

E-Dictate's Privacy Policy ("Policy")

Online privacy concerns focus primarily on the protection of "customer identifiable" information, which an individual or other customer reasonably expects to be kept private. As the term suggests, "customer identifiable" information is information that, when associated with an individual identifies that individual, for example, a customer's name, address, telephone number, and e-mail address.

Some Internet users may also wish to know who can learn about what they do on the Internet, even when that online behavior is not directly linked to any information that identifies an individual. For example, advertisers may observe whether visitors to a Web site see or respond to online advertising without knowing who those visitors are. It is common practice and often a necessity for companies, governments, or other organizations to collect customer identifiable information in order to conduct business and offer services.

Some activities on the Internet follow very familiar patterns. Consumers signing up for an Internet access service, for example, are usually asked to provide name, address, telephone number and credit card and other information that is typical when the consumer orders a product or service. Similarly, business Web sites may ask visitors to supply information about themselves, particularly when information, services or merchandise are requested, but often simply to be able to better target the company's services to the customer's interests and requirements.

How E-Dictate, LLC (hereafter referred as E-Dictate) Protects Your Privacy Online

Collection and Use: E-Dictate will collect and use customer identifiable information for billing purposes, to provide and change service, to anticipate and resolve problems with your service, or to create and inform you of products and services that better meet your needs. E-Dictate may use your customer identifiable information, in conjunction with information available from other sources, to market new services to you that we think will be of interest to you, but we will not disclose your customer identifiable information to third parties who want to market products to you.

When you access the Internet, the computers that host Web sites you visit (Web servers) automatically receive some anonymous information. This "usage data" may include a record of which pages a Web browser has visited. E-Dictate receives usage data when customers visit its Web site.

E-Dictate will not use information about customer activities on the Internet together with any information that identifies a customer without his/her consent.

E-Dictate may use various kinds of software devices to collect information about Internet use. Small files called "cookies" may be attached to your Web browser. These files identify your browser and save information such as passwords so that Web sites can recognize you. You can set your browser to disable cookies.

Disclosure: E-Dictate will not sell, trade, or disclose to third parties any customer identifiable information derived from the registration for or use including customer names and addresses - without

the consent of the customer (except as required by subpoena, search warrant, or other legal process or in the case of imminent physical harm to the customer or others). When E-Dictate uses

other agents, contractors or companies to perform services on its behalf, E-Dictate will ensure that the company protects your customer identifiable information consistent with this Policy. If E-Dictate includes your name and any other customer identifiable information in a directory that E-Dictate creates from information it receives the company will give you the opportunity to have your information excluded from that directory.

Customer Choice: A customer may choose not to receive direct marketing communications from E-Dictate. Upon such choice, E-Dictate (a) will not contact that customer directly with marketing messages about E-Dictate's services, and (b) will not use customer identifiable information obtained from that customer's registration for contacting that customer with marketing messages about any E-Dictate's products or services. A customer may choose not to receive such messages by e-mail (sales@edictate.com), by mail or by telephone.

Security: E-Dictate has implemented technology and security features and strict policy guidelines to safeguard the privacy of your customer identifiable information from unauthorized access or improper use, and we will continue to enhance our security procedures as new technology becomes available.

E-mail Contents: The company will not read or disclose to third parties private e-mail communications that are transmitted using E-Dictate's services except as required to operate the service or as otherwise authorized by law.

Improper Conduct: E-Dictate may also use customer identifiable information to investigate and help prevent potentially unlawful activity or activity that threatens the network or otherwise violates the customer agreement for that service.

Account Information: E-Dictate honors requests from customers to review all customer identifiable information maintained in reasonably retrievable form, which currently consists of your name, address, e-mail address, telephone number and/or billing information, and will correct any such information which may be inaccurate. Customers may verify that appropriate corrections have been made.

Medical Information: In order to keep all medical information confidential as required under HIPAA guidelines (effective April 2003), E-Dictate has taken steps to ensure all records are processed and stored (if required) confidentially.

Customer Concerns: If you are a consumer with concerns about the E-Dictate's privacy policy or its implementation you may contact us at 1-866-510-1111.

Changes in Practices: E-Dictate will keep this Policy current. The company will inform you of any changes that we make.

Finally, E-Dictate complies with all Federal laws and regulations.