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| **Ministry of**  **Municipal Affairs**  Disaster Recovery Assistance for Ontarians  P.O. Box 73038  Wood Street Post Office  Toronto ON M4Y 1X4  Tel. 1-844-780 8925 | **Ministère des**  **Affaires municipales**  Programme d'aide aux sinistrés pour la reprise après une catastrophe  P.O. Box 73038  Wood Street Post Office  Toronto ON M4Y 1X4  Tél. 1-844-780 8925 | Ontario Logo |

{{ first\_name }} {{ last\_name }}

{{ address1 }}

{{ address2 }}

{{ address3 }}

RE: Disaster Recovery Assistance for Ontarians – {{ disasterId }}, Application # {{ claim\_number }}

Dear {{ title }} {{ last\_name }},

I am writing to notify you that the review of your application for assistance under the Disaster Recovery Assistance for Ontarians program is complete.

I regret to inform you that we are not able to offer financial assistance for your application. {{ nopay\_reason }}

This decision has been made by the Ministry of Municipal Affairs in accordance with the program guidelines, based on a review of your application by adjusters at Cunningham Lindsey Canada. A summary of the adjusted expenses in your application is attached to this letter.

If you wish to request a reconsideration of your application, you have 45 days from the date of this letter to submit a Request for Reconsideration form. You will be asked to provide additional details and/or documentation to support your reconsideration request. More information about the reconsideration process is available on our website, www.ontario.ca/DisasterAssistance.

Please do not hesitate to contact program staff at DisasterAssistance@ontario.ca or by calling 1-844-780-8925 if you have any questions or concerns.

We would also appreciate your feedback about the Disaster Recovery Assistance for Ontarians program. Please visit www.surveymonkey.com/r/disaster-assistance to take a brief survey that will help us improve the program for future applicants.

Sincerely,

Helen Collins

Manager

**Enclosure**