

CloudSync Installation and Initial Setup - iOS (iPhone/iPad)

This guide will help you install and set up the CloudSync mobile app on your iPhone or iPad for seamless file access and syncing.

Prerequisites:

- An iPhone or iPad with an active internet connection (Wi-Fi recommended for initial sync).
- Your Apple ID and password.
- Your CloudSync account credentials (email and password).

Step 1: Download the CloudSync App

1. On your iPhone or iPad, open the **App Store** app.
2. Tap the "Search" tab at the bottom right.
3. In the search bar, type "CloudSync" and tap "Search".
4. Locate the official CloudSync app (usually identifiable by its logo and developer name).
5. Tap "Get" (or the cloud icon with a downward arrow if you've downloaded it before) next to the CloudSync app.
6. You may be prompted to enter your Apple ID password, use Face ID, or Touch ID to confirm the download.

Step 2: Open and Configure the CloudSync App

1. Once the app is downloaded, tap "Open" directly from the App Store, or find the CloudSync icon on your Home screen and tap it.
2. **Welcome/Login Screen:** The first time you open the app, you'll see a welcome screen. Tap "Sign In" or "Get Started".
3. **Login:** Enter your CloudSync account email address and password. Tap "Login" or "Sign In".
4. **Grant Permissions (Important!):**
 - The app will request access to your photos, files, and possibly notifications.
 - **Allow access to Photos and Media:** This is crucial for CloudSync to sync your photos and videos.
 - **Allow access to Files and Folders:** This enables CloudSync to manage your documents and other files.
 - **Allow Notifications (Optional but recommended):** This allows CloudSync to alert you about sync status or important updates.
 - Carefully review and "Allow" or "Grant Access" for the necessary permissions.

Step 3: Initial Sync Settings (Optional)

- After logging in, you might be presented with initial sync preferences.

- **Automatic Camera Uploads:** If you want your photos and videos from your device to automatically upload to CloudSync, enable this option. You can usually configure whether this happens over Wi-Fi only or cellular data.
- **Offline Access:** The app may offer to make certain files or folders available offline. You can configure this later as well.

Step 4: Verify Sync Status

- Once configured, the CloudSync app will begin populating your file list.
- You can navigate through your files and folders within the app. Files marked with a cloud icon are online only, while those with a green checkmark are downloaded to your device.
- Pull down on the "Files" screen to manually refresh the sync.