

Ryan Gravlin – Resume

Address	17019 SW 142 ND PL, Miami, FL 33177	Mobile Phone	+1 (239) 227 6331
Date of Birth	20 th December 1981	Email	ryan.gravlin@gmail.com
		GitHub	https://github.com/rgravlin/resume

Education

2000	High School - Nashoba Regional High School
2008	Associate of Arts - Florida SouthWestern State College

Employment History

2015 - Present	CareCloud Corporation, Miami, FL, United States <i>DevOps Engineer/DevOps Team Lead - Manager of DevOps</i>
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Design

- Migration plan for physical data center assets (platform core) to Amazon Web Services
- Google Cloud Platform organizational and permission structure that fulfills business and compliance requirements
- High level migration plan for AWS to GCP
- Designed and deployed HIPAA compliant ELK stack using ElasticSearch 6.5 on EC2 and ECS

Supported

- All development and production environments
- Responsible for managing and helping to resolve production platform issues by creating incident response teams that resolved production issues
- Continuous delivery system

Tools Used

- AWS/GCP Resources - Terraform
- Build and Deploy – Bamboo, AWS/GCP Builders
- Configuration Management - Chef, Ansible
- Artifact Storage - AWS ECR, AWS S3, Dockerhub, GCP GCR, GCP GS

- 2009 - 2015** Baystate Office Solutions, Maynard, MA, United States
Computer Repair Technician and Technical Support
- Performed remote, on-site and in-house repair of desktops, laptops, and servers
 - Deployed small business VoIP TalkSwitch and FortiVoice phone systems
 - Installed CCTV and NVR surveillance systems, analog and IP cameras (standalone and PC based)
 - Installed and maintained backup disaster recovery systems for customers
 - Used Zenith MSP software to manage customer networks and servers
 - Utilized SharePoint and Microsoft Access internally for automated updates of distributor inventory and export to eCommerce websites
- 2009 - 2009** Eliza Corporation, Beverly, MA, United States
IT Specialist
- Supported 150+ user base consisting of 1500+ workstations and servers in a team environment
 - Maintained Windows environment consisting of HP DL Series servers, Premio Desktops, and Dell Lenovo laptops through the use of Ghost
 - Maintained network monitoring systems
 - Implemented security remediation based on 3rd party automated scanning
- 2004 - 2008** New Vision Consulting, Naples, FL, United States
IT Consultant and Support
- Maintained multiple client networks, ranging from 5-50 workstations
 - Recommended and implemented remediation based on business requirements
 - Implemented network and server migrations
 - Consulted with clients and made recommendations based on business needs and constraints
 - Attempted to find alternative solutions for clients such as using free software for small businesses that could not afford expensive commercial solutions
- 2000 - 2001** iConverse, Waltham, MA, United States
Linux System Administrator
- Supported 150 user base consisting of 300 workstations in a team environment
 - Maintained a Windows and Linux server environment
 - Created iConverse intranet website and designed in Perl an IT Request Ticket System
 - Provided Windows NT 4.0/2000 Server installations
 - Helped manage Windows NT Domain