow-driven AI agents capable of chaining multiple retrieval and reasoning steps
- Automated real-time sales KPI dashboard for Tanishq in Power BI, reducing manual reporting by 90%
- Built a Python web-based app generating **4+ analytics reports** for *Exide Life Insurance*, reducing manual reporting time by **40%**
- Developed an auto agent assignment model using Dash and SQL, reducing manual effort by 3 hours in a day
- Built a Dash-based web app to clean and standardize customer phone number data for *CANHSBC Bank*, improving accuracy and saving ~15 minutes per report (~7+ hours/month)
- Automated the file download and report processing using Power Automate, saving ~1 hour daily

ClaySys Technologies

Jan 2023 - June 2023

Location: Coimbatore

Product Engineer (L1) [RPA Team]

- Developed 8+ UI modules for the RPA Genie 8.0 project, improving user satisfaction by 75%
- Led end-to-end BOT development including design, development and testing for Genie 8.0 project
- Developed a campus recruitment portal, creating 10+ specialized modules to support student recruitment

CERTIFICATIONS - LINK

- Data Analytics Essentials, Cisco Networking Academy, Nov'23
- Oracle Cloud Infrastructure Foundations Associate, Sep'23
- SQL (Basics & Intermediate) Hacker rank

EDUCATION

Kongu Engineering College

Sep 2020 – *May* 2023

B.Sc., Information Systems, Full-Time with CGPA: 8.93

Location: Erode, TamilNadu