CallDr Central Nursing Station Role

Contents

Fractal OnCall Solutions, LLC.

Mobile Medical Collaboration Solutions

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The Nursing Station Role

The Nursing Station role allows hospital staff to call an on-call provider in for duty or obtain a provider's contact information in order to discuss inpatient care without making an EMTALA call.

The only functionality available to this role beyond what is available to all other CallDr Central users is that Nursing Station users will be able to enter their initials in the **Confirm Contact for Duty** pop-up window after contacting or attempting to contact a provider.

Log In to CallDr Central

Nursing Station users are not required to provide a username and password. They can access CallDr Central directly by double-clicking the CallDr Central icon on the computer or kiosk desktop to open the application in a new web browser window.

Navigate to the Home Screen

The **Home** screen for Nursing Station users defaults to the **EMTALA Schedule**. The schedule defaults to the current day and the user's hospital.
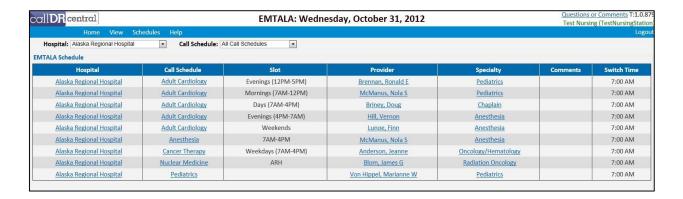

To return to the **Home** screen after navigating to another screen, click **Home** on the menu item bar.

Call a Provider in for Duty

Follow these steps to call a provider in for duty:

1. On the **Schedules** menu, click either **Today's EMTALA Schedule** or **EMTALA Schedule**. The system displays the schedule for the current day:

Home   View   Schedules   Help   Logout

Hospital: Alaska Regional Hospital [▼]   Call Schedule: All Call Schedules [▼]

EMTALA Schedule

Hospital	Call Schedule	Slot	Provider	Specialty	Comments	Switch Time
Alaska Regional Hospital	Adult Cardiology	Evenings (12PM-5PM)	Brennan, Ronald E	Pediatrics		7:00 AM
Alaska Regional Hospital	Adult Cardiology	Mornings (7AM-12PM)	McManus, Nola S	Pediatrics		7:00 AM
Alaska Regional Hospital	Adult Cardiology	Days (7AM-4PM)	Briney, Doug	Chaplain		7:00 AM
Alaska Regional Hospital	Adult Cardiology	Evenings (4PM-7AM)	Hill, Vernon	Anesthesia		7:00 AM
Alaska Regional Hospital	Adult Cardiology	Weekends	Lunoe, Finn	Anesthesia		7:00 AM
Alaska Regional Hospital	Anesthesia	7AM-4PM	McManus, Nola S	Anesthesia		7:00 AM
Alaska Regional Hospital	Cancer Therapy	Weekdays (7AM-4PM)	Anderson, Jeanne	Oncology/Hematology		7:00 AM
Alaska Regional Hospital	Nuclear Medicine	ARH	Blom, James G	Radiation Oncology		7:00 AM
Alaska Regional Hospital	Pediatrics		Von Hippel, Marianne W	Pediatrics		7:00 AM

2. Click a provider's name to display the contact information for that provider. The system displays the **Provider Information** pop-up window:

Provider Information

Name
Atchison, Fawn W
View Full Profile

Title
MD   [Close]

Contact Information
PRIMARY Pager: **55-1212**
SECONDARY Office Phone: **(907) 555-1212**

Details
Specialty: Anesthesia   EMTALA Exempt: **No**
Group: Providence Anchorage Anesthesia Group

Call Schedules (3)

Adult Cardiology	Assignment Type: **Specialty**
Anesthesia	Assignment Type: **Specialty**
Test	Assignment Type: **Specialty**

3. After contacting the provider, click the **Confirm Contact** button to the right of the phone number used to contact the provider. The system displays the **Confirm Contact for Duty** dialog box:

Confirm Contact for Duty

Please verify that you have attempted contact at the following number: (907) 555-5151

Initials
[   ]

Comments
[   ]

[Confirm]   [Cancel]

4. Enter your initials in the **Initials** field (mandatory) and comments in the **Comments** field (optional).
5. Click **Confirm** to submit the confirmation. The system displays the **Contact Logging** confirmation dialog box:

Contact Logging

A record has been made that this provider has been contacted by your username at 8/25/2011 1:37:00 PM.

