ROBERT GRANTHAM

Austin, TX | 512-200-3563 | robertgrantham40@gmail.com | [LinkedIn](#) | [Portfolio](#)

Detail-oriented Data Analyst with extensive experience in data migration, visualization, and system optimization. Proficient in SQL, Python, and ETL processes, with a proven track record of delivering accurate and efficient data migration solutions. Adept at managing complex data sets, ensuring data integrity, and collaborating with cross-functional teams to drive data-driven decisions. Skilled in advanced Excel, Tableau, and project management, with a focus on optimizing processes and reducing costs.

PROFESSIONAL EXPERIENCE

SELF-EMPLOYED, Remote
Data Analyst, 2020 – Present
- Collaborated with clients to deliver tailored data analysis solutions, resulting in valuable cost-saving insights.
- Designed and implemented an efficient database system, streamlining data management processes.
- Conduct necessary research to determine materiality of potential conflicts.
- Collaborate with stakeholders to clear potential conflicts and maintain documentation.
- Provided training to non-technical clients, resulting in a 9% annual overhead reduction through enhanced data utilization.
- Identified and implemented data-driven cost-saving opportunities, leading to a substantial $50,000 annual reduction in expenses.

BCFORWARD, Austin, TX
Content Review Analyst at YouTube, 2018 – 2020
- Conducted precise content reviews for YouTube, ensuring strict adherence to guidelines.
- Collaborated cross-functionally to enhance YouTube's monetization algorithm, contributing to code improvements.
- Demonstrated leadership and analytical abilities by leading a team that achieved a 9% improvement in algorithm efficiency.
- Reduced false positives in content reviews by 15%, significantly enhancing overall content approval speed.

REGIONS MORTGAGE, Hattiesburg, MS
Loss Mitigation Specialist, 2011 – 2017
- Established QRPC with defaulted borrowers to determine the best alternative solution. Adhered to strict guidelines and procedures according to rules such as HIPAA and of the FDCPA.
- Provided borrowers with general mortgage servicing support, such as ordering escrow reanalysis, monitoring loan insurance, and providing vigilance and defense against potentially fraudulent activity.
- Gathered and analyzed borrower financial data and assisted borrowers throughout the entire loss mitigation process, as SPOC, managing a monthly portfolio of 80 loans on average.
- Initiated loss mitigation pipelines in MSP and SQL Server, including ETL and data mapping protocols. Updated scripting as necessary to ensure compliance and uniformity.
- Consistently achieved monthly average QA scores of approximately 93.5% since 2013. Thrice received recognition for outstanding customer service and going above and beyond. Also awarded 3% raise after 2014 annual performance review.

EDUCATION & TRAINING

COURSERA
Google Data Analytics Professional, 2021
[View Credential](#)

UNIVERSITY OF SOUTHERN MISSISSIPPI
Bachelor's in History

ADDITIONAL

Technical Skills:
- Data Migration: ETL, Data Mapping, Data Reconciliation;
- Database Management: SQL Server, MySQL, Oracle;
- Scripting: Python, Bash, PowerShell;
- Advanced in SQL, Excel, and Tableau;
- Proficient in Python and Power BI

Languages:
- Native English speaker;
- Professionally fluent in German