RYAN Augusta, GA

HAWKINS (404)-520-6378

hawkinsry19@gmail.com

Summary

Sophomore at Augusta University majoring in Cyber Security with a minor in Computer Science seeking an entry level position as an IT intern. Well-versed in IT with years of experience with Windows 7,8,10 and 11 with additional experience with MacOS.

Education

Bachelor of Science: **Cybersecurity**

Expected Graduation: **May 2026**

GPA: **3.63/4.0**

Awards: **Dean’s List Spring 2023**

Skill Highlights

* C#
* Python
* HTML & CSS
* Microsoft Office Suite
* Customer Service
* Adaptibility

Experience

Team Member

Chick-Fil-A, Atlanta

Summer 2021

* Took customer orders and ensured accuracy while providing excellent customer service.
* Assisted customers in a courteous and professional manner, addressing their inquiries and resolving any issues or concerns.
* Maintained cleanliness and sanitation standards in the drive-thru area, including food preparation areas, equipment, and dining spaces.
* Trained new team members on drive-thru procedures, customer service protocols, and food handling guidelines.

Web Designer (https://rhawk117.github.io/)

Spring 2023

* Developed and designed a personal website project using HTML and CSS
* Utilized GitHub as a version control system to manage the project, ensuring efficient collaboration and tracking changes over time.
* Implemented responsive web design techniques to ensure optimal viewing experiences across various devices and screen sizes.