[OK]
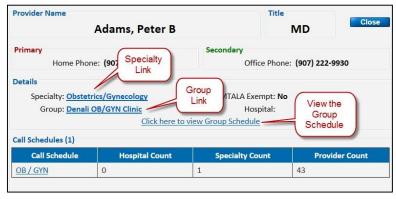
6. Click **OK** to return to the previous screen.

Obtain Provider Contact Information

Nursing Station users often need to call a provider to discuss inpatient care without calling the provider in for EMTALA duty. *If the provider is not being called in for EMTALA duty, then the contact does not need to be recorded*. Follow these steps to obtain a provider's contact information when not calling the provider in for EMTALA duty:

1. On the **View** menu, click **Providers** to view the **View Providers** screen. The system displays a list of providers on the left side of the screen:

Provider	Specialty	Group
Abts, L. Kimmy, MD	Oncology	
Adam, Margaret P, MD	Hospitalist	Advanced Pain Centers of Alaska Inc
Adams, Peter B, MD	Obstetrics/Gynecology	Denali OB/GYN Clinic
Aiken, Marisa L, PA-C	Allied Health	
Alexander, Janet, MD	Pediatrics	Anchorage Pediatric Group LLC
Alfaro, Angela D, MD	Family Medicine	
Ali, Sami T, MD	Emergency Medicine	Alaska Emergency Medicine Associates
Allen, Gray L, MD	Anesthesia	

2. Enter search criteria in the **Name**, **Specialty Name**, or **Call Schedule Name** field and press **Enter** to filter, or filter by making a selection from the **Group** dropdown list. The number of results defaults to 50, but can be changed using the **Results** dropdown list.

3. Click anywhere on a provider's row to display the information for that provider on the right side of the screen:

Provider Name

Adams, Peter B

Title

MD [Close]

Primary

Home Phone: (907 *Specialty Link*

Secondary

Office Phone: **(907) 222-9930**

Details

Specialty: Obstetrics/Gynecology

Group: Denali OB/GYN Clinic *Group Link*

EMTALA Exempt: **No**

Hospital:

Click here to view Group Schedule *View the Group Schedule*

Call Schedules (1)

Call Schedule	Hospital Count	Specialty Count	Provider Count
OB / GYN	0	1	43

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Tips, Tricks and Contacting Us

ALWAYS press the Save Button to save any changes you need saved!
The Blue menu bar at the top is your method to navigate around.
Set your browser home page to Http://www.calldrcentral.com
> This will allow you to quickly and easily launch the application.
> Each browser is different:
> IE – Click on the Gear Icon at the top right, Internet Options, and enter
http://www.calldrcentral.com in the Homepage box, and click OK.
> Chrome –
> FireFox – Click on the FireFox option, upper left menu, and enter
http://www.calldrcentral.com in the Homepage box and click OK.
> Safari – (iMac) Click or Tap the Safari menu option, Preferences and enter
http://www.calldrcentral.com in the Homepage box then exit button.
Add a short cut on your desktop
Windows. Go to the Desktop. Right Click on the desktop. Select New. Select Short cut.
Enter http://www.calldrcentral.com. Click Next. Enter a description for the short cut.
Click ok. Short Cut will be on your desktop.
iMac – To be determined.

If you are on a shared computer, do not leave the application without logging out.
If you are on a shared computer, do not let the browser store your login information.
If your session times out, you will need to re-login.
If you make a mistake, you can use the back button on your browser to discard the changes, but once you press the Save button, you cannot undo the changes.
Verify that your email address is correct.
Verify that your phone number is correct.

Tech Support

If there is an issue or problem with the data that is in the system, please first call your application/database administrator. If the issue is not urgent, you can always leave us a message using the Questions or Comments link at the top right of the system. If the system is not working properly or you get an error that the web page cannot be found -

Call US!

1-907-248-2537