

Says

What have we heard them say?
What can we imagine them saying?

Thinks

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?



I admit that it is also a great platform for students to gain extensive knowledge from the experts worldwide

Thinks to view an entertaining post

I believe that it allows users to have converstion, share information and create web cotent.

Thinks the post could provide solution to their problems

I consider that it helps to raise awareness among people instantly.



ZARA

The role of promoting social media in cultural diversity

understandable post could reach more viewers

Thinks an easily

Feels it would be opening doors to negative attention

preparing a post and reviewing it before being posted

Writing/

Designing visually appealing multimedia post

Feels
excited of
building
connectivity

considering

the mentality

about the post

of the

audience

Feels fear of getting addicted to social media



Does

What behavior have we observed? What can we imagine them doing?

Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?